

## **TERMS OF USE FOR REMEDIUS MOBILE HEALTH CO. LIMITED**

**Last Updated: 26/3/2024**

Welcome to Remediplus Mobile Health Co. Ltd. ("Company"). These Terms of Use ("Terms") govern your use of our telemedicine services provided through our website and over the phone (collectively, "Services"). By accessing or using our Services, you agree to comply with and be bound by these Terms. If you do not agree to these Terms, please do not use our Services.

### **1. Medical Disclaimer**

a. The Services provided by the Company are intended for general medical purposes only. They do not constitute medical advice, diagnosis, or treatment. You should rely on the Services as a substitute for physical medical advice or care.

b. Always seek the advice of your physician or another qualified healthcare provider with any questions you may have regarding a medical condition if unsatisfied. If you are experiencing a medical emergency you can either use Remediplus or call your nearest health center or hospital or a local emergency number immediately.

### **2. Eligibility**

You must be at least 14 years old to use our Services. By using the Services, you represent and warrant that you are of legal age and have the capacity to enter into these Terms.

### **3. Registration and Account**

In order to access certain features of the Services, you may need to create an account and provide accurate, current, and complete information. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

### **4. Privacy Policy**

Our Privacy Policy available on our website: <https://www.remédiplushealth.africa> explains how we collect, use, and disclose information about you. By using our Services, you consent to our collection and use of your information as described in the Privacy Policy.

### **5. Fees and Payments**

The use of our Services may be subjected to fees. You agree to pay all applicable fees as described on our website, App and call center or as communicated to you. Fees are non-refundable, except as expressly stated otherwise.

### **6. Intellectual Property**

All content on our website and provided through our Services, including text, graphics, logos, images, and software, is owned by the Company or its licensors and is protected by copyright, trademark, and other intellectual property laws. You may not reproduce, distribute, modify, or create derivative works from our content without our prior written consent.

## **7. Termination**

We reserve the right to terminate or suspend your access to the Services at our sole discretion, without notice, for any reason, including if you violate these Terms.

## **8. Disclaimer of Warranties**

The services are provided "as is" and "as available," without any warranties of any kind, whether express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement.

## **9. Limitation of Liability**

To the fullest extent permitted by applicable law, the company shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, arising out of or in connection with your use of the services.

## **10. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the Republic of Uganda, without regard to its conflict of law principles.

## **11. Contact Us**

If you have any questions or concerns about these Terms, please contact us on +256782553488/+256758553488 or through <https://www.remediushealth.africa/contact> or email us on [info@remediushealth.africa](mailto:info@remediushealth.africa)

## **12. Changes to Terms**

We reserve the right to change these Terms at any time. We will post the revised Terms on our website with a revised "Last Updated" date. Your continued use of the Services after the posting of changes constitutes your acceptance of those changes.