# Language Understanding

01 - Introduction

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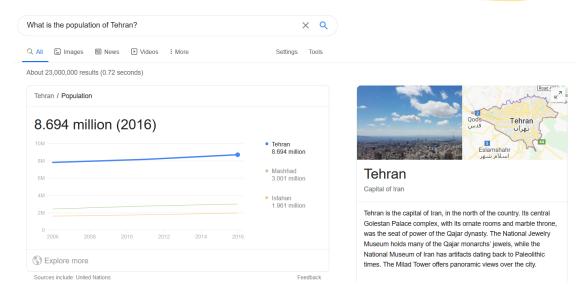




- Application: Virtual assistants
  - o Input: A command in natural language
    - E.g. Turn on the light
  - o Output: Code to carry out that command







- Application: Question answering
  - o Input: A question in natural language
  - o Output: A natural language answer to that question







**User Rating: 2/5** 

I had a very mixed experience at The Stand. The burger and fries were good. The chocolate shake was divine: rich and creamy. The drive-thru was horrible. It took us at least 30 minutes to order when there were only four cars in front of us. We complained about the wait and got a half—hearted apology. I would go back because the food is good, but my only hesitation is the wait.

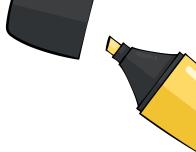
The burger and fries were good

Summary

- ▲ The chocolate shake was divine
- ▲ I would go back because the food is good
- The drive-thru was horrible
- It took us at least 30 minutes to order
- Application: Sentiment analysis
  - o Input: Natural language sentence
  - o Output: Classification of sentence as positive, negative, or neutral towards its subject







What countries border France?

$$\lambda x.\text{country}(x) \cap \text{borders}(x, \text{France})$$

- Core NLP problem: semantic parsing
  - o Input: A natural language sentence
  - o Output: A logical form expressing the meaning of that sentence





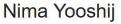


• Application : Conversational Agents (Chatbots)





Application : Knowledge Graphs



Persian poet

Nimā Yushij, also called Nimā, born Ali Esfandiāri, was a contemporary Persian poet. He is famous for his style of poetry which he popularized, called she'r-e now, also known as she'r-e nimaa'i in his honour after his death. He is considered as the father of modern Persian poetry. Wikipedia

Born: November 11, 1897, Yush, Iran Died: January 3, 1960, Shemiran, Iran Spouse: Alieh Meftah (m. 1926–1960)

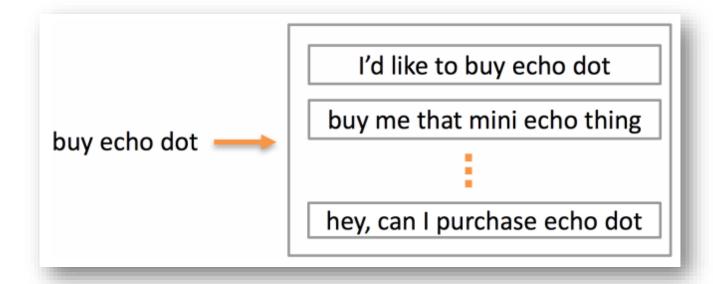
Place of burial: Imamzadeh Abdollah, Tehran, Iran

**Books:** The neighbor says **Children:** Sheragim Yooshij





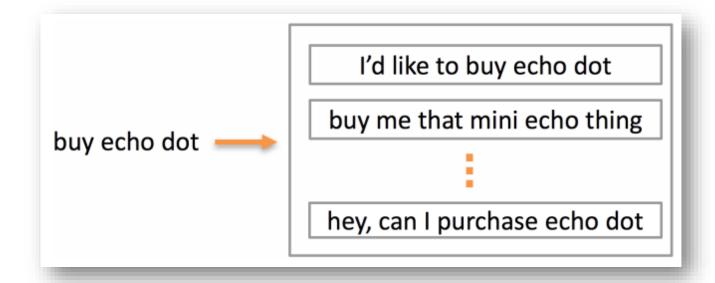
• Application : Paraphrasing







• Application : Paraphrasing









#### Document

Cambodian leader Hun Sen on Friday rejected opposition parties 'demands for talks outside the country, accusing them of trying to 'internationalize " the political crisis.

Government and opposition parties have asked King Norodom Sihanouk to host a summit meeting after a series of post-election negotiations between the two opposition groups and Hun Sen's party to form a new government failed.

Opposition leaders Prince Norodom Ranariddh and Sam Rainsy, citing Hun Sen 's threats to arrest opposition figures after two alleged attempts on his life, said they could not negotiate freely in Cambodia and called for talks at Sihanouk 's residence in Beijing .Hun Sen, however, rejected that.'

I would like to make it clear that all meetings related to Cambodian affairs must be conducted in the Kingdom of Cambodia, " Hun Sen told reporters after a Cabinet meeting on Friday ." No-one should internationalize Cambodian affairs .

