



# Microsoft 365 Foundations Product Roadmap

April 2025

Ask a work question, or use / to reference people, files and more

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This presentation outlines futures roadmap (under NDA) and high-level areas of investment  
Dates and capabilities are subject to change

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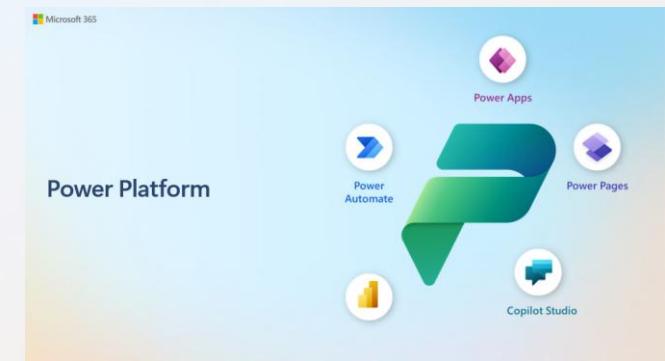
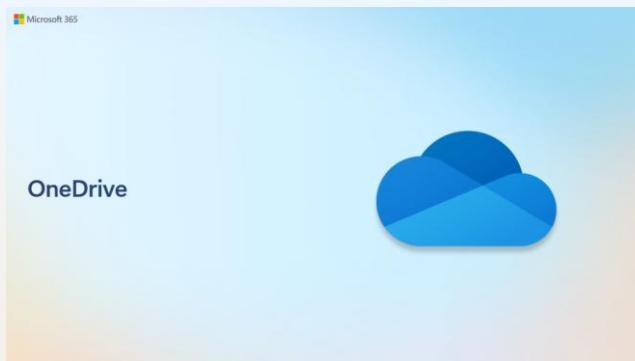
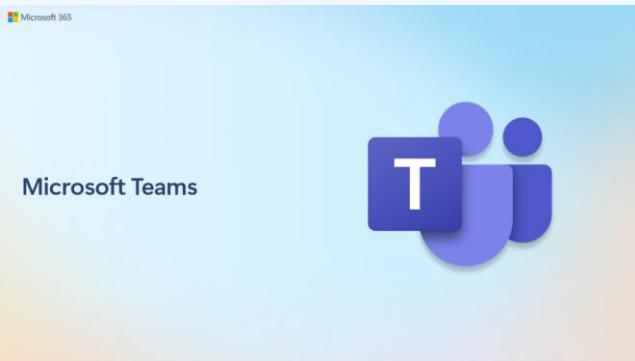
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## **Disclosure Statement**

# Agenda



# Microsoft 365 - General Updates





Retirement



October 2025

[MC1056260](#)

No device details available

Support for Office 2016, Office 2019, and additional apps will end on October 14, 2025

Support for **Office 2016, Office 2019, Visio 2016, Project 2016**, and related products will end, after which they will **no longer receive updates or support**.

- To maintain security and compliance, organizations should **upgrade to Microsoft 365 Apps or Office LTSC**.

[Lifecycle Fixed Policy FAQ](#)[Update Office LTSC 2024 Preview to Office LTSC 2024](#) User Awareness  Admin relevant 



Launched



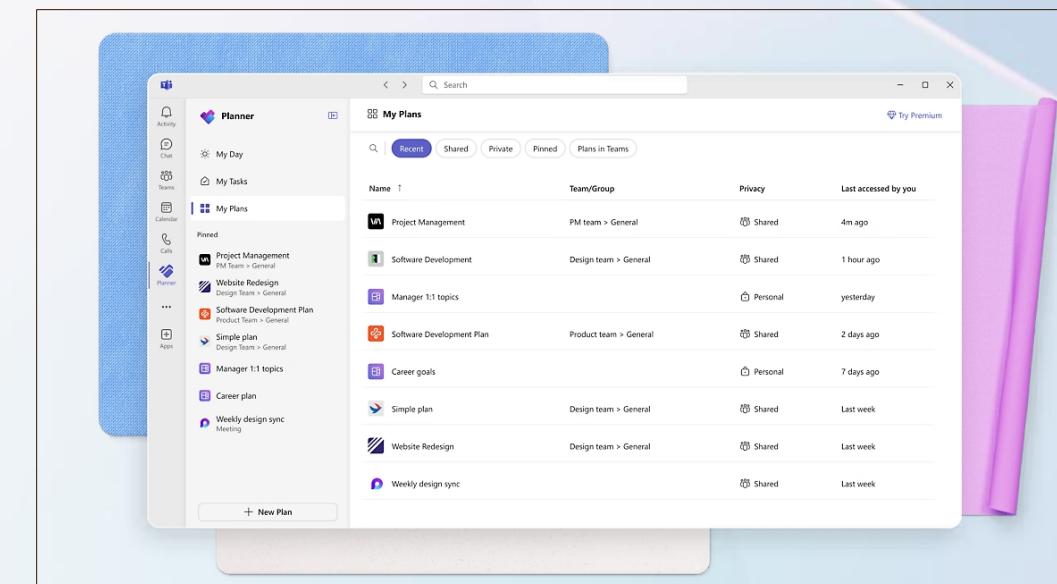
April 2025

[MC1048633](#)

Web

## Changes to Plan Visibility in Planner and Project for the Web 'Recent' for Project Apps and Project Online users

- Plans from Project in Power Apps or Project Accelerator or Project Online will **no longer automatically appear in the 'Recent' tab** within Planner and Project for the web.
- Consider using available workarounds to access these plans easily.



***For reference only: Microsoft 365 Planner***



No public documentation at the time of writing



User Awareness



Admin relevant

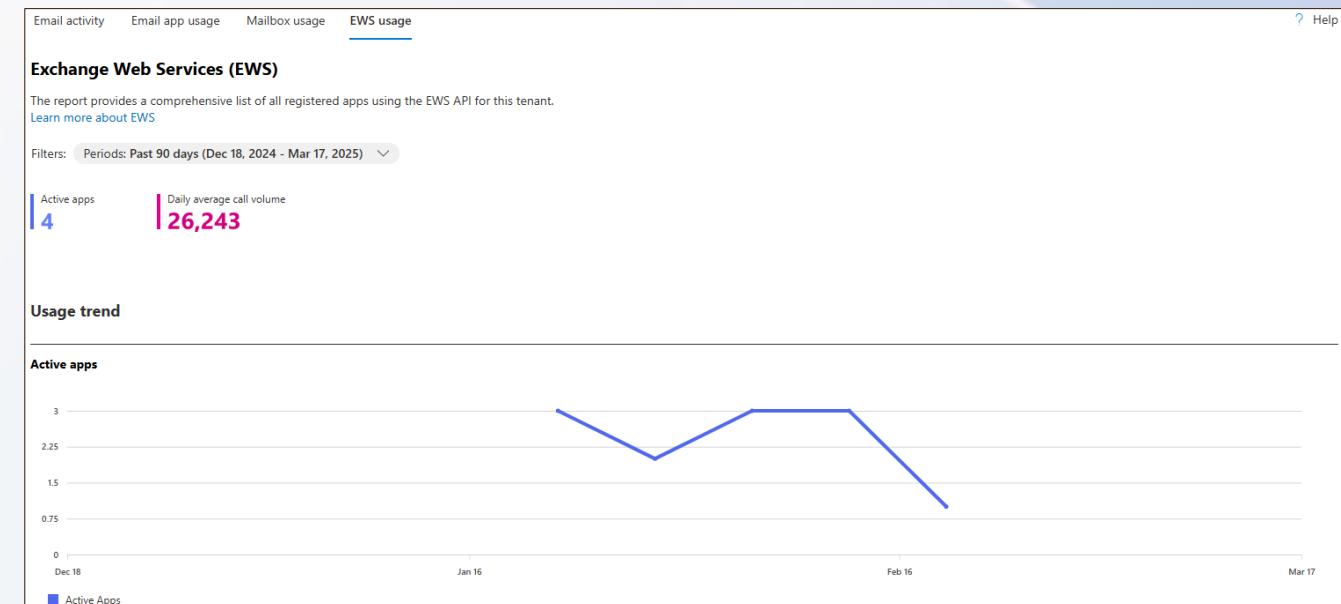




## (Updated) Microsoft 365 admin center: New Exchange Web Services Usage report

A new Exchange Web Services (EWS) usage report in the Microsoft 365 admin center will **provide insights into third-party applications using EWS, aiding in understanding EWS activity** before its deprecation.

- No admin action is required.



*EWS Usage report in Microsoft 365 Admin Center*



[EWS usage report in the M365 admin center](#)



User Awareness



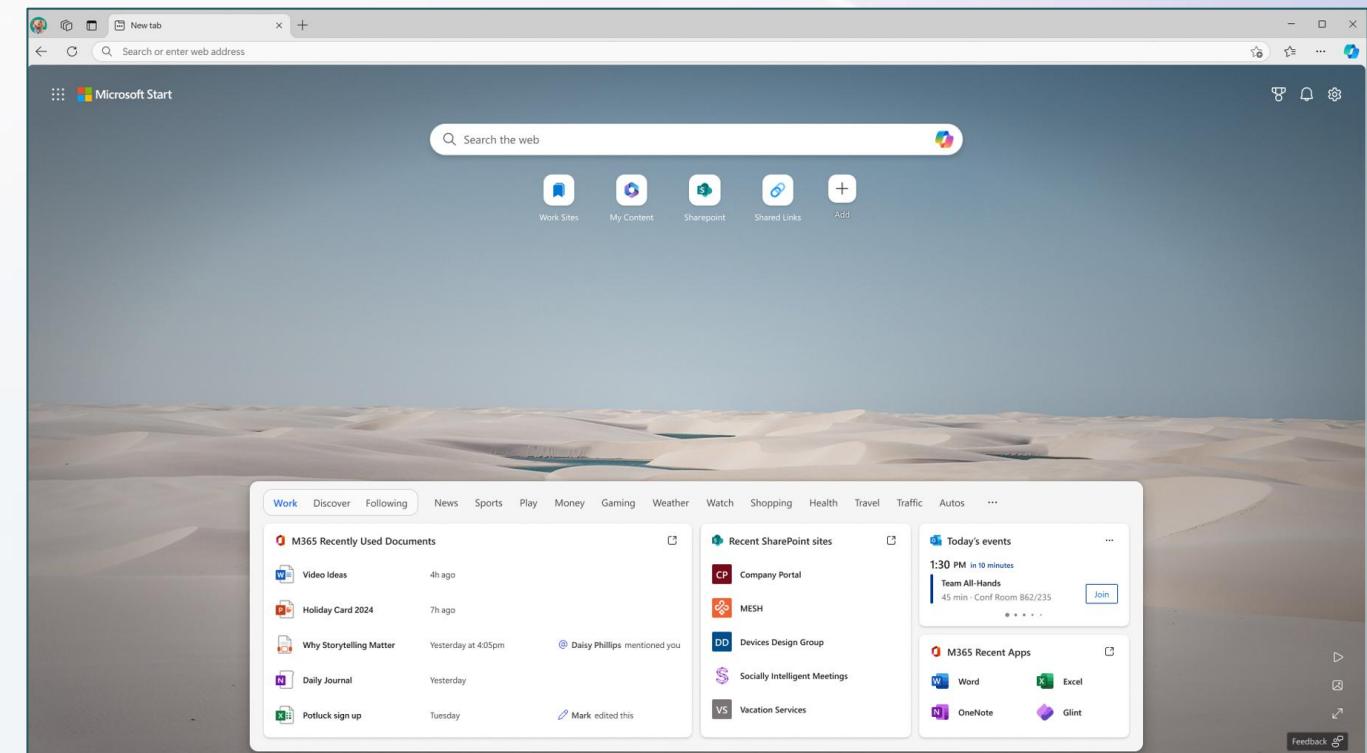
Admin relevant





## Microsoft Edge: Updated Work feed on the new tab page

Microsoft Edge's new tab page will soon focus more on productivity by featuring Microsoft 365 modules, providing quick access to documents, sites, events, apps, and tasks.



***For reference only: Microsoft Edge new tab page***



[Microsoft Edge Enterprise new tab page](#)

[Use the Work tab on the Microsoft Edge home page](#)



M365 Business or  
Enterprise



User  
Awareness



Admin  
relevant





[Stay on brand with video templates in Clipchamp for work](#)

Clipchamp for Work introduces video templates to help users create professional and brand-consistent videos easily.

[Get the most out of OneNote with these little-known features](#)

Explore lesser-known features in OneNote to enhance your note-taking efficiency and boost productivity.

[The Community Lounge at the Microsoft 365 Community Conference](#)

The Community Lounge at the Microsoft 365 Community Conference offers attendees a space to network, engage in discussions, and connect with experts and peers.

[Microsoft 365 Community Conference Event Guide](#)

The Microsoft 365 Community Conference Event Guide provides information and resources for attendees of the Microsoft 365 Community Conference, including session topics and speaker details.

[Microsoft 365 E5 Security is now available as an add-on to Microsoft 365 Business Premium](#)

Microsoft 365 E5 Security is now available as an add-on for users with Microsoft 365 E3 or Azure Active Directory Premium P1 licenses, enhancing the security capabilities for those subscriptions.



[Supercharge Your Business.  
Getting Small Businesses Ready  
for 2025 with Microsoft 365](#)

Microsoft is helping small businesses enhance efficiency and security by introducing AI innovations and IT management tools within Microsoft 365.

[Small and Medium Business  
Track for the M365 Community  
Conference](#)

Microsoft launched a Small and Medium Business track within the M365 Community to provide specialized resources and support for SMBs navigating Microsoft 365 solutions.

[Optimal Loading Practices for  
Microsoft Fabric: The Data  
Professional's Ultimate Guide](#)

The blog post shares best practices for efficient data loading in Microsoft Fabric, focusing on optimizing performance and resource management.

[Licensing and pricing updates for  
on-premises server products  
coming July 2025](#)

Microsoft announces updates to pricing and licensing for on-premises server products, including changes aimed at aligning with cloud economic models.

[Is it time to upgrade from  
Microsoft Office? Everything you  
need to know.](#)

Explore the benefits of upgrading from Microsoft Office to Microsoft 365, which offers enhanced features, security, and collaboration tools.



## [Gauge employee satisfaction in your organization with Microsoft Forms](#)

Use Microsoft Forms templates to effectively measure and improve employee satisfaction within your organization.

## [Revamped Forms experience is now available for commercial users](#)

Microsoft Forms has introduced a revamped experience for commercial users, enhancing its user interface and functionality for improved form creation and management.

## [What's new and what's next for Microsoft Graph connectors](#)

Microsoft is enhancing Microsoft Graph connectors with new features for improved search capabilities and expanding support to streamline data integration across systems.

## [Exclusive Last Chance Offer for Microsoft 365 Community Conference](#)

Microsoft is offering a last chance community-exclusive discount for the Microsoft 365 subscription, encouraging users to upgrade and take advantage of enhanced features.

## [Microsoft 365 Community Conference Event Guide](#)

The blog post provides a comprehensive guide to the Microsoft 365 Community Conference, detailing session tracks, speakers, and event highlights for attendees.



[Add or remove people from your form response notification emails](#)

Microsoft Forms now allows users to add or remove recipients from form response notification emails, offering more customization and control over notifications.

[Pre-fill Responses in Your Microsoft Forms](#)

Microsoft Forms now supports pre-filling responses, allowing users to customize and share forms with predefined answers to streamline data collection.

[What's New in Planner - March 2025](#)

Planner introduces new features, including recurring tasks, enhanced task board customization, improved filter and group options, better integration with Microsoft Teams, and expanded reporting capabilities to enhance productivity and user experience.

[Validate open text responses in Microsoft Forms](#)

Microsoft Forms now includes a feature to validate open text responses, ensuring that answers meet specific criteria set by form creators.

[Share forms for collaboration using your Microsoft account](#)

Microsoft Forms now allows users to share forms for collaboration using their Microsoft account, enabling collaboration with anyone who has a Microsoft account.



Summary of official blog posts published for this product over the past month.  
These entries may reference features presented in the past, as well as upcoming features.

[Copilot Agents in Education -  
join us for a webinar to learn  
more about AI agents](#)

Microsoft's blog post invites educators to a webinar to explore how Copilot agents can enhance the educational experience through transformative AI assistance.

# Microsoft 365 Copilot





## Updated UI for Microsoft 365 Copilot App

Microsoft 365 Global Admins can now **configure a new data processing control for Copilot licenses, enabling enhanced personalization by processing user communications data.**

Admins should configure the Enhanced Personalization control to align with their tenant's requirements before related features are released.



[Microsoft 365 Copilot: Built for the era of human–agent collaboration](#)



M365 Copilot and  
M365 Copilot Chat



User  
Awareness



Admin  
relevant



The screenshot shows the Microsoft 365 Copilot application window. A yellow box highlights the left sidebar. Numbered callouts point to specific elements:

- 1**: Chat tab in the top navigation bar.
- 2**: Notebooks icon in the sidebar.
- 3**: Search icon in the top navigation bar.
- 4**: Chat icon in the sidebar and the number 4 in a circle above the main message area.
- 5**: Apps icon in the sidebar.

The main area displays a greeting and a message input field:

**Hi, how can I help you? 4**

Message Copilot

+

See more ▾ 4

Identify the primary benefits in End of Quarter Numbers... What's new from Daisy Phillips? List actions items for me from Feature review

The new experience for the Microsoft 365 Copilot app for **licensed** Microsoft 365 Copilot Chat users

Erika Fuller

Search

Work Web

...

The screenshot shows the Microsoft 365 Copilot application window. A yellow arrow points to the top-left corner of the sidebar, which is labeled with number 1. The sidebar contains the following items:

- M365 Copilot
- Search (labeled 4)
- Chat (labeled 5)
- Agents
- Chats
- Pages
- Notebooks (labeled 3)
- Create (labeled 6)
- Apps

Below the sidebar, there is a user profile for Erika Fuller and a button labeled "Upgrade Copilot" (labeled 2). A note at the bottom states: "Limits apply to your version of Copilot".

The main area of the app has the following elements:

- A search bar labeled "Message Copilot" with a plus sign and a microphone icon.
- A greeting message: "Hi, how can I help you?" (labeled 5).
- Three cards with Copilot features:
  - "Learn the essentials to get the most from Copilot" (labeled 3) with a "Start tour >" link.
  - "Help me rewrite this to sounds more professional" (labeled 4) with a "Get help writing" link.
  - "Why do people fly in their dreams?" (labeled 5) with an "Ask" button.
- A "See more" link at the bottom right.

At the very bottom, a dark banner displays the text: "The new experience for the Microsoft 365 Copilot app for **unlicensed** Microsoft 365 Copilot Chat users".

Admins can manage the scenarios for **licensed** Microsoft 365 Copilot Chat users with the following controls:

Setting	Description	Documentation
Web search	Ability to manage Chat eligibility, access to Chat, Chat pinning, web search queries, availability in-apps, and managing access.	Managing web search: <a href="#">Manage Microsoft 365 Copilot Chat</a>
Agents	Admins can manage agents for Copilot in the same way they manage other apps in the Integrated apps section of the Microsoft 365 Admin Center. Admins can enable, disable, assign, block, or remove agents for their organization, and manage Copilot capabilities and data privacy	See settings configurations here: <a href="#">Manage agents for Microsoft 365 Copilot in Integrated Apps</a>
Notebooks	Ability to manage Copilot Notebooks, consisting of content stored in user-owned SharePoint Embedded containers, using the same admin on/off switch as Copilot Pages. Both Notebooks and Pages use Loop components.	See settings configurations here: <a href="#">Manage Loop components in your organization</a>
Pages	Ability to manage Copilot Pages, .loop files stored in a user-owned SharePoint Embedded containers, using an admin on/off switch	See settings configurations here: <a href="#">Manage Loop components in your organization</a>
Copilot Key and Windows + C shortcut	Admins can map the Copilot key to the Microsoft 365 Copilot app.	Use policy to map the Copilot Key: <a href="#">Policies to manage the Copilot key in the updated Microsoft 365 Copilot Chat experience</a>

Admins can manage the scenarios for **unlicensed** Microsoft 365 Copilot Chat users with the following controls:

Setting	Description	Documentation
Chat	Admins can manage access to Copilot Chat, whether it is pinned for users, and web search.	Managing Chat: <a href="#">Manage Microsoft 365 Copilot Chat</a>
Agents	Admins can manage agents for Copilot in the same way as they manage any other app in the Integrated apps section of the Microsoft 365 admin center. Admins can enable, disable, assign, block, or remove agents for their organization, and manage Copilot capabilities and data privacy.	See settings configurations here: <a href="#">Manage agents for Microsoft 365 Copilot in Integrated Apps</a>
Pages	Ability to manage Copilot Pages, .loop files stored in a user-owned SharePoint Embedded containers, using an admin on/off switch.	See settings configurations here: <a href="#">Manage Loop components in your organization</a>



## Microsoft 365 Copilot Default Configuration Change - Enhanced Personalization Control

Microsoft 365 Global Admins can now **configure a new data processing control for Copilot licenses, enabling enhanced personalization by processing user communications data.**

Admins should configure the Enhanced Personalization control to align with their tenant's requirements before related features are released.

Method	Return type	Description
Get	enhancedPersonalizationSetting	Read the properties and relationships of an enhancedPersonalizationSetting object.
Update	enhancedPersonalizationSetting	Update the properties of an enhancedPersonalizationSetting object.



[enhancedPersonalizationSetting resource type in the Microsoft Graph beta](#)  
[Enhanced personalization control overview](#)



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





## Data security & compliance capabilities for GenAI applications in Microsoft Purview transitioning to paid public preview

**Microsoft Purview's AI interaction processing will transition to a pay-as-you-go pricing model**, impacting various compliance and security features.

- This impacts interactions done on generative AI applications such as **Security Copilot, Copilot Studio and others** under Microsoft Purview Data Compliance solutions including **Data Lifecycle Management, eDiscovery, and Communication Compliance**, and Microsoft Purview Data Security capabilities including **Insider Risk Management** and **data classification**.
  - Organizations need to link an Azure subscription to continue using these features and avoid disruptions in service.
- 
- **Important note:** Microsoft 365 Copilot Chat data (with or without a Copilot license) will not be impacted by these new pay-as-you-go meters.



[Learn about Microsoft Purview billing models](#)



GenAI applications



User Awareness



Admin relevant





## Viva Pulse: Admins can configure access to Pulse templates for Microsoft 365 Copilot licensed users

**Microsoft Viva Pulse will be included with Microsoft 365 Copilot**, providing new templates to measure employee sentiment on Copilot adoption and allowing admins to manage feature access.

This rollout introduces the ability to configure who in their tenant has access to this feature.

The screenshot shows the Microsoft 365 admin center interface. On the left, there's a navigation sidebar with various categories like Teams & groups, Roles, Resources, Marketplace, Billing, Support, Settings, Domains, Search & intelligence, Org settings, Microsoft 365 Backup, Integrated apps, and Viva. The 'Viva' category is highlighted with a yellow box. The main content area is titled 'Feature access management' and contains a sub-section for 'Viva Pulse'. A large yellow box highlights the 'Create a policy' section on the right. This section includes fields for 'Policy name' (set to 'Pulse users for Copilot subscription'), 'App' (set to 'Viva Pulse'), 'Feature' (set to 'Pulse experience with Microsoft 365 Copilot'), 'Access setting' (set to 'On'), and 'Apply access setting to' (with 'Specific people and groups' selected). There's also a field for 'Add the users or groups this policy applies to' which is currently empty. At the bottom right of the dialog are 'Next' and 'Cancel' buttons.

*Admins can create a policy in Microsoft 365 admin center > Viva > Feature Access management > Select the Viva Pulse tab*



[Manage available surveys and questions](#)  
[Licensing requirements](#)



User Awareness



Admin relevant





Launched



March 2025

[MC1041454](#) | [485735](#)

Web

## AI Admin role has permissions to manage Copilot agents

**AI Admins in Microsoft 365 can now manage agents, including viewing, publishing, rejecting, and updating settings, without needing Global Admin privileges.**

No specific action is required other than familiarizing with the integrated app page functionalities.

The screenshot shows the Microsoft 365 admin center interface. On the left, there's a navigation sidebar with various options like Home, Copilot, Users, Roles, Billing, Support, Domains, Search & intelligence, Org settings, Integrated apps (which is currently selected), Partner relationships, Reports, Health, Admin centers, Identity, and Customize navigation. The main content area is titled "Integrated apps" and includes a sub-header: "Discover, purchase, acquire, manage, and deploy Microsoft 365 Apps developed by Microsoft partners. You can also deploy and manage Line-of-business add-ins developed within your organization." Below this, there are tabs for Deployed apps, Available apps, Blocked apps, Requested apps (which is underlined in blue), and Shared agents. A note says "All apps in this list have been submitted for review. Accepted apps are published and made available to users in your organization according to tenant settings." There's a "Refresh" button and a search bar at the top right. The main table lists six items:

Name	Host products	Status	Last Modified
Office Assistant	Copilot, Microsoft 365, Teams	Publish Pending	3/21/2025
TrelloSync@21	Copilot, Microsoft 365, Outlook, Teams	Update Pending	3/20/2025
WVVO Deployment Guide	Teams	Publish Pending	3/20/2025
Presentation Guide	Teams	Publish Pending	3/20/2025
Excel Helper	Teams	Publish Pending	3/20/2025
Word Add-in Remover	Teams	Publish Pending	3/20/2025

*AI Admin role can view and manage agents them in Microsoft 365 admin center integrated apps page*



[About admin roles in the Microsoft 365 admin center](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant

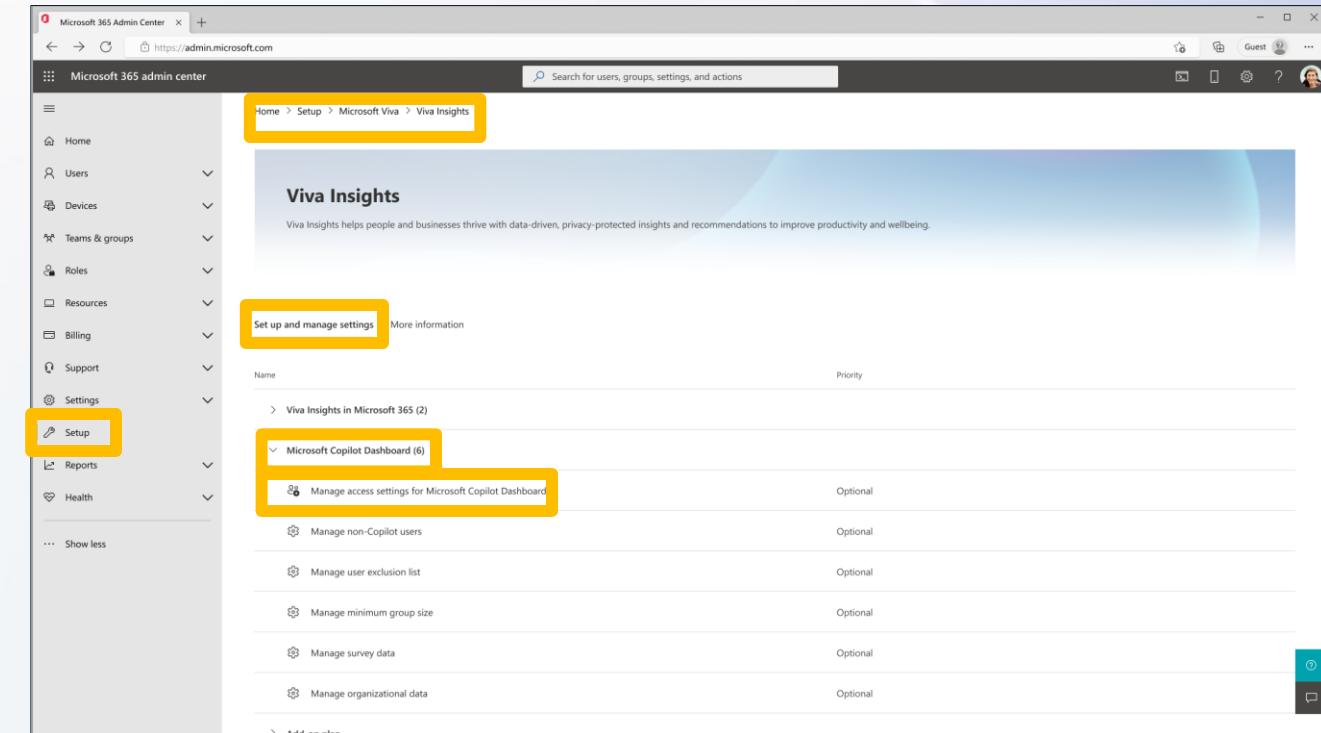




## Expanded AI admin role to manage Microsoft Copilot Dashboard settings

Microsoft is **expanding the AI Administrator role in Microsoft Viva to manage Microsoft Copilot Dashboard settings** without requiring Global admin privileges.

- This enhances security by allowing task-specific admin access.
- Organizations should review admin role assignments to designate appropriate users for the new AI admin privileges.
- This role will be available by default to all Microsoft 365 Copilot customers.



[Feature availability based on licenses for the Microsoft Copilot Dashboard](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant





Launched



25th March 2025

[MC1047926](#)

Web

## Microsoft 365 network connectivity test for Microsoft 365 Copilot is generally available

**The Microsoft 365 network connectivity test for Copilot is available globally** for users to measure performance and share reports to diagnose network issues.

No specific action required, but you may want to inform users and update relevant documentation.

The screenshot shows a Microsoft Edge browser window displaying the Microsoft 365 network connectivity test results. The URL is https://connectivity.m365.cloud.microsoft/report/a90009c1-6ca3-4292-af37-f9600a1e225a. The page is titled "Network connectivity test results for your location". It includes sections for "Your location information", "Microsoft 365 Copilot", and "Exchange Online". The "Your location information" section shows the location as "Singapore River, Central Region, Singapore" found by the web browser. The "Microsoft 365 Copilot" section shows results for "Https Connectivity", "Websocket (WSS) enablement", and "Latency". The "Exchange Online" section shows a single row with a "Test" column and a "Result" column.

[Microsoft 365 network connectivity test tool](#)

Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





# Microsoft 365 admin center: Allow usage for custom apps to show in the Developer Portal for Microsoft Teams

Microsoft 365 will introduce an **App usage setting for custom apps**, allowing developers to access app analytics in the Developer Portal for Teams.

### Developer Portal for Teams

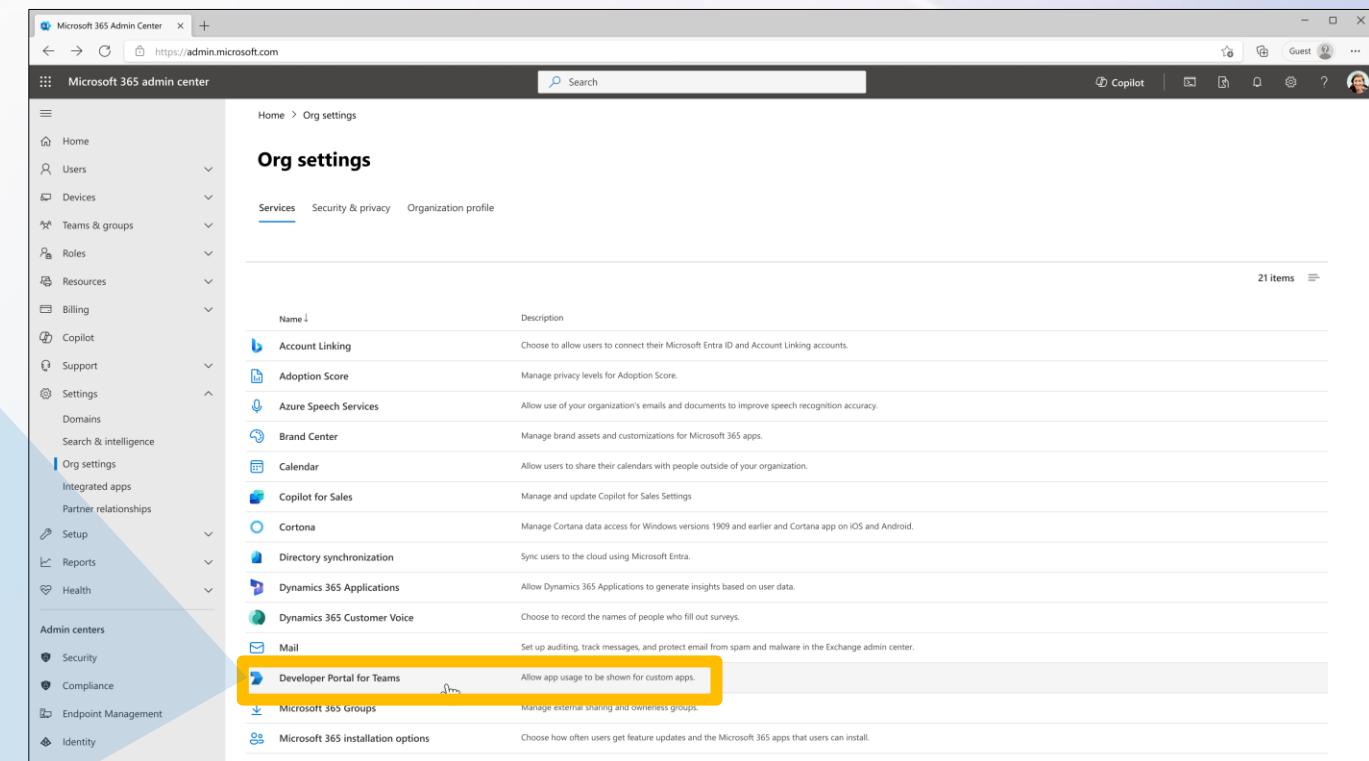
Developer Portal is a tool for managing apps and agents built for Copilot and Microsoft 365 apps. Developers can find tools to configure, validate, and publish their apps and agents. Developer Portal is provided under [Microsoft Services Agreement](#).

[Learn more about Microsoft Developer Portal](#)

#### App usage for custom apps

By viewing their app's usage, developers can see the number of active users and get other insights. You can allow the app usage for your custom apps to be shown in the Developer Portal.

Allow app usage for all custom apps to show in the Developer Portal



*To enable enterprise developers to view app usage insights, enable this setting in the admin center under Developer Portal for Teams.*



[Enable developers to use app analytics in the Developer Portal for Teams](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant





## Copilot Extensibility: Admin controls and user file uploads for agent knowledge sources

For agents with uploaded files as knowledge source, **admins now can regulate and manage including but not limited to agent filtering, reviewing sensitivity label, metadata, etc.**

The screenshot shows the Microsoft 365 Admin Center interface. On the left, the navigation menu includes Home, Copilot, Users, Devices, Teams & groups, Roles, Resources, Billing, Support, Settings, Setup, Reports, Health, Admin centers (Security, Compliance, Device Management, Azure Active Directory, Exchange, Sharepoint, Teams), and All admin centers. The main content area is titled "Integrated apps" under "Home > Integrated apps". It displays a list of "Shared agents" with columns for Name, Shared agent name, Availability, and Date created. One entry is highlighted: "Contoso GPT" (Created by Mona Kane, Agent type Custom, Created in Embedded builder, Publisher XYZ Corporation). A modal dialog box titled "Delete Contoso GPT?" is open over the list, containing the message "No one will be able to find, use, or update the agent, including the agent's publisher. This action is permanent." with a "Delete" button. The status bar at the bottom right shows "Copilot" and "Guest".



[Manage Containers in SharePoint Admin Center](#)



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





Launched



April 2025

[MC1041458](#) | [413111](#)

Web

## New Microsoft Graph Connectors Now Available for Microsoft 365 Copilot

Microsoft 365 has **released 14 new Graph Connectors** to enhance Copilot's capability to access and generate insights from business content across various platforms like Salesforce, Zendesk, and Google Drive, Dropbox, Jira, Azure, Stack Overflow, PostgreSQL, and SharePoint On-Prem.

The screenshot shows the 'Search & intelligence > Data sources > Add' section. A yellow box highlights the 'Add' button. Below it, the 'Connect to data source' section displays 14 new connectors:

- Enterprise Websites Cloud (Connect to your cloud websites)
- Enterprise Websites On-prem (Connect to your on-premises websites)
- now. (ServiceNow Catalog)
- Microsoft SQL server(New) (Connect to Microsoft SQL 2008 or later)
- Zendesk Help Center (Create a Zendesk connector)
- WordPress.org (Connect to WordPress.org-built...)
- Salesforce CRM (Connect to Salesforce CRM)
- Confluence Cloud (Connect to Confluence Cloud)
- Confluence On-Prem (Connect to Confluence On-Prem)
- Tableau Cloud (Connect to Tableau Cloud)
- DataStax (Connect to DataStax)
- 15Five Priorities (Connect to 15Five Priorities)
- Egnyte (Connect to Egnyte)
- Jira Data Center (Connect to Atlassian Jira Data Center)
- Adobe Experience Manager Sites (Connect to Adobe Experience Manager...)
- Oracle SQL database (Connect to Oracle SQL database)

[Microsoft Graph connectors for Microsoft 365 Copilot](#)

Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





Launched



April 2025

[MC1047246](#)

No device details available

## New Microsoft Graph connectors for the chat experience and more

Microsoft 365 has released **new Graph Connectors for the chat experience in Microsoft 365 Copilot (formerly BizChat) and Microsoft 365 Copilot Chat.**

- This is enhancing its ability to access and analyze content from multiple platforms like Guru, GitLab, Asana, 15Five, Miro, Trello, Zendesk, SmartSheet, and Seismic.
- No action is required before the rollout; review your configuration for potential impact.

[Build Microsoft Graph Connectors for Microsoft 365 Copilot](#)M365 Copilot and  
M365 Copilot Chat

User Awareness



Admin relevant

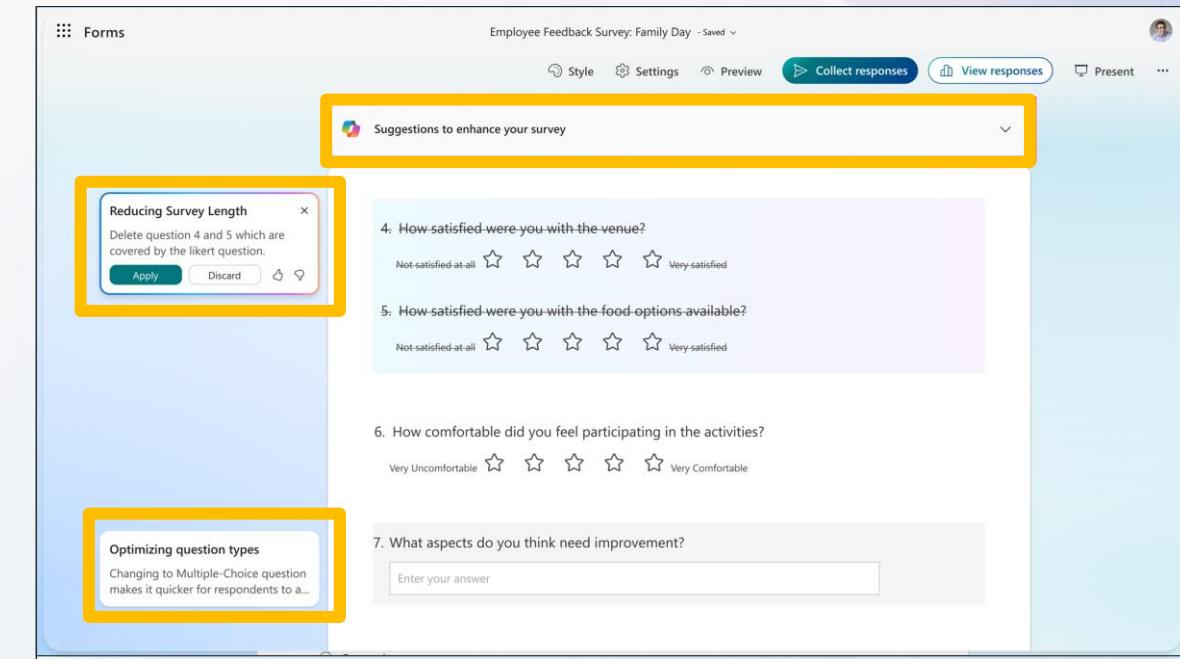




## Copilot in Forms: Updates to help users refine and edit their forms

Microsoft 365 Copilot in Forms will be updated to **help users refine and modify their forms with tailored suggestions**.

