

**Shahroz Ahmad**  
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### **Personal Profile**

I am a friendly, well-mannered and adaptable person these qualities have allowed me to fit into working environments and deliver good customer service especially working in the café where you had to have a welcoming manner, am a fast thinker and can adapt to different situations whether making coffees, taking orders or clearing tables I would change the focus to suit the task in hand, I like to portray a good image of myself and carry this forward into work ensuring professionalism, can confidently communicate with others and fit into teams effectively. In my previous roles I have used effective listening and the ability to follow instructions to quickly learn the role, can effectively manage my time to ensure what is required is finished on time and to a high standard. Working in a busy kitchen I developed accuracy and attention to detail to complete tasks to the chef's standards. I am confident that with my experience, skills and qualities along with my willingness to work hard and learn I would make a positive addition to any team and a dedicated and reliable employee.

### **Key Skills**

- Accuracy and attention to detail
- Good communication
- Ability to receive instructions with effective listening
- Effective time management
- Good customer service

### **Work Experience**

#### **Dalmeny Park Hotel**

**April 2024 – May 2024**

#### **Kitchen Porter**

My role included keeping the kitchen clean, tidy and clear of any hazards, waste management, food preparation and assisting the chefs with any requests

#### **Social Blend (Café)**

**August 2023**

#### **Volunteer**

I worked for 3 weeks as a volunteer in a café where my role included delivering excellent customer service, taking orders, food preparation adhering to food hygiene regulations, operating the barista machine to make hot drinks, processing payments, checkout operation and general housekeeping following health and safety procedures.

### **Training & Education**

#### **Positive Pathways**

**August 2023 – November 2023**

#### **Completed**

- Barista Training
- The Basics of Cooking & Baking
- Arts & Crafts
- Boxing Training

**Barrhead High School**

**August 2018 to June 2022**

***National 5***

Chemistry	C
Physics	C
Geography	B
Computing Science	C

***National 4***

Maths
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***National 3***

English
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**Hobbies & Interests**

In my spare time I enjoy computer gaming, reading fan stories online and keeping fit, I like to exercise and attend the gym most days.

**References**

Available on request.