It is detrimental to the sovereignty of Cambodia, "he said .Hun Sen's Cambodian People's Party won 64 of the 122 parliamentary seats in July's elections, short of the two-thirds majority needed to form a government on its own .Ranariddh and Sam Rainsy have charged that Hun Sen's victory in the elections was achieved through widespread fraud .They have demanded a thorough investigation into their election complaints as a precondition for their cooperation in getting the national assembly moving and a new government formed ......

#### Summary

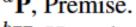
Cambodian government rejects opposition's call for talks abroad





• Application : Natural Language Inference (NLI)

$\mathbf{P}^a$	A senior is waiting at the window of a restaurant that serves sandwiches.	Relationship			
	A person waits to be served his food.	Entailment			
$\mathbf{H}^{b}$	A man is looking to order a grilled cheese sandwich.	Neutral			
	A man is waiting in line for the bus.	Contradiction			
<sup>a</sup> <b>P</b> , Premise.					



<sup>&</sup>lt;sup>b</sup>**H**, Hypothesis.





#### What is Machine Translation?

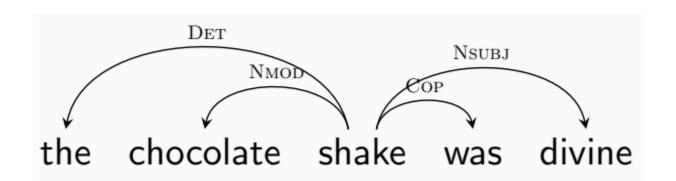




- Example: Persian-English machine translation
  - o Input: A sentence in Persian
  - o Output: A sentence in English expressing the same meaning







- Core NLP problem: Syntactic/Dependency Parsing
  - o Input: A natural language sentence
  - o Output: A dependency analysis of the sentence





## Summary of Language Understanding

- Language Understanding:
  - Natural Language Understanding (NLU)
  - o Spoken Language Understanding (SLU)
- Which problems fall under the language understanding area?
  - Any computational problem where the input is natural language (spoken/text), and the output is structured information that can be processed (store or execute) by a computer.





#### What is Natural Language Generation?

- Natural-language generation (NLG) is a software process that transforms structured data (non-linguistic data) into natural language.
  - Produce long form content for organizations to automate custom reports
  - o Produce custom content for a web or mobile application
  - Generate a short text in interactive conversations (a chatbot) which might even be read out by a text-to-speech system.
- We will cover some aspects of NLG
- Application: Data-to-text generation
  - o Input: Structured data (e.g. database tables)
  - o Output: A natural language description of that data





## What is Natural Language Generation?





Two small dogs run through the grass.

- Application: Image captioning
  - o Input: Image
  - o Output: A natural language description of that image





#### Application: Data-to-Text Generation

TEAM	WIN	LOSS	PTS	FG_PCT	RB	AST
Nuggets	8	15	85	41	45	24
Wizards	8	13	92	45	35	21

PLAYER	H/V	AST	RB	PTS	FG	CITY
<b>Bradley Beal</b>	Н	5	3	26	8	Washington
John Wall	Н	5	7	15	5	Washington
Markieff Morris	Н	4	3	15	5	Washington
Nikola Jokic	V	1	11	17	6	Denver
Jusuf Nurkic	V	1	7	13	6	Denver

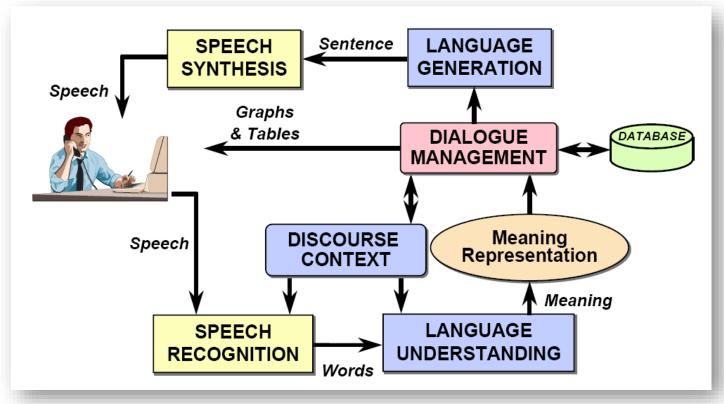
PTS: points, FT\_PCT: free throw percentage, RB: rebounds, AST: assists, H/V: home or visiting, FG: field goals, CITY: player team city.