- No immediate action is required as the rollout is automatic.



[Frequently asked questions about Copilot in Forms](#)  
[Welcome to Copilot in Forms](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant



## (Updated) Microsoft Copilot Chat usage report improvements

**Microsoft 365 Copilot Chat will include active user data from Teams, Outlook, and Copilot.cloud.microsoft, impacting metrics in usage reports.**

- Action: Revise custom reports based on usage data to accommodate changes in active users and activity dates.

The screenshot shows the Microsoft 365 admin center interface. The left sidebar has a dark theme with white icons and text. The main content area is titled 'Usage'. It includes a 'Overview' section and a 'Reports' section. Under 'Reports', there is a list of various Microsoft services, each with a small icon. Two specific items are highlighted with yellow boxes: 'Microsoft 365 Copilot Chat' and 'Adoption Score'. The rest of the list includes: Microsoft 365 Copilot, Exchange, Forms, Microsoft 365 apps, Microsoft Browser, Microsoft Teams, Microsoft Teams apps, and OneDrive.



No public documentation at the time of writing



Microsoft 365  
Copilot Chat



User  
Awareness



Admin  
relevant





Rolling Out



April 2025

MC1048622 | 408543

Web

## Viva Insights: Advanced Insights - Copilot Headlines Report

**A new Copilot Headlines report in Advanced Insights** will automatically identify unexpected Copilot usage and collaboration changes across groups.

Admins can disable the report for non-global partitions using Viva Insights Feature Access Management if necessary.

Headlines  
1,031 people included Settings 11/01/2023 - 04/30/2024

Top headlines  
Ranked list of groups and metrics based on size of observed differences

Rank	Group	Top headline for group
1	Organization: Karina Boreas	Copilot assisted hours increased over time
2	Organization: Anita Grieg	Copilot actions in Teams much higher than similar employees
3	FunctionType: Customer Solutions	Percent active Copilot users slightly higher than similar employees
4	Organization: Anita Grieg	Copilot actions in Teams increased somewhat over time
5	FunctionType: Customer Solutions	Percent active Copilot users higher than similar employees

Display top headlines Metric type Filter headlines  
5 Copilot Bright spots

Summary For Organization: Karina Boreas, Copilot assisted hours increased by about 30% from the beginning of the period to the end of the period. It was also typically about 10% higher than expected compared to similar employees.

[Microsoft Viva feature access management](#)

Microsoft 365  
Copilot



User Awareness



Admin relevant

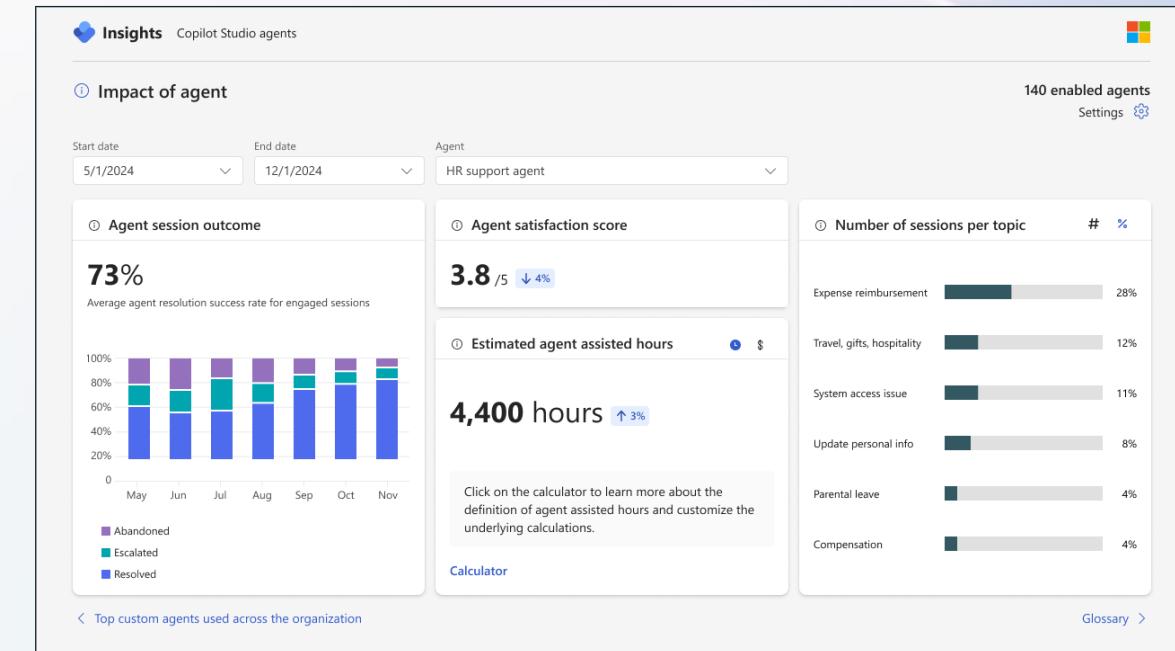




## Viva Insights: Microsoft Copilot Studio agents report (Preview) for the advanced insights app

The **Microsoft Copilot Studio agent report template** will be available in Viva Insights, providing aggregated views of agent adoption and impact for organizations.

No specific action is required from admins unless adjustments or configurations are needed for data flow settings.



[Power Platform environment types](#)

[Analyze agent performance and usage for the Microsoft Copilot Studio](#)



Microsoft 365  
Copilot or Viva  
Insights (min. 50)



User Awareness



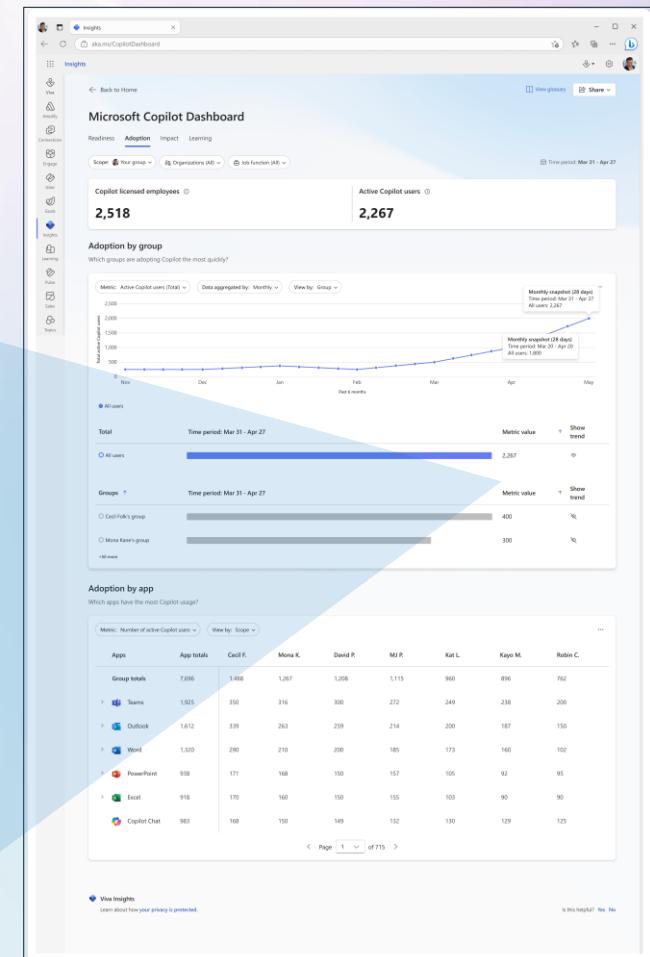
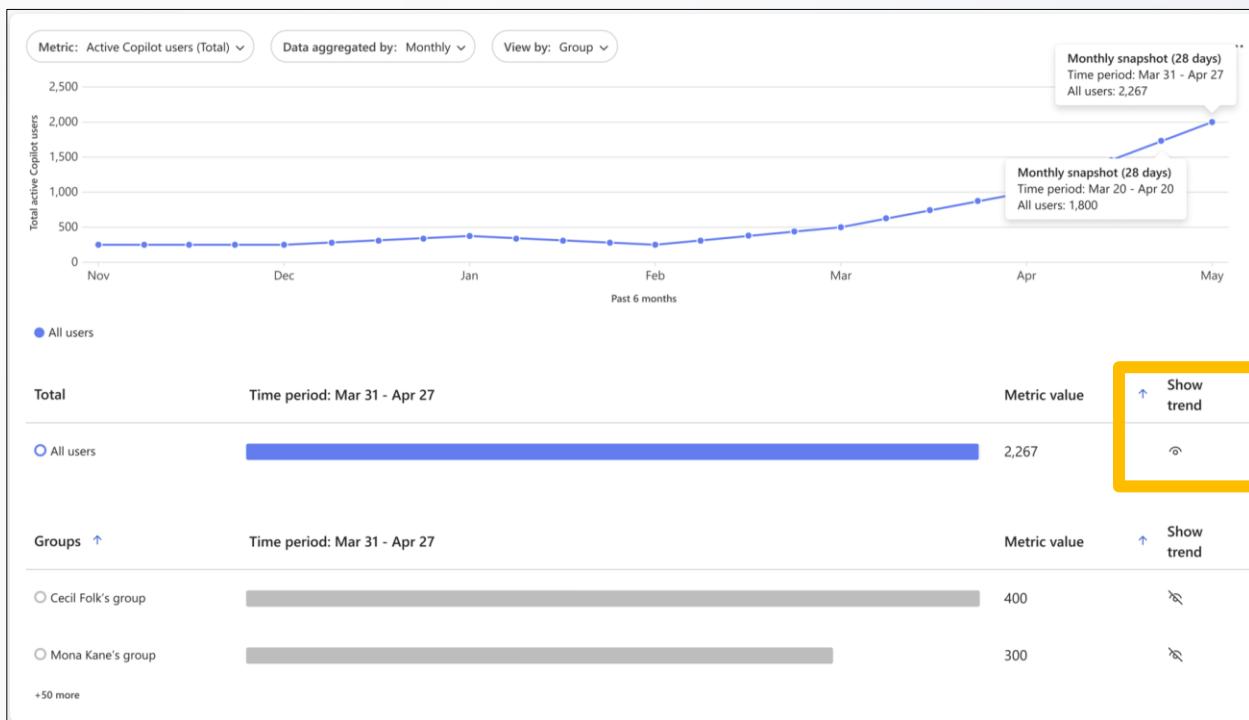
Admin relevant





## Viva Insights: Copilot Dashboard Trendline Additions

Copilot Dashboard users can now **visualize trends in additional key adoption and impact metrics** over time to more quickly identify patterns and opportunities in employee adoption for better licensing decisions.



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



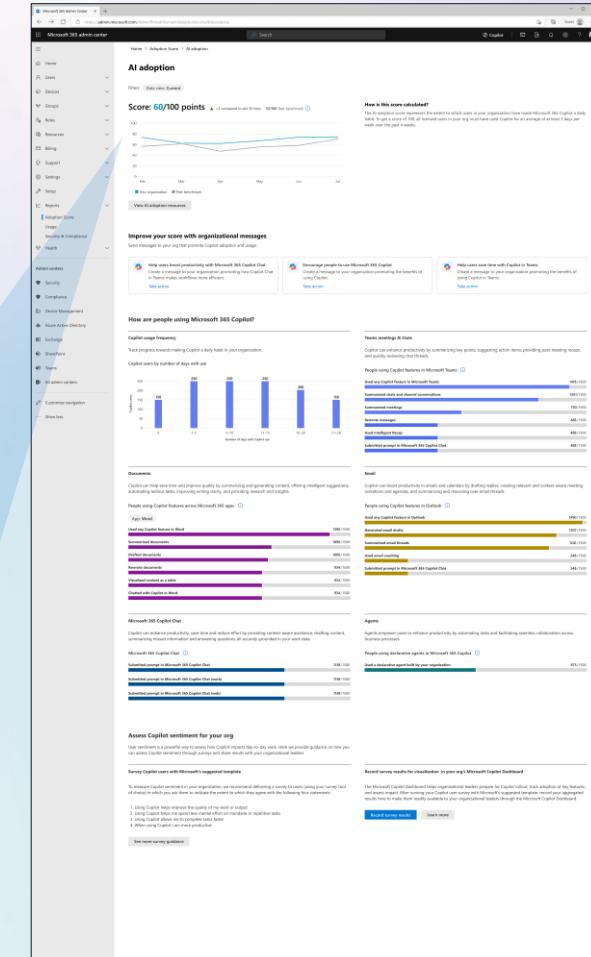
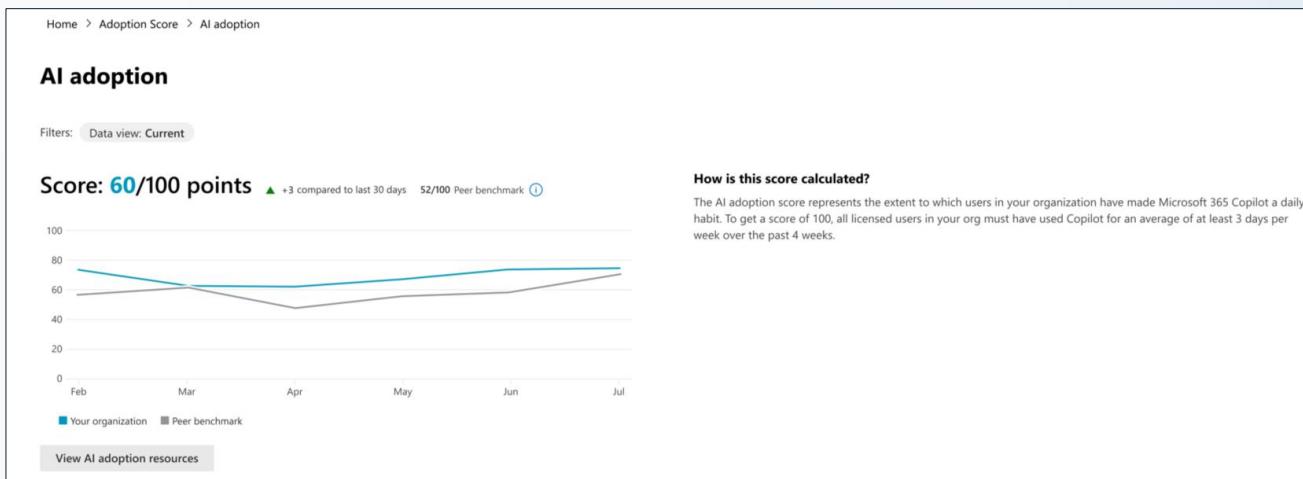
Admin  
relevant





## AI adoption category in Adoption Score now generally available

**The AI assistance score in Adoption Score is being renamed to AI adoption score**, with new metrics and organizational messages introduced to enhance insights on Microsoft 365 Copilot usage.





## Microsoft 365 admin center: Metadata for Shared agent management

**IT admins can view metadata for Shared agents** in Microsoft 365 admin center similar to metadata information for line of business applications built by customer organization.

It provides IT admins the opportunity to explore all data besides honoring UX filters for a seamless user experience.



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





## Microsoft Teams admin center: Improvements to controls for Microsoft 365 Copilot

**Microsoft 365 is improving controls for Copilot and transcripts in the Teams admin center** to prevent conflicts and errors.

Review and adjust Copilot settings, if necessary, to align with valid values.

The screenshot shows a dropdown menu for Copilot settings. The visible options are "On with saved transcript" (selected), "On", "On with saved transcript required", "On with saved transcript by default", and "Off". The "Off" option is highlighted with a yellow border and has a tooltip: "This isn't available when transcription is turned off".

Copilot  
This setting affects whether Copilot can be used before and after a meeting, only during a meeting, or not at all. Copilot will always be turned off for people who don't have a license. [Learn more about how Copilot and transcription work together](#)

On with saved transcript ▾

- On
- On with saved transcript required
- On with saved transcript by default
- Off

This isn't available when transcription is turned off

*After this rollout, when Transcript is Off in the TAC, the only available Copilot options in the TAC will be On or Off*



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant

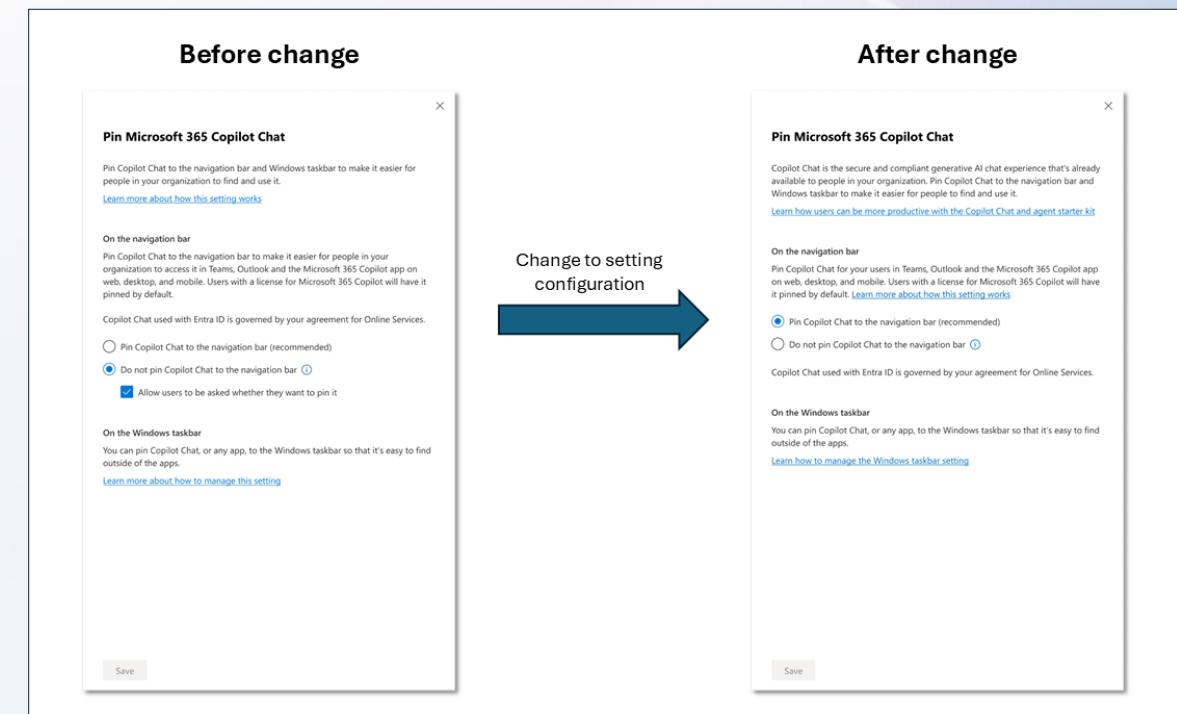




# Copilot Chat: Simplifying the default pinning configuration

The **default pinning configuration for Copilot Chat is being simplified** to "Pin" or "Do not pin" for users without a Microsoft 365 Copilot license, with the new default set to "Pin."

There is no action required unless you want to inform users about this change.



[Manage Microsoft 365 Copilot Chat](#)



Microsoft 365  
Copilot Chat



User  
Awareness



Admin  
relevant





Rolling Out



May 2025

[MC1052915](#)

Desktop, Web, Mobile

## Enhanced Agent catalog available in the App Store in Teams, Microsoft 365, and Microsoft Outlook

**Microsoft 365 is enhancing agent discovery in the App Store for Teams, Microsoft 365, and Outlook**, allowing users to view the full catalog of agents regardless of their Microsoft 365 Copilot license status.

The screenshot shows the Microsoft 365 App Catalog page for the "IT Support Assistant" app by Microsoft. The app icon features a blue speech bubble with a white gear and star. Below the icon, the "Add" button is highlighted with a yellow box. A note at the bottom states: "To use this app, you'll need a Microsoft 365 Copilot license." The page includes tabs for Overview, Reviews, Details, Permissions, and Discover more apps. The "Overview" tab is selected. Key features listed include "Enhance productivity with IT Support Assistant" (providing instant technical support, troubleshooting, and solutions) and "Manage Time Off" (quickly check balance and book time off). Under "App features", there is a "Copilot plugin" section. At the bottom, a note says: "By using Contoso, you agree to the [privacy policy](#), [terms of use](#), and [permissions](#)".

[Enable agents for Microsoft 365 Copilot Chat](#)[Manage agents for Microsoft 365 Copilot in Integrated Apps](#)M365 Copilot and  
M365 Copilot Chat

User Awareness

Admin  
relevant



## Copilot Agents: New Researcher and Analyst agents (U.S. Frontier release only)

Microsoft 365 Copilot-licensed users will gain **access to two new reasoning agents, Researcher and Analyst, as part of the "Frontier" program.**

- Organizations must manage Copilot agent access settings in their Microsoft 365 admin center to enable user access to these new agents.

The screenshot shows the Microsoft 365 Copilot web interface. On the left, there's a sidebar with icons for Home, Copilot (selected), Pages, Create, OneDrive, and Apps. The main area has a title bar 'Analyst Customer Revenue Segmentation...' with 'Work' and 'Web' tabs. A message from 'Copilot' says: 'Can you look at the data I've shared and give me insights on customer segments along with a graph to visualize? FY24 Revenue Report.xlsx'. Below it, 'Copilot' says 'Sure, I'm working on it...'. A 'Copilot' card lists three tasks: 'Import data' (with 'Import data' listed under it), 'Understanding sheet structure' (with 'Sheet structure' listed under it), and 'Identifying default sheets' (with 'OK, let me see. By default, the system opens sheets in the order [Customer ID, MRR by Customer, Customer List]' listed under it). At the bottom, there are buttons for 'Edit in Pages' and 'Copy'. A message input field says 'Message Analyst' with a send button. The right side of the screen shows a sidebar titled 'Copilot' with sections for 'Agents' (Analyst, Researcher), 'Planner', 'Eventify', 'Service', and links for 'Get Copilot agents' and 'Create an agent'. Below that is a 'Chats' section with a list of items like 'Customer Revenue Segmentation', 'Develop a product strategy...', 'Follow-up Tasks For Meeting', and 'FY25 Budget Summary'.



[Manage agents for Microsoft 365 Copilot in Integrated Apps](#)  
[Introducing Researcher and Analyst in Microsoft 365 Copilot](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant

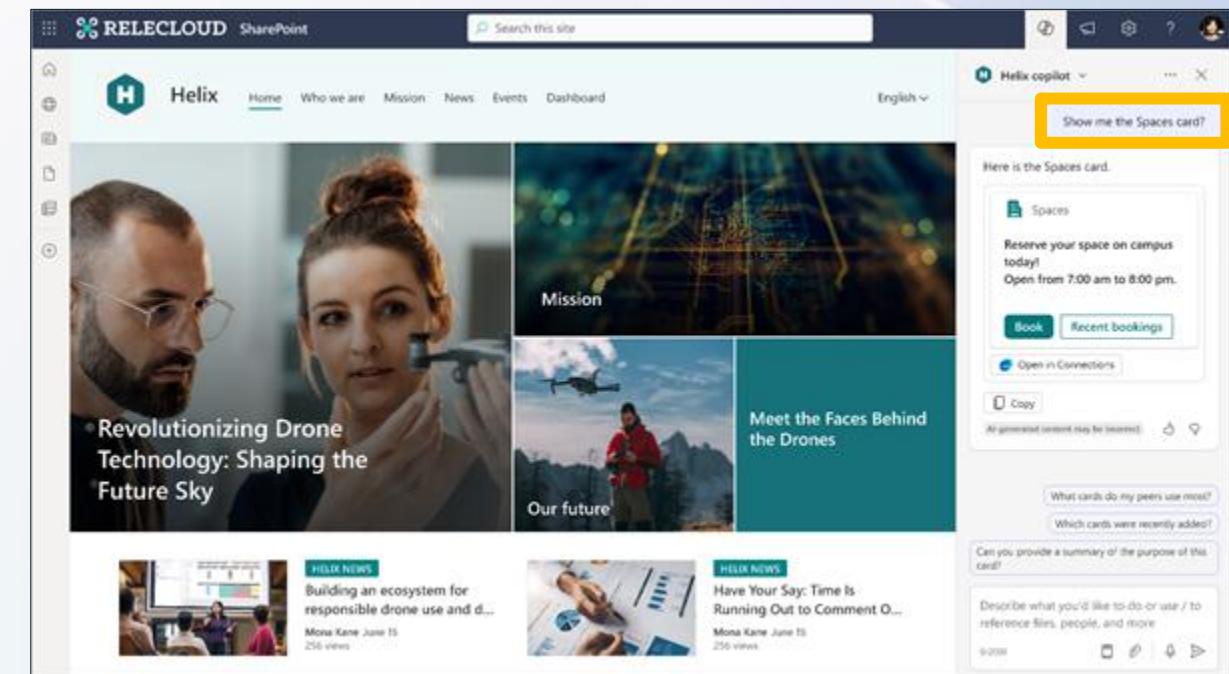




# SharePoint Agents: Integrate Viva Connections cards in chat conversations with SharePoint agents

## SharePoint agents now integrate Viva Connections cards into chat conversations.

- When a card is relevant for a specific topic, it will surface in the conversation chat, allowing users to interact with it directly from SharePoint agents without interrupting their flow.



**For reference only:** Prompt Copilot to display a dashboard card in SharePoint



[Prompt Copilot to display a dashboard card in SharePoint](#)  
[Using Copilot to check your Connections dashboard cards](#)



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





In Development ■■■

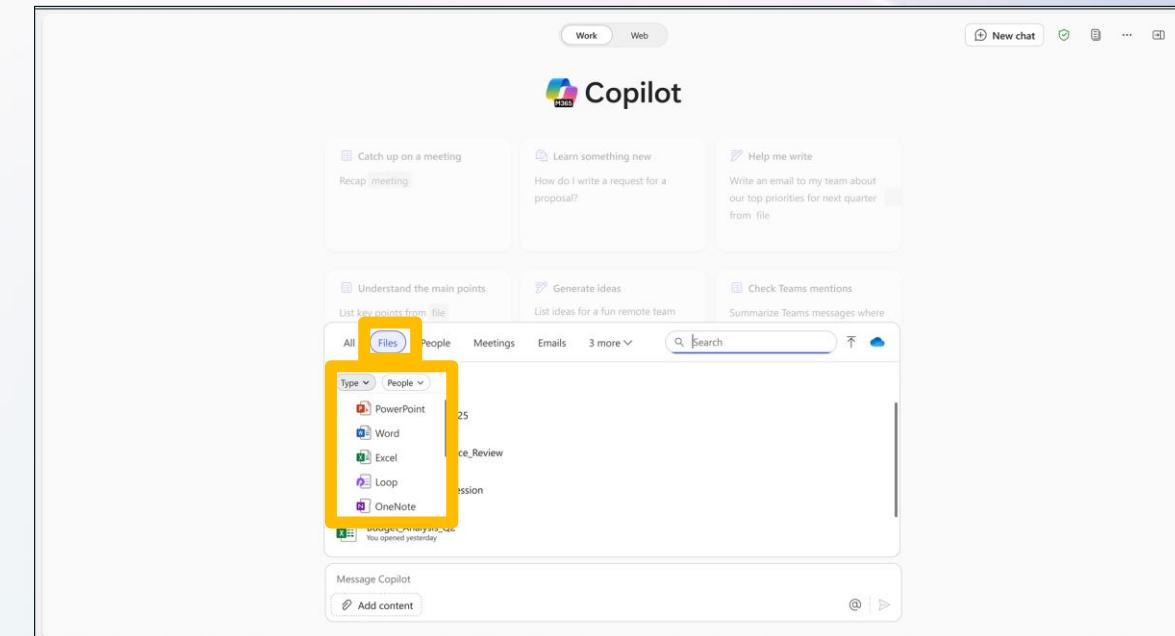
April 2025

[MC1048631](#) | [481136](#)

Desktop, Web

## Copilot Chat: The chat experience will offer better search refinement in the CIQ menu "Files" tab

Microsoft 365 Copilot's chat experience will **include a File type filter and People refiners in the Context IQ menu** to improve file search efficiency.



[Using Context IQ to refer to specific files, people, and more in Microsoft 365 Copilot](#)



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





In Development

April 2025

[483951](#)

Desktop, Web

## Copilot Chat: Copilot Prompt Gallery - Share a prompt to a Microsoft Team's team

**Share custom prompts with members of a Microsoft Teams team from the Copilot Prompt Gallery in Copilot Chat,** allowing team members to easily discover and utilize these prompts in Copilot Prompt Gallery.



No public documentation at the time of writing



Microsoft 365  
Copilot



User Awareness



Admin relevant





In Development



May-June 2025

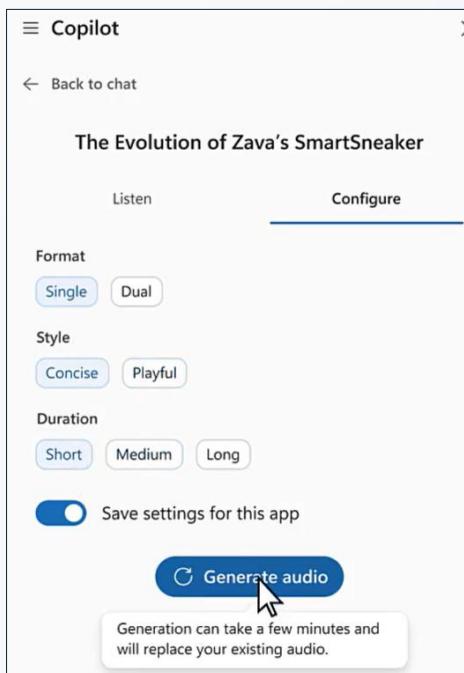
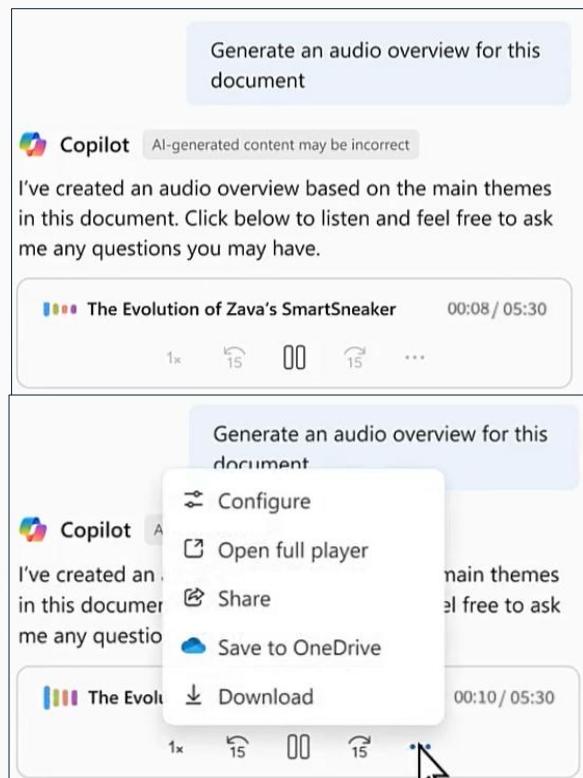
MC1061100 | 487423 | 478649  
| 485747 | 487854 | 490051

Desktop, Web

# Microsoft 365 Copilot can generate an audio overview of documents, meetings, and files

Copilot can help users engage with their content in a new and dynamic way—through audio.

This new feature will enable Copilot to **turn documents, meetings, and files into an audio overview**, creating a listening experience that's easy to follow.



[Generate audio overviews of documents, meetings, and files with Copilot](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant





Retirement



April 2025

[MC1041462](#)

No device details available

## Changes to Microsoft 365 Copilot web app on mobile browser

**Users will be redirected to download the Microsoft 365 Copilot app on iOS and Android when accessing it via a mobile browser.**

- Inform users of the change and encourage them to download the app.



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





Launched



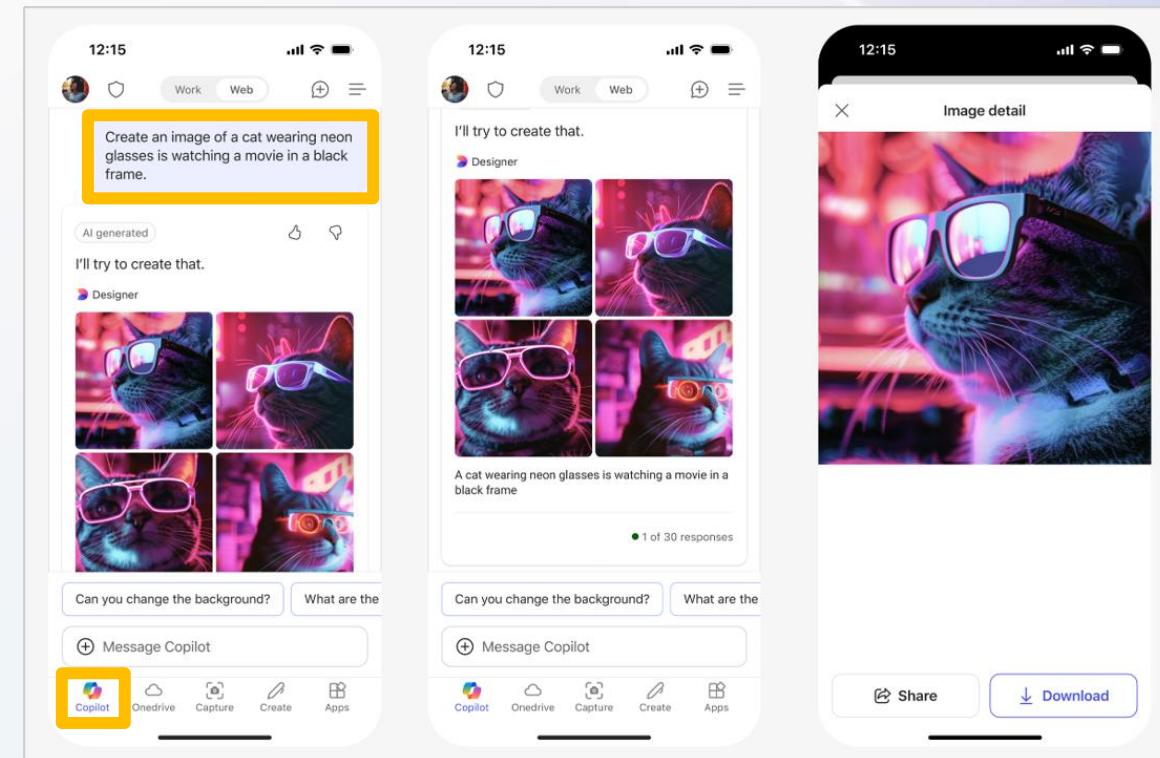
April 2025

[MC1052161](#)

No device details available

## Microsoft 365 Copilot mobile apps: Generate images

Users will soon be able to **create images using natural language on Microsoft 365 Copilot, Teams, and Outlook mobile apps.**



*In the Chat tab of the Microsoft 365 Copilot mobile app, users can enter natural language to ask Copilot to generate an image.*



No public documentation at the time of writing



M365 Copilot and  
M365 Copilot Chat



User  
Awareness



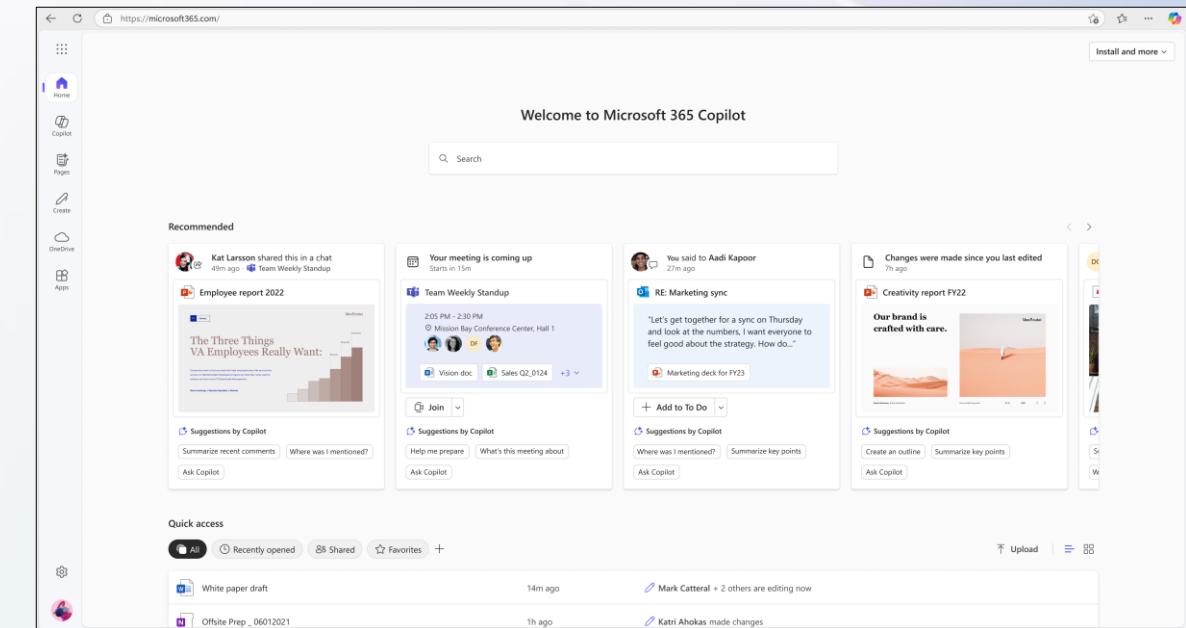
Admin  
relevant





# Microsoft 365 Copilot App: Updating Recommended section with Copilot prompts

The Microsoft 365 Copilot app is **updating its Recommended section on the Home tab to include more relevant content and Copilot prompt suggestions** for licensed users.



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





## Language expansion coming in Microsoft 365 Copilot

The broader Microsoft 365 Copilot team are working on **supporting 7 new languages across all M365 Copilot features.**

- These are (in alphabetical order): Albanian, Filipino, Icelandic, Kazakh, Malay, Maltese, and Serbian (Cyrillic)



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant

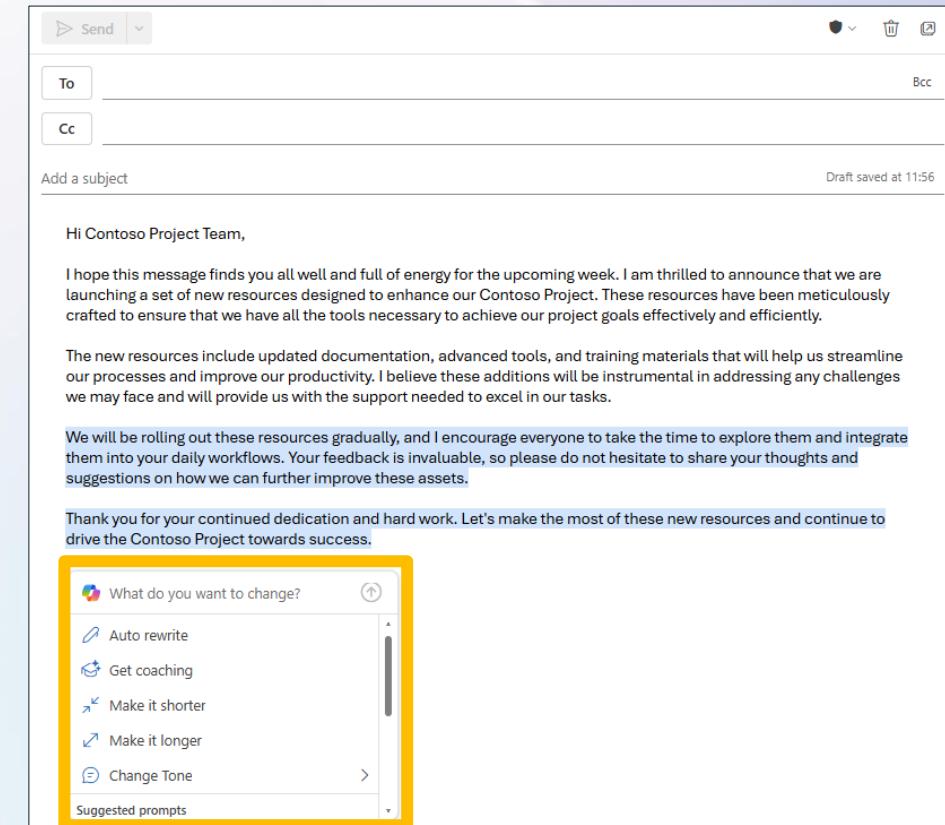




## Copilot in classic Outlook for Windows: Draft with Copilot Highlight & Rewrite

Now you can use **Draft with Copilot to improve sections of your email draft.**

- Highlight a specific section and then use Draft with Copilot to iterate on the text of the highlighted section.



