

IanKnutson

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PROFILE:Web Development/Programming Student

Driven and innovativeweb development / programming studentwith proven skills in conducting client analysis, determining needs, creating technical reports, and managing data. Skilled problem solver with the ability to quickly learn new technologies.Excellent communication, presentation, and client relations skills. Organized and creative, seeking employment in mobile software development, web design/programming, enterprise software design/testing/development.

Technical Competencies

Languages

C#
Java
SQL
Arduino (using C++)
Cobol

Web Development

Html
CSSStylesheets
PHP
JavaScript
JQuery

Networking

Windows NT
Linux

Applications

MS Access
MS Word
MS Excel
Visual Studio 2012/2013
AutoCAD 2008
Blender/PS CS6
IBM Cognos Express
zOS Mainframe

Education

Information Technology/Computer Programming

Georgian College, Computer Programmer Analyst Co-op program **Fall 2013, Summer & Fall 2014**

Conestoga College, IT Innovation and DesignCo-op program**Fall & Winter 2012, Summer 2013**

Other Studies

Conestoga College, Architectural Construction/Engineering Technology**Fall 2006, Winter 2007**

Harding University, Pre-Architecture **Fall 2005, Winter 2006**

Sir Sanford Fleming College, Certificate of Mechanical Techniques/AutoCAD **Fall 2002, Winter 2003**

Professional Experience

Christian Horizons, Guelph, ON

Winter 2006- Summer 2014

Designated Treatment Facility -Frontline Support Worker& Prime Counselor

- *Part of team of professionals with self- managed work team roles.*
- *Ensured the safety, nutrition, hygiene, social welfare of individuals with exceptional needs.*
- *Managed personal finances and day to day appointments.*
- *Actively implemented a number of personal/behavioral support plans for individuals.*

My additional role as a Prime Counselor included:

- *Creating data tracking forms, data analysis, and data management.*
- *Developing Person Centered Plans and Behavioral Support Plans with a Cognitive Behavioral Therapist (CBT), as well as developing strategies for their implementation.*
- *Working closely with parents/ legal guardians, doctors, psychiatrists, CBTs, ODSP services, and the residents themselves to determine needs and provide adequate support.*
- *Following strict protocols.*
- *The organization and distribution of medications.*
- *Writing official documents and, reporting to Ministry of Community and Social Services.*

Marusa Marketing, Cambridge, ON

Spring 2005-Fall 2005

Customer Service Representative

- *Handled incoming customer service calls*
- *Assisted in resolving service issues for customers of third party telecommunication companies.*
- *Assessed technical issues and problem solved.*
- *Managed the expectations and frustrations of customers to a positive result.*

Pathfinder Inc., Longwood Independent Care Facility, Searcy, AR, USA

Fall 2004-Spring 2005

Frontline Support Worker

- *Ensured the safety, nutrition, hygiene and social welfare of individuals with exceptional needs.*
- *Managed personal finances and day to day appointments.*

NuComm International, St.Catharines, ON

Spring 2002-Fall 2002

Customer Service Representative

Spring 2003-Fall 2004

- *Handled incoming and outgoing customer service calls.*
 - *Initiated follow-up customer service calls on behalf of third party clients.*
 - *Assisted in resolving service issues for customers of telecommunication companies.*
 - *Assessed technical issues and problem solved.*
 - *Managed the expectations and frustrations of customers to a positive result.*
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