

Regan Gibson

Manchester, United Kingdom

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Profile

Dedicated and experienced Dev-Ops Engineer with extensive knowledge of computing principles, theories, specifications, and standards. Bringing enthusiasm, drive, and over two years of experience to the table. Proven track record of finishing complex tasks under budget and ahead of schedule. Substantial knowledge and experience with precise and accurate construction.

Skills

- **Great collaborations and communication skills**
- **Legal and Ethical Knowledge of Cybersecurity**
- **Technical Proficiency: Pen Testing,**
- **Cloud platforms**
- **Security practice**
- **Scripting languages**
- **Agile methodology**
- **Dev-Ops Pipelines**
- **Kubernetes**
- **Docker**
- **Terraform**

Employment history

DevOps Engineer

AutoCab

Manchester

January 2022 to Present

- Upgraded and maintained system software for all cloud users, resulting in improved system performance and security.

- Implemented security measures to protect against malicious attacks and ensure data privacy.
- Organised server provisioning and configuration management, resulting in faster deployment and easier maintenance.
- Terminating unused instances from AWS reduced infrastructure costs by 10%.
- Deployed servers and increased server sizes to facilitate customer needs.

Computer Assistant

PC MOT – Manchester

- I handled customer queries, carried out computer updates, and visited local businesses to ensure their systems were safe from viruses or malware.
- Understanding the fundamentals of IT and how to create a computer infrastructure using WANs and LANS, nodes, and cabling structure.
- Developed and maintained a secure network and computer systems, ensuring data protection and security.
- Efficiently operated the pharmacy computer system to process patient orders and maintain inventory records.

Customer Assistant

Tesco

Manchester

March 2020 – December 2021

- Managed customer relationships and provided exceptional customer service, resulting in a 20% customer retention rate.
- Greet customers warmly and approach them in a friendly manner. Listen actively to their questions and concerns, demonstrating empathy and patience.
- Developed a solid understanding of the products or services offered by the company. Provide accurate and helpful information to customers about products' features, pricing, and benefits.
- Assist customers in locating products, offer recommendations, and guide them through the purchasing process. Address and inquiries resolve issues, and handle returns or exchanges if necessary.

Waiter

The Wagon & Horses

Stalybridge

March 2016 to 2020

- Provide great customer service and ensure a positive dining experience.
- Taking orders
- Serving food and drinks
- Customer interaction
- Teamwork
- Communication

Education

Bachelor of Science in BS, Computer Forensics and Security

The Manchester Metropolitan University - Manchester 2018 to 2021

Diploma in Information Technology

Ashton Sixth Form College - Ashton-Under-Lyne 2016 to 2018

GCSE in A-C Including English and Maths

Longdendale High School - Longdendale 2011 to 2016

Links

[GitHub](#) / [LinkedIn](#)

Background

With 5 years of education in IT, excellent communication skills, and work towards the highest standard, I believe I am a great candidate for this job. My experience in IT aligns well, as I have achieved a degree at Manchester Metropolitan University studying Computer Forensics and Security.

Thanks for reviewing my application. For further details regarding my achievements, feel free to ask via phone or email.

Thanks

Regan Gibson.