**For reference only:** Draft with Copilot in Outlook Web



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





In Development



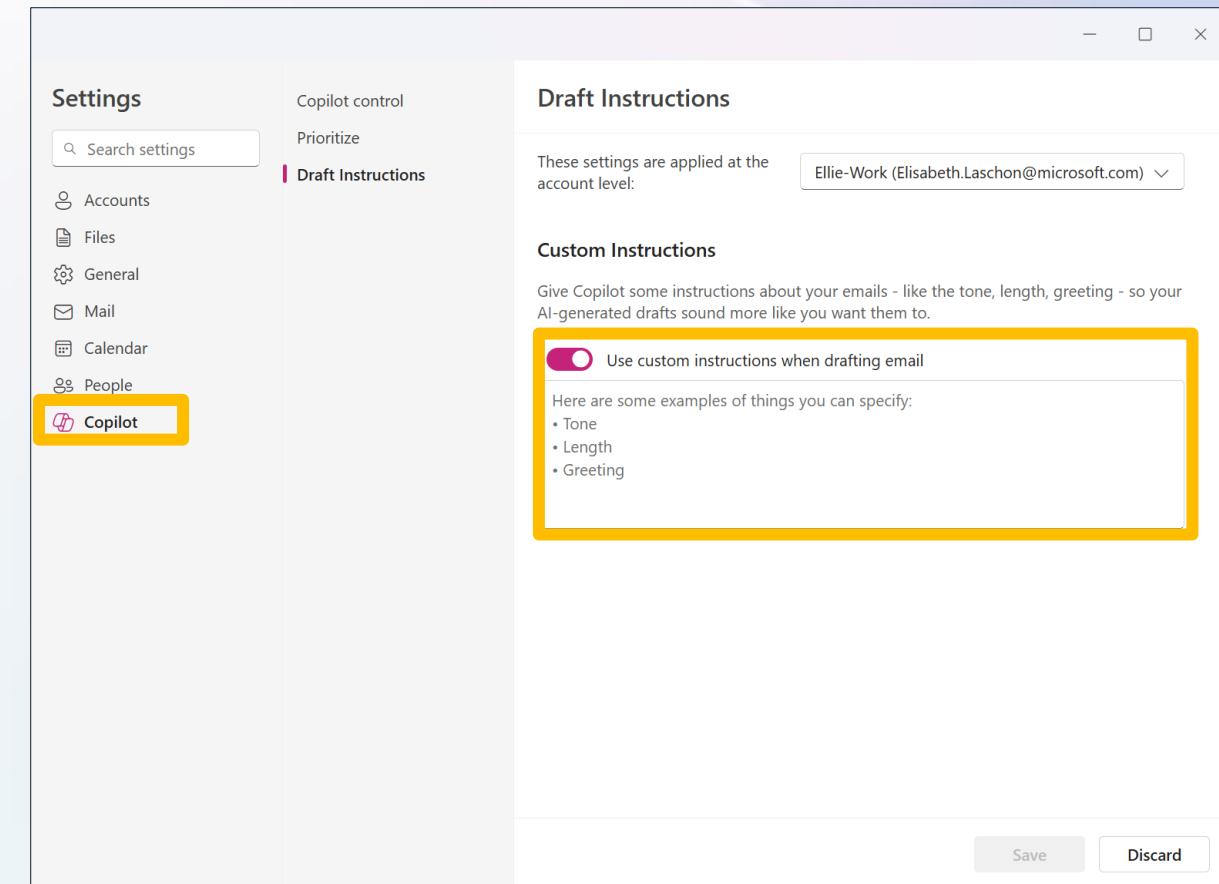
May 2025

[366572](#)

Android, Desktop, iOS, Mac, Web

## Copilot in the new Outlook for Windows: Custom Instructions for draft with Copilot

**Give Copilot some instructions about your emails -**  
like the tone, length, greeting - so your Copilot generated  
drafts sound more like you want them to.



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





Rolling Out



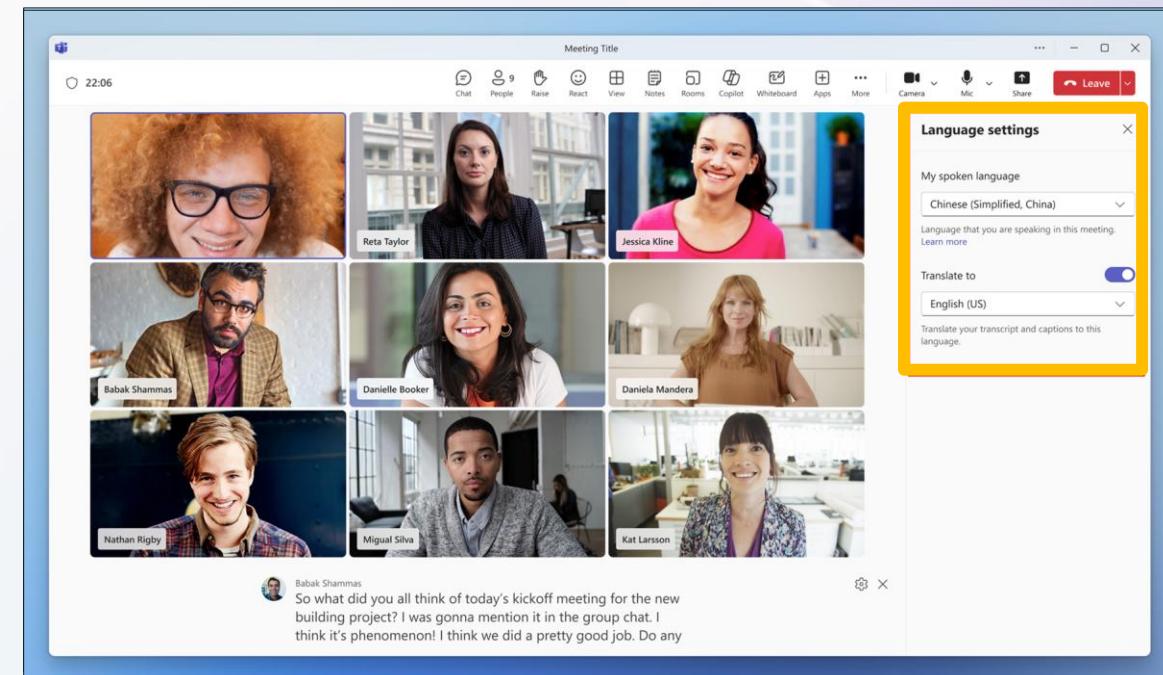
April 2025

[MC1041460](#) | [473434](#)

Android, Desktop, iOS, Mac, Web

## Microsoft 365 Copilot or Microsoft Teams Premium: Meeting transcription supports multiple spoken languages

Microsoft Teams Premium and Microsoft 365 Copilot users will soon be able to **set their own spoken language during multilingual meetings**, enabling transcripts in participants' chosen languages for enhanced collaboration.



No public documentation at the time of writing



Microsoft 365  
Copilot or Teams  
Premium



User  
Awareness



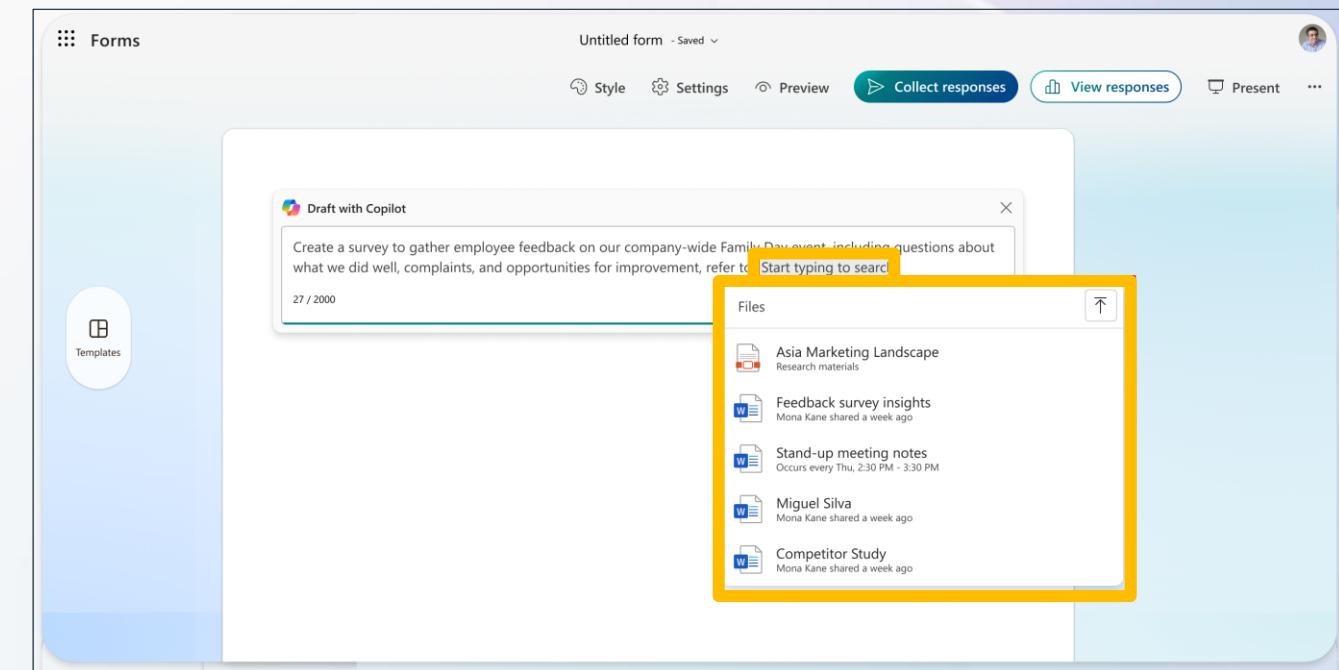
Admin  
relevant





## Copilot in Forms: Users can reference files and forms to help generate drafts

Microsoft 365 **Copilot in Forms will allow users to reference Word, Excel, PowerPoint, and existing forms** while creating new forms, with restrictions on sensitivity labels. No action is required from admins for this rollout.



*After this rollout, users can select files to reference when drafting their form with Copilot*



[Frequently asked questions about Copilot in Forms](#)  
[Welcome to Copilot in Forms](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant

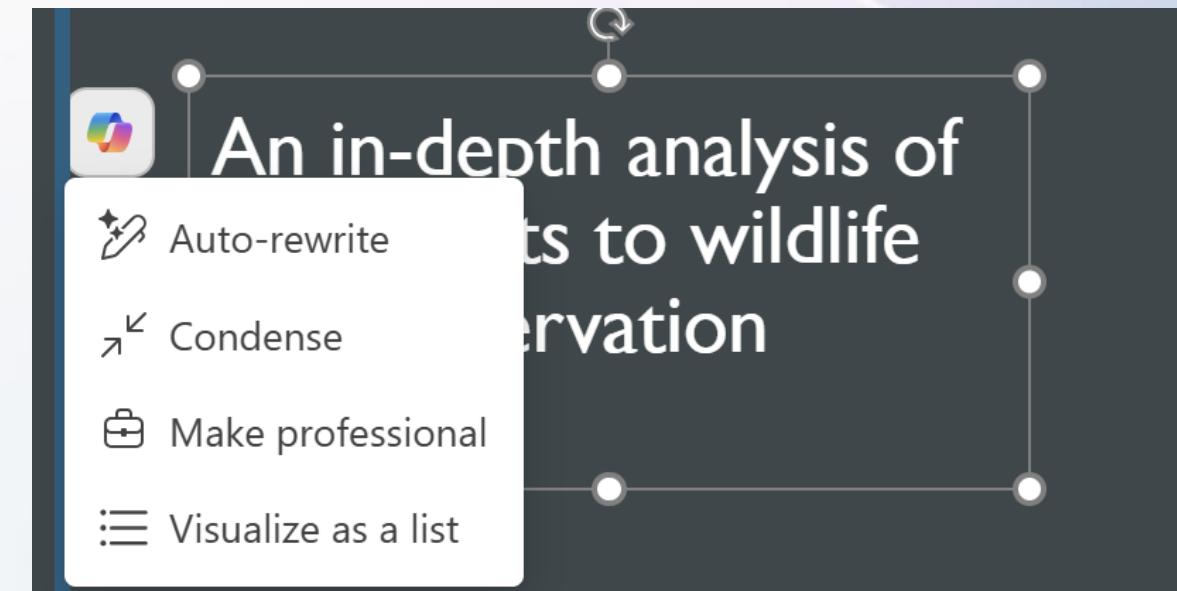




## Copilot in PowerPoint: Microsoft 365 Copilot can convert text to bullet points or a list

Microsoft PowerPoint will soon feature **text editing with Microsoft Copilot, allowing users to convert text into bullet points or numbered lists.**

A Microsoft 365 Copilot license is needed, and notifying users may be necessary.



*To access this feature in a saved PowerPoint presentation, users can select the entire block of text, select the Copilot icon next to that text, and then choose Visualize as a list*



[Elevate your presentation game with Copilot's text rewrite feature in PowerPoint](#)



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





Rolling Out



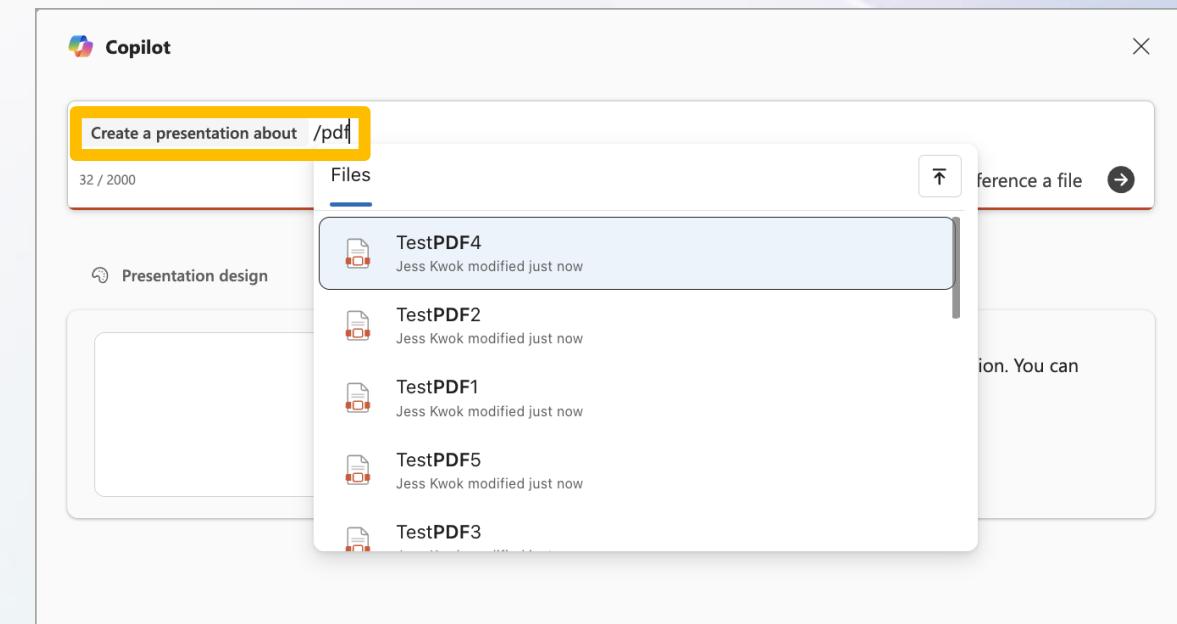
April 2025

[319970](#) | [MC1047238](#)

No device details available

## (Updated) Copilot in PowerPoint: Reference a PDF file when creating a presentation with Microsoft 365 Copilot (Preview)

**PowerPoint users can now reference PDF files with Copilot to create presentations, requiring a Microsoft 365 Copilot license.**



[Create a new presentation with Copilot in PowerPoint](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant





In Development ■■■

May 2025

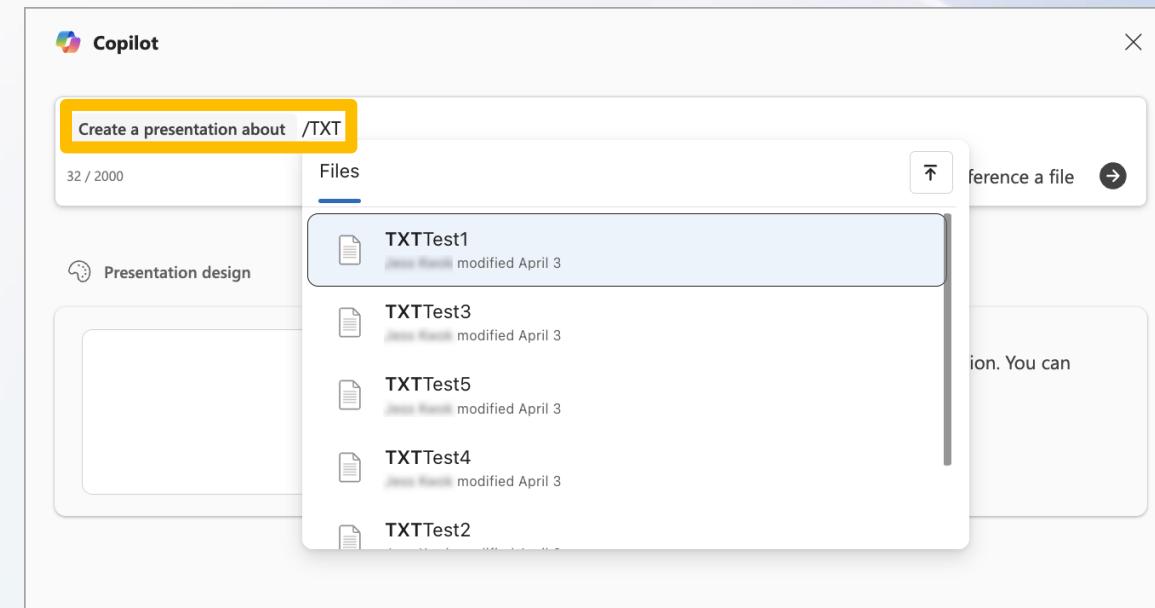
[MC1056264](#) | [488794](#) |  
[488795](#) | [488796](#)

Web, Mac, Desktop

## Copilot in PowerPoint: Reference a TXT file when creating a presentation with Microsoft 365 Copilot

**Users can reference TXT files in addition to Word files when creating a presentation with Copilot in PowerPoint.**

- Ensure your organization is aware of this feature update.



Select the Copilot icon from the PowerPoint ribbon, choose Create a presentation from file, and search for TXT files by file name or paste the URL of your TXT file from Microsoft OneDrive or Microsoft SharePoint:



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





In Development

■ ■ ■

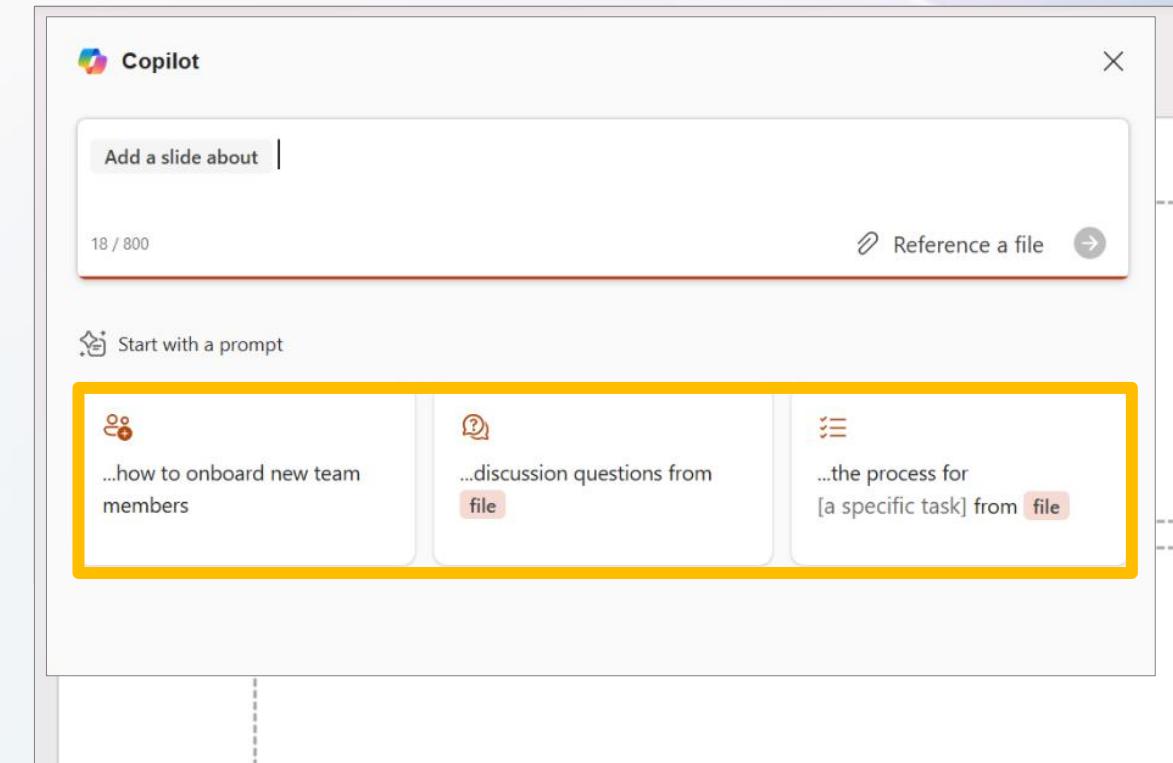
April 2025

[MC1056270](#) | [477374](#)

Desktop, Mac, Web

## Copilot in PowerPoint: Create a PowerPoint slide from a file or prompt

Copilot now enables users to **transform ideas and files into PowerPoint slides efficiently by guiding through slide creation and refinement.**



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





In Development ■■■

April 2025

[489450](#)

Desktop

Copilot in PowerPoint: Copilot generates the new presentation in a new file when starting from an existing presentation

**When creating a presentation using Copilot from an existing presentation, it will create the new presentation in a new file** without affecting the original presentation



No public documentation at the time of writing



Microsoft 365  
Copilot



User Awareness



Admin relevant



Rolling Out



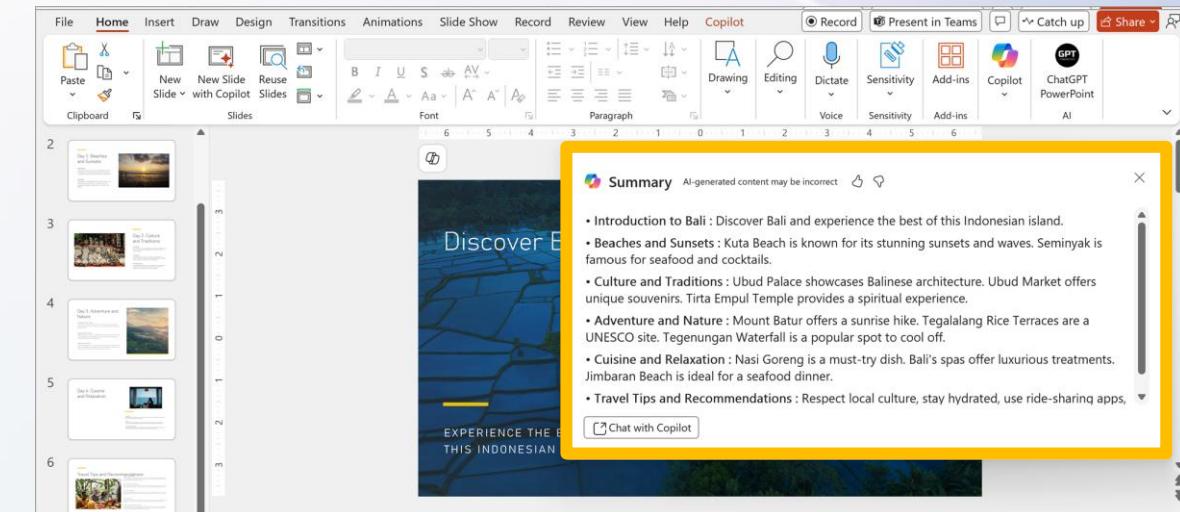
May 2025

MC1052168 | 482541 |  
482542

Desktop, Mac

## Copilot in PowerPoint: Copilot will create an automatic presentation summary

Microsoft PowerPoint will introduce a feature to  
**create automatic presentation summaries,**  
**available to readers with a Microsoft 365 Copilot**  
**license.**



[Summarize your presentation with Copilot in PowerPoint - Microsoft Support](#)



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





## Copilot in Teams: New translated recap after multilingual meetings

Microsoft Teams is **introducing language translation features for Teams Premium and Copilot users**, allowing participants to select spoken and translation languages for meetings, with automatic translated recaps.

The screenshot shows a Microsoft Teams meeting interface. The title of the meeting is "Product roadmap discussion". The main content area displays a "Product roadmap" slide with a timeline from Month 1 to Month 12. The slide details phases: Market Research and Customer Feedback, Phase 1 (beginning development), Launch Preparation (finalizing features and preparing for launch), Phase 2 + Testing (continuing development and testing), and Launch (releasing the software). Below the slide, there is a speaker timeline for three participants: Mona Kane, Babak Shamma, and Danielle Booker. To the right of the slide, there is a sidebar titled "Content" with links to "Product Roadmap...", "Marketing budget...", and "Marketing demo...". Below the content, there are sections for "Notes", "AI notes", "Mentions (3)", and "Transcript". A note from AI suggests Danielle follows up on beta testing results. Another note from AI suggests Danielle manages capacity well. A section titled "Suggested tasks" lists items for Danielle and Jon Shamma. At the bottom right, there is a link to "Are these notes useful?" and "Are these tasks useful?".

*For reference only: Showing the recap experience for a meeting in English*



No public documentation at the time of writing



Microsoft 365  
Copilot or Teams  
Premium



User Awareness



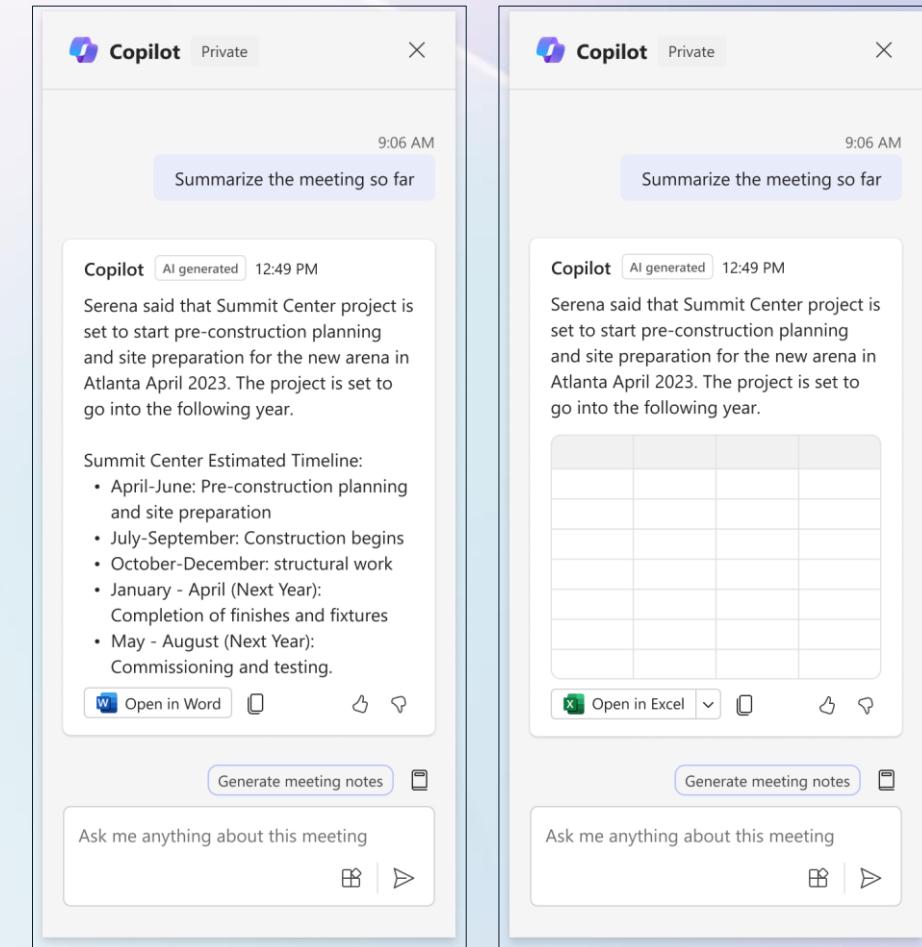
Admin relevant



## Copilot in Teams: Meetings responses can be exported to Word and Excel

**Microsoft 365 Copilot responses in Microsoft Teams meetings can be shared to external apps (Word or Excel).**

- Responses generated by Copilot in Meetings will come with a button to *Open in* another app.
- Although this will start with Word and Excel, more apps will be added in the future.



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



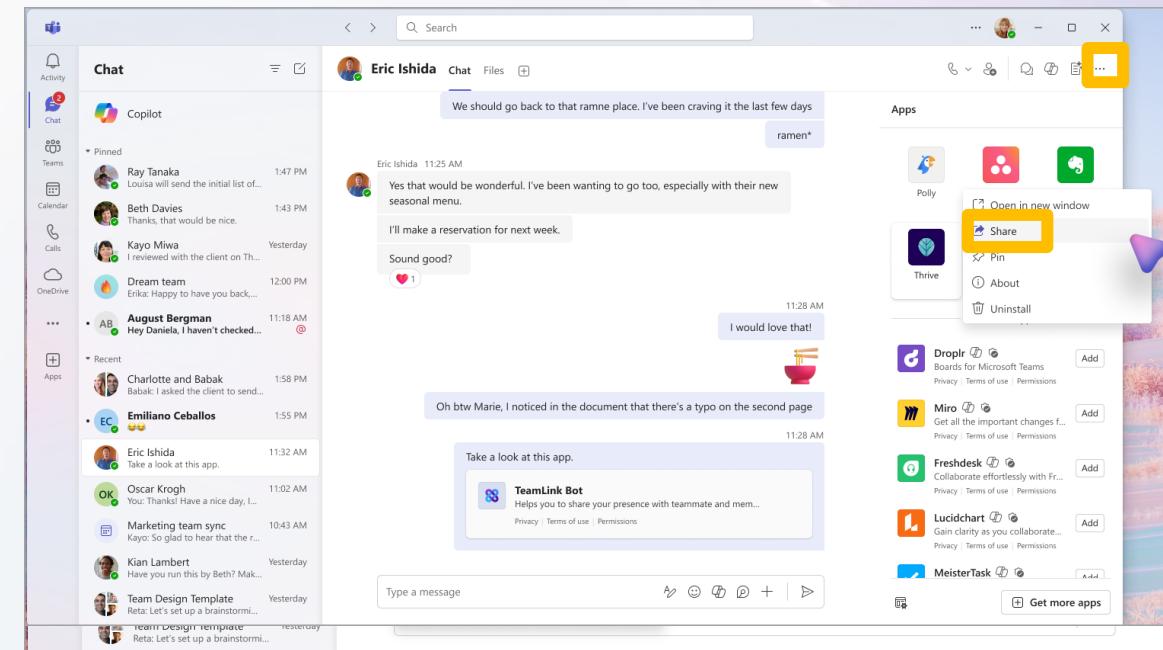
Admin  
relevant





## Copilot in Teams: Share Teams apps and agents from their profile or the Teams side panel

Users in Microsoft Teams will soon be able to **share apps or agents directly from the app or agent profile and side panel in Teams.**



No public documentation at the time of writing



M365 Copilot and  
M365 Copilot Chat



User  
Awareness



Admin  
relevant





In Development



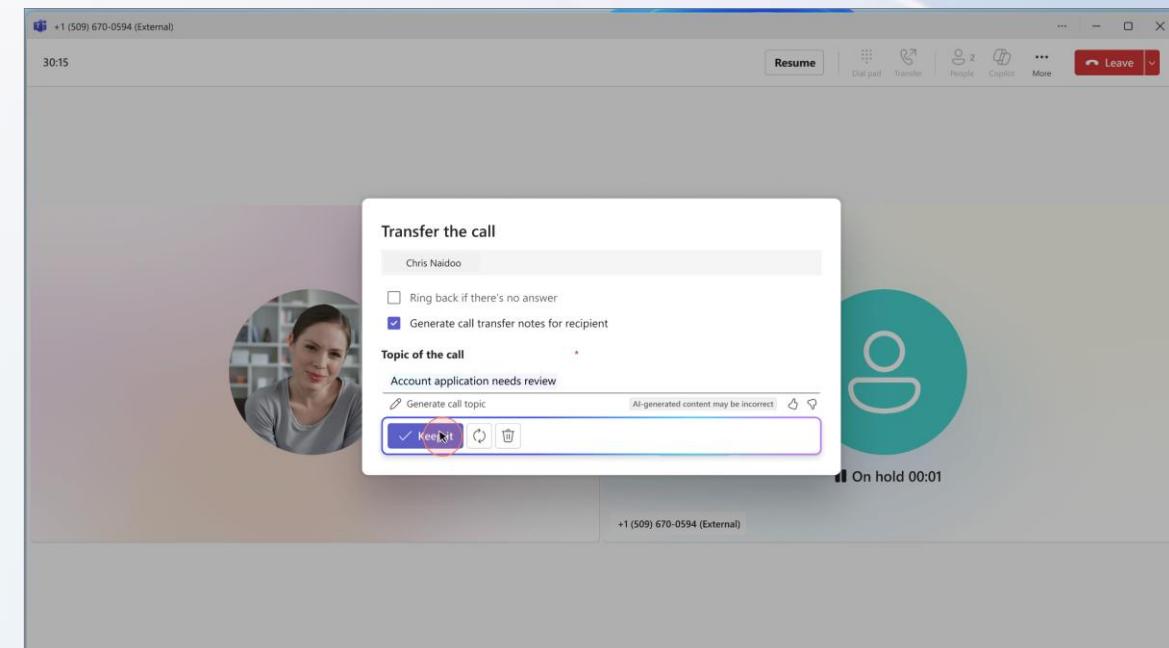
May 2025

[MC1052912](#) | [484123](#)

Desktop, Mac

## Copilot in Teams: Copilot Summary for Transferred Calls

Copilot users can now **share call summaries within the transfer panel, visible in toast notifications and during the call**, requiring a Copilot license.



No public documentation at the time of writing



Microsoft 365  
Copilot



User Awareness



Admin relevant





## Copilot in Teams: Intelligent meeting recap available in multi-tenant set ups

**Copilot users in business-to-business multi-tenant organization** set ups can now **view the intelligent meeting recap** after the meeting from the resource tenant where the meeting was hosted.

The screenshot shows a Microsoft Teams meeting recap for a "Product roadmap discussion" on Jan 21, 2023, from 10:00 - 11:00. The main content area displays a "Product roadmap" timeline from Month 1 to Month 12. The timeline is divided into phases: Market Research and Customer Feedback (Month 1), Phase 1 (Month 2-3), Phase 2 + Testing (Month 4-6), Launch Preparation (Month 7-9), Launch (Month 10-11), and Phase 3 (Month 12). Below the timeline, there are sections for "Speakers" (Mona Kane, Babak Shamma, Danielle Booker) and "# Topics". To the right, the "Content" pane shows AI-powered notes and tasks, including mentions of Danielle, Babak, and Jon Shamma, along with a transcript and suggested tasks.

**For reference only:** Showing the Intelligent meeting recap experience in Microsoft Teams



[Intelligent recap for Teams calls, meetings, and events](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant





# OneDrive: ask Copilot questions on meeting recordings

Copilot transforms your meeting recordings into actionable insights, making follow-ups a breeze.

Use Q&A for meeting recordings to get immediate answers - no need to watch or skim.

The screenshot shows the OneDrive web interface. On the left, there's a sidebar with navigation links like Home, My files, Shared, Favorites, and Recycle bin. Below that are sections for People, Meetings, and Media. Under Quick Access, there are links for Contoso Product, Mountain Expansion Crew, Kemper Table Team, Design Prod, and More places... In the center, there's a 'For you' section with cards for 'Catch up on what you've missed', 'Fundraising Plan', and 'Budget Breakdown FY23Q2'. Below this is a 'Recent' section with a table of files:

Name	Opened	Owner	Activity
Department Write up Director's Files	24m ago	Carlos Slattery	Carlos Slattery edited this · Wed
Jam Session Recap Design Department	1h ago	Daisy Phillips	You edited this · 43m ago
Jam Session Presentation Design Department	2h ago	Daisy Phillips	Daisy Phillips shared this in a Teams chat · 3h ago
Consumer Report My Files	5h ago	Kat Larsson	You shared this file · 3h ago
Budget Breakdown FY23Q2 Marketing Files	Fri at 1:21 PM	David Power	David Power edited this · Fri
Service report 2023 Contractor Services	Fri at 10:35 PM	Robin Counts	Robin Counts replied to your comment · Thur
Kempler State Shareout My Files	Thur at 3:481 PM	Kat Larsson	Johnie McConnell commented · Mon



[Short video showcasing the feature](#)



User Awareness



Admin relevant





In Development ■■■

April 2025

[486949](#)

Android, Desktop

## Copilot Prompt Gallery: Share a prompt with a co-worker (GCC)

Easily **create, save, and share your favorite prompts using Copilot Prompt Gallery**, inspiring your co-workers to achieve more with Copilot.

The screenshot shows the 'Prompts to try' section of the Copilot Prompt Gallery. At the top, there are three tabs: 'Microsoft prompts', 'Your prompts' (which is selected and highlighted in blue), and 'Team prompts'. Below the tabs are four filter dropdowns: 'Created by all', 'App', 'Task', and 'Job type'. A single prompt card is displayed, featuring a blue header with the text 'What's the latest from human...'. The main content of the card reads: 'What's the latest from human resources regarding changes t...'. At the bottom of the card is a 'Share prompt' button with a blue outline. To the right of the card are three small icons: a circular arrow, a blue square with a white circle, and a blue bookmark.

