## **Graham Trail**

## **Rithm School Student**

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## **Experience**

axle ai // Customer Success Manager // 2013-2020

- Joined one-year old software startup and helped meet and exceed challenges for six years.
- Helped grow customer base from 200 sites to over 600, including the New York Yankees,
  Boston University, Paramount Studios, Madison Square Garden, and Toyota.
- Visited customers across the country for training, support, and development information-gathering.

## Education

Rithm School // JavaScript Course // 2020

Emerson College // Master of Fine Arts | Creative Writing // 2013

Whitman College // Bachelor of the Arts | Politics // 2009