**Input:** Structured data (e.g. database tables)

**Output:** A natural language description of that data

These two teams have really struggled this season and the 48 combined turnovers shows just that. Denver was the more inept team though, as they set an NBA season-high with 29 turnovers of their own. The shooting wasn't any better, as they shot 41 percent from the field, 67 percent from the free-throw line and 22 percent from three-point range. Bradley Beal was the best player in this game, tallying 26 points, three rebounds and five assists. John Wall went just 5-of-14 from the field, but still finished with 15 points, seven rebounds, five assists and three steals. Markieff Morris also scored 15 points, as all five starters played at least 33 minutes. Nikola Jokic was the only effective Nugget on offense, finishing with 17 points and 11 rebounds. Wilson Chandler had a game to forget, as he went just 2-of-16 from the field, en route to five points.

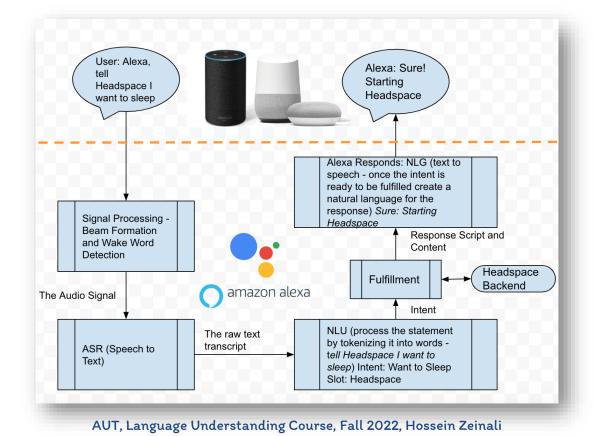








#### Voice Assistant Technologies







#### Fundamental Methods of the Course

- The primary tool will be probabilistic models. Due to the big success of deep learning methods, our main focus is on Deep Neural Networks such as:
  - o Feed-forward neural networks
  - Recurrent neural networks
  - Attention models
    - Transformer, BERT, GPT, etc.
- DNN has the state-of-the-art performance in most of the area in NLP





#### Learning Paradigms

- In standard NLP tasks, usually supervised paradigm is used
  - o Train the system using labeled data and used it to predict the label of the test data
- But, there are not enough labeled data for some tasks, especially for low recourse languages
  - o Unsupervised paradigm fits to some of this problems
  - o Semi-supervised paradigm is also can be used

• We will see **self supervised learning** as well that can be considered as a kind of unsupervised learning





#### GPT3 Demos for NLU&NLG

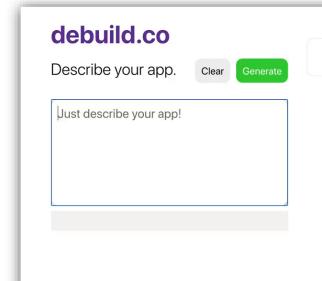
- Q: What is your favorite animal?
- A: My favorite animal is a dog.
- Q: Why?
- A: Because dogs are loyal and friendly.
- Q: What are two reasons that a dog might be in a bad mood?
- A: Two reasons that a dog might be in a bad mood are if it is hungry or if it is hot.
- Q: How many eyes does a giraffe have?
- A: A giraffe has two eyes.
- Q: How many legs does a frog have?
- A: A frog has four legs.
- Q: Are there any animals with three legs?
- A: No, there are no animals with three legs.
- Q: Why don't animals have three legs?
- A: Animals don't have three legs because they would fall over.

#### • Giving GPT-3 a Turing Test

o https://lacker.io/ai/2020/07/06/giving-gpt-3-a-turing-test.html



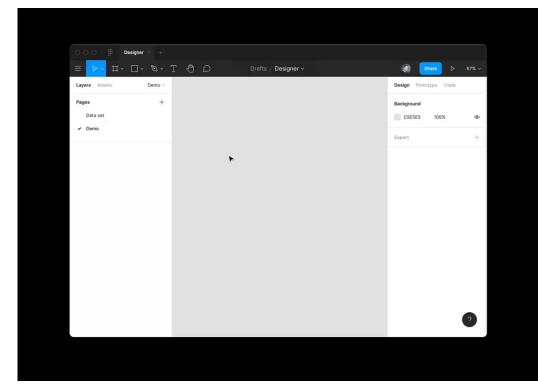




- Building a simple todo list
  - o https://twitter.com/sharifshameem/status/1284421499915403264



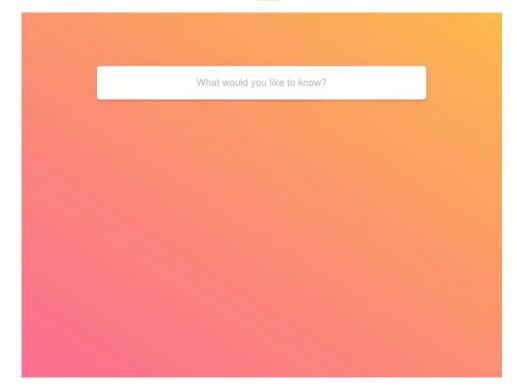
#### **GPT3 Demos for NLU&NLG**



- Using GPT-3 to design with Figma
  - o <a href="https://twitter.com/jsngr/status/1284511080715362304">https://twitter.com/jsngr/status/1284511080715362304</a>