**For reference only:** Showing the Copilot Prompt Gallery interface

[Getting the most from the Copilot Prompt Gallery](#)Microsoft 365  
CopilotUser Awareness Admin relevant



Launched



March 2025

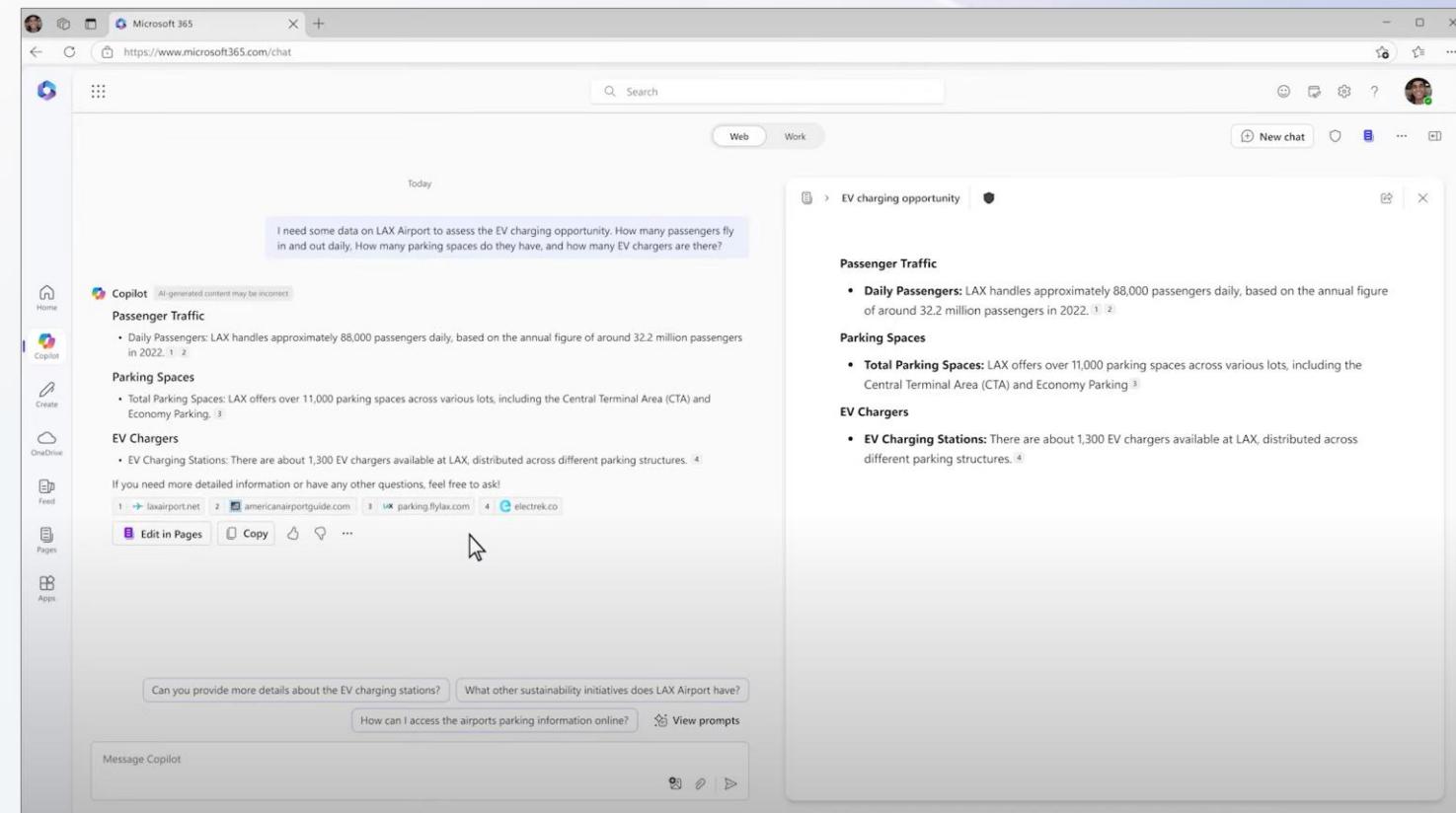
485177

Desktop, Mac, Web

## Microsoft Copilot: Copilot Pages in Government Clouds (GCC)

This brings the **editable Copilot Pages feature** which is already shipped WW to the government environment.

- The pages feature enables users to add their M365 Copilot responses to a page where they can edit and share with others for collaboration, right within the M365 Copilot app.



**For reference only:** Showing the Copilot Pages interface.



[Introducing Microsoft 365 Copilot Pages](#)



Microsoft 365  
Copilot



User Awareness



Admin relevant





## Microsoft Copilot: Sessions Grouped by Time frame (GCC)

Microsoft 365 Copilot will **group chat history** by the latest interaction in each session, categorized by time frames such as "Yesterday" and "Previous 7 days."

The screenshot shows the Microsoft Copilot interface. On the left, there's a sidebar with 'Copilot' at the top, followed by sections for 'Agents' (Designer, Catch up, Planner, Sales, Eventify, See more), 'Get Copilot agents', and 'Create an agent'. Below this is the 'Chats' section, which is currently collapsed. The collapsed view shows a list of chats: Today (RFP For The New Market, Follow-up Tasks For Meeting, FY23 Budget Summary), Yesterday (Northwest Traders Project, Best Shipping Company), and See more. A large orange border highlights the expanded view of the 'Chats' section. The expanded view shows the same list of chats, but with additional details: Today (RFP For The New Market, Follow-up Tasks For Meeting, FY23 Budget Summary), Yesterday (Northwest Traders Project, Best Shipping Company), Previous 7 days (Quarterly Performance Review, Design review notes and action items, Client feedback review, May sprint planning and task assignme..., Q2 Marketing Strategy and Campaign...), Previous 30 days (Northwest Traders Project, Team weekly standup summary, Project kickoff meeting, Product Launch Preparation Checklist, Follow-up tasks for meeting, London trip planning, Sales pipeline overview and forecasting).



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





## Copilot in Excel with Python for GCC

### Copilot in Excel gains powerful new insights and visualizations with Advanced Analysis.

- Explore your data in a natural, conversational way, while Copilot does the heavy lifting using Python, a rich programming language that supercharges what is possible in your spreadsheets.

The screenshot shows a list of Copilot features. The 'Advanced analysis' option is highlighted with a yellow border. Other visible features include 'Create formulas', 'Understand', 'Apply color and formatting', and 'Ask Copilot'. Each feature has a brief description below it.

- Create formulas**  
Suggest a formula column
- Understand**  
Summarize using PivotTables or charts
- Advanced analysis**  
Get deeper analysis results using Python
- Apply color and formatting**  
Highlight all cells with [incomplete in red]
- Ask Copilot**  
How do I sum values based on [criteria]



No public documentation at the time of writing



Microsoft 365  
Copilot



User  
Awareness



Admin  
relevant





## Copilot Chat: UX Transparency for Web Queries (GCC)

With UX transparency of web grounding in Copilot, **users will now be able to see the exact queries sent by Copilot in response to a user's prompt to the web for grounding, along with the list of websites being queried**, enhancing their awareness and control over the process.

References used to generate the response. Copilot protects data by encrypting and respecting access controls for enterprise searches, while securely anonymizing web search queries separately. Web search queries are removed from responses after 24 hours. [Learn more](#)

industries or smaller companies. Critics also mention that while the books are sometimes feel idealistic and difficult to implement in less agile or more traditional [\[3\]](#) [\[2\]](#) [\[4\]](#).

books are highly regarded in the product management community, with a few [\[1\]](#) the applicability of his advice to different types of organizations. If you have any specific books or need more details, feel free to ask!

[1 Inspired: How to Create Tech Products Customers Love](#) [2 How applicable are Marty Cagan's books to modern PM practices?](#) [3 Book Review: Inspired by ...](#)

[4 Inspired Summary of Key Lessons](#) [Marty Cagan books summary](#) [Marty Cagan books social media reviews](#) [Show less](#)

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Summarize all of Marty Cagan's books for me including the latest ones please. Go through social media reviews and synthesize how the PM community has responded. Were there any contrarian viewpoints shared?

**Copilot** AI-generated content may be incorrect.

Sure! Here's a summary of Marty Cagan's key books and how the product management (PM) community has responded to them:

- Inspired: How to Create Tech Products Customers Love**  
Summary: This book is a foundational text for product managers, focusing on how the best tech companies create products. It covers techniques for product discovery, team alignment, and delivering value to customers [\[1\]](#). The second edition includes updated insights and examples.  
Community Response: Widely praised for its practical advice and real-world examples, "Inspired" is considered a must-read in the PM community. Many reviews highlight its usefulness for both new and experienced product managers [\[2\]](#). Some contrarian viewpoints suggest that while the book is insightful, it may be overly idealistic and not always applicable to smaller companies or non-tech industries [\[3\]](#).
- Empowered: Ordinary People, Extraordinary Products**  
Summary: This book focuses on empowering product teams and leaders to create an environment where innovation can thrive. It emphasizes the importance of leadership in enabling teams to solve hard problems and create extraordinary products [\[4\]](#).  
Community Response: "Empowered" has been well-received for its focus on leadership and team dynamics. Reviewers appreciate its actionable advice and case studies from top tech companies [\[1\]](#). However, some critics argue that the book's concepts are challenging to implement in traditional, hierarchical organizations [\[3\]](#).
- Transformed: Moving to the Product Operating Model**  
Summary: Cagan's latest book addresses the transformation needed for companies to adopt a product operating model. It provides a deep understanding of this model, case studies of successful transformations, and inspiration for what companies can achieve once they adopt this approach [\[4\]](#).  
Community Response: Early reviews are positive, with readers appreciating the detailed case studies and practical advice for transforming their organizations [\[4\]](#). Some contrarian viewpoints suggest that the book may be too focused on large tech companies and less applicable to smaller firms or those outside the tech industry [\[3\]](#).

**Social Media Reviews and Contrarian Viewpoints**  
On social media, Cagan's books are frequently discussed and recommended within the PM community. Common themes in positive reviews include the practical, actionable advice and the real-world examples that resonate with readers. However, some contrarian viewpoints highlight challenges in applying Cagan's industries or smaller companies. Critics also mention that while the books are sometimes feel idealistic and difficult to implement in less agile or more traditional [\[3\]](#) [\[2\]](#) [\[4\]](#).

Ask me anything... [View prompts](#)





## [Explore AI and Microsoft 365 Copilot Sessions](#)

Microsoft is offering on-demand sessions to explore AI and Microsoft 365 Copilot, highlighting its benefits and applications for users.

## [Introducing the Great Copilot Journey for Copilot Chat](#)

Microsoft introduces "The Great Copilot Journey," showcasing new capabilities and integrations for Copilot Chat to enhance user experiences and productivity.

## [Why AI Agents are Essential for Business Transformation](#)

AI agents, like Microsoft 365 Copilot, are crucial for business transformation by enhancing productivity, improving decision-making, and enabling smarter workflows.

## [New guide makes it easy to accelerate AI transformation with Viva Amplify pre-built campaign](#)

Microsoft has released a new guide to help organizations accelerate AI transformation using Microsoft 365 Copilot, offering strategic advice and best practices for integrating AI into their operations.

## [What's new in Microsoft 365 Copilot | March 2025](#)

Microsoft 365 Copilot introduces enhanced collaboration tools, improved AI-generated summaries, and expanded integration across Microsoft applications to streamline productivity and teamwork.



## [Introducing Copilot Control System](#)

Microsoft introduces the Copilot Control System for Microsoft 365, enhancing security and privacy measures to ensure responsible deployment and usage of AI capabilities.

## [Empowering Educational Institutions with Copilot+ PCs and Universal Print](#)

Microsoft is enhancing educational institutions with M365 Copilot, Windows 11 PCs, and new devices, offering advanced tools for improved learning experiences.

## [Analyst agent in Microsoft 365 Copilot](#)

Microsoft 365 Copilot introduces an Analyst Agent to optimize workplace productivity by leveraging AI to revolutionize how data-driven decisions are made.

## [Researcher agent in Microsoft 365 Copilot](#)

Microsoft 365 Copilot introduces the Researcher Agent, enhancing productivity by assisting users in gathering information and generating content directly within applications.

## [Using Copilot as a neurodivergent marketer – social scripting can transform workplace interactions](#)

Microsoft 365 Copilot assists neurodivergent marketers by enhancing social scripting capabilities, thus improving communication strategies.



## [5 Ways Low-Code is Shaping the Future of Innovation](#)

Low-code development is revolutionizing innovation by empowering users to create scalable solutions faster, enhancing process automation, enabling collaboration, bridging skills gaps, and fostering continuous improvement.

## [Microsoft 365 Copilot Achieves ISO/IEC 42001:2023 Certification](#)

Microsoft 365 Copilot has achieved the ISO/IEC 42001:2023 certification, enhancing its trust and security with global standards compliance for AI management systems.

## [Upcoming webinars for Microsoft 365 Copilot customers](#)

Microsoft is offering webinars to help Microsoft 365 Copilot customers maximize its capabilities and enhance productivity.

## [The Future of AI for Business: Transforming Efficiency, Innovation, and Strategy with Agentic AI](#)

The blog post discusses how Microsoft 365 Copilot is enabling businesses to enhance efficiency and drive innovation by integrating AI tools into everyday workflows.

## [Dow is targeting millions in cost savings with Microsoft 365 Copilot and agents](#)

Dow is using Microsoft 365 Copilot to drive productivity and achieve significant cost savings by automating repetitive tasks and enabling more efficient workflows.



## [Five things for IT administrators to know about SharePoint agent management](#)

## [Introducing Preview mode in SharePoint Pages and News](#)

## [Create pages with Copilot in SharePoint](#)

## [Get to know Copilot – New episode of The Intrazone podcast](#)

## [Consumption-based pricing for SharePoint agents](#)

## [Microsoft 365 subscribers can now experience Copilot in OneDrive](#)

The blog post highlights key points for IT administrators about SharePoint Agent, emphasizing its benefits for enhancing performance and simplifying SharePoint administration.

SharePoint introduces a new preview mode feature for pages and news, allowing users to view content as it will appear on different devices before publishing.

Microsoft introduces Copilot in SharePoint, enabling users to create pages effortlessly using AI-generated content suggestions and templates.

The blog post introduces a new episode of the Intrazone podcast focused on exploring the capabilities of Microsoft 365 Copilot and its potential impact on SharePoint and other collaboration tools.

Microsoft introduces consumption-based pricing for SharePoint Syntex with three billing models, enhancing cost efficiency and scalability for organizations using AI-driven content processing.

Microsoft 365 subscribers can now utilize Copilot in OneDrive to enhance their file management and collaboration experiences.



## [More ways to summarize long Word documents](#)

Microsoft Word has introduced enhanced features for summarizing lengthy documents, improving efficiency and accessibility for users.

## [Make summer a blast for your kids with Microsoft Copilot](#)

Microsoft Copilot offers creative activities and learning opportunities to keep kids engaged and entertained during the summer.

## [Copilot in Excel: Transforming Data Analysis](#)

Copilot in Excel enhances data analysis by leveraging AI to automate tasks, assist with complex calculations, and facilitate decision-making processes.

## [Upload a phone image to Microsoft 365 Copilot](#)

Microsoft 365 Copilot now allows users to upload and integrate images from their phones directly into Copilot for enhanced document collaboration and content creation.

## [Repurpose existing content with Microsoft 365 Copilot](#)

Microsoft 365 Copilot allows users to efficiently repurpose existing content, enhancing productivity by leveraging AI to summarize, format, and streamline content organization within Microsoft apps.



[Copilot Agents in Education - join us for a webinar to learn more about AI agents](#)

[Boost engagement with Copilot in Forms](#)

[Copilot in Forms: Generate quiz with answer explanations and rewrite questions with ease](#)

[Improve your forms with Copilot suggestions](#)

[Create quizzes with Copilot in Forms](#)

[Try Copilot in Forms with your Microsoft account](#)

[Copilot in Forms: Discover new updates for quiz creation](#)

Microsoft is offering a webinar to explore the potential of Copilot agents in enhancing educational environments.

Copilot in Microsoft Forms enhances form creation and user engagement by providing intelligent suggestions and streamlining the design process.

Copilot in Microsoft Forms can now generate quizzes with answer explanations and AI suggestions, enhancing interactive learning experiences.

Copilot in Microsoft Forms offers AI-driven suggestions to enhance form creation by providing question ideas and relevant pre-written options.

Microsoft Forms now features Copilot to assist users in creating quizzes, enhancing the ease and efficiency of quiz design.

Microsoft is introducing Copilot in Forms for users with a Microsoft account, enhancing the Forms experience with AI-generated suggestions and automation.

Microsoft Forms introduces Copilot features to enhance quiz creation with AI-powered suggestions and automations, streamlining the design process.



[Leading the Way with Copilot:  
April 2025](#)

Microsoft 365 is enhancing Copilot with new capabilities, including more contextual and responsive AI features, improving productivity and collaboration for users.

[How to Prepare for a Successful  
Microsoft Employee Self-Service  
Agent Implementation](#)

The blog post provides guidance on preparing for a successful deployment of Microsoft Employee Self-Service Experience, focusing on planning, stakeholder engagement, and communication strategies.

[How we measured the business  
impact of Copilot on Sales at  
Microsoft](#)

Microsoft 365 Copilot significantly enhances sales performance by streamlining processes and improving sales team's efficiency.

[Microsoft 365 Copilot Chat –  
Copilot for all your employees](#)

Microsoft 365 Copilot introduces a chat feature designed to enhance employee productivity and collaboration across the organization.

[Announcing general availability  
of AI adoption score](#)

Microsoft announces the general availability of AI Adoption Score, a tool that helps organizations understand and optimize AI usage across Microsoft 365 apps.

[Copilot Agents in Education -  
join us for a webinar to learn  
more about AI agents](#)

Microsoft is offering a webinar to explore the potential of Copilot agents in enhancing educational environments.



## [Exclusive Last Chance Offer for Microsoft 365 Community Conference](#)

## [Inside Microsoft: Reimagining HR and IT with Microsoft's Employee Self-Service Agent](#)

## [Using Copilot as a neurodivergent marketer – social scripting can transform workplace interactions](#)

## [The Future of AI for Business: Transforming Efficiency, Innovation, and Strategy with Agentic AI](#)

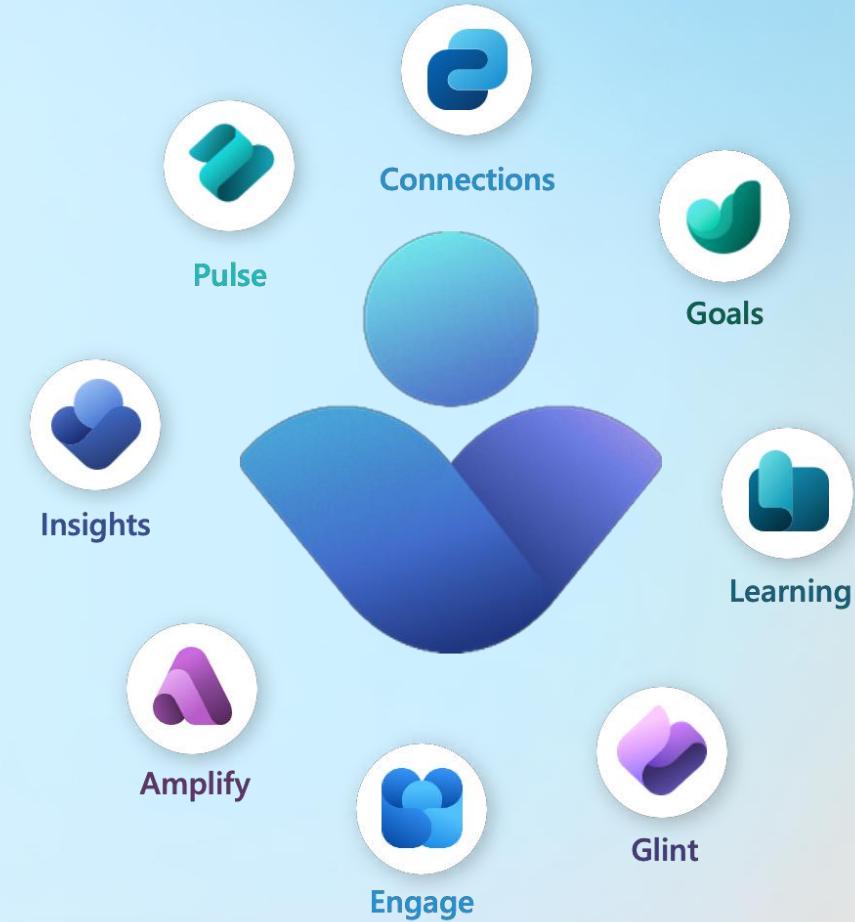
Microsoft is offering an exclusive last-chance deal for the Microsoft 365 Community to benefit from special discounts and offers.

Microsoft is transforming HR and IT by incorporating AI-powered Microsoft 365 Copilot to enhance employee experiences and streamline operations.

The blog post discusses how Microsoft 365 Copilot can assist neurodivergent marketers by enhancing social scripting and communication effectiveness.

Microsoft 365 Copilot is revolutionizing business efficiency and innovation by integrating AI tools to enhance productivity and collaboration across various applications.

# Microsoft Viva





## [How important is belonging to your organization?](#)

The blog post discusses the significance of belonging in organizations, emphasizing how it fosters employee connection, well-being, and engagement, ultimately benefiting organizational success.

## [Introducing card personalization for end users in Viva Connections](#)

Viva Connections introduces card personalization, allowing end-users to customize their dashboard experience by adding, removing, and rearranging cards.

## [Introducing Folder card for Viva Connections](#)

The blog post introduces the Folder Card feature for Viva Connections, enhancing user experience by streamlining access to frequently used content and resources.

## [Embracing a Fully Modern Viva Engage Experience](#)

Microsoft Viva Engage is enhancing user experience with modernized features such as new storylines, a redesigned homepage, and advanced analytics to foster improved collaboration and communication.

## [Introducing the new Engage app for Microsoft Teams mobile](#)

Microsoft is launching the new Engage app for Teams mobile, enhancing collaboration and engagement directly within the mobile Teams experience.



[Introducing Viva Engage Masterclass: Your Guide to the Viva Engage Essentials](#)

[Monday Masterclass: Week 1 Viva Engage Admin and Governance](#)

[Monday Masterclass: Week 2 Community Management in Viva Engage](#)

[Monday Masterclass: Week 3 For Corporate Communicators](#)

[Monday Masterclass: Week 4 Training and Adoption](#)

The blog post introduces the Viva Engage Masterclass, a resource designed to help users understand and maximize the potential of the Viva Engage platform.

The blog post introduces a masterclass series focused on managing and governing Viva Engage, providing insights into its setup and administration.

The blog post offers insights and tips on effective community management within Viva Engage, highlighting strategies for fostering engagement and collaboration.

The blog post offers insights and tips for Corporate Communicators on the essentials of effective corporate communications, impactful campaigns, and leadership engagement.

The blog post discusses strategies for training and adoption of Microsoft Viva Engage, focusing on enhancing communication and building community within organizations.



[Monday Masterclass Week 5:  
Mastering Live Events and AMAs  
in Viva Engage](#)

The blog post provides a masterclass on effectively managing live events and AMAs in Viva Engage for enhanced community engagement.

[Monday Masterclass: Week 6  
Analytics in Viva Engage](#)

The Microsoft 365 blog post introduces the analytics features in Viva Engage, focusing on how they help organizations measure impact, track engagement, and improve communication strategies.

[Bring stakeholders together with  
the Communications Track at the  
Microsoft 365 Community  
Conference](#)

Microsoft is introducing a Communications Track in Viva Engage to streamline collaboration and communication among stakeholders.

[Microsoft Viva + Copilot  
newsletter: March 2025](#)

Microsoft is enhancing Viva with AI-driven capabilities, offering personalized insights and tools for improved employee engagement and productivity.

[6 Insights from the Microsoft &  
Josh Bersin Webinar: Employee  
Experience in the AI Era](#)

The blog post shares six insights from a webinar featuring Microsoft and Josh Bersin, highlighting the importance of employee experience and using data-driven approaches to enhance productivity and engagement within organizations.



[Understanding Employee Reactions to AI: 3 Takeaways From our Webinar](#)

Microsoft's research on AI in the workplace reveals three key insights into employee reactions, focusing on its impact on productivity, trust concerns, and the importance of transparent communication.

[Connect and collaborate in our Viva and Copilot customer cohorts](#)

Join Viva and Copilot customer cohorts to enhance collaboration and connect with peers for shared learning and growth experiences.

[Think like a People Scientist: Bridging HR & IT for AI Success](#)

The blog post discusses the importance of collaboration between HR and IT departments to effectively leverage AI technologies for organizational success.

[Research Drop: Investing in Training Opportunities to Close the AI Skills Gap](#)

Investing in targeted training opportunities is crucial for closing skill gaps and enhancing productivity in organizations.

[People Science Researchers Reflect on SIOP 2025 Learnings](#)

The blog post discusses reflections from People Science researchers on insights gained from the SIOP 2025 conference, focusing on trends and innovations in organizational psychology.



### [An update on Copilot in Viva Glint](#)

Microsoft is introducing enhancements to Copilot in Viva Glint to improve employee feedback analysis and insights through more advanced AI capabilities.

### [News to Know - Volume 2, Edition 3, March 2025](#)

The blog post highlights the benefits and features of Viva Glint for employee feedback and engagement, offering insights on enhancing organizational culture and productivity.

### [News to Know - Volume 2, Edition 4, April 2025](#)

The blog post highlights enhancements in Viva Glint, including improved survey templates and analytics, designed to elevate employee engagement and insights.

### [Maximize Your Viva Glint Experience with a Microsoft Partner](#)

Collaborating with a Microsoft partner can enhance your Viva Glint experience by providing expert guidance and support.

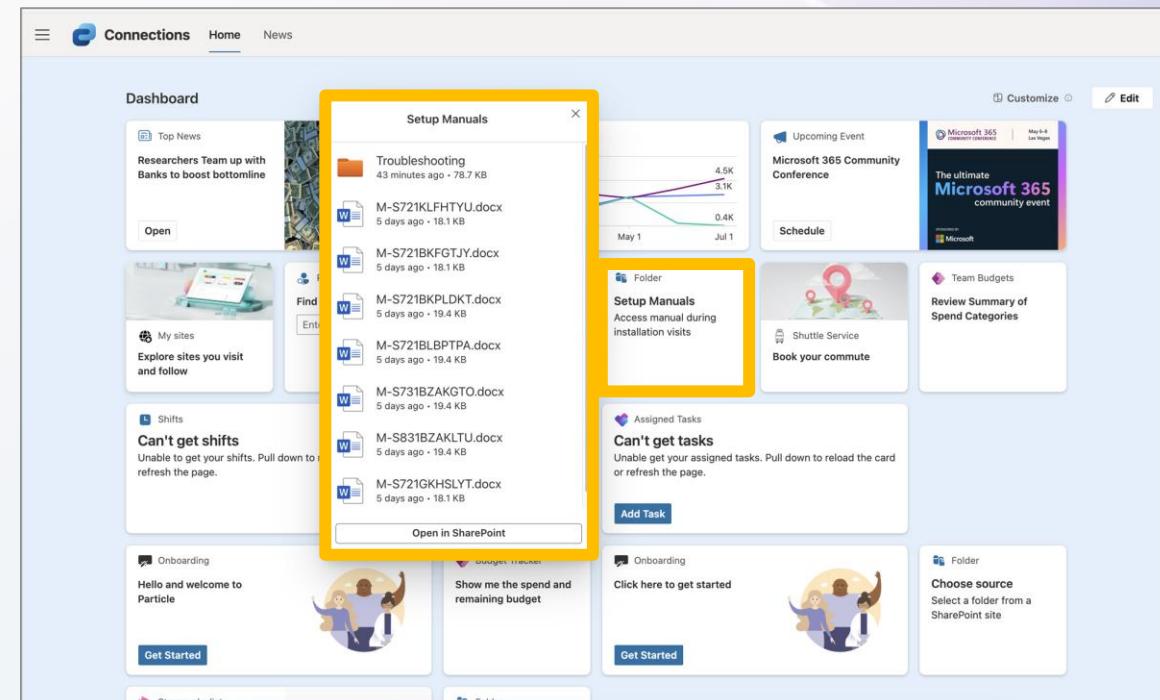
# Viva Connections





## Viva Connections: New Folder card in Dashboard

Microsoft Viva Connections is introducing a new **Folder card** in the Connections card gallery to provide a **quick view of document library files** on the dashboard.



*New Folder card in Viva Connections Dashboard with Quick View of Folder's Contents*



[Available dashboard cards in Viva Connections](#)



User Awareness



Admin relevant





## Viva Connections: New Engage card in Connections dashboard

Microsoft is introducing a **new "Stay Engaged" card** in the Viva Connections dashboard, allowing users to **interact with the Viva Engage feed**. Review your Viva Connections dashboard configuration to assess the impact on your organization.

The screenshot shows the Microsoft Viva Connections dashboard. At the top, there are three cards: 'Pin content to ensure discoverability', 'Select news sources to...', and 'Discover more news in your feed'. Below this is a section titled 'Dashboard' containing several cards: 'Approvals' (with 'Create request' button), 'Assigned Tasks' (showing 'No tasks'), 'Viva Learning' (with 'Open' button), 'Viva Insights' (with a photo of a person working on a laptop and text about productivity), 'Praise' (with 'Send praise' button), and the 'Stay Engaged' card. The 'Stay Engaged' card is highlighted with a yellow border and contains the text 'Explore updates' and 'Get the latest from Lucas Rivera, Sophia Patel and others', with a 'View more' button. At the bottom right of the dashboard, there are 'Customize' and 'Edit' buttons.

*New Stay Engaged card in Viva Connections Dashboard*



[Available dashboard cards in Viva Connections](#)



User Awareness



Admin relevant



# Viva Learning





Launched



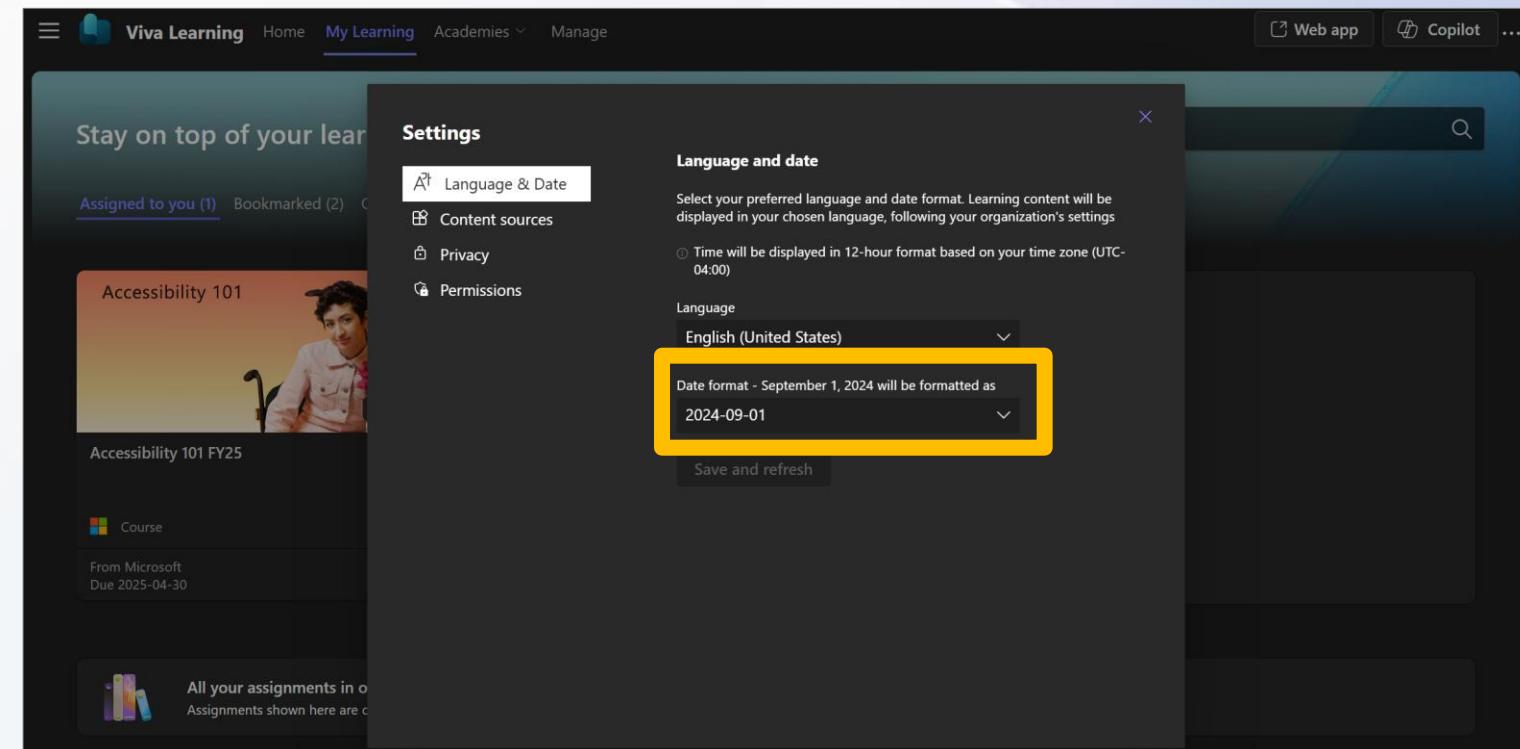
March 2025

[MC1034588](#) | [380187](#)

Android, Desktop, iOS, Mac, Web

## Viva Learning: Date Format selection and numerals support

Microsoft Viva Learning now **allows users to select their preferred date format** and automatically adjusts numeral values based on language settings across the application.



*Language & Date Tab in Viva Learning Settings Menu*



[Personalize your learning with Viva Learning](#)



User Awareness



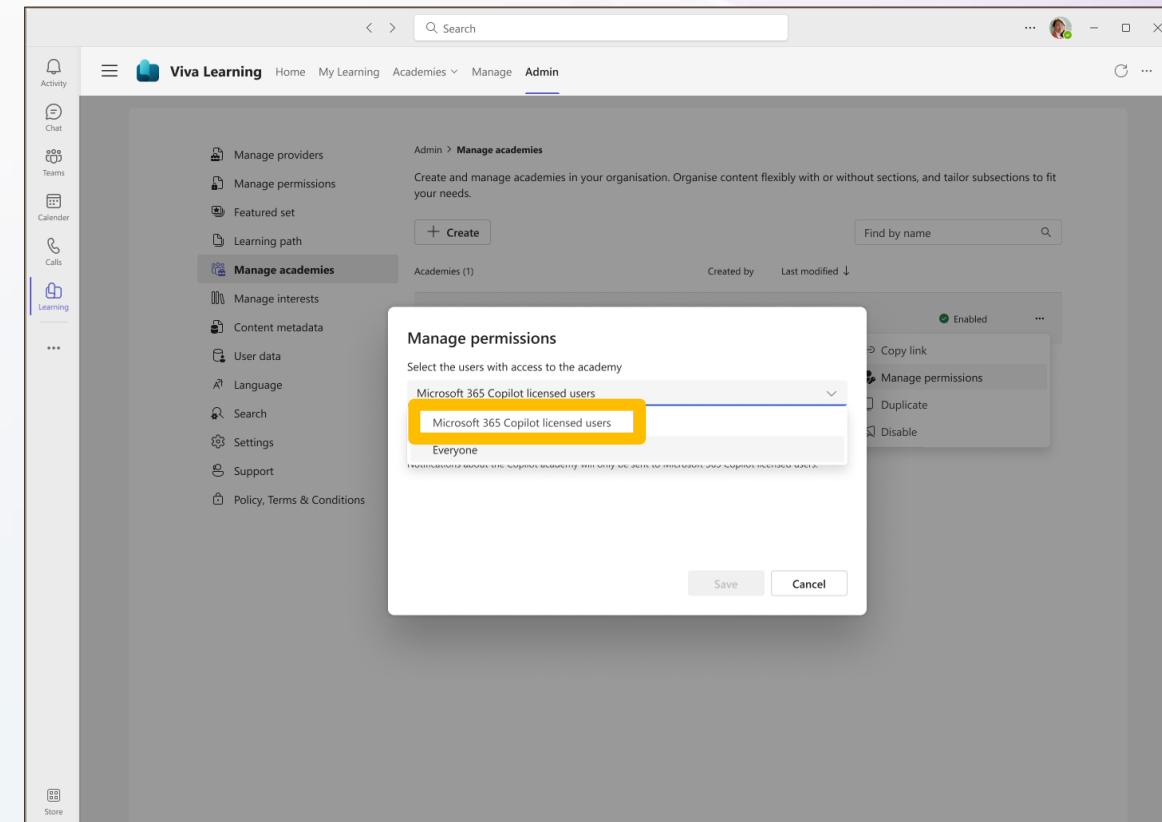
Admin relevant





## Viva Learning: Copilot Academy will be available for all Microsoft 365 users

**Microsoft Copilot Academy will be accessible to all Microsoft 365 users,** allowing admins to set access preferences. Admins can manage permissions to restrict access to Copilot licensed users if desired.



*Manage permissions for Microsoft Copilot Academy in Viva Learning*



[Microsoft Copilot Academy now generally available](#)  
[Microsoft Copilot Academy](#)



User Awareness



Admin relevant





## Viva Learning: AI and Copilot Resources

The **AI and Copilot Resources provider will be enabled by default** for all Viva Learning users, allowing admins to manage its visibility within the platform. No action is required before the rollout, but admins can manage provider visibility through the Admin page if needed.

The screenshot shows the Viva Learning platform's main interface. On the left, there is a vertical sidebar with various icons for Activity, Chat, Teams, Calls, OneDrive, Calendar, Copilot, Learning, Insights, Connections, and Apps. The main content area has a dark background. At the top, it says "Viva Learning" and "Manage". Below that, there's a "Featured" section with a large image of three stylized AI agents. To the left of the image, there are three cards: "Assigned to you" (2 upcoming due date), "Recommended to you" (From your network), and "Bookmarked" (From 10,000+ courses). Further down, there are sections for "Advanced prompting techniques" (with 3 Learning paths) and "Write effective prompts in Copilot" (with a thumbnail image of a document and a "Not started" status). There are also other learning paths like "Get pro at prompting" and "Get and share great prompts via the Copilot Prompt Gallery", both also marked as "Not started".

Copilot Academy in Viva Learning



[Feature Access Management](#)  
[AI and Copilot resources](#)



Viva Learning or  
Viva Suite



User Awareness



Admin relevant



## Viva Learning: Custom user mapping for LMS integration and user sync logs for SAP SuccessFactors

Admins can now **specify and edit the user mapping** in the LMS setup form. They can also view the latest user profile snapshot in Viva Learning and can also track the historic user profile changes.

The screenshot shows the Viva Learning Admin interface. The top navigation bar includes Home, My Learning, Manage, and Admin. The Admin menu is open, showing sub-options like Manage providers, Manage permissions, Feature set, Learning path, Settings, Support, and Policy, Terms & Conditions. The main content area is titled "Manage providers" and shows a list of configured providers. Each provider entry includes a thumbnail, the provider name, a status indicator (e.g., "In progress" or "Success"), and a three-dot menu icon. The providers listed are SuccessFactors (Configuration pending, awaiting required details. Update, In progress), M365 Learning (In progress), Microsoft Learn (Success), and LinkedIn Learning Hub (In progress).

**For reference only:** Managing SuccessFactors in Viva Learning



[Overview of SAP SuccessFactors](#)



Viva Learning or  
Viva Suite



User Awareness



Admin relevant





# Viva Learning: Cornerstone OnDemand (CSOD) permissions sync in Viva Learning

Access permissions to learning content set in CSOD using Org

The screenshot shows the Edge Marketplace interface. At the top right, there is a user profile for 'Cornerstone Administrator'. A search bar contains the text 'viva'. Below the search bar, a section titled 'Available' displays a grid of four colored squares (red, green, blue, yellow) with the text 'Microsoft Viva Learning by Microsoft' underneath. To the right of this grid, a large hand cursor icon is pointing towards it. On the left side of the screen, there is a sidebar with various filter and category options:

- Filter:** Build Your Own, Cornerstone Built, Partner Built
- Categories:** All, Common API, Connect, Core, Extended Enterprise, Learning
- Core:** Capabilities, Single Sign-on (SSO), User and OU
- Cornerstone HR:** Absence Management, Employee Data, Organizational Planning, Time & Attendance
- Extended Enterprise:** Payment Gateway

***For reference only: Cornerstone Admin Experience for Viva Learning***



[Configure Cornerstone OnDemand as a content source for Microsoft Viva Learning](#)

User Awareness

Admin relevant

# Viva Glint





## Viva Glint: Some language codes will retire from translation services

Microsoft Viva Glint will update language localizations, retiring certain language codes to enhance user experience. Admins should preserve custom translation content and update any retiring language codes before their removal.

Current language	Current language code	Potential alternative language	Potential alternative code
Austrian (German)	de_AT	German	de_DE
Chinese (Hong Kong)	zh_HK	Chinese (Traditional) or Chinese (Simplified)	zh_TW or zh_CN
Bengali	bn_BD	Bangla	bn_IN
Armenian	hy_AM	None	None
Haitian Creole	fr_HT	None	None
Northern Sotho	ns_ZA	None	None
Sinhala	si_LK	None	None
Swahili	sw_KE	None	None
Welsh	cy_GB	None	None
Xhosa	xh_ZA	None	None





## Viva Glint: Export Team Summary report in Viva Glint to editable PowerPoint slides

Managers will be able to export default sections from the Team Summary report in Viva Glint directly to editable PowerPoint slides. The previous export capability was static screenshots of the Team Report.



