

April Smith

SOFTWARE IMPLEMENTATION SPECIALIST

Profile

As an experienced implementation specialist with a passion for project management, I bring a unique combination of technical expertise and project management skills to the table. With 2 years of experience in implementing complex software solutions for a variety of clients, I have developed a strong understanding of project management principles and best practices. My ability to manage timelines, budgets, and resources, as well as my attention to detail and excellent communication skills, make me an ideal candidate for a project management role. I am eager to leverage my skills and experience to help organizations successfully deliver their projects and achieve their strategic objectives.

Employment History

Implementation Specialist, Brightly Software, Cary

OCTOBER 2021

- Work closely with clients to understand their business requirements, develop project plans, and manage timelines, budgets, and resources to ensure successful project delivery
- Identify potential risks and develop plans to mitigate them
- Ensure that all project components are integrated and work together seamlessly
- Planning, communicating, and implementing changes to software systems in a way that minimizes disruption to business operations and ensures that users are prepared and able to adapt to the changes
- Providing training and support to end-users to ensure that they are able to effectively use the new software and adapt to the changes

WordPress Designer, Freelance, Remote

MAY 2018

- Design and develop WordPress websites that are visually appealing and user-friendly using Divi Theme or Beaver Builder
- Collaborate with clients and internal teams to understand their needs and requirements
- Create and implement custom WordPress themes and plugins
- Optimize websites for search engines and ensure they are responsive and mobile-friendly
- Ensure websites are secure and protected from malware and other security threats

Education

Oakland Community College

Computer Information Systems

Details

United States
313-316-5254
gidgetpink@gmail.com

Skills

Interpersonal Communication

Time Management

Change Management

Microsoft Excel

Agile Project Management

Hobbies

Biking, Roller Skating, Travel