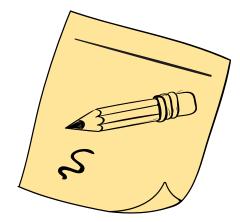


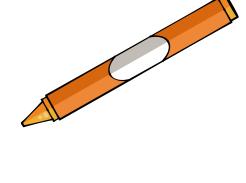
- Writing SQL queries
  - o https://twitter.com/FaraazNishtar/status/1285934622891667457





## Course Logistics









#### **General Information**

- Instructor: Hossein Zeinali
  - Research interests: speech processing and NLP (mainly on NLU and NLG)
  - o Emails: <a href="mail@aut.ac.ir">hzeinali@gmail.com</a>
  - Skype: hsn.zeinali
  - o Telegram: @hsn\_zeinali
  - o AUT CE department, room 431
- Teacher assistant:
  - o I will manage this as well!





## **Grading Policy**

- DNN Short Exam: 1
- Midterm exam: 4
- Final exam: 8
- 4 assignments: 2.5
- Implementation Project: 2
- Research Project: 2
- Proposing new idea: 0.5 + 1.5 (for implementation and results)
  - It should has problem solving property
- All may include bonuses





#### **Delay and Cheating Policies**

- All assignments have restricted deadline
  - There is an acceptable delay policy. By that, you will lose grades proportional to your delay.
  - o After the final deadline, the grade will be totally zero in any conditions

- We have a strong cheating policy as follow:
  - o By the first cheating, you will earn a 100 % negative grade.
  - o By the second cheating, your final grade will be zero.
- Due to the number of students, participating in online classes is obligatory. You have permission for 3/16 absent.





## Syllabus (1)

- Introduction
- Introduction to Neural Networks
  - o Perceptrons and Backpropagation
  - Feedforward
  - Recurrent Neural Networks (RNN)
  - o Convolution Neural Networks (CNN)

#### Introduction to NLP

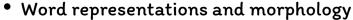
- Text Normalization
- Tokenization
- Language Models
  - DNN Based Language Models
- o POS Tagging
- Named Entity Recognition
- o Sequence Tagging and Labeling
- Sequence-to-sequence models with attention
- Transformers
  - o Positional encoding
- Pre-training and Fine-tuning
  - o Self-supervise Learning
  - o Few-shot, One-shot, and zero-shot learning







## Syllabus (2)



- o Compositional character representations
- o Word embeddings (Distributed word representations)
- o Contextual Word Embeddings
  - TagLM, ELMo, ...
- o BERT (Bidirectional Encoder Representations from Transformers)
- o Open vocabulary models, and Byte pare encoding
- o Word Sense Disambiguation

#### GPT2 and GPT-3: Language Models Are Few-Shot Learners

#### Semantic Parsing

- o Semantic Role Labeling
- o Semantic Frame Based Spoken Language Understanding
- o Intent Determination and Spoken Utterance Classification
- o Intent Detection and Slot Filling
- Relation Extraction
- o Evaluation Metrics

#### Conversational Agents

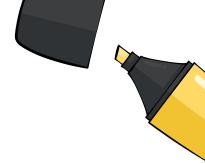
- o Human/Human Conversation Understanding
- Spoken Dialog Systems





## Syllabus (3)

- Paraphrasing and Question Answering
  - o Spoken Question Answering
  - Data-to-text Generation
- Natural Language Inference
  - o Information Access and Text Mining
- Information Extraction and Knowledge Graphs
- Summarization
  - o Speech Summarization
- Sentiment Analysis and Opinion Mining
- Parsing
  - o Dependency Parsing
- Active Learning
- Bias in NLP
  - o Word embeddings are biased
- Applications:
  - o Voice Search
  - Topic Identification
  - o Speech Retrieval







#### References



- There is no complete text-book for this course
- Books:
  - Tur, Gokhan, and Renato De Mori. "Spoken language understanding: Systems for extracting semantic information from speech." John Wiley & Sons, 2011.
  - o Dan Jurafsky and James H. Martin, "Speech and Language Processing (3<sup>rd</sup> ed.)", 2019
  - o Kamath, U., Liu, J., & Whitaker, J. "Deep learning for NLP and speech recognition." Springer, 2019.
- Selected papers
  - The course materials are prepared using lots of papers. See the end of each slide.

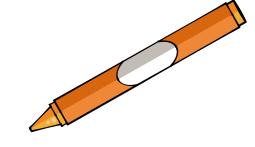






# Thanks for your attention







#### References and IP Notice

- Some slides were selected from Lopez's slides.
- Some graphics were selected Slidesgo template