[Enable and manage the Team Summary dashboard](#)



User Awareness



Admin relevant



# Viva Engage





## Viva Engage: External Networks are being modernized

The modern Viva Engage user experience will soon be available for External Networks, enhancing compliance and admin features. **Admins must initiate migration to avoid data loss, identify current network usage, and back up data.**

The impact of this update depends on your usage of external networks. If you use external networks and fail to respond to our requests to migrate legacy external networks to the modern experience, then you will experience data loss. We recommend Engage admins review external network usage in their tenant.

When migrating, you will need to communicate with your users. Users may be from your tenant, other tenants, or be using personal guest accounts. Changes to sign-in may be most visible for users with personal guest accounts.



[Manage data in the Viva Engage admin center](#)



User Awareness



Admin relevant





Retirement



June 30, 2025

[MC1045211](#)

No device details available

## Viva Engage: Private content mode will retire as of June 30th, 2025

Private content mode in Viva Engage will be retired, affecting its management in the classic Yammer admin center. **Admins should consider alternative methods for managing private content** needs and communicate this change to relevant parties.



[Manage data in the Viva Engage admin center](#)  
[Learn about eDiscovery solutions](#)



User Awareness



Admin relevant



Rolling Out



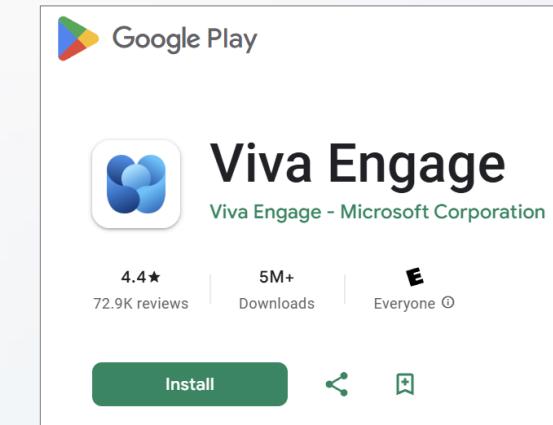
April 2025

[MC1047929](#)

No device details available

## Viva Engage: App for iOS/Android will have a shorter name in app stores

The Microsoft Viva Engage app will be  
**renamed to "Engage"** on iOS and Android.



[Viva Engage on Google Play](#)  
[Viva Engage on the App Store](#)



User Awareness



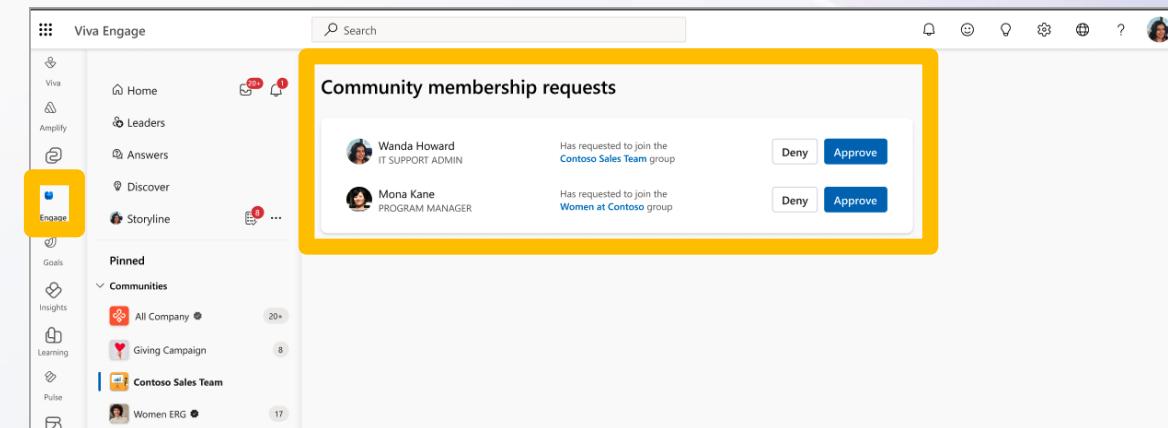
Admin relevant





## Viva Engage: Updates to Community membership approval from email notifications

Community admins in Microsoft Viva Engage will soon have an enhanced experience for **approving multiple community membership requests** via a centralized page. Community admins will be able to access the new experience through **the link in an email** requesting community membership.



*Upgraded experience for Community Admins for membership approval accessed via link in email request*



[Manage a community in Viva Engage](#)



User Awareness



Admin relevant





## Viva Engage: Report a Conversation in new admin center

Report a Conversation feature configuration will soon be available in the **new Engage admin center**, moved from the legacy Yammer admin center. This feature allows admins to set-up a reporting mechanism for Engage conversations in their network. There are no changes to the end-user experience.

The screenshot shows the 'Admin center' page of the Viva Engage platform. At the top, there's a navigation bar with the Viva Engage logo, Home, Communities, Storylines, Leaders, Answers, and a search bar. Below the navigation, the title 'Admin center' is displayed with a link to 'Learn more about admin center'. Underneath, there are six cards arranged in a grid under the heading 'Feature management': 'Answers' (Manage and configure Answers settings), 'Leadership identification and audiences' (Manage leaders and audiences), 'Campaigns' (Add, view, and manage campaigns), 'Leadership corner' (Manage and configure leadership corner), 'Storyline' (Manage the availability and configuration of storyline posts and stories), and 'Rewards and recognition' (Enable and manage rewards and recognition). A red box highlights the 'Leadership identification and audiences' card.

**For Illustrative Purposes: New Viva Engage Admin Center**



[New Admin Center for Viva Engage](#)  
[Viva Engage Admin center overview](#)



User Awareness



Admin relevant





## Viva Engage: New Copilot functions to catch up on Engage feed and community activity

Catch up effortlessly on Home Feed or Community conversations since you last checked- this card will provide a **personalized update to what you missed** since you last logged into the Viva Engage homepage or since you last clicked into the Feed for a specific Community you follow

The screenshot shows the Viva Engage Home Feed interface. At the top is a search bar labeled "Search Viva Engage". Below it is a post area with a placeholder "Share thoughts, ideas, or updates" and various interaction icons. A prominent yellow box highlights a button labeled "Explore new updates across Engage from [author] and others." To the right of this button is a "Catch me up" button with a Copilot icon.

The screenshot shows the Viva Engage Copilot side panel. It includes sections for "Ask" (What are people talking about on Viva Engage?), "Catch up" (Catch me up on community [community name]), "Find" (Find all campaigns related to [subject]), and "Chat history". The "Catch up" section is highlighted with a yellow border.

*New Copilot interactions available on Viva Engage Home Feed and Copilot side panel*



[Get started with Copilot in Viva Engage](#)



Viva C&C or Viva Suite



User Awareness



Admin relevant





## Viva Engage: New Communications Dashboard

Microsoft Viva Engage is introducing a new **Communications Dashboard** to streamline communication processes with **features like campaign management, analytics, and advanced moderation tools** for corporate communicators.

No immediate action is required, but organizations should review configurations and may notify users.

**For Illustrative Purposes:** Viva Engage Communications Dashboard



[Manage Viva Engage data compliance](#)  
[Manage admin roles in Viva Engage](#)



Viva C&C or Viva Suite



User Awareness



Admin relevant

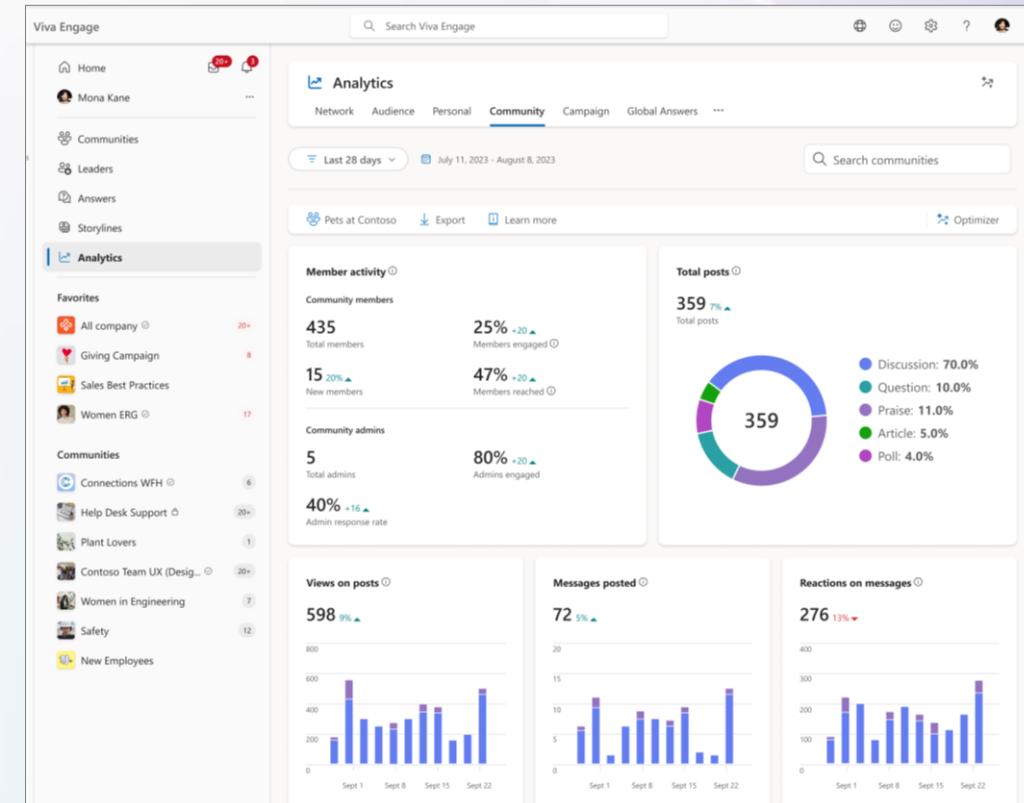




## Viva Engage: Analytics data retention will be 18 months instead of 24 months

Microsoft Viva Engage will now retain personal data for a **maximum of 18 months**, removing year-over-year analysis to enhance privacy and data minimization.

No admin action is required for this change.



**For Illustrative Purposes:** Viva Engage Analytics Dashboard



[View and manage analytics in Viva Engage](#)

[Monitor engagement in Viva Engage with analytics](#)



Viva C&C or Viva Suite



User Awareness



Admin relevant



# Viva Amplify





Canceled



July 2025

[477368](#)

Web

## Viva Amplify: Additional Teams publishing capabilities (also for frontline workers)

After further review we have decided not to proceed with this change at this time. We apologize for any inconvenience.

### ***For reference only:***

*Original verbiage of Roadmap Item: "You will be able to publish your messages to any Teams channel and to frontline workers through Teams channels using our new Amplify communicator in Teams. To iterate on this, we are also working on publishing to 1:1 chat."*



No public documentation at the time of writing



User Awareness



Admin relevant

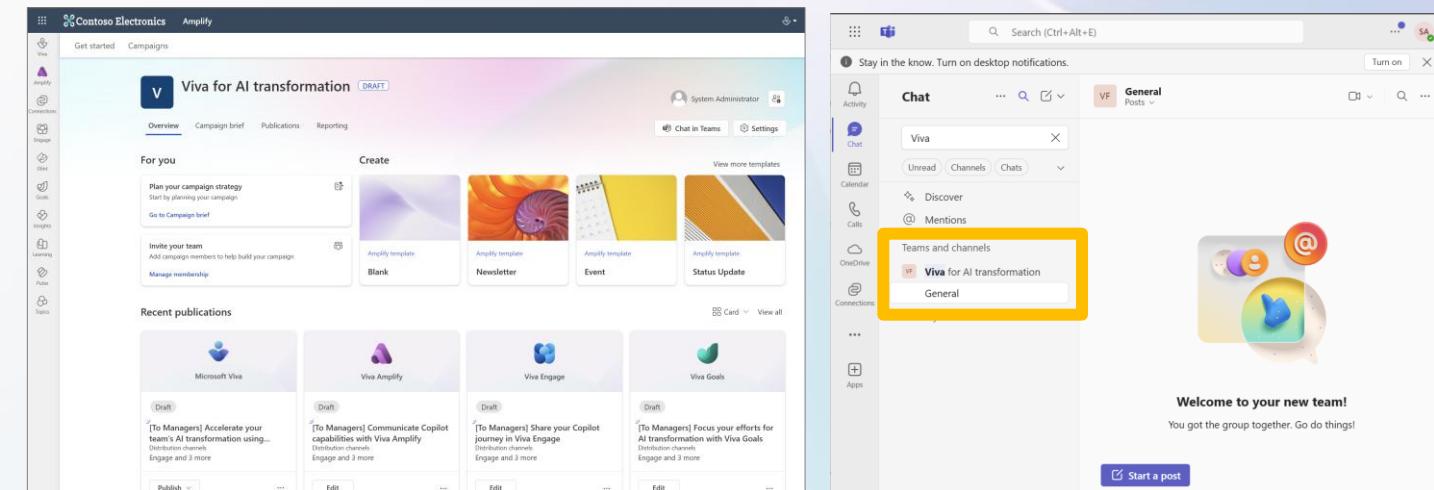




## Viva Amplify: Group-less campaigns in Viva Amplify

We are streamlining the campaign management experience in Viva Amplify and campaigns will **no longer be tied to M365 groups**. As such, M365 Group admins will no longer be a required role to configure Viva Amplify and only SharePoint admin role will be required.

Also, when you create a campaign, there will **no longer be a campaign channel** tied to the Viva Amplify campaign, simplifying the campaign creation experience.



**For reference only:** Viva Amplify campaign dashboard and



[Create a campaign in Microsoft Viva Amplify](#)  
[Roles in Viva Amplify \(Admin\)](#)



Viva Amplify or  
Viva C&C



User Awareness



Admin relevant



# Viva Pulse





Launched



March 2025

MC1041966 | 407636

Web

## Viva Pulse: Admin Export all tenant and report data from Pulse

Admins can now export tenant and report data from Pulse to a .csv file, with one export job active at a time. Access the export feature from the manage tab on the Viva Pulse homepage.

[Export pulse data](#)

User Awareness



Admin relevant





Rolling Out



March 2025

MC1047239 | 407863

Android, Desktop, iOS, Mac, Web

## Viva Pulse: Generate a summary for Pulse reports using Microsoft 365 Copilot

Microsoft Viva Pulse authors can now use Microsoft 365 Copilot to generate summaries of their Pulse reports, enhancing quick understanding and sharing capabilities. This feature will be enabled by default.

The screenshot shows the Microsoft Viva Pulse web interface. At the top, there's a navigation bar with a menu icon, the Pulse logo, and links for 'Home' and 'Manage'. Below the navigation, a breadcrumb trail shows 'Home > Hybrid Working'. The main content area features a card titled 'Copilot Summary'. The card contains text about a Pulse request, mentioning a 61% response rate and user satisfaction with hybrid working. It also includes sections for 'Highlights' and 'Lowlights', each with a bulleted list of user feedback. At the bottom of the card, there are 'Copy' and 'AI-generated content may be incorrect' buttons, along with upvote and downvote icons.

Your Pulse request closed with 61% response rate. 75% of responses shared that they are satisfied with their hybrid working schedule. Most users shared that they feel most efficient working from home. Users shared that they need help with remote collaboration and connecting with their team. The following has been generated based on analysis of 35 comments that were received in the report.

**Highlights**

- Users shared they save good amount time without commuting to work.
- Users have also shared that they have all the resources they need at work and home.

**Lowlights**

- Users suggested they need more activities to promote collaboration with their team.
- Some users shared that they feel a lot of teams meeting fatigue

AI-generated content may be incorrect Upvote Downvote



[Introduction to Microsoft 365 Copilot in Viva Pulse](#)



User Awareness ✓



Admin relevant □



## Viva Pulse: New Delegation feature

Microsoft Viva Pulse is introducing a Delegation feature, allowing users to assign delegates to create and send pulses on their behalf.

The screenshot shows the Microsoft Viva Pulse interface with the 'Home' tab selected. A breadcrumb navigation shows 'Home > Create a pulse'. Below this, a three-step process is outlined: 'Choose a template' (step 1), 'Customize template' (step 2), and 'Add recipients & note' (step 3). The main area is titled 'Choose a survey template' with the sub-instruction 'Feedback is confidential, and you choose who to share it with. [Learn more](#)'. A section titled 'For managers and leaders' is described as 'Get feedback from your direct reports or organization with these templates'. It lists four survey templates:

Template	Description	Duration	Questions
Team success	Identify essential needs of your direct...	2 minutes	6 questions
Well-being	Check-in on the wellbeing of your...	1 minute	3 questions
Manager focus	Surface clear, simple actions a manag...	1 minute	2 questions
Hybrid working	Improve your team's hybrid working...	3 minutes	9 questions

***For reference only: Pulse Survey creation process***



[User roles in Viva Pulse](#)



User Awareness



Admin relevant



## Viva Pulse: Customizable organizational statement for authors and responders

Organizations can provide employees with guidelines based on their company policies as survey authors and respondents, along with default Pulse privacy guidance.

[Manage available surveys and questions](#)User Awareness Admin relevant 

# Microsoft Teams

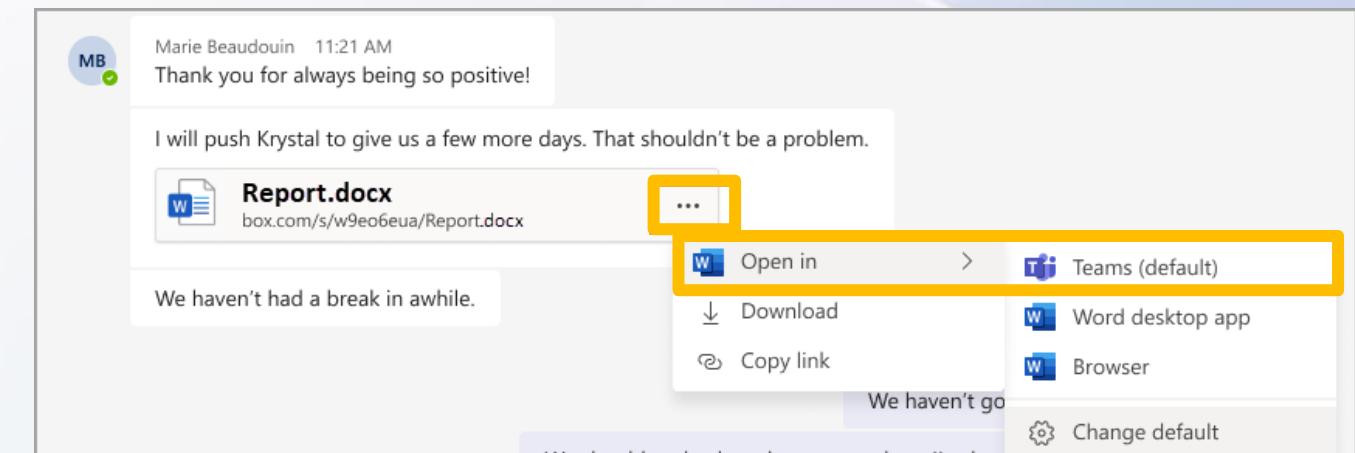




## Classic Microsoft Teams: The option to open files in Teams will retire

**Microsoft is retiring the option to open files in classic Teams due to security vulnerabilities.**

- Users should open files in the appropriate app (Microsoft Word, Microsoft Excel, or Microsoft PowerPoint) in the desktop or web.

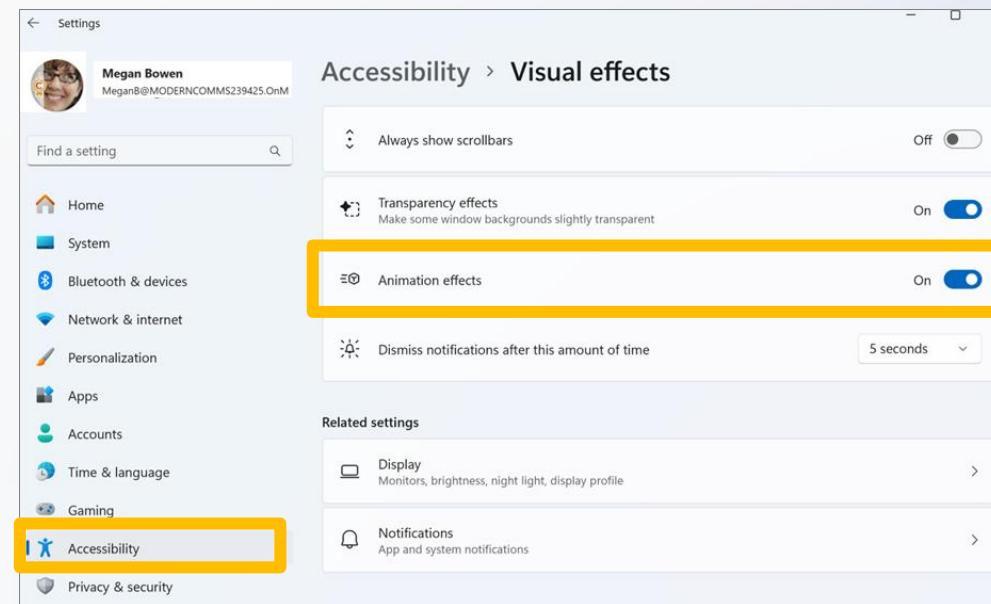


For reference only: [Open file links directly in Microsoft 365 desktop apps from Teams and classic Outlook](#)



## Microsoft Teams: Use OS-level animation settings instead of Teams-level animation settings

**Microsoft Teams has removed its animation setting**, now relying on the OS-level animation settings in Windows and macOS.



**For reference only:** Example in Windows 11 – Animation effects settings



No public documentation at the time of writing



User Awareness



Admin relevant

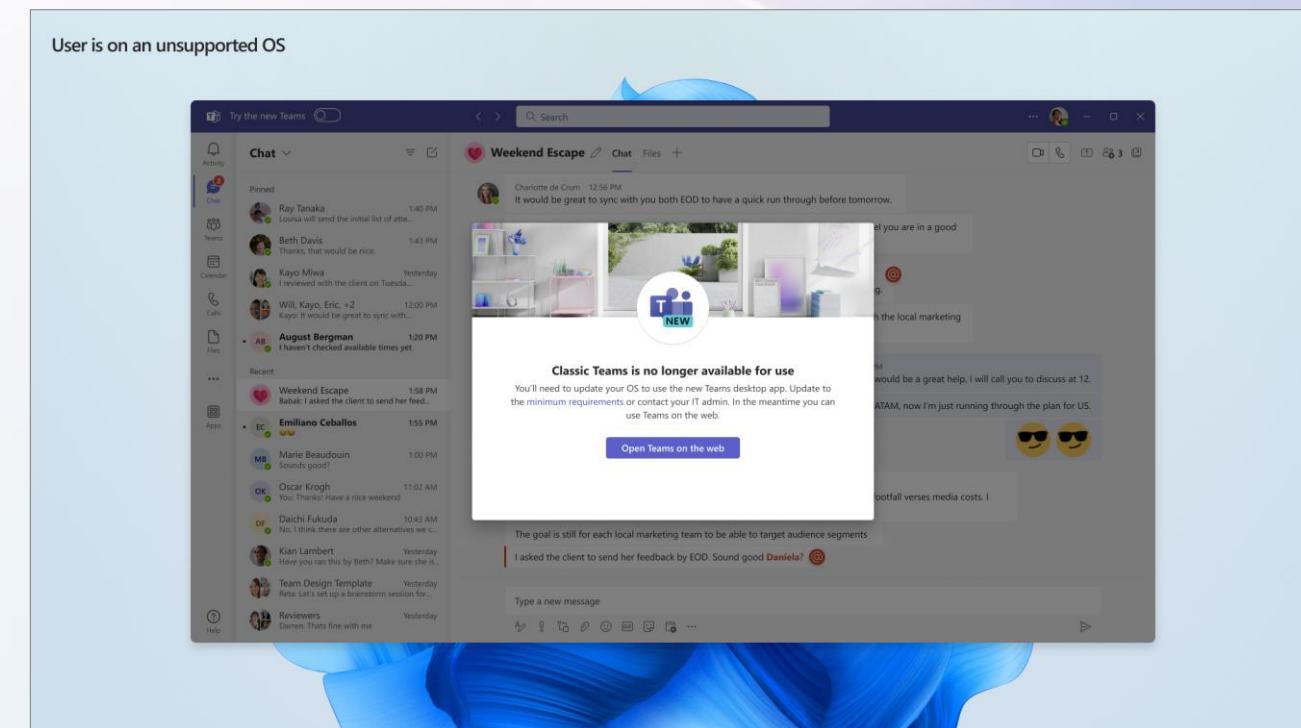




Action required: Classic Microsoft Teams end of availability starts July 1, 2025

## Classic Microsoft Teams will be unavailable on Mac and Windows desktops starting July 1, 2025.

- Users must upgrade to the new Teams or use Teams on the web to avoid disruptions.
- Admin should upgrade users as soon as possible to the new Teams app. Admin can use provided script to identify Windows devices that need to be upgraded to new Teams.



**For reference only:** Once classic Teams isn't available, user is going to see a dialog like this one, and classic Teams won't work anymore



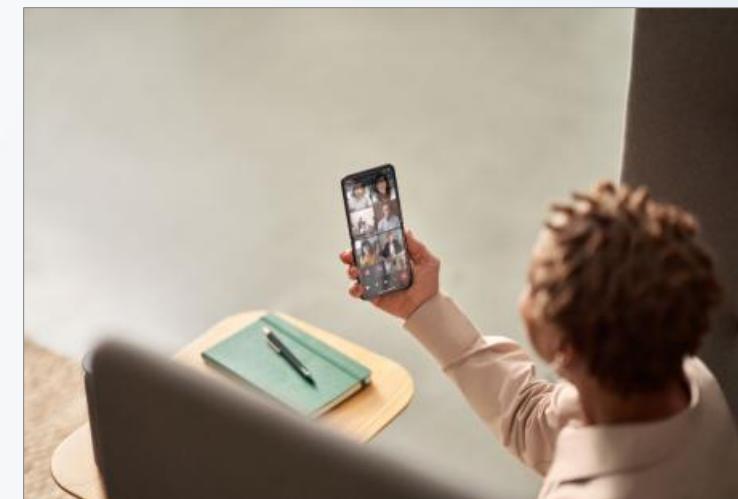


## Microsoft Teams: We will retire SMS invitations from Teams to external partners

**Microsoft Teams will retire the option for users to invite external partners via SMS to join Teams.**

Users can:

- continue to use emails to invite partners outside of their organizations for external teamwork or
- sign up for a two-way SMS calling plan to continue inviting external partners to Teams by sending an SMS to their phone number.



[Add or invite people outside your org to a chat in Microsoft Teams](#)  
[Planning for SMS in Microsoft Teams](#)

User Awareness

Admin relevant

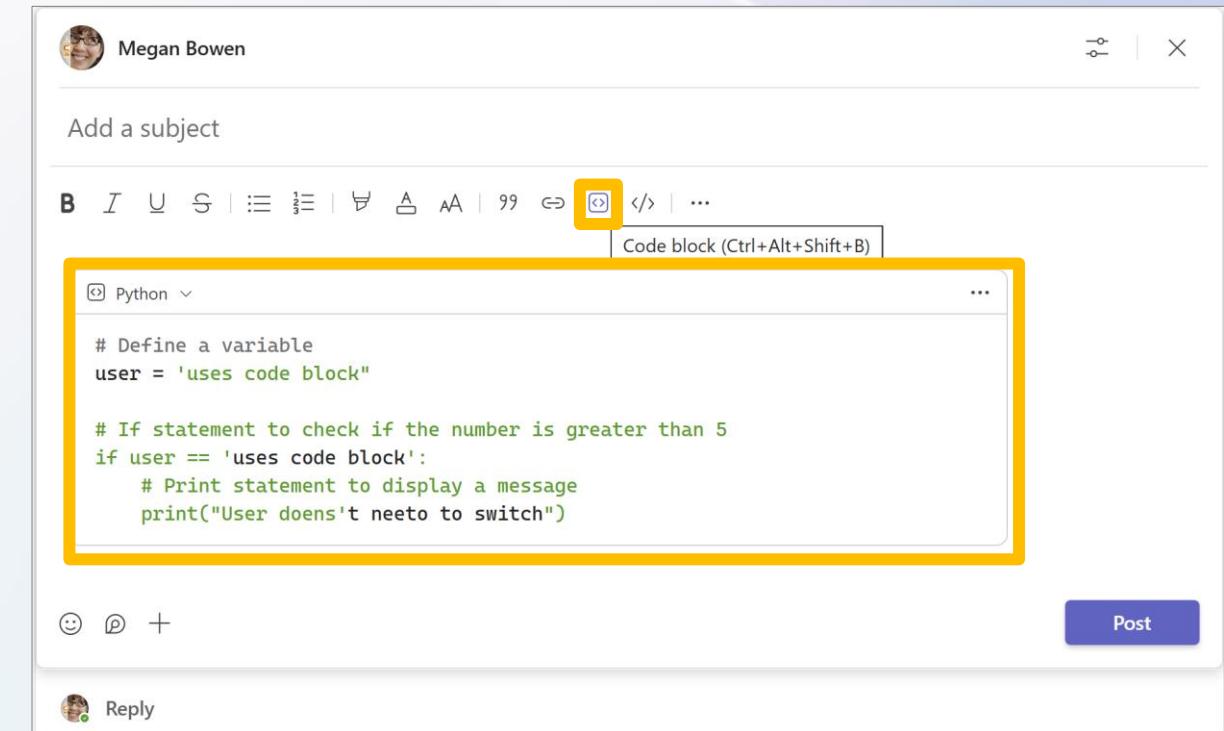


## Microsoft Teams: The "Code snippets" feature for chats and channels will retire

**Microsoft Teams is retiring "Code snippets" feature for chats and channels in favor of more efficient "Code blocks".**

- "Code blocks" are faster and more efficient, allowing users (mainly developers) to create, edit, and share code directly in the compose box without needing a title.

**Note:** Previously sent code snippets will remain accessible in Teams.



*Example of new "Code block" within the compose box in a channel*



[Send code snippets in a message in Microsoft Teams](#)

[Use code blocks in Microsoft Teams](#)



User Awareness



Admin relevant





## Microsoft Teams: Ensuring Security and Compliance - Keep your Microsoft Teams desktop clients up to date

Versions of the **new Teams client that were released more than 90 days ago will be blocked**.

- An **in-app warning banner will appear 60 days before the app is blocked** (30 days for VDI).
- Users should update to the latest version of Teams or use the web app to avoid being blocked.

Blocking page starting date	Users type
April 11th, 2025	Windows desktop app
May 6th, 2025	Teams app in VDI environment
May 15th, 2025	Mac desktop app

[Client updates in Microsoft Teams](#)

[Resolve the new Teams installation issues](#)

[Enterprise management of WebView2 Runtimes](#)





## Microsoft Teams: Update Microsoft Call Quality Power BI Connector

Some users face connection issues with the Call Quality Dashboard (CQD) using the *Microsoft Call Quality Power BI connector* due to an outdated file.

To resolve this, **update to the latest version of the Microsoft Call Quality Power BI connector.**

The screenshot shows a landing page for Microsoft 365. At the top, it says "Achieve the extraordinary" and "Shop Microsoft 365". To the right is a graphic of various Microsoft app icons (Word, Excel, PowerPoint, etc.). Below this, the section "CQD Power BI Query Templates" is displayed, featuring a sub-section titled "Important! Selecting a language below will dynamically change the complete page content to that language." It includes a "Select language" dropdown set to "English" and a "Download" button.

*CQD Power BI Query Template download page*



[Download CQD Power BI Query Templates from Official Microsoft Download Center](#)

[Install Power BI Connector to use CQD query templates](#)



User Awareness



Admin relevant





## Microsoft Teams: Usage reports will include all town hall usage data in your tenant

When Town hall was released, there were some columns/data related to each Town hall event that were missing in the Teams Admin Center usage reports.

This rollout is **adding all relevant usage related data to the town hall usage reports in Teams admin center.**

The screenshot shows the Microsoft Teams Admin Center interface. On the left, a sidebar lists various administrative sections like Dashboard, Teams Premium, Settings & policies, Teams, Users, Teams devices, Teams apps, Meetings, Voice, Locations, Frontline deploy..., Policy packages, Planning, and Analytics & reports. Under Analytics & reports, the 'Usage reports' button is highlighted with a yellow box. In the main content area, the title 'Usage reports' is displayed above a sub-section titled 'Teams town hall usage'. This sub-section includes a date range selector set to 'Jun 6, 2022 - Dec 12, 2022', a search bar, and a 'Run report' button. Below this, a chart titled 'Teams town hall usage' shows a line graph of the number of town halls over time, with a value of '24' indicated. At the bottom, a table lists three town hall events with columns for Event ID, Event title, Start time (UTC), End time (UTC), Organizer, Co-Organizer, Presenters, and Event access type.

Event ID	Event title	Start time (UTC)	End time (UTC)	Organizer	Co-Organizer	Presenters	Event access type
234 234 543 443	Fireside	JUN 28, 2022 11:05 PM	JUN 28, 2022 12:10 PM	Olivia Wilson	Mario Rogers	Abigail Jackson	In org
234 234 543 444	All hands Q4	JUL 1, 2022 10:00 AM	JUL 1, 2022 11:32 AM	Olivia Wilson	Hailey Clark	Serena Davis	Public
234 234 543 445	Global marketing town hal	AUG 14, 2022 12:00 AM	AUG 14, 2022 1:03 AM	Olivia Wilson	Robin Kline	Tomas Richardson	Public

**For reference only:** Current "Teams town hall usage" report in Teams Admin Center



For reference only: [Microsoft Teams town hall usage report](#)



User Awareness



Admin relevant





Launched



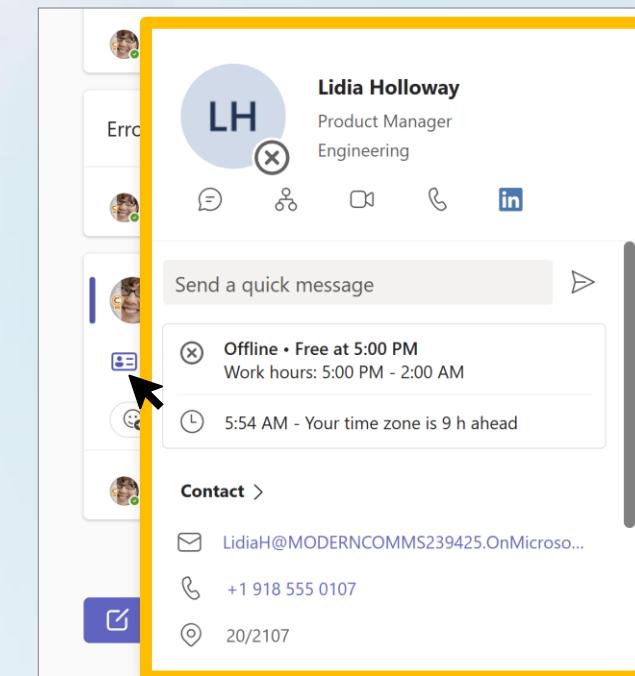
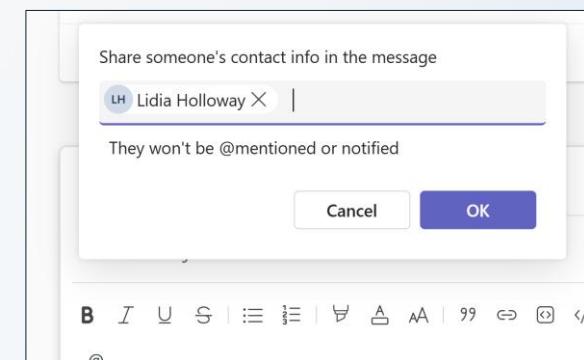
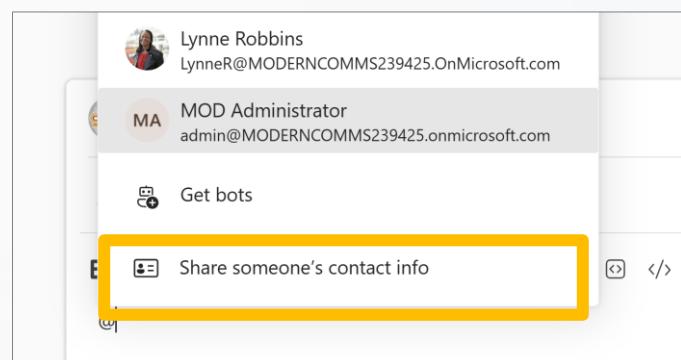
April 2024

[MC1036576](#)

No device details available

## Microsoft Teams: Share contact information for people in Microsoft Teams channels

- Users can now **share the contact information in the Teams channel** to make it easy for others to reach out to collaborators.
- Users can now easily **obtain contact information** for users in Teams channels by simply **hovering over the contact to view their details in the Profile Card**.



[Share a contact in a chat or channel](#)

User Awareness



Admin relevant

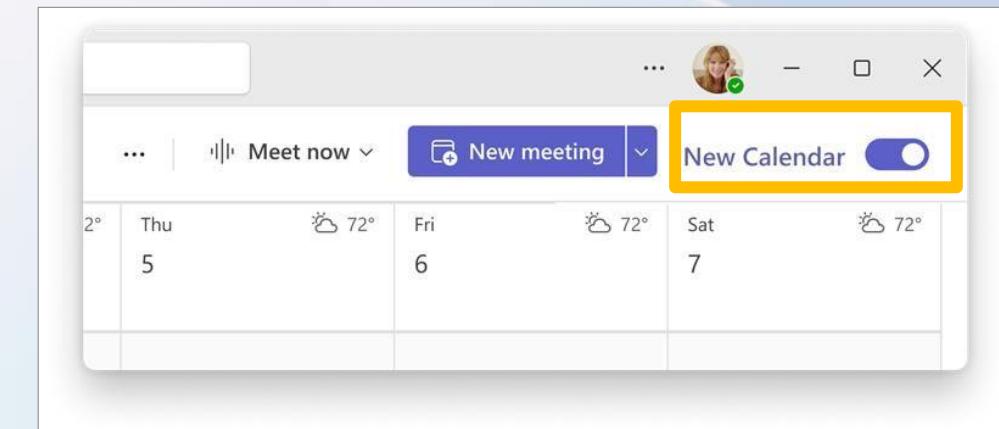




## Microsoft Teams: New calendar feature in opt-out experience

Microsoft Teams introduces a unified calendar, integrating features from Copilot and Microsoft Places, available across Outlook and Teams apps.

