



## Puppies N Love/Animal Kingdom Feedback Request

How did we do?

**Please take just a moment and provide feedback about your experience purchasing your cute puppy from us.**

1. Please indicate your overall experience level while you were purchasing your puppy. 5 Stars being the best score possible.



2. In what area(s) could we have improved your experience the most? Please select all that apply.

- Experience you had with your pet specialist?
- Health of your puppy?
- The paperwork process?
- Everything was great!
- Other (please specify)

3. Have you received a follow up call from your pet specialist since you have had your puppy home?

- Yes, and I have spoken with my pet specialist
- Yes, but they had to leave a message and we have not spoken yet
- No, there has been no follow up call or message left

\* 4. How likely is it that you would recommend this company to a friend or colleague?

Not at all likely

Extremely likely

0      1      2      3      4      5      6      7      8      9      10

5. Is there anything you can think of that would have made your experience with us better?

6. Based on your experience, would you like the store manager to call and follow up with you personally to answer any outstanding questions or resolve any concerns?

- No thank you, I'm set and love my puppy!
- Yes, please have the store manager call me! (please provide topic of discussion so that the manager can be best prepared to help you)