With this update, users will see the "New calendar" toggle at the top right of the calendar app in Teams. **New calendar is on by default, and users can toggle it off to return to the classic calendar.**



[Get started with the new calendar in Microsoft Teams](#)



User Awareness

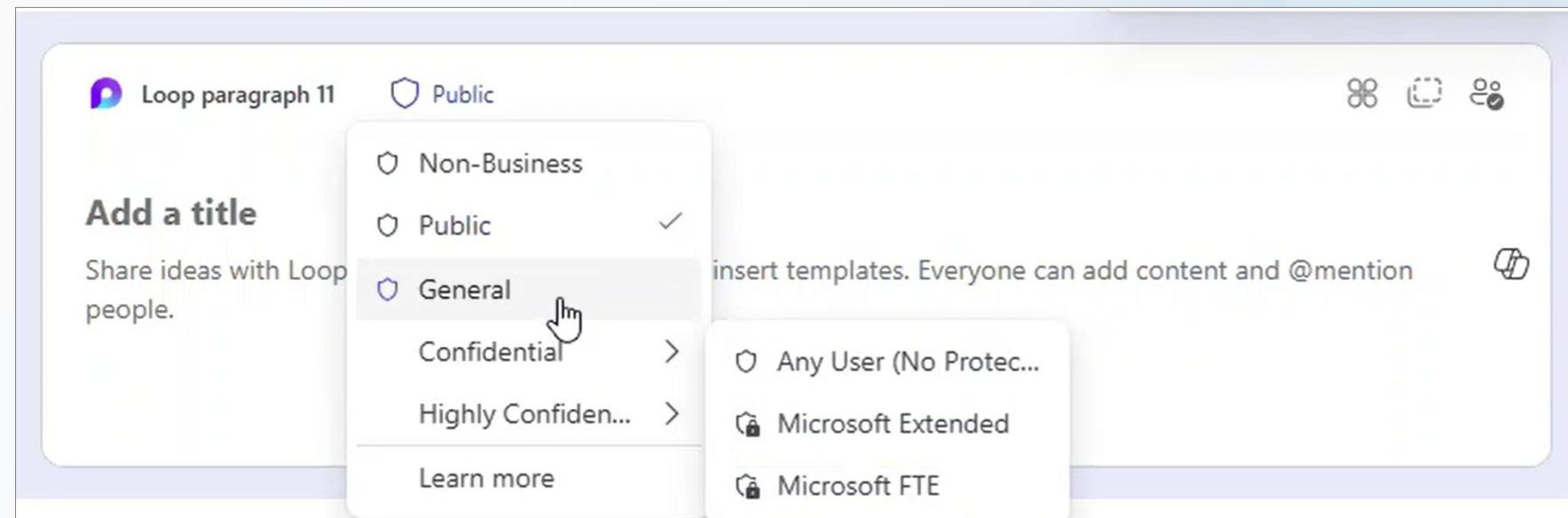


Admin relevant



## Microsoft Teams: Sensitivity labels on collaborative meeting notes and Microsoft Loop components

New security features for **Microsoft Loop in Teams will support file-level sensitivity labels for Loop components and collaborative meeting notes.**



[Use sensitivity labels with Microsoft Loop](#)

[Watch a short video about setting or changing a sensitivity label on a Loop component in Teams chat](#)

User Awareness

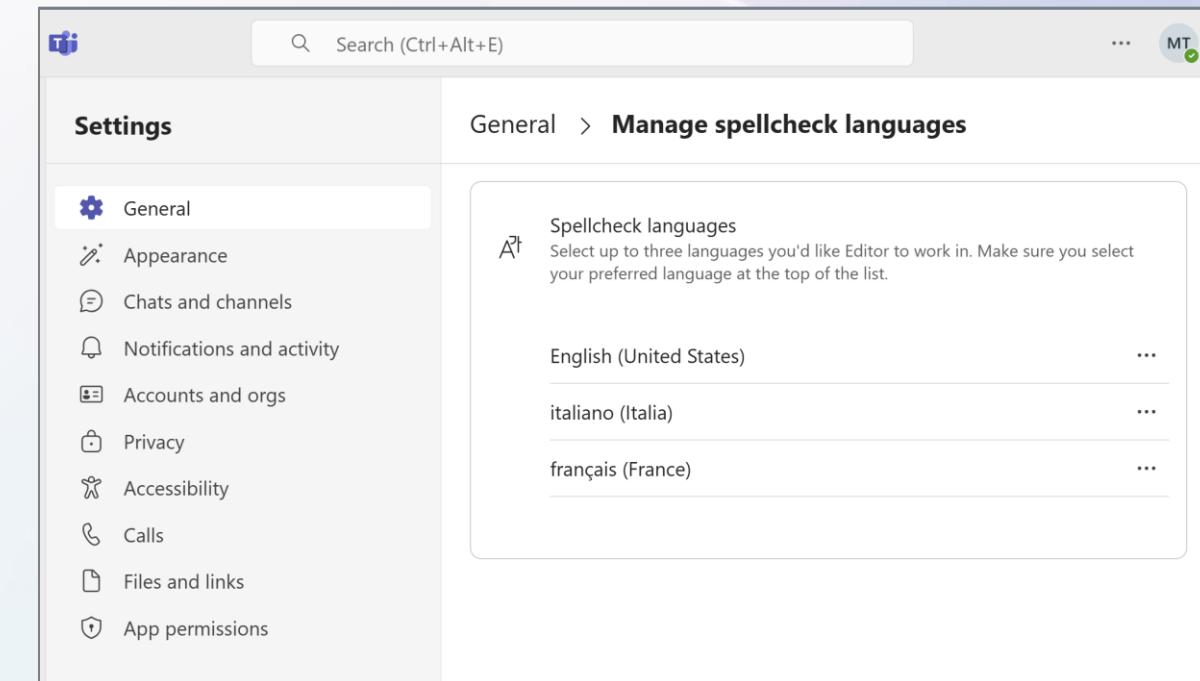
Admin relevant



## Microsoft Teams: Enhanced spell checking will support multiple languages

**Microsoft Teams will have enhanced spell checking with multi-language support.** Users can choose languages in settings, and features include:

- Advanced spell checking:** Enhanced accuracy for professional messages.
- Multi-language support:** Switch between up to three languages seamlessly.
- Custom dictionary:** Add personal words for tailored spell checking.



**For reference only:** "Manage spellcheck languages" settings in Teams client.



For reference only: [Check your spelling](#)



User Awareness



Admin relevant



## (Updated) Microsoft Teams: Join town halls using dial-in options and join codes

**Presenters and Organizers** can now, with this update, **join a Teams town hall using the dial-in options and code displayed on the Event Scheduling page after publishing.**

This code should only be used for Organizers and Presenters, not attendees.



For reference only: [Schedule a town hall in Microsoft Teams](#)

User Awareness

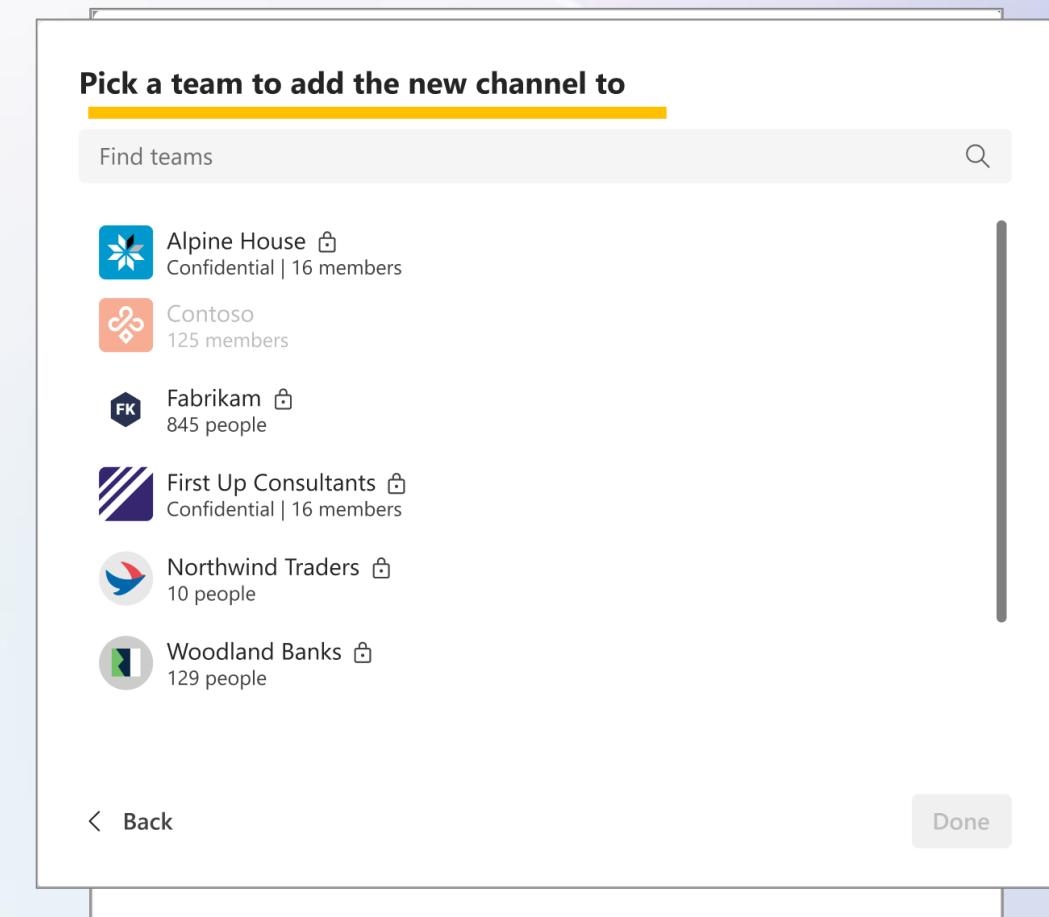
Admin relevant



## Microsoft Teams: Create new channels faster from the "New items" menu at top of the list of chats and channels

**Microsoft Teams will soon allow users to create new channels directly from the *New items* menu** at the top of their chat and channel list.

Channel creators will be able to select any team to host the channel (not just the user's visible teams in the teams and channels list), provided they have the necessary permissions to create channels in that team.



[Create a standard, private, or shared channel in Microsoft Teams](#)

User Awareness



Admin relevant

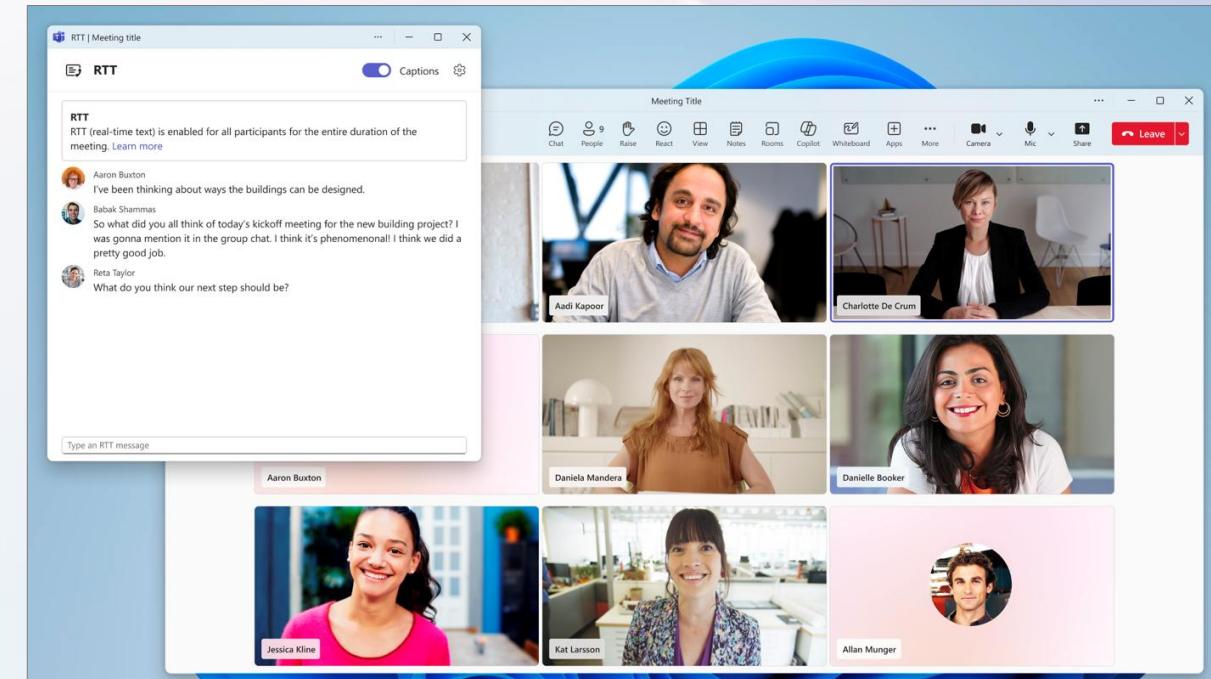


## Microsoft Teams: Real-Time Text in Teams Meetings and Calls

Microsoft Teams is introducing **Real-Time Text (RTT) for meetings and calls, enhancing accessibility** for users with hearing, speech, or neurodiverse conditions.

**Real-time Text (RTT)** is a fast, accessible, and immediate communication method that **transmits text character by character as it is typed**.

- This feature is enabled by default in the *Meeting policy settings*.
- Users will be able to turn on Real-Time Text (RTT) during Teams meetings and calls in the meeting toolbar  
*More > Language and speech > Turn on RTT.*



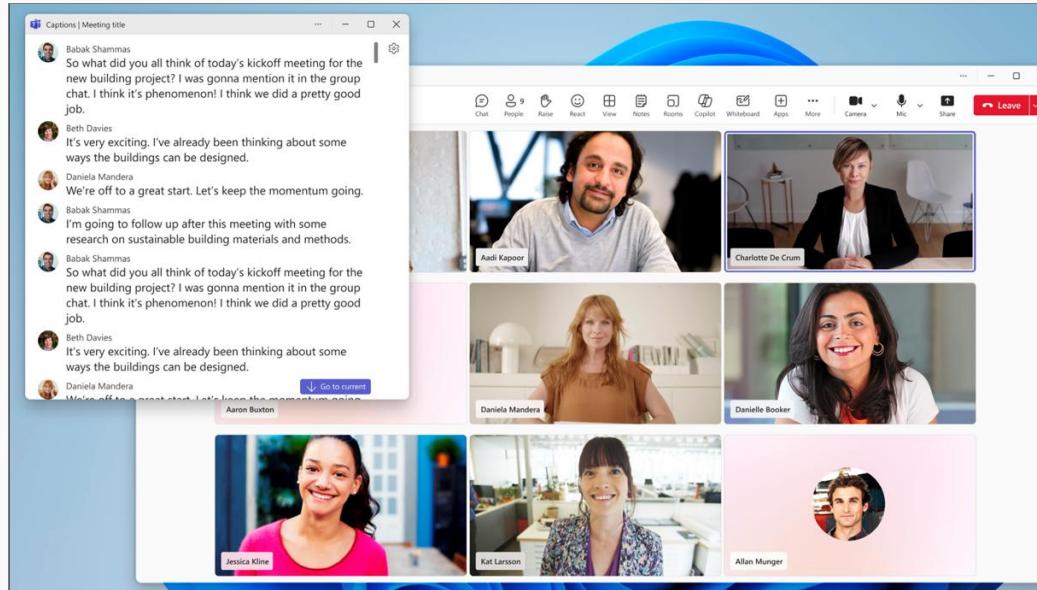
*Real-Time Text (RTT) interface during meeting (pop up window)*



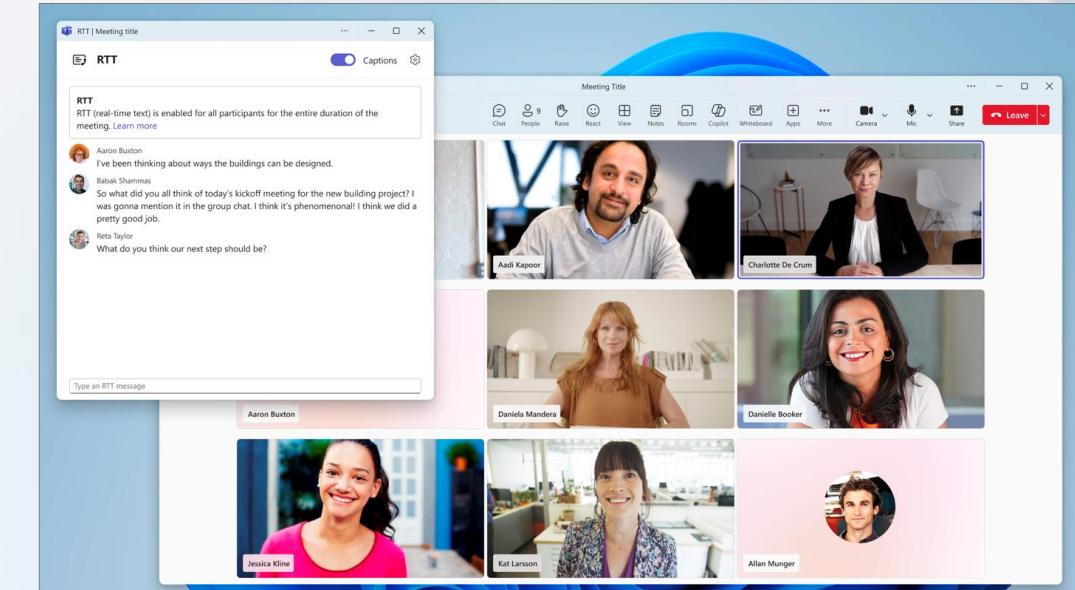


## Microsoft Teams: Pop-out live captions and Real-time-Text (RTT) in meetings

Microsoft Teams is adding a feature that allows users to **pop out live captions and Real-Time Text into separate windows** for better accessibility and multitasking during meetings.



Live caption pop-out



RTT pop-out



For reference only: [Use live captions in Microsoft Teams meetings](#)

User Awareness

Admin relevant



## Microsoft Teams: Users can report security concerns involving external collaborators

**Microsoft Teams will soon allow users to report security concerns in chats with external individuals, excluding shared channels.**

Admins should review and enable this feature in the Teams admin center.

The screenshot shows the Microsoft Teams admin center interface for 'Contoso Electronics'. The left sidebar has a 'Teams Premium' badge and lists various settings categories like Dashboard, Teams, Users, etc. The main area is titled 'Global (Org-wide default) settings \ Messaging settings'. It contains a message to manage messaging settings for guest users. Below are several toggle switches for guest users:

- O Off (Owners can delete sent messages)
- On (Delete sent messages)
- On (Delete chat)
- On (Edit sent messages)
- User controlled (Read receipts)
- On (Upload custom emojis)
- Off (Delete custom emojis)
- On (Chat)
- On (Chat with groups)
- On (Custom avatars for group chats)
- On (Giphy in conversations)
- PG (based on the GIPHY Content Rating) (Giphy content rating dropdown)
- On (Memes in conversations)
- On (Stickers in conversations)
- On (URL previews)
- On (Report inappropriate content)
- On (Report a security concern) (highlighted with a yellow box)
- On (Translate messages)
- On (Immersive reader for messages)
- On (Send urgent messages using priority notifications)
- Allowed in chats and channels (Create voice messages dropdown)

At the bottom are 'Save' and 'Discard' buttons.



[User reported message settings in Teams with Microsoft Defender for Office 365](#)



User Awareness



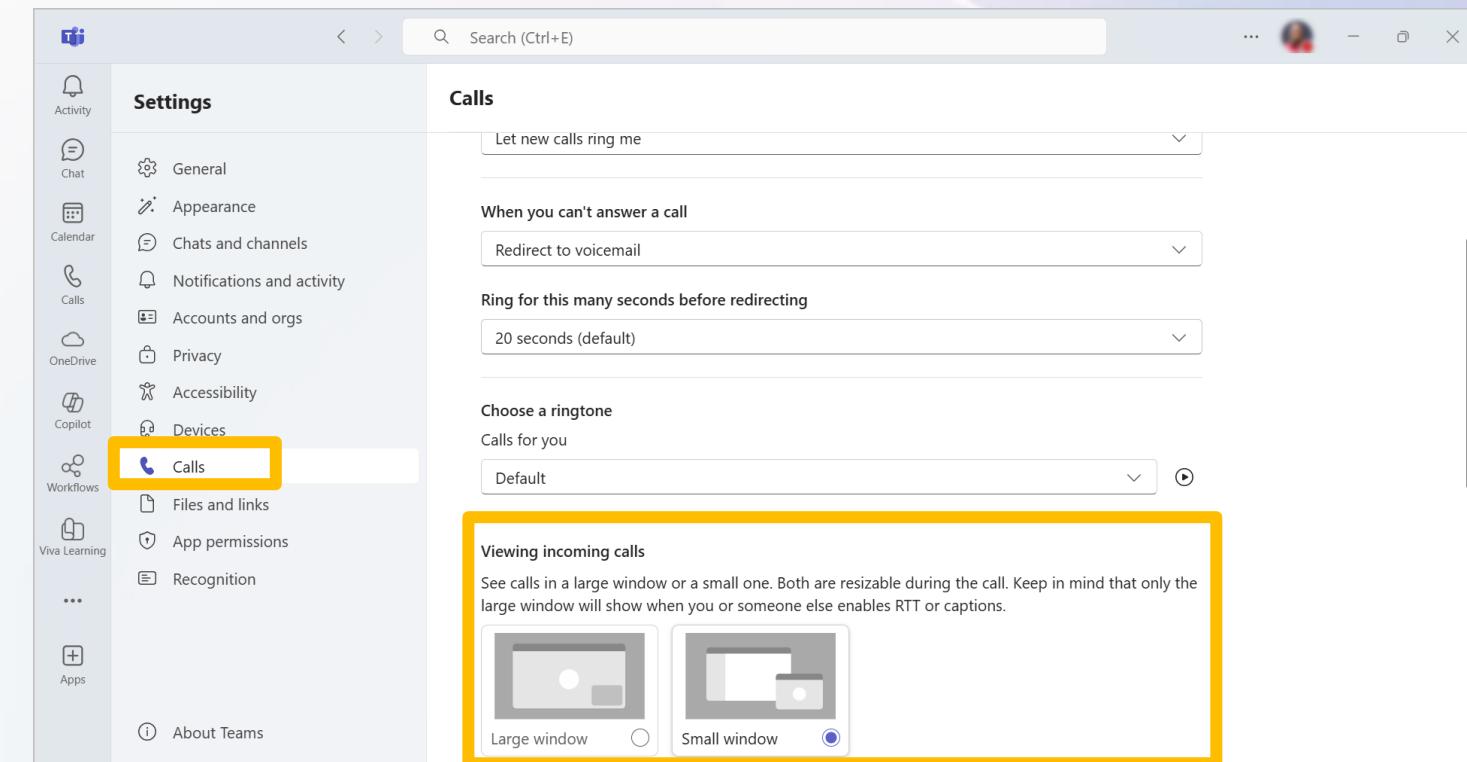
Admin relevant



## Microsoft Teams: New user setting to view incoming calls in a small window

Microsoft Teams will introduce a **new setting to view incoming calls in a small window**, reducing disruptions.

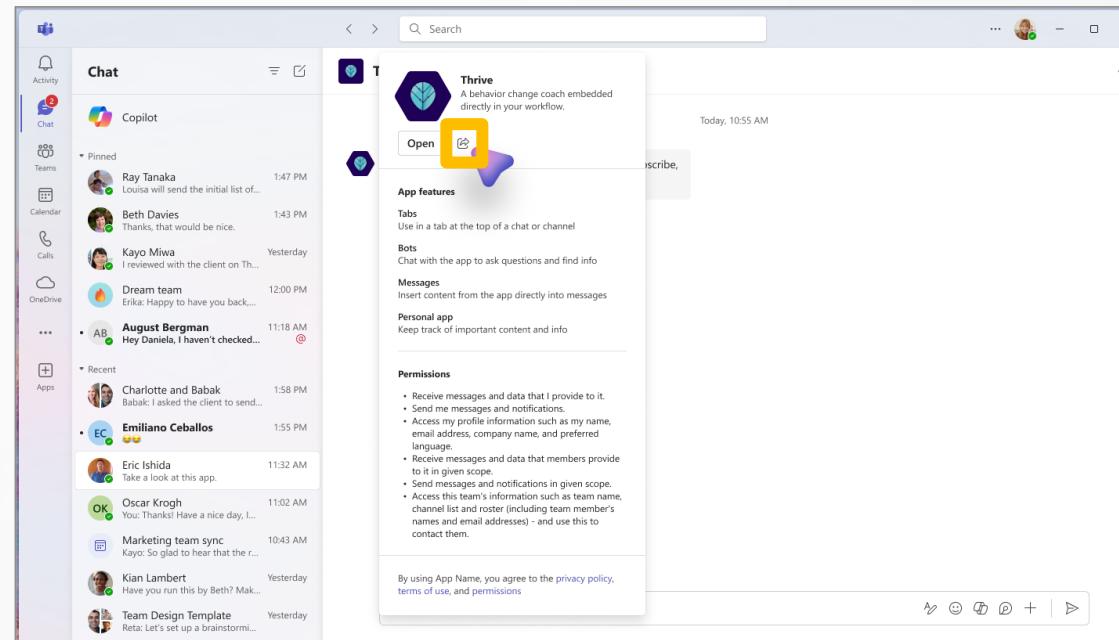
Both large and small windows are resizable during the call.



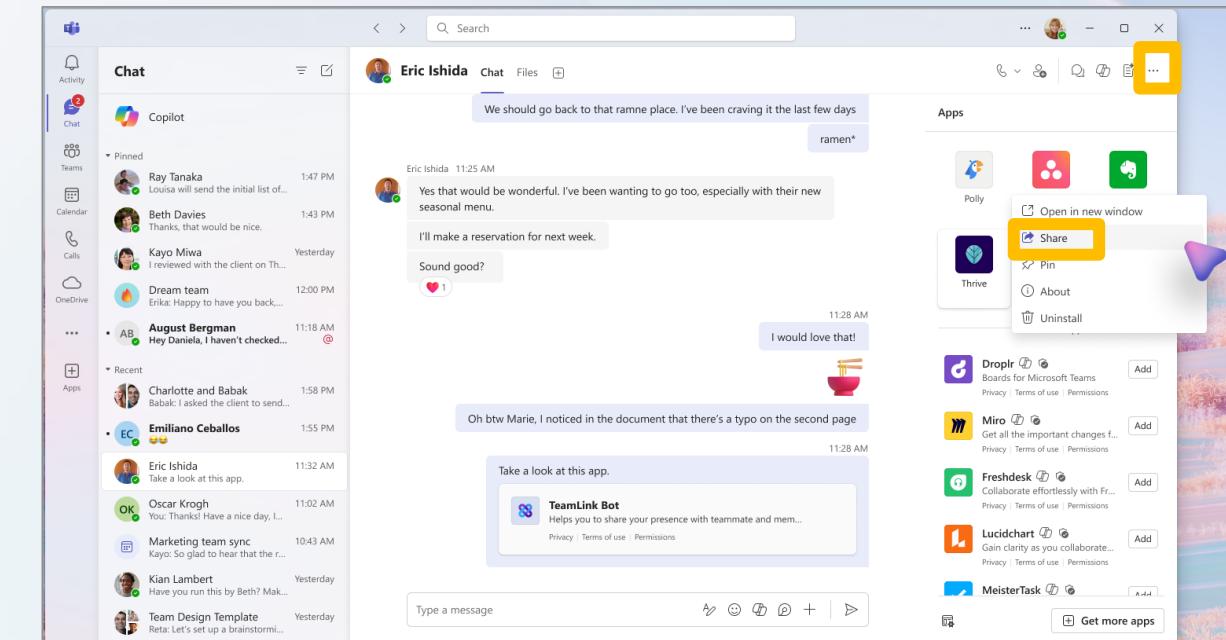


## Microsoft Teams: Share Teams apps and agents from their profile or the Teams side panel

Users in Microsoft Teams will soon be able to **share apps or agents directly from the app or agent profile and side panel in Teams.**



*Share option from hovering on app/agent icon*



*Sharing from right panel*



No public documentation at the time of writing



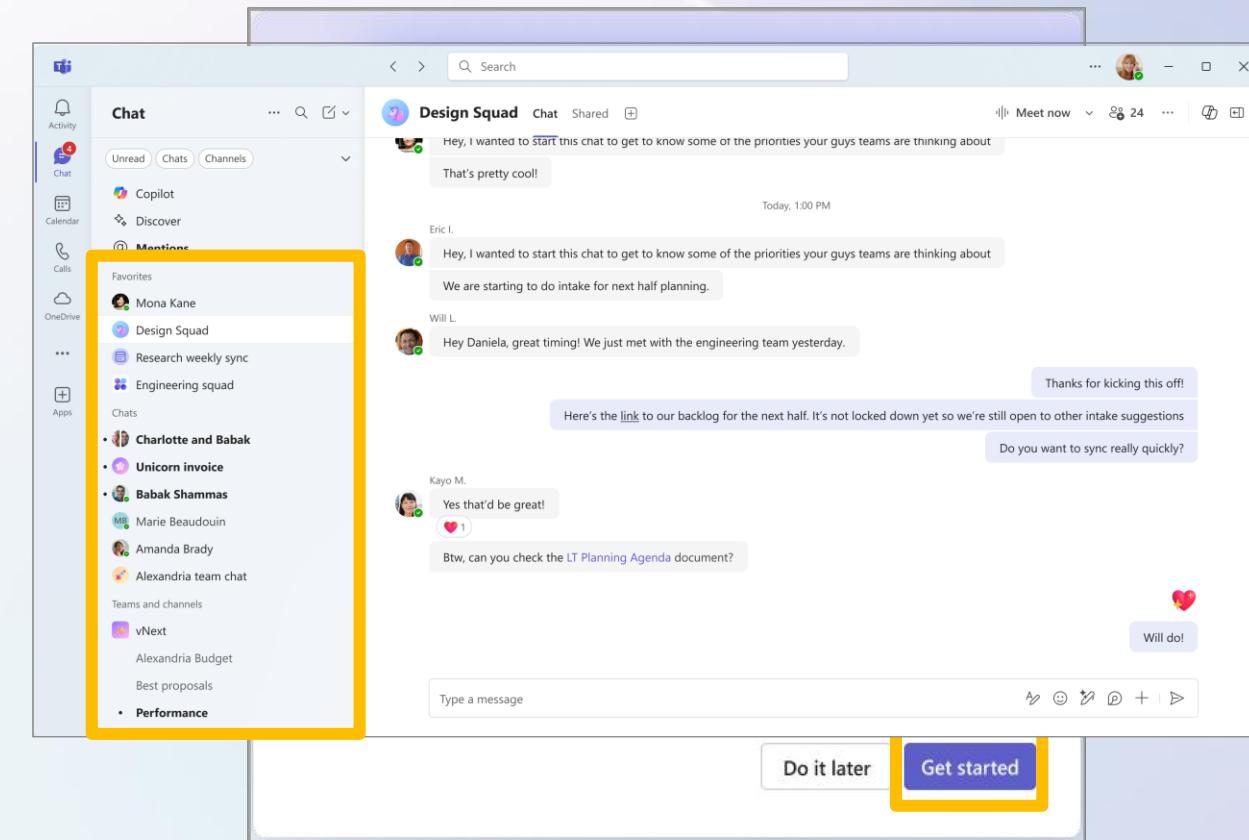
Admin  
relevant

## Microsoft Teams: New Microsoft Teams chat and channels experience in GCC

Microsoft Teams introduces a **new chat and channels experience**, streamlining conversations and management across different locations. **The new experience brings chat, teams, and channels into one place, in "Chat".**

**Users can tailor their chat and channels experience in their own Teams client settings.** In the "Chat" view, users will see these sections (in order):

- *Favorites*, containing their pinned chats and channels
- *Chats*, sorted by most recent
- *Teams and channels*, organized like it was before



For reference only: [Introducing the new Microsoft Teams chat and channels experience](#)  
[The new Microsoft Teams chat and channels experience](#)

User Awareness

Admin relevant



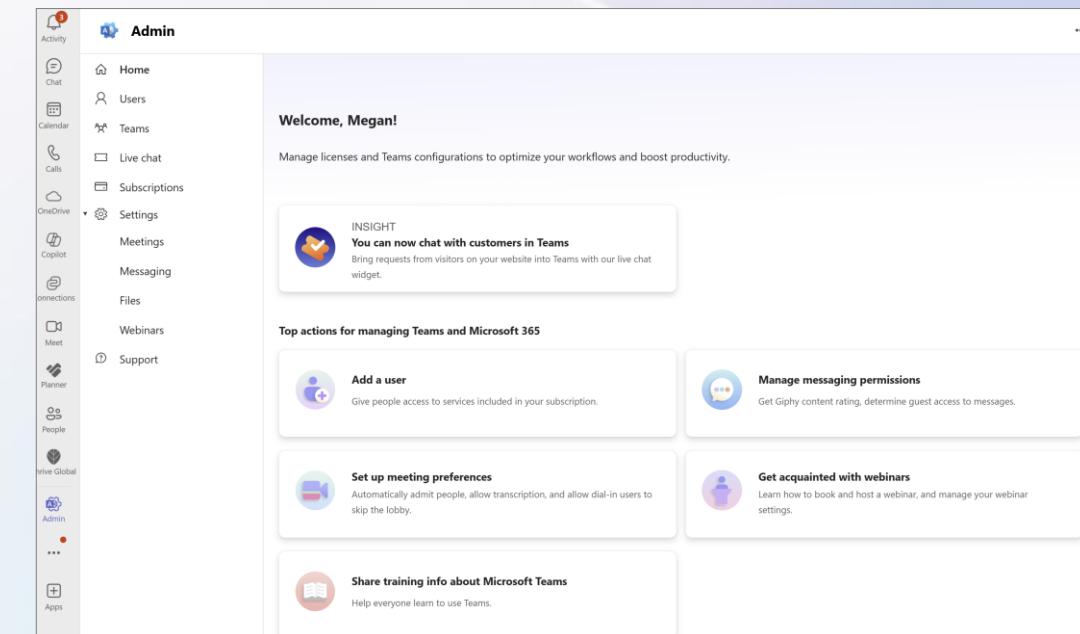
## Microsoft Teams: Bi-directional calendar syncing between Google Workspace and Microsoft Teams

Businesses using **Google Workspace** can now enable **bi-directional calendar syncing** with **Microsoft Teams** through the Admin app in Teams.

With this update all calendar events (including incoming, outgoing, existing, and new) are fully synchronized, improving scheduling efficiency.

- Administrators must proactively enable this feature
- Up to 50,000 users per tenant can be sync

**Note:** If Admin have previously set up calendar forwarding using this wizard, bidirectional sync is not yet available.



**For reference only:** Admin App in Teams



[Set up calendar syncing between Google Workspace and Microsoft Teams](#)



User Awareness



Admin relevant



# Microsoft Teams: Streamlined, unified role-based access controls (RBAC) for Teams device management

IT admins will benefit from **unified role-based access controls across the Teams admin center and Teams Rooms Pro Management portals.**

This streamlines device management ensuring smooth transitions between portals and consistency in environment management.

The new roles include:

- **Global Administrator**
- **Global Reader**
- **Teams Administrator**
- **Teams Device Administrator**

The screenshot shows the Microsoft Teams Rooms Pro Management interface. On the left, there's a navigation sidebar with options like Home, Incidents, Analytics & Reports, Rooms, Events, Updates, Planning, Settings, General, Roles (which is selected), Groups, Partners, Security, Digital signage, ServiceNow, Webhooks, and Signals. The main content area is titled 'Access control' and contains a sub-section for 'Roles'. It lists several roles with their assigned status, descriptions, and types. The four new roles are highlighted with a yellow box: Global Administrator (Assigned: Yes, Description: Full access to this management portal, Type: Built-in), Global Reader (Assigned: Yes, Description: Read-only access to this management portal, Type: Microsoft Entra built-in), Teams Administrator (Assigned: Yes, Description: Access to manage and configure Microsoft Teams service-related entities, Type: Microsoft Entra built-in), and Teams Device Administrator (Assigned: Yes, Description: Access to manage and configure Teams certified devices, Type: Microsoft Entra built-in). Other listed roles include Site Lead, Site Technician, Apple, Testing Role, New Site Lead, test kim site lead, UCG Site Leads, testplan, Remote control, Site Lead - copy, and test RNFLow.

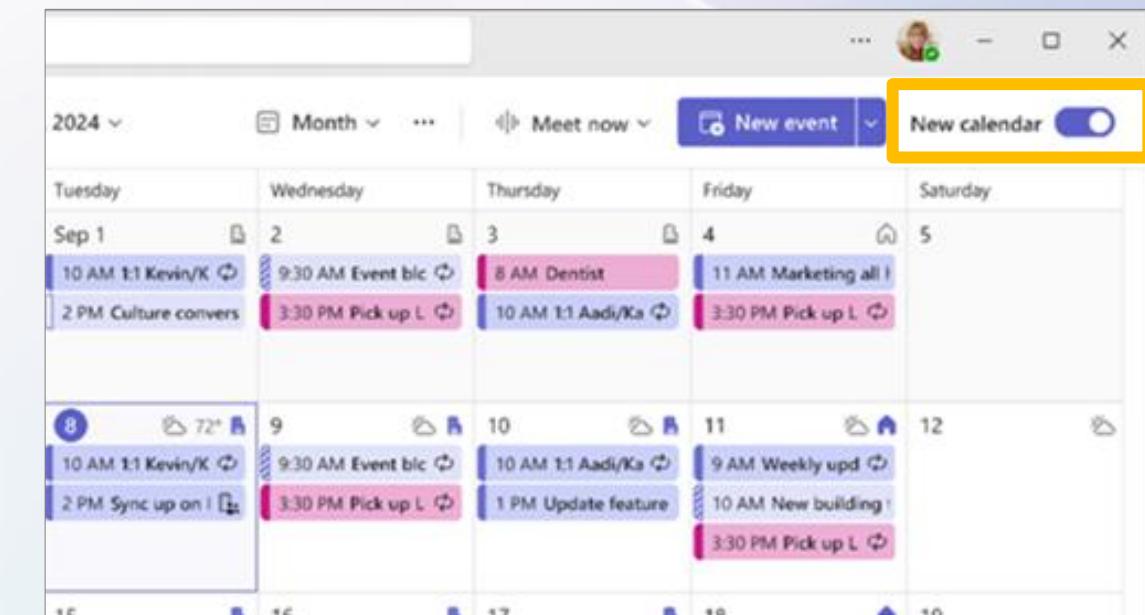
Name	Assigned	Description	Type
Teams Rooms Pro Manager	Yes	Full access to this management portal	Built-in
Site Lead	Yes	Scoped access to rooms, group management, reports and tickets.	Built-in
Site Technician	Yes	Scoped access to rooms and tickets	Built-in
Global Administrator	Yes	Full access to this management portal	Microsoft Entra built-in
Global Reader	Yes	Read-only access to this management portal	Microsoft Entra built-in
Teams Administrator	Yes	Access to manage and configure Microsoft Teams service-related entities	Microsoft Entra built-in
Teams Device Administrator	Yes	Access to manage and configure Teams certified devices	Microsoft Entra built-in
Apple	Yes	For Testing	Custom
Testing Role	Yes	For Testing	Custom
New Site Lead	Yes	Scoped access to rooms, group management, reports and tickets.	Custom
test kim site lead	No	Scoped access to rooms, group management, reports and tickets.	Custom
UCG Site Leads	Yes	test	Custom
testplan	Yes	Crestron test	Custom
Remote control	Yes	Test	Custom
Site Lead - copy	Yes	Scoped access to rooms, group management, reports and tickets.	Custom
test RNFLow	Yes	Testing	Custom

## Microsoft Teams: New Teams calendar available to Education customers

### The new calendar in Teams will be available to Education customers.

The new calendar in Teams is designed to be familiar and reliable, as it's one unified calendar that works across new Outlook for Windows, Outlook on the web, Microsoft Places, and Microsoft Teams.

- Users can turn it off from the "New calendar" toggle at the top right of the calendar app in Teams.



For reference only: [Get started with the new calendar in Microsoft Teams](#)

For reference only: [The new calendar in Microsoft Teams now generally available](#)



User Awareness



Admin relevant

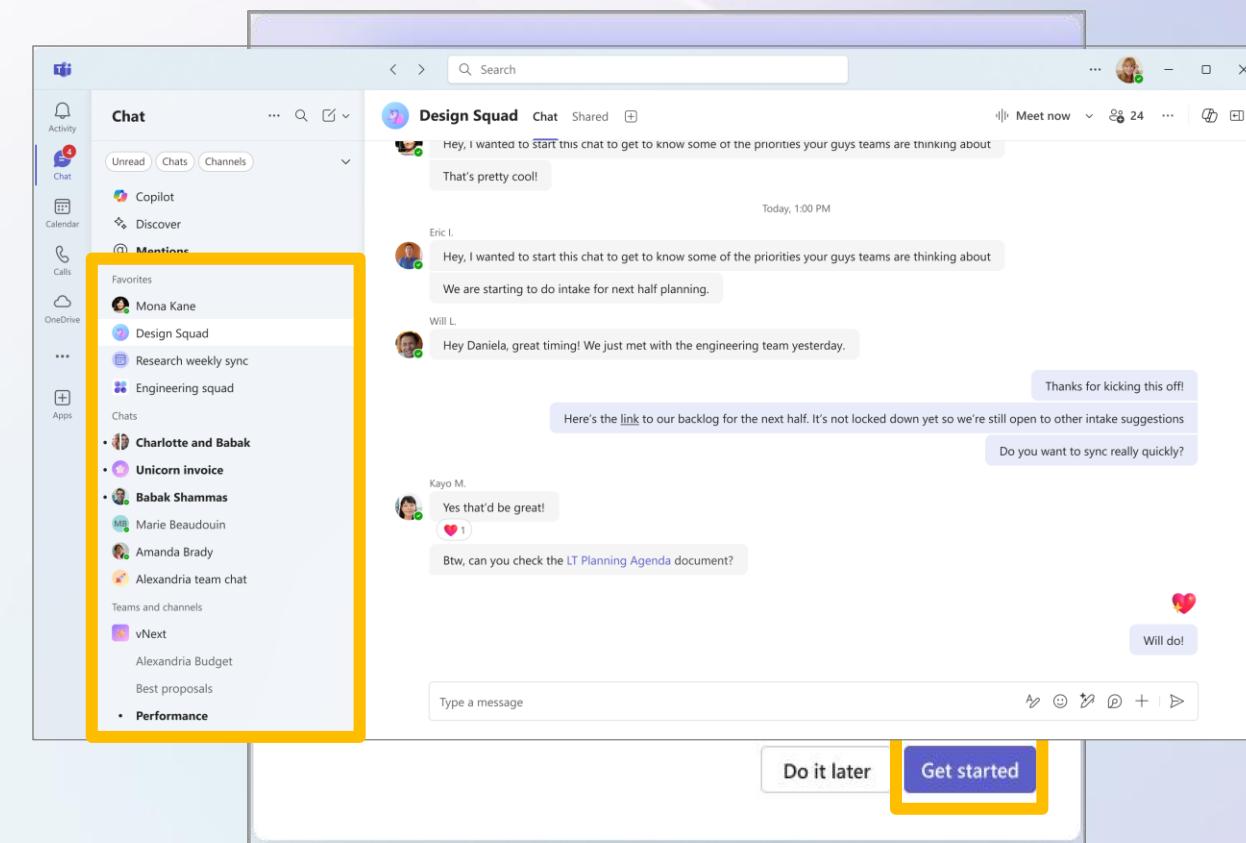


## Microsoft Teams: New Microsoft Teams chat and channels experience in GCC High and DoD

Microsoft Teams introduces a **new chat and channels experience**, streamlining conversations and management across different locations. **The new experience brings chat, teams, and channels into one place, in "Chat".**

**Users can tailor their chat and channels experience in their own Teams client settings.** In the "Chat" view, users will see these sections (in order):

- *Favorites*, containing their pinned chats and channels
- *Chats*, sorted by most recent
- *Teams and channels*, organized like it was before



For reference only: [Introducing the new Microsoft Teams chat and channels experience](#)  
[The new Microsoft Teams chat and channels experience](#)



User Awareness



Admin relevant

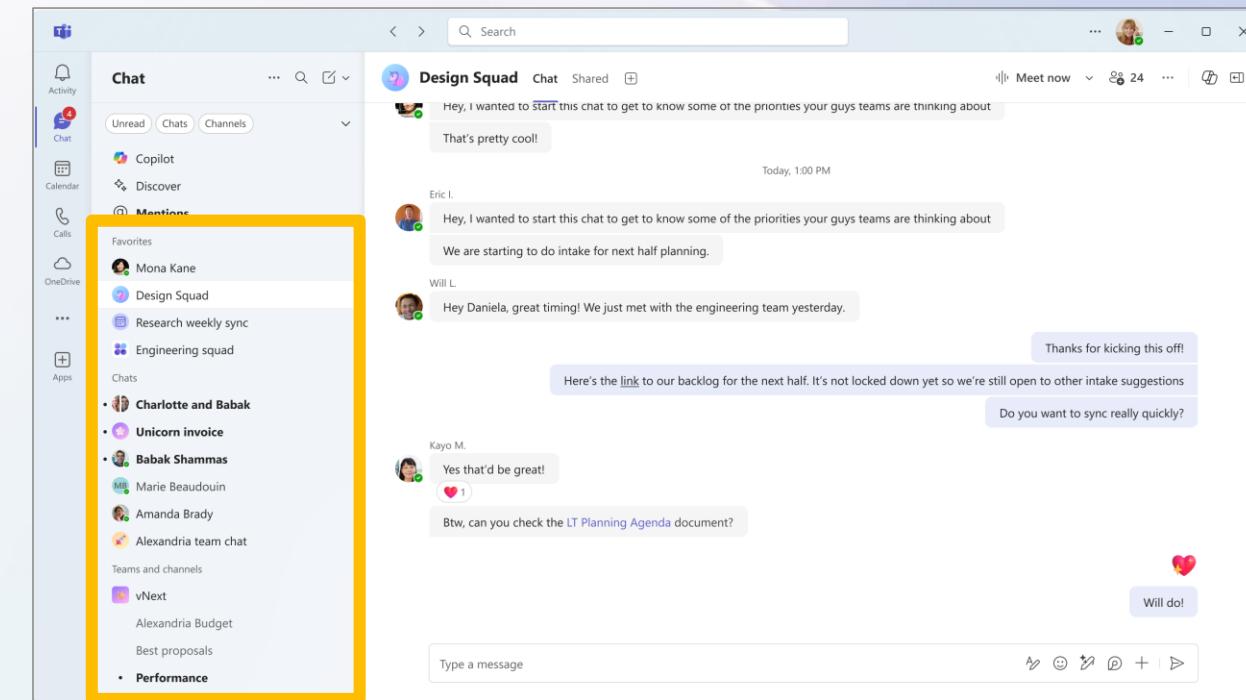


## Microsoft Teams: New Microsoft Teams Chat and channels experience in Education

Microsoft Teams introduces a **new chat and channels experience**, streamlining conversations and management across different locations. **The new experience brings chat, teams, and channels into one place, in "Chat".**

**Users can tailor their chat and channels experience in their own Teams client settings.** In the "Chat" view, users will see these sections (in order):

- *Favorites*, containing their pinned chats and channels
- *Chats*, sorted by most recent
- *Teams and channels*, organized like it was before



For reference only: [Introducing the new Microsoft Teams chat and channels experience](#)  
[The new Microsoft Teams chat and channels experience](#)

User Awareness

Admin relevant

## Microsoft Teams: Block a user for your organization in GCC-High and DoD

The availability of the delete API (*removeallaccessforuser* API) does not stop the malicious user from resending the message to the same victim.

To help prevent that, **a block user API will allow the admin to block the malicious user from reaching out again.**

The screenshot shows the Microsoft Teams Admin center interface. On the left is a navigation sidebar with various options like Dashboard, Teams Premium, Settings & policies, Teams, Users, and External access (which is selected). The main content area is titled "External access". It includes sections for "Teams and Skype for Business users in external organizations" (with a dropdown menu set to "Allow all external domains"), "People in my organization can communicate with unmanaged Teams accounts" (with a toggle switch turned on), "People in my organization can communicate with accounts in trial Teams tenant" (with a toggle switch turned on), and "Block specific users from communicating with people in my organization" (with a toggle switch turned on and a "Block a user" button). The "Block specific users from communicating with people in my organization" section is highlighted with a yellow box.

**For reference only:** External access organization settings in Teams Admin center



For reference only: [Manage external meetings and chat with people and organizations using Microsoft identities](#)

For reference only: [Remove an external chat from a user's view in Microsoft Teams \(admin\)](#)



User Awareness



Admin relevant





## Microsoft Teams: Meeting option suggestions in classic Microsoft Outlook for Windows

The **Microsoft Teams Meeting add-in for classic Microsoft Outlook for Windows will soon suggest meeting options based on meeting details.**

After this rollout

- meeting organizers will be able to see *Meeting option* suggestions in the new *Setup* pane of the scheduling form when they schedule a Teams meeting.

[Resolve issues with Teams Meeting add-in for classic Outlook](#)

[Use add-ins in Outlook](#)

[Manage add-ins in the admin center](#)



User Awareness

Admin relevant

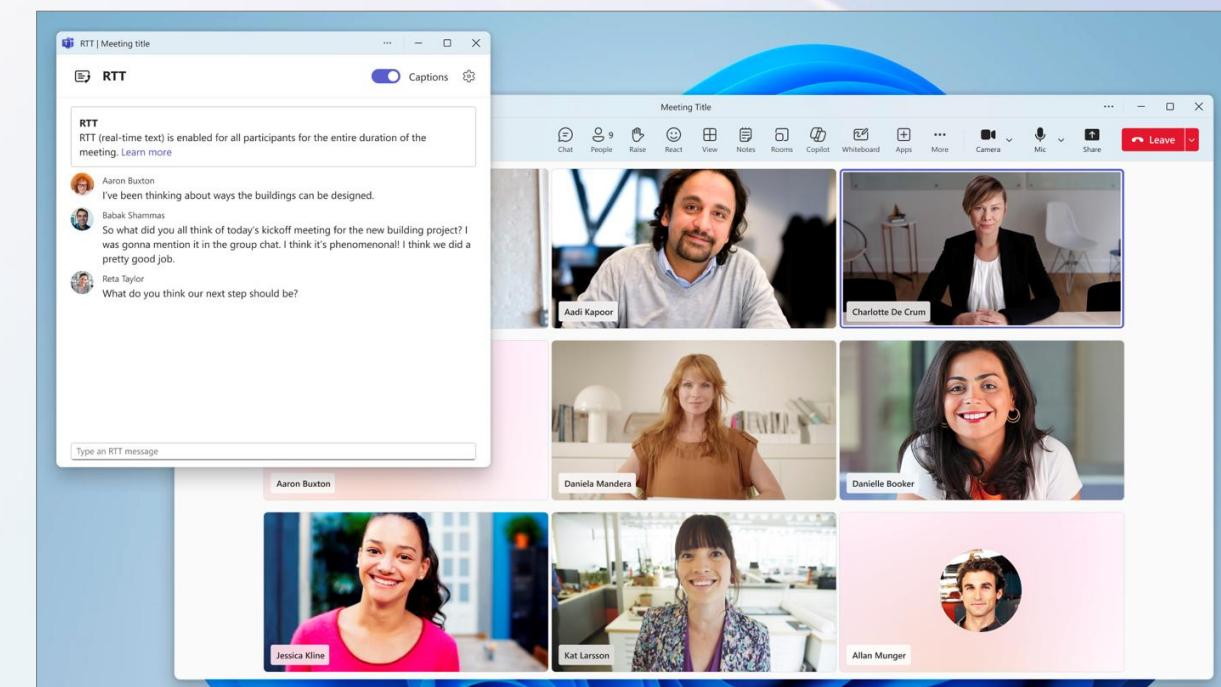


# Microsoft Teams: Real-Time Text (RTT) in Teams meetings and calls for Microsoft 365 operated by 21Vianet

Microsoft Teams is introducing **Real-Time Text (RTT) for meetings and calls, enhancing accessibility** for users with hearing, speech, or neurodiverse conditions.

**Real-time Text** (RTT) is a fast, accessible, and immediate communication method that **transmits text character by character as it is typed**.

- This feature is enabled by default in the *Meeting policy settings*.
- Users will be able to turn on Real-Time Text (RTT) during Teams meetings and calls in the meeting toolbar  
*More > Language and speech > Turn on RTT*.



Real-Time Text (RTT) interface during meeting (pop up window)



No public documentation at the time of writing



User Awareness



Admin relevant



# Microsoft Teams: New Voice Applications Settings for Authorized Users in GCC High and DoD

Voice applications policies allow you to **create and assign voice application policies to authorized users.**

Authorized users, with permissions from Teams admins, can:

- configure their call queues and auto attendants using Teams settings
- opt in or opt out their team members to optimize for business needs

The screenshot shows the Microsoft Teams Admin Center interface. On the left, there's a navigation menu with options like Meetings, Voice, Phone numbers, Operator Connect, Direct Routing, Service configuration, Auto attendants, Call queues, Holidays, Resource accounts, Locations, Frontline deploy..., Policy packages, and Planning. The 'Auto attendants' option is currently selected. To its right is a list of settings under 'Call flow': General info, Call flow, Advanced settings (optional), Call flow for after hours, Call flows during holidays, Dial scope, Resource accounts, and **Authorized users**. The 'Authorized users' item is highlighted with a yellow box. On the far right, there's a section titled 'Authorized users' with a table listing two users: Alex Wilber and Megan Bowen, both assigned to the 'Auto Attendant #1'. The table includes columns for Display name, Username, Job title, and Location.

Display name	Username	Job title	Location
Alex Wilber	AlexW@MODERNCOM...	Marketing Assistant	131/1104
Megan Bowen	MeganB@MODERNCO...	Marketing Manager	12/1110

**For reference only:** "Authorized users" settings for an Auto Attendant in Teams Admin Center



For reference only: [Manage voice applications policies in Microsoft Teams](#)



Teams Premium



User Awareness



Admin relevant



# Teams Desktop



## Teams Desktop: Headset optimized noise suppression mode for Windows

The Microsoft Teams desktop client on Windows will **improve noise suppression for headset users** to better filter out background noise.



For reference only: [Reduce background noise in Microsoft Teams meetings](#)



User Awareness



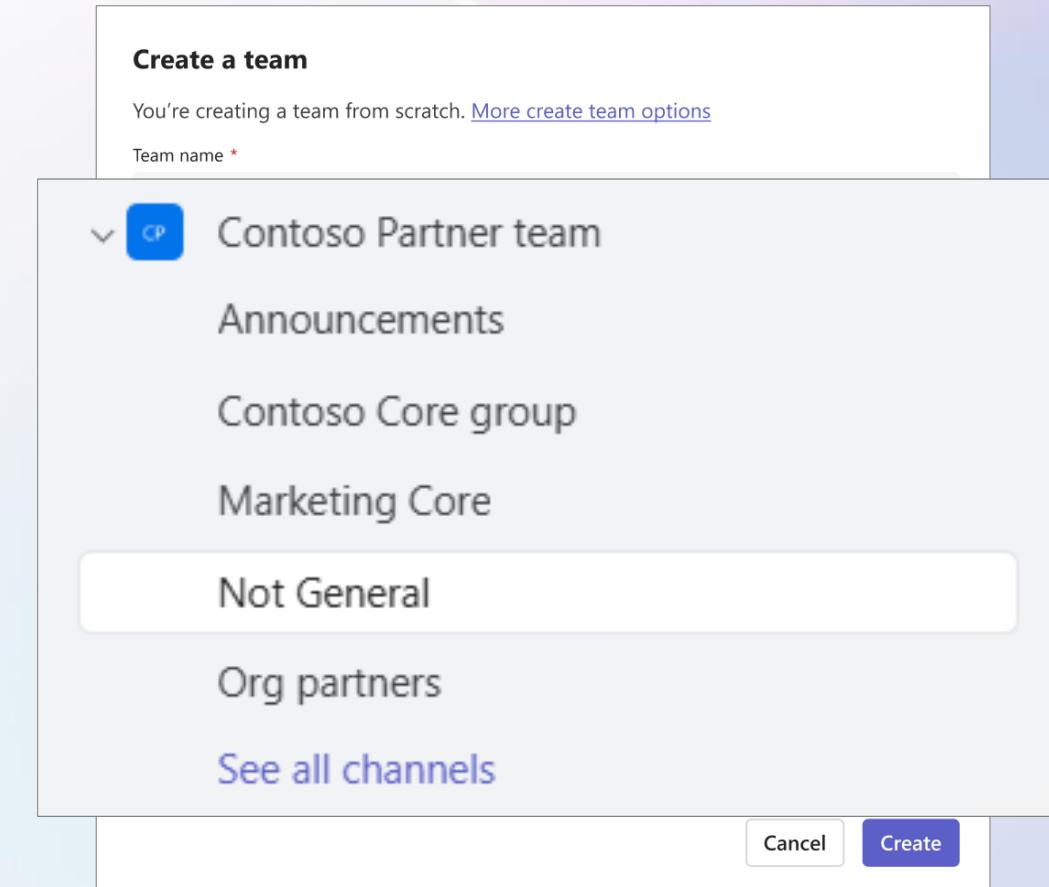
Admin relevant



## Microsoft Teams: Provide a meaningful name to the first channel of the team

**Team owners can now name the first channel "General" or any other name without restrictions.**

Naming the channel "General" will show it at the top of the team in the channel list and will follow the behavior as General in any other teams. No other first channel name will show the channel at the top.



For reference only: [Create a team from scratch in Microsoft Teams](#)  
[Edit a channel in Microsoft Teams](#)

User Awareness

Admin relevant

# Teams Mobile



## Teams Mobile: New location sharing settings for emergency calls and more

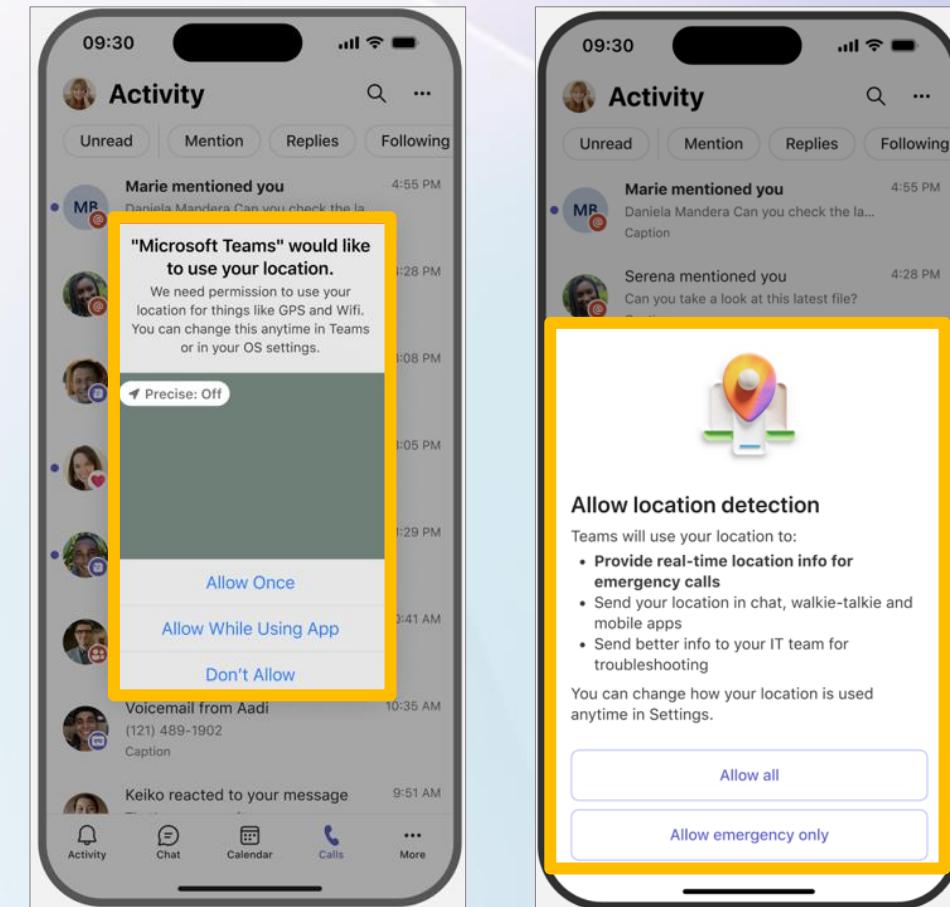
**Microsoft Teams for iOS/Android is updating its location sharing settings to enhance privacy, security and compliance.**

Users will have new options to control location data usage for:

- Emergency calling
- Location-based routing
- Network and Location matching through BSSID
- Call Quality Dashboard

**Admins should instruct users to enable these location settings** to ensure the proper functioning of services enabled in the tenant.

The new Teams location consent flow does not apply to fully managed devices where users are restricted from user granted location access.



[Changes to API behavior for Wi-Fi access and location for Win32 apps](#)  
[Manage emergency calling policies in Microsoft Teams](#)



User Awareness



Admin relevant



## Teams Mobile: Room Recommender

**Microsoft Teams will introduce an AI-generated room recommender**, suggesting rooms for meetings with co-located attendees.

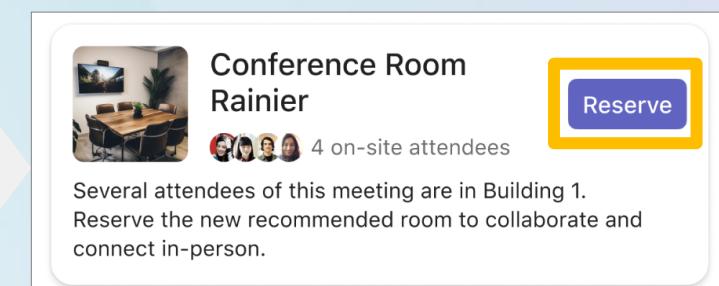
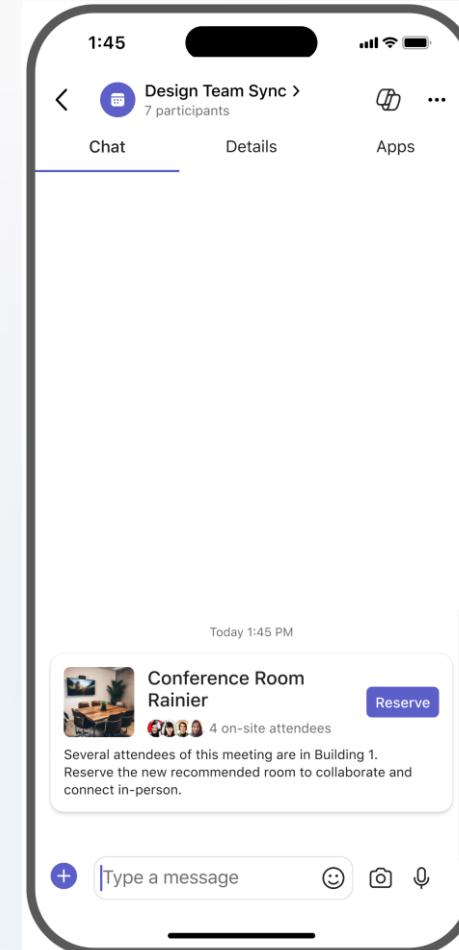
The room suggestion will consider:

- location of participants
- room availability
- Capacity

**User can reserve the suggested room with just one click and update the invite for everyone.**

The organizer must have:

- Teams Premium license and
- Teams mobile on iOS.



For reference only: [Set your work location in Microsoft Teams](#)



Teams Premium



User Awareness



Admin relevant

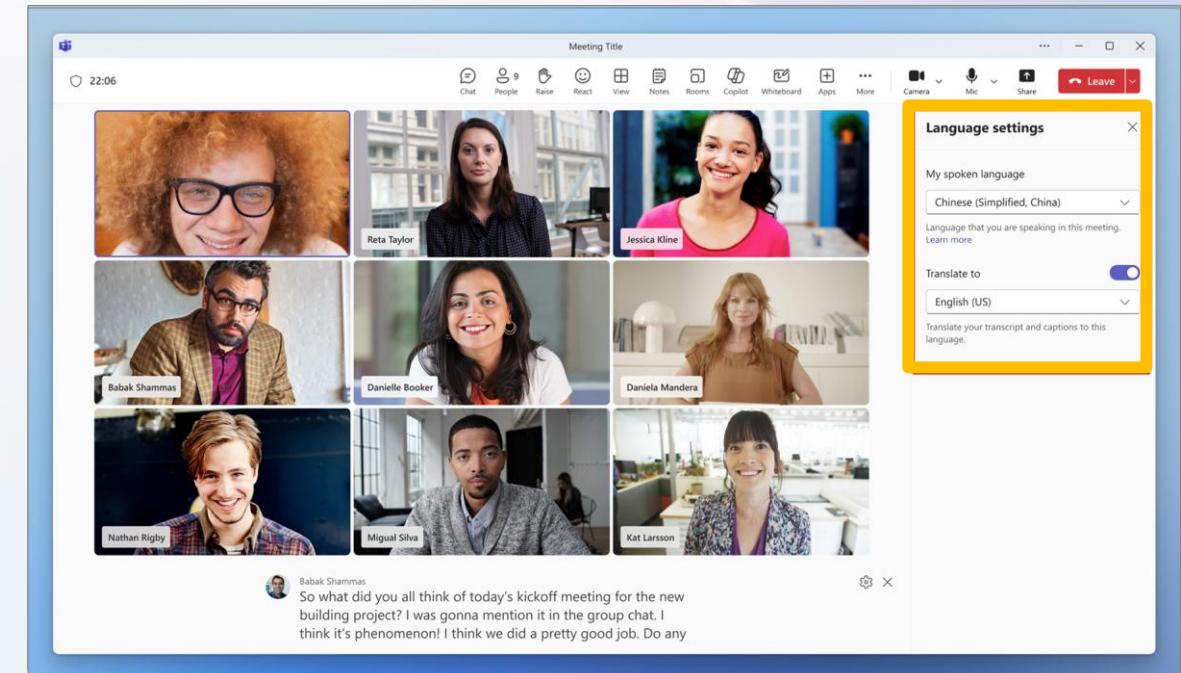
# Teams Events



## Teams Events: Meeting transcription supports multiple spoken languages

**Microsoft Teams Premium and Microsoft 365 Copilot will soon support meeting transcription in multiple spoken languages.**

- Organizers and users can set their own spoken language, enabling meeting transcription in each participant's chosen language.
- These features help to ensure a more inclusive collaboration experience for multilingual teams.



For reference only: [View live transcription in Microsoft Teams meetings](#)



Teams Premium or  
M365 Copilot



User Awareness



Admin relevant





## Teams Events: New translated recap after multilingual meetings

Microsoft Teams Premium and Microsoft 365 Copilot **will soon offer features for multilingual meetings**, including automatic translated recaps.

- **Users will receive an automatically translated intelligent meeting recap** in the translation language they selected for live transcription and captions.
- These features help to ensure a more inclusive collaboration experience for multilingual teams.

The screenshot shows a Microsoft Teams meeting recap for a "Product roadmap discussion" on Jan 21, 2023, from 10:00 AM to 11:00 AM. The recap is generated by AI and includes a summary of the meeting content, meeting notes (translated in Chinese), and follow-up tasks. The recap is displayed in a dark mode interface with a sidebar showing activity, chat, and other team details.

**For reference only:** example of translated Intelligent meeting recap experience



For reference only: [Recap in Microsoft Teams](#)



Teams Premium or  
M365 Copilot



User Awareness



Admin relevant



## Teams Events: New town hall event access policy

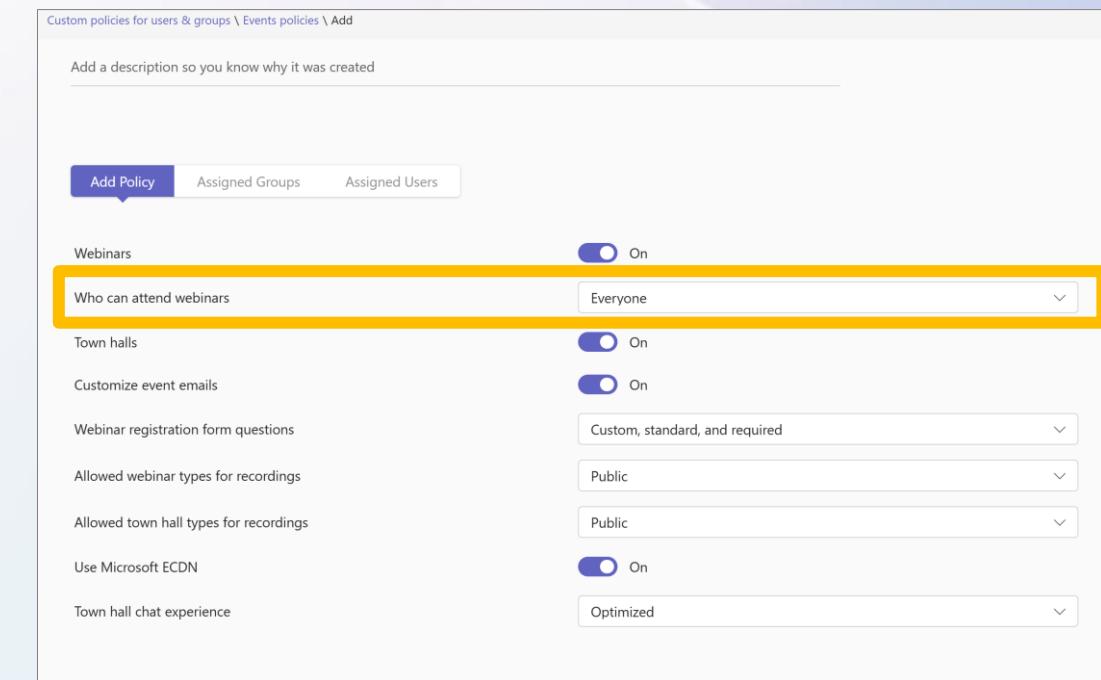
**Microsoft Teams is introducing a new policy setting, “*TownhallEventAccessType*”, to control town hall event access.**

This setting allows admins to choose between:

- **Everyone:** town halls will not be restricted to a certain identity type (default setting)
- **Everyone in Organization including Guests:** town halls in your organization will only allow users in your organization and guest users to your tenant to attend.

Town hall organizers may choose to further restrict these settings as needed.

Before the rollout, admin can change the default setting using “*Set-CsTeamsEventsPolicy*” PowerShell cmdlet.



**For reference only:** Current policy to control event access for both webinars and town halls.



[Manage who can schedule and attend town halls in Microsoft Teams](#)



User Awareness



Admin relevant



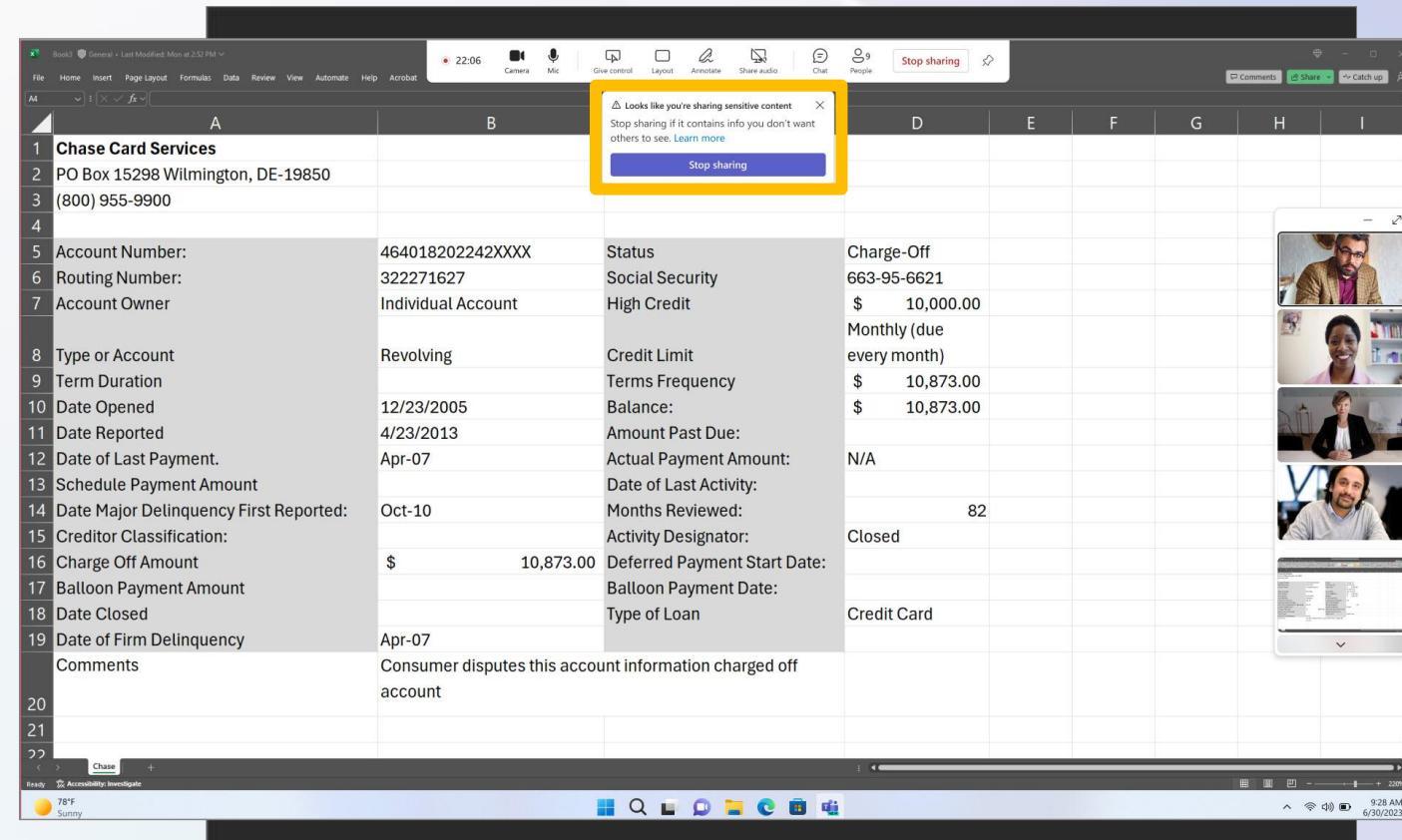
## Teams Events: Detect sensitive content shared in meetings (Premium)

**Microsoft Teams Premium will introduce a feature called "*Detect sensitive content during screen sharing*," which alerts meeting organizers and presenters about potential exposure risks.**

This feature is enabled by default.

Admin can disable the feature at the tenant level if desired in the Teams Admin Center.

- Teams Premium meeting organizer will need to turn on it for a meeting



No public documentation at the time of writing



Teams Premium



User Awareness

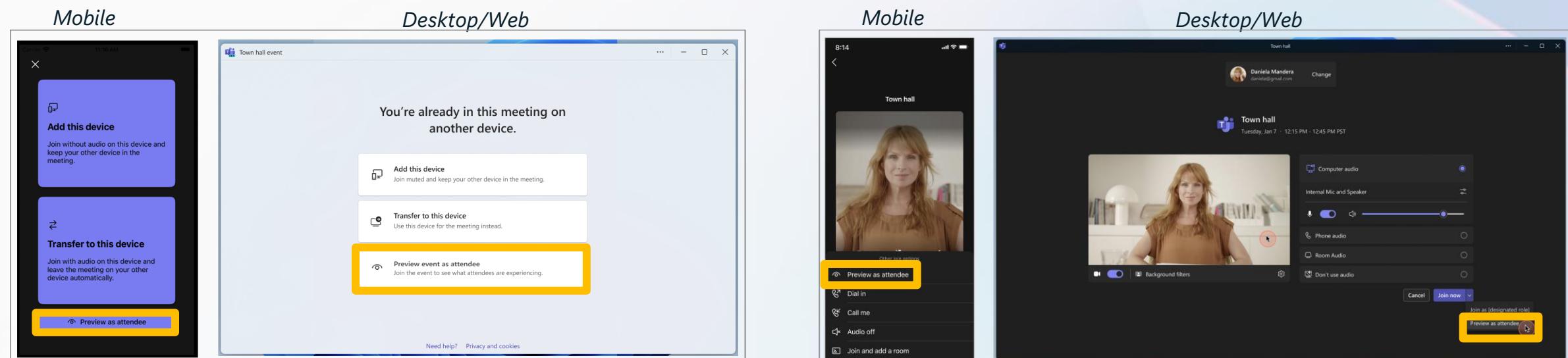


Admin relevant



## Teams Events: Teams Town hall Organizer/Co-Organizer/Presenter Join as Attendee

**Organizers, co-organizers, and presenters in Microsoft Teams town halls will soon be able to preview events from an attendee's perspective.**



1. Primary use case: An organizer, co-organizer, or presenter has joined the event and opens the event again in another platform to preview as attendee.

2. Secondary use case: Organizer/Co-Organizer/Presenter has not joined the event as their designated role yet but first chooses to join as attendee.



## Teams Events: Specify who can manage the screen in town halls

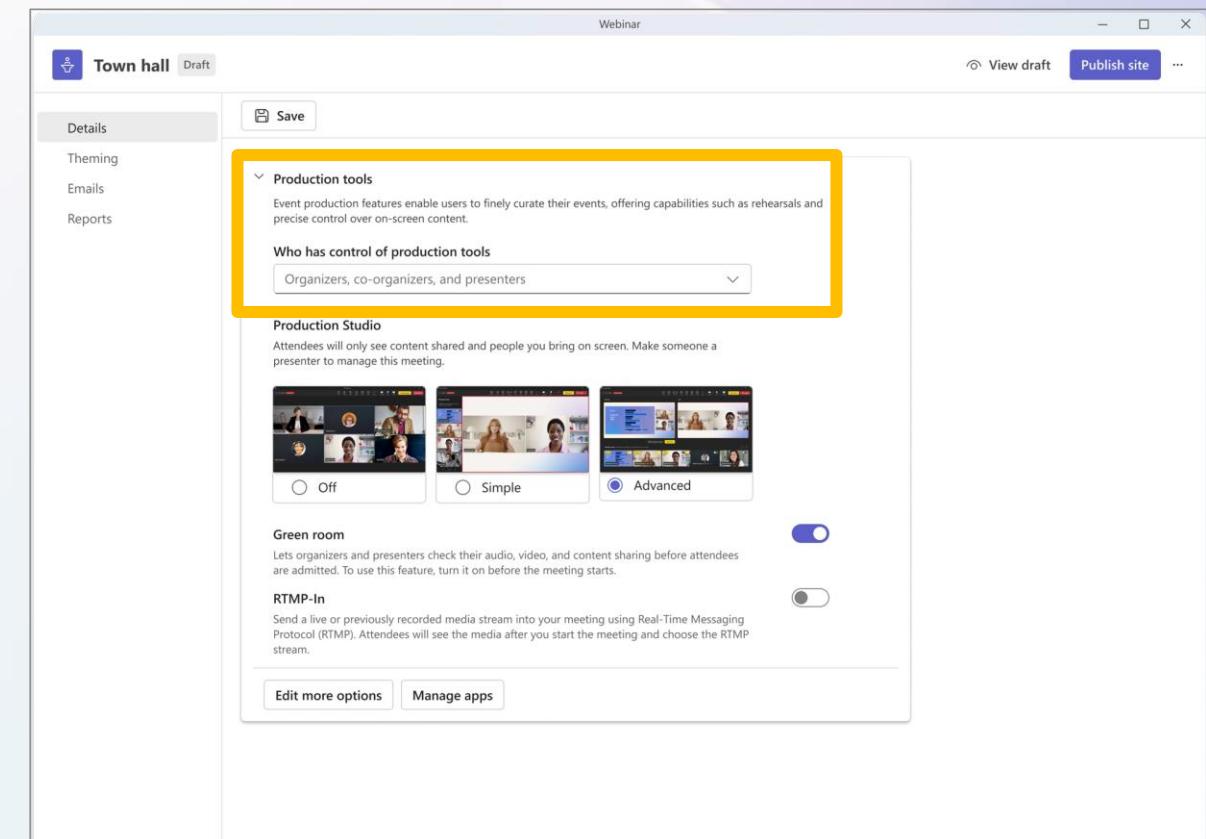
Microsoft Teams will introduce **a new town hall meeting option called "Who has control of production tools".**

This feature allows organizers to designate who can start the event, control what attendees see and end the event.

*Who has control of production tools* will have three options:

- Organizers, co-organizers and presenters (default).
- Organizers and co-organizers
- Specific people

**Note:** A clapperboard icon will appear next to the names of participants who have been granted these permissions during the event.



For reference only: [Manage what attendees see in Microsoft Teams](#)

User Awareness

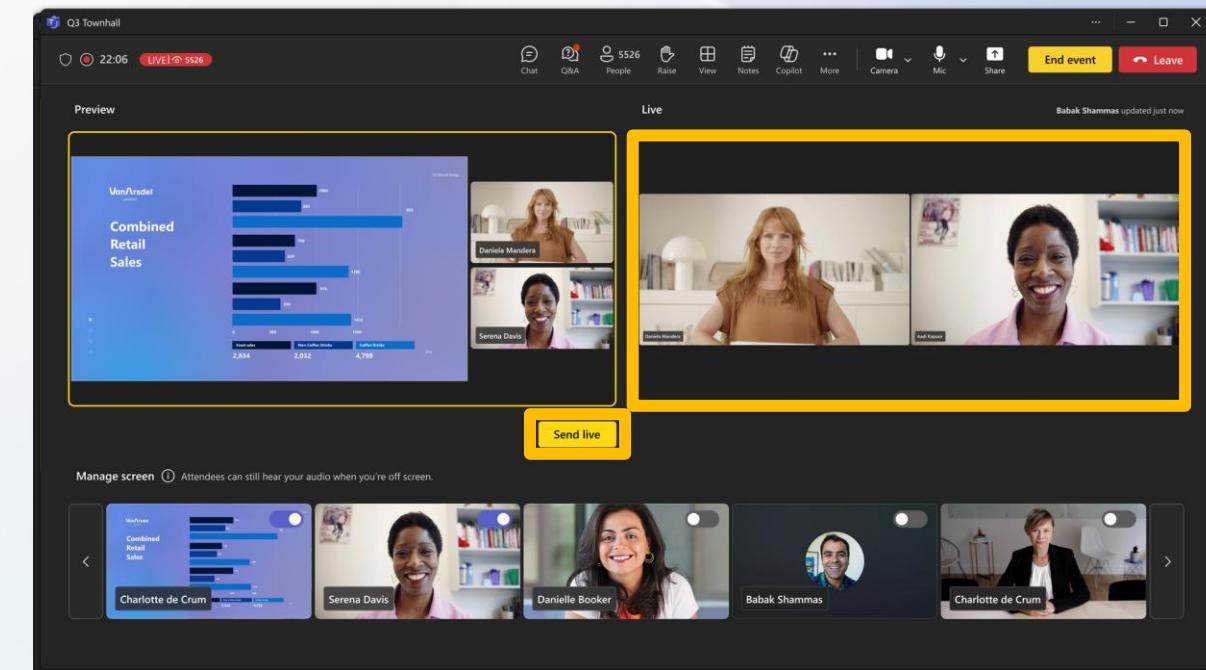
Admin relevant

## Teams Events: Preview changes before making them visible to attendees with "Manage what attendees see"

Microsoft Teams is introducing a **new "Manage what attendees see" feature**, allowing assigned organizers and presenters **to preview changes before making them visible to attendees**.

The new "Manage what attendees see" feature will have three option:

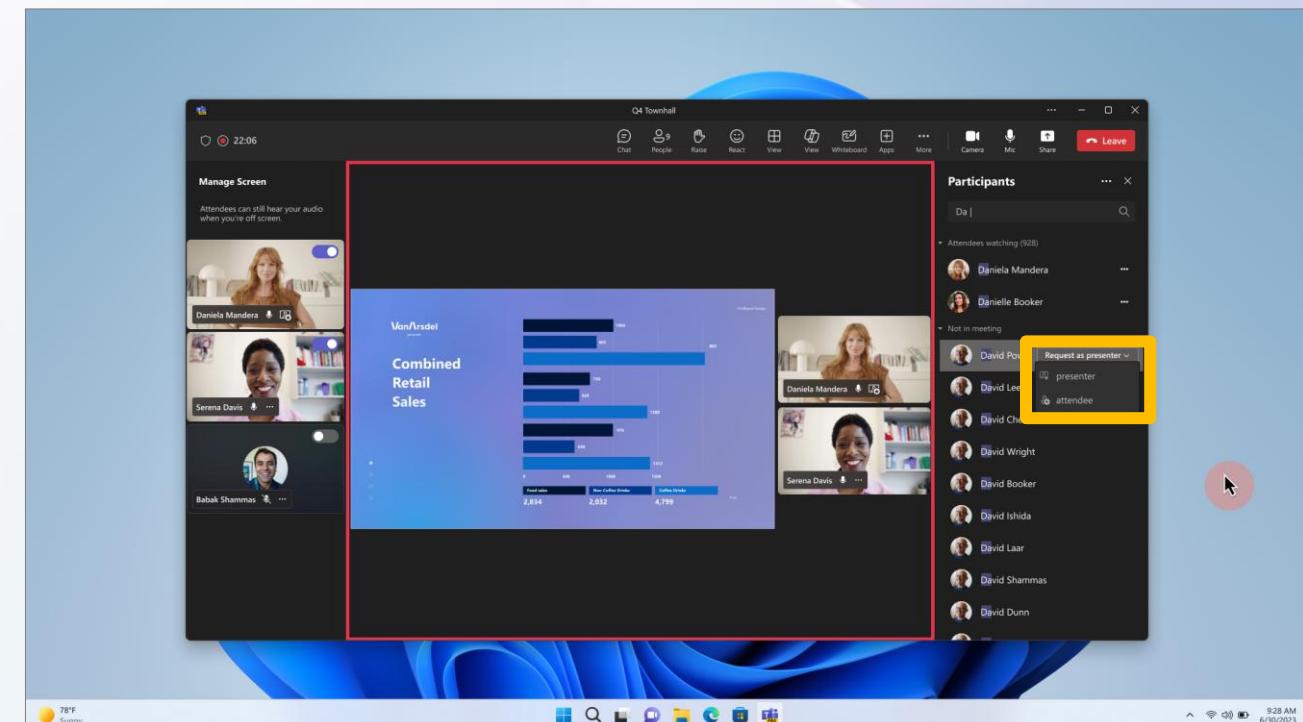
- **Off**: All participants will appear onscreen.
- **On**: Organizers and presenters can share content and bring attendees on screen to view the content.
- **On with preview** (new option): Organizers and presenters can share content, preview the content, and then bring attendees on screen to view the content (available only in town hall)





## Teams Events: Easily call in a presenter from the roster for town halls and webinars

Organizers and presenters in Teams can quickly **add a missing presenter** to ongoing town halls, webinars, or structured meetings **directly from the participant roster**, even if the missing presenter was not originally included in the event scheduling form.



For reference only: [Get started with town hall in Microsoft Teams](#)



User Awareness



Admin relevant

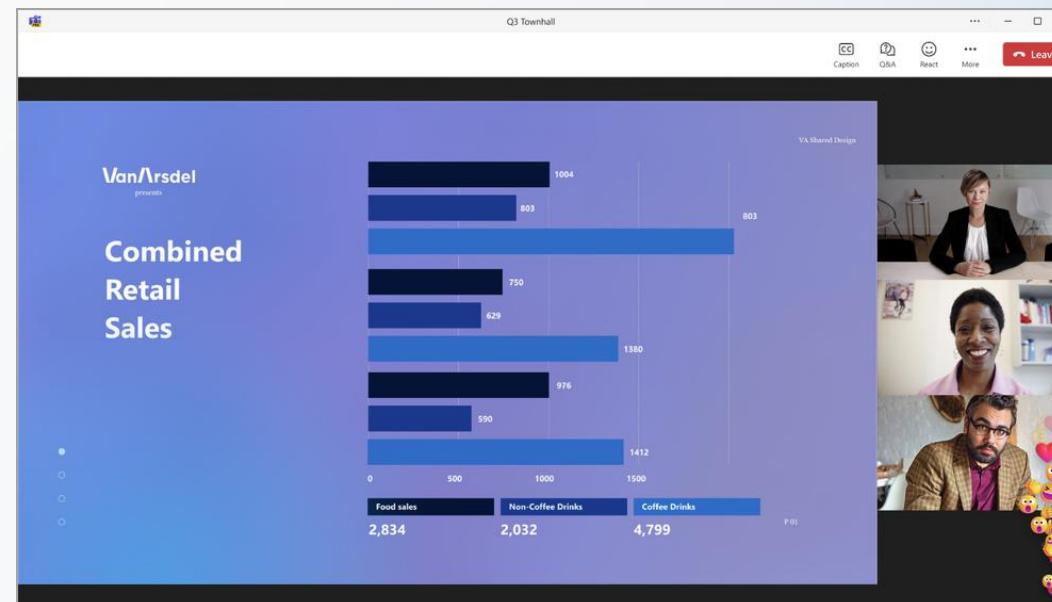




## Teams Events: Ultra-low latency (ULL) attendee experience for Teams Town hall

**With Ultra-low latency, attendees will now be able to view and participate in a town hall instance at a much lower latency than before**, ensuring they are in sync with content being shared by presenters and organizers.

This update significantly improves the attendee experience compared to the typical 20-30 second delay experienced in the past. This feature will be on by default for attendees in town halls scheduled by Teams Premium organizers



**For reference only:** Town hall attendee view



For reference only: [Attend a town hall in Microsoft Teams](#)



Teams Premium



User Awareness



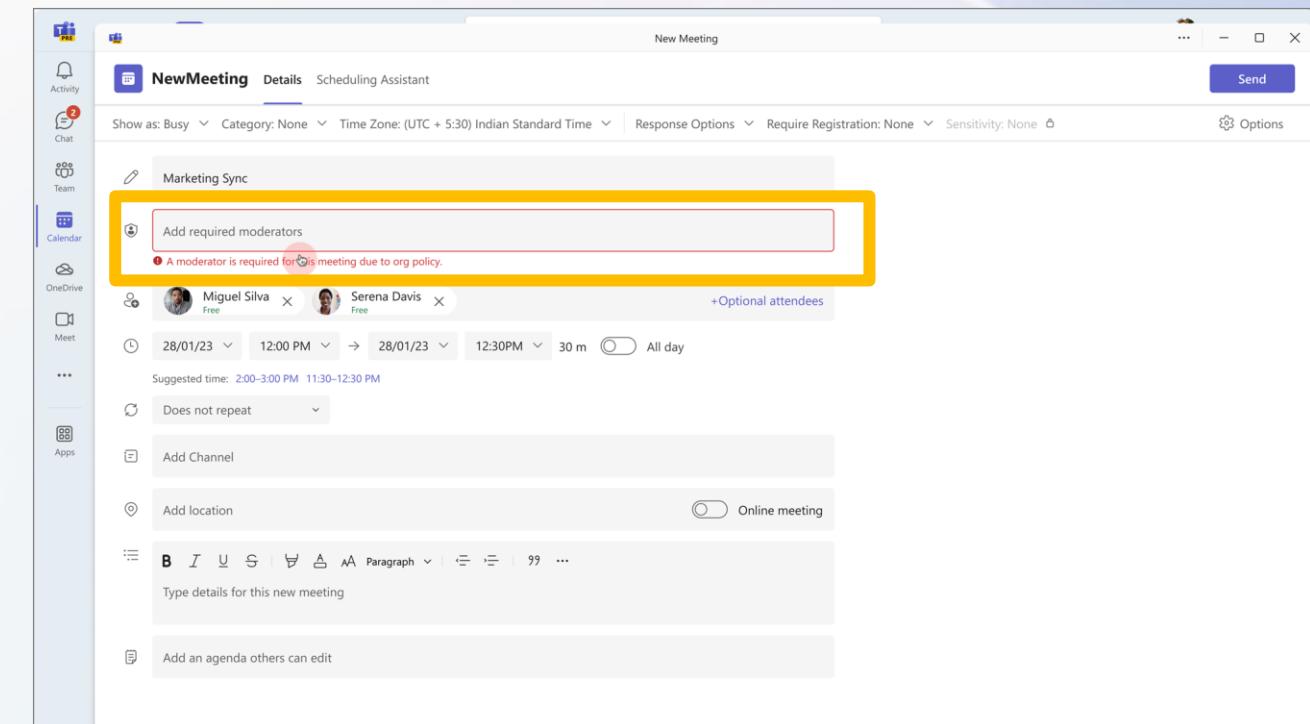
Admin relevant



## Teams Events: Moderator-Governed Meetings for Information Barrier Compliance

**Microsoft Teams Premium will introduce a *moderated meeting template* for secure collaboration between users separated by information barriers.**

With this capability, meetings involving participants from restricted groups can proceed only when a designated meeting moderator—assigned by the compliance department—is present.



[Information Barriers v2 is now generally available for all new onboarding customers](#)  
[Manage information barriers policies](#)



Teams Premium



User Awareness



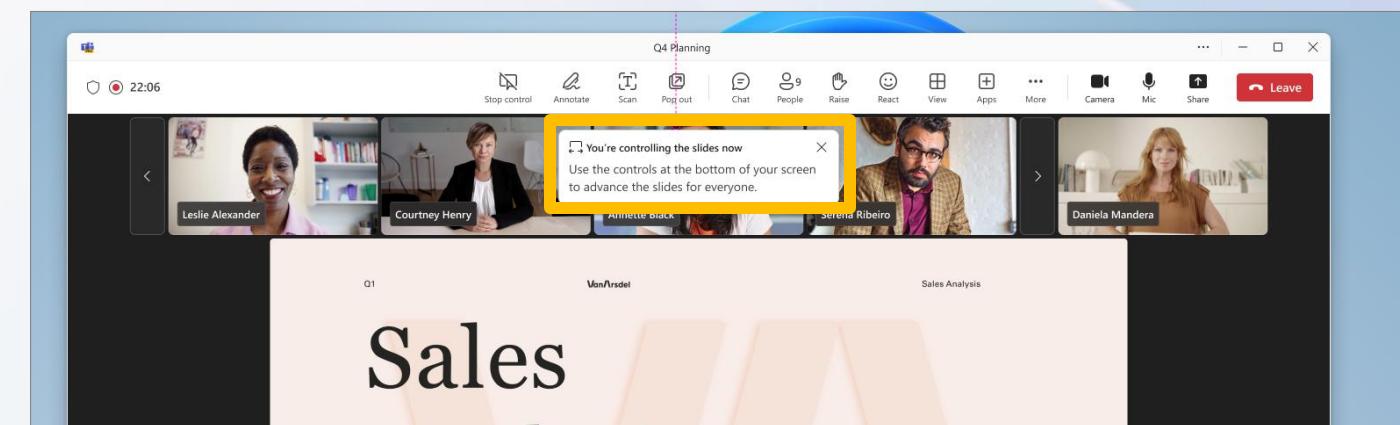
Admin relevant



## Teams Events: Slide Control for PowerPoint presenters

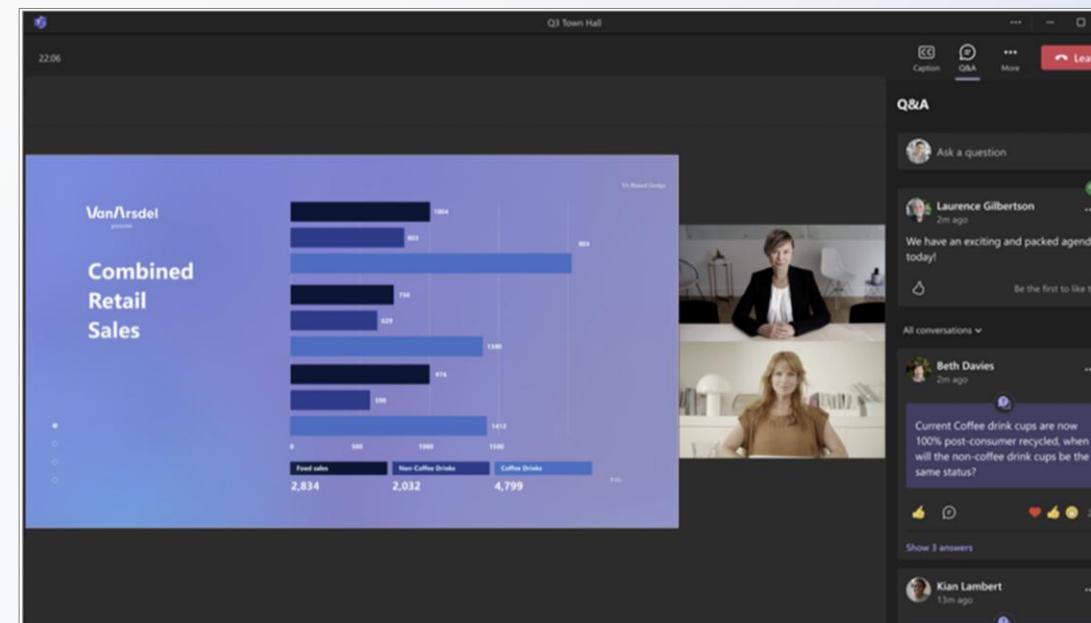
Microsoft Teams is introducing a **Slide Control feature for PowerPoint presentations, allowing presenters to share control of slides during meetings and events.**

- Users with control will be able to move the slides forward and backward for all users in the meeting
- This feature will be enabled by default for all internal users in the tenant and disabled for all external users.



## Teams Events: Town halls in DoD

**Set up and host large scale events across a DoD organization** with the familiar Teams app you use for **meetings using Teams town hall**. Town hall capabilities include a new meeting template, capacity for up to 20k attendees, green room, the ability to manage what attendees see, RTMP-in, live translated captions, and more.



**For reference only:** Teams town hall attendee experience



For reference only: [Get started with town hall in Microsoft Teams](#)

For reference only: [Plan for Teams town halls](#)



User Awareness



Admin relevant



# Teams Devices

## Teams Devices: Teams button support on multiple connected peripheral devices

**The Teams button will seamlessly work on all peripheral devices that are wired (or with a dongle) and connected to the same laptop without needing to manually switch between selected devices in the Teams devices settings.**



For reference only: [Phones and Devices for Microsoft Teams](#)



User Awareness



Admin relevant



# Teams Rooms

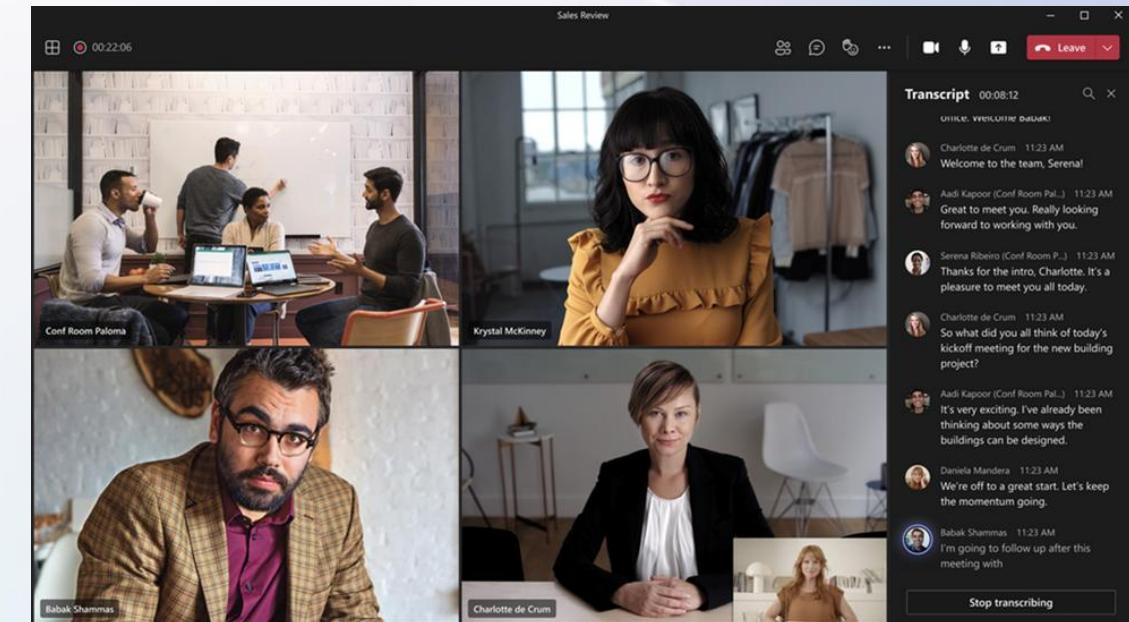
## Teams Rooms: Speaker recognition and attribution in Teams Rooms on Android

**Speaker recognition and transcript attribution are now available in Teams Rooms on Android.**

This feature **enables intelligent recaps** and maximum value from Microsoft 365 Copilot and Teams Premium in meetings.

Prerequisites:

- Users need to set up voice profile in Teams Settings
- Admin need to set up the right policies through PowerShell (this functionality is still off by default).



[Tenant Administration control for voice recognition \(voice profile\) in Teams Rooms](#)  
[Overview of voice and face enrollment](#)



Teams Rooms Pro



User Awareness



Admin relevant



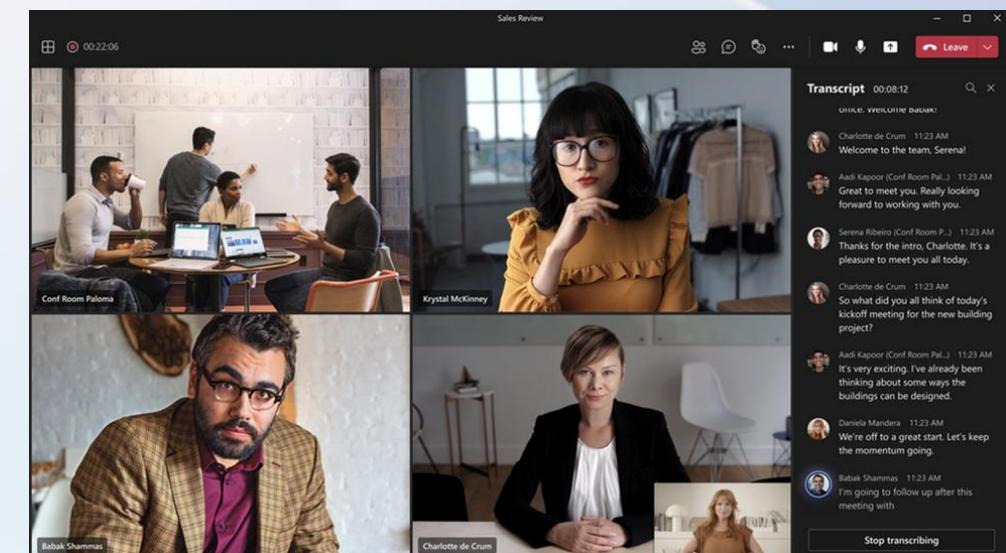


## Teams Rooms: New Speaker Attribution setting for BYOD in CsTeamsAI Policy (enabled ON by default)

Microsoft Teams Premium users will soon have a new default PowerShell setting, ***SpeakerAttributionBYOD in csTeamsAI Policy***, for managing speaker attribution in BYOD scenarios.

This setting allows organizations to manage how voice-based speaker attribution is used in meetings where users join via personal devices, helping enhance the in-meeting and post-meeting insights with Microsoft 365 Copilot.

If Admins wish to modify the **on by default setting** before it rolls out to the organization, they can do that in May.



[Get-CsTeamsAI Policy](#)

[Set-CsTeamsAI Policy](#)

[Overview of voice and face enrollment](#)



Teams Premium or  
M365 Copilot



User Awareness



Admin relevant



Teams Rooms: Expanded and enhanced peripheral auto-association support for Bring Your Own Device (BYOD) spaces

**Microsoft 365 is enhancing BYOD spaces and bookable desks by supporting additional peripherals like docking stations and webcams.**

Benefits:

- Enhanced user experience with automatic activation of BYOD and bookable desks features when peripherals are plugged in (like auto-select AV peripherals, shared display mode, and auto-book desks)
- Streamlined inventory management and automation, providing valuable insights into room UX quality and reducing manual work.



# Teams blog posts



## [Policy changes for Microsoft Teams devices using device code flow authentication](#)

## [Streamline collaboration with the Teams Track at the Microsoft 365 Community Conference](#)

## [Microsoft Teams at Enterprise Connect 2025: Leading the Future of Collaboration](#)

## [New Diagnostic: Microsoft Teams Shared Channels now available in MRCA](#)

## [Moving Teams Android Devices to AOSP Device Management](#)

Microsoft Teams is updating its policy for devices using device code flow by limiting support to Teams Rooms, Teams Android devices, and Teams Panels, while removing sign-in capability for other devices.

Microsoft is enhancing collaboration in Teams with new features and improvements showcased during the Microsoft 365 Conference, aimed at streamlining workflows and increasing productivity.

Microsoft showcased innovations and features of Microsoft Teams at Enterprise Connect, emphasizing its role in transforming workplace collaboration and communication.

Microsoft Teams now includes a new diagnostic tool to help resolve issues with shared channels.

Microsoft is transitioning Teams Android devices to AOSP (Android Open Source Project) device management to improve functionality and management capabilities.



[MTR-Windows device management consolidation in the Pro Management portal](#)

Microsoft is streamlining device management for Teams Rooms on Windows by integrating it into the Teams admin center, simplifying the management experience for IT admins.

[Boost your Microsoft Teams Skills with our Last Chance Offer for Microsoft 365 Conference](#)

Microsoft is offering a last chance to access discounted Microsoft Teams training to enhance skills and improve platform utilization.

[Edit your display name in Teams meetings](#)

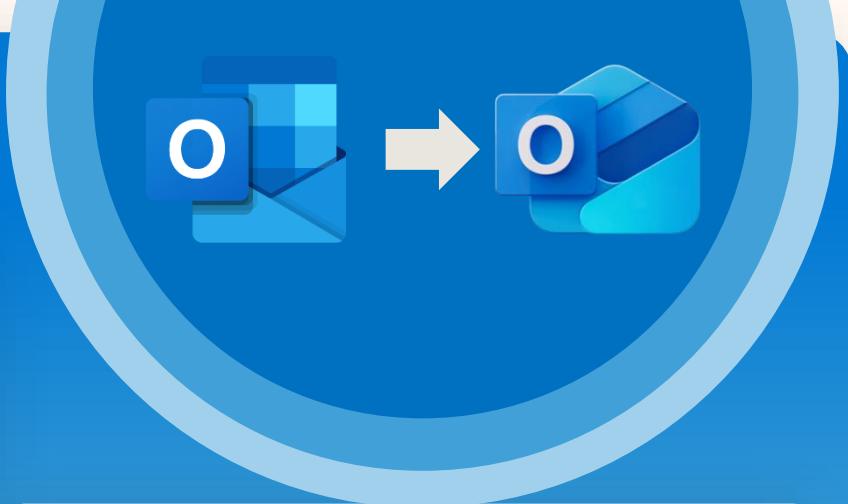
Microsoft Teams now allows users to edit their display names in meetings, providing more flexibility for personal identification.

# Teams hidden slides

# Microsoft 365 Apps



# New Outlook for Windows: Quick Guide



## Fixes and feature availability

**Down from 18 months to 3 months,** fixes and features are delivered faster and deployment happens simultaneously across Windows and web.

## Consistent behavior

One experience across Windows **reduces support calls, policy management, and training costs.**

## Efficient

The new Outlook is designed for efficiency, consuming less device resources while leveraging shared code and common architecture to accelerate innovation, deployment, and bug fixes.

## Make the switch

- [How to toggle the new Outlook](#)
- [Get started with new Outlook](#)
- [New vs classic feature comparison](#)

## Admin controls

- [Admin policies for the new Outlook](#)
  - [Block personal accounts from being added to the new Outlook](#)
  - [Control the release](#)

## What if...

We are still using COM add-ins for internal processes?

➤ **COM add-ins will not be supported in the new Outlook.**

[Learn about add-ins](#)

[Report gaps in add-ins](#)

We still have users in Exchange on-premises?

➤ **Migrate mailboxes to the Cloud or stay in classic Outlook**

[Migration kit](#)

## Administrator Resources

- [Public website + FAQ](#)
- [A guide to product availability](#)
- [Stages of migration \(Opt-in, Opt-out and Cutover\)](#)
- [How licensing works \(+ Blogpost\)](#)
- [What's next with the new Outlook for Windows – Ignite 2024](#)
- [New Outlook for Windows - Adoption Site](#)

## End-User Resources

- [Feature comparison vs Classic Outlook](#)
- [Learn about the new Outlook for Windows \(videos\)](#)
- [Getting started with the new Outlook for Windows](#)



Launched



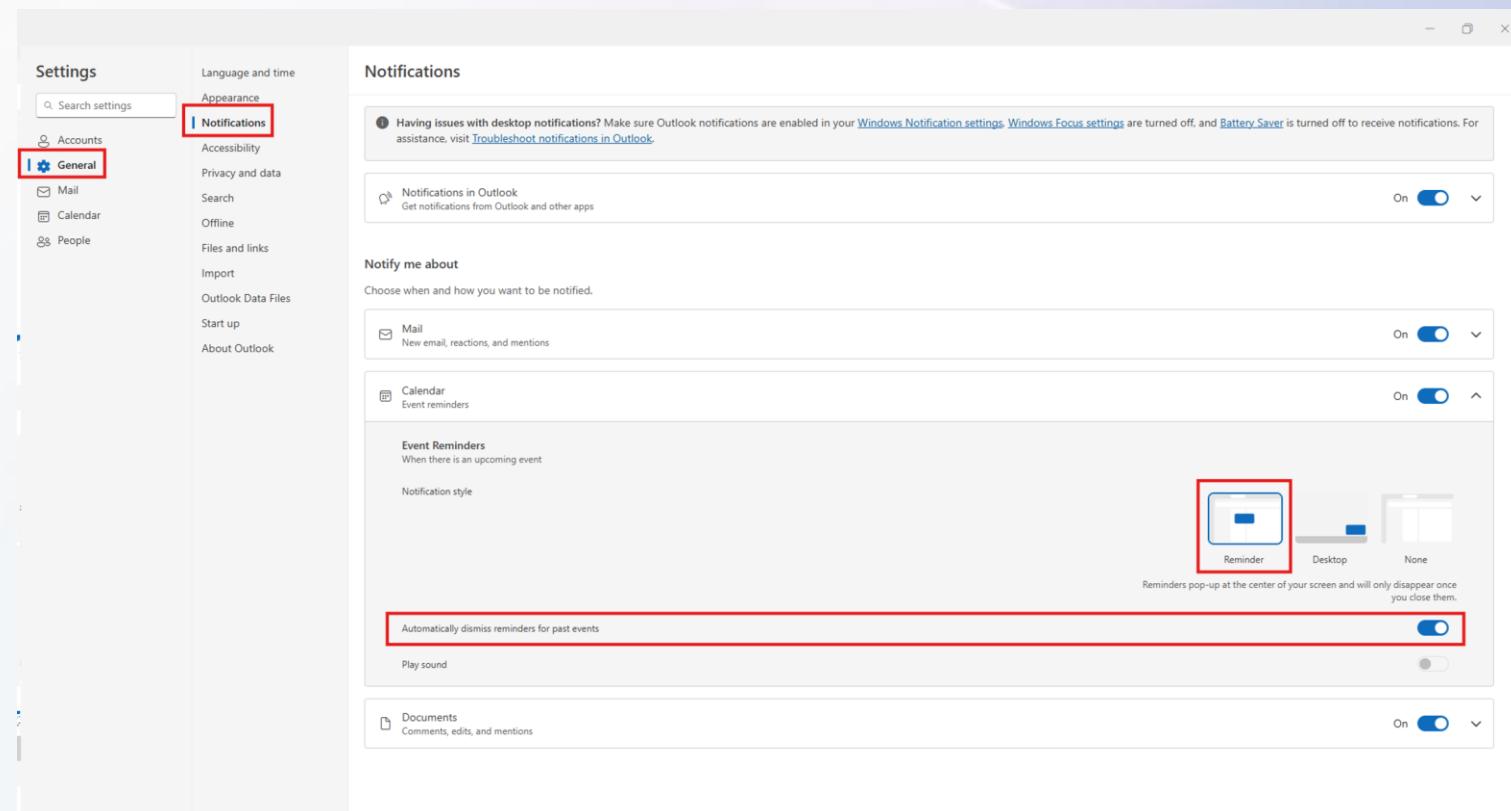
March 2025

[MC1036564](#)

Desktop

## New Outlook: "Automatically dismiss reminders for past events" will be on by default for Reminder window users

The Microsoft Outlook for Windows will **automatically dismiss reminders for past events by default**. Users can re-enable past-due reminders through the settings if desired.

[Add or delete notifications or reminders in Outlook](#)

User Awareness



Admin relevant





Launched



March 2025

[482201](#)

Desktop

## New Outlook: MIP sensitivity label support S/MIME in new Outlook for Windows

New Outlook for Windows will support S/MIME (Secure/Multipurpose Internet Mail Extensions) signing and encryption as an outcome of sensitivity labels. Admins can use set label advanced setting to define the label to have S/MIME sign or encryption or both, and emails with those labels applied will enforce S/MIME sign and encrypt accordingly.

[Set up Outlook to use S/MIME encryption](#)User Awareness Admin relevant 



Rolling Out



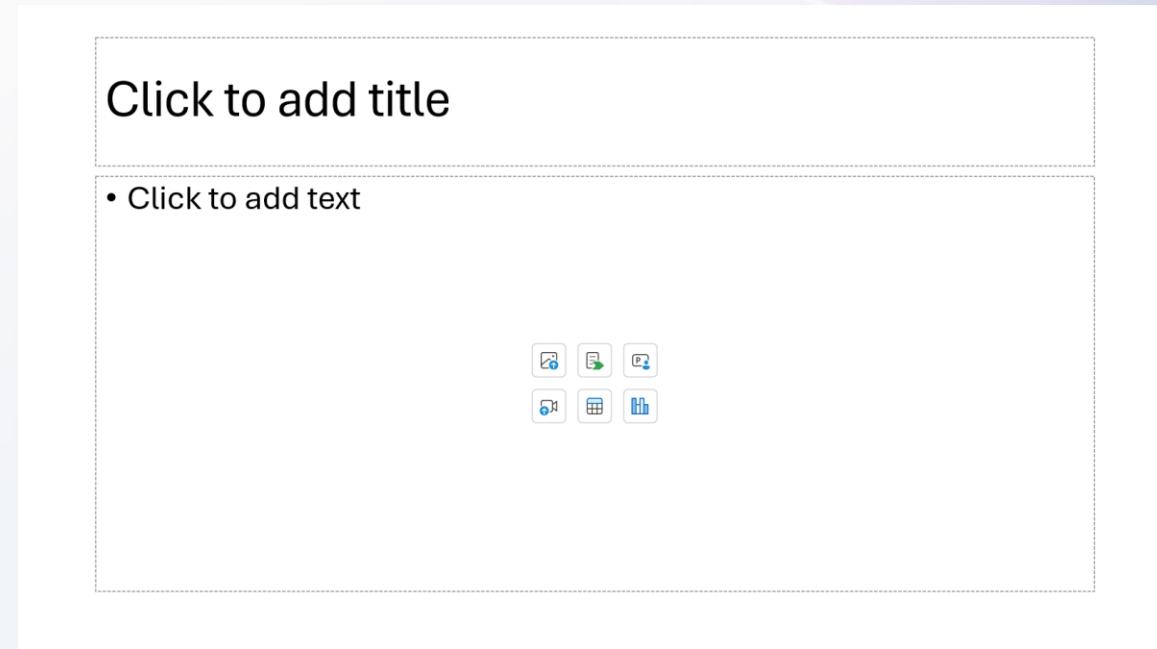
April 2025

[MC105556](#) | [485770](#)

Desktop, Mac

## Refreshed placeholders in PowerPoint desktop

PowerPoint is refreshing image placeholders to look more modern and provide guidance on inserting objects from various sources. Inform brand managers, as company templates will be affected, but no admin action is needed.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development ■■■

April 2025

[483489](#)

Desktop, Web

## Outlook: Calendar support for copying, cutting, and casting events and appointments

You can now copy, cut, and paste meetings and appointments on the Calendar in the new Outlook using CTRL+C, CTRL+X, and CTRL+V keyboard shortcuts.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development

April 2025

[483883](#)

Desktop, Web

## Outlook: 2-click view of encrypted emails in New Outlook

New Outlook for Windows will now support a two-click view for encrypted emails. This feature enables admins to require user confirmation before allowing access to encrypted emails. Admins can find the "TwoClickMailPreviewEnabled" setting in the Microsoft Azure directory. Alternatively, admins can access and set the value for this setting using the Microsoft PowerShell cmdlet "-Set-OrganizationConfiguration" in the Microsoft Exchange Online PowerShell.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development



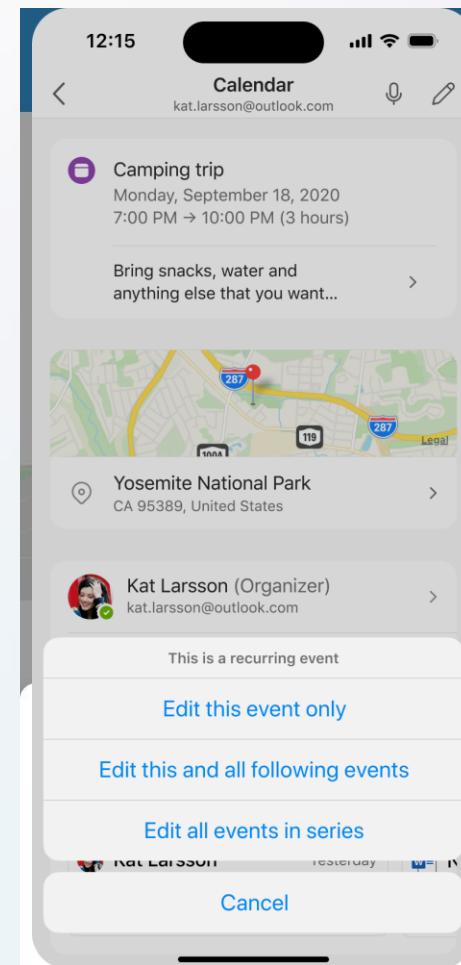
May 2025

[MC1057715](#) | [486835](#)

Android, iOS

## Outlook mobile: Edit a recurring event from a chosen date going forward by selecting 'This and all following events'

Users can now edit or cancel all future instances of a recurring event from a chosen date forward on Android and iOS using a new option. No admin action is required.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development ■■■

April 2025

[487407](#)

Desktop, Web

## Outlook: Improved interaction in the subject header section on Outlook on the Web and New Outlook for Windows

The subject header section that shows up at the top when reading an email will be improved. This includes the component that contains meeting information when looking at a meeting invitation and other similar components. The subject header section will be more sensitive to available space and allow for a more comfortable reading experience when on smaller screens or on displays with high scale factors.



No public documentation at the time of writing



User Awareness



Admin relevant





## Microsoft 365 App: Availability of the Cloud Policy service for Microsoft 365 Government GCC-H and DoD

The Cloud Policy service allows Microsoft 365 administrators to configure policies for Microsoft 365 apps and assign these policies using Microsoft 365 or Entra ID groups. Once configured, these policies are automatically enforced as users sign in and use Microsoft 365 apps and services. The initial release will support policies for Microsoft 365 Apps for enterprise on Windows and future updates will bring support for additional applications and platforms.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development



June 2025

[485749](#)

Desktop

## Outlook: Forward as attachment emails in a PST file in new Outlook for Windows

With this update of support for .pst files (a.k.a. Outlook Data File) in the new Outlook for Windows, users will be able to forward as an attachment emails in a .pst file. Future releases of new Outlook will expand the support for .pst file capabilities.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development ■■■

July 2025

[484059](#)

Desktop, Web

## Outlook: Move to in the pop-out ribbon in New Outlook and Outlook for Web

The "Move To" option is now available in the pop-out ribbon in New Outlook and Outlook for Web, making it easier to organize emails. Quickly move messages to any folder without switching back to the main window. This update ensures a seamless and consistent email management experience.



No public documentation at the time of writing



User Awareness



Admin relevant





## Outlook: Create and save email templates in the new Outlook for Windows

The template feature in the new Outlook allows users to create and save email templates for quick and consistent communication, streamlining the process of sending repetitive messages. Additionally, it allows for the seamless import of templates saved as .oft files.



No public documentation at the time of writing



User Awareness



Admin relevant





## Microsoft SharePoint Online eSignature for Microsoft Word

Microsoft 365 users can now request eSignatures directly from Word documents using SharePoint's native eSignature service, eliminating the need to convert documents to PDF first. Ensure the SharePoint eSignature service is enabled and apply the necessary group policy in your organization.





In Development



May 2025

[490058](#)

Desktop, Web

## Outlook: Jump to a row in the Message List on Outlook on the Web and New Outlook for Windows

We're making it possible to jump to a row in the Message List by typing. For example, while sorted by "From", you'll be able to type "Philip" to jump to the first row where the sender is "Philip".



No public documentation at the time of writing



User Awareness



Admin relevant





Rolling Out



April 2025

[483883](#)

Desktop, Web

## Outlook: 2-click view of encrypted emails in New Outlook

New Outlook for Windows will now support a two-click view for encrypted emails. This feature enables admins to require user confirmation before allowing access to encrypted emails. Admins can find the "TwoClickMailPreviewEnabled" setting in the Microsoft Azure directory. Alternatively, admins can access and set the value for this setting using the Microsoft PowerShell cmdlet "-Set-OrganizationConfiguration" in the Microsoft Exchange Online PowerShell.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development



June 2025

[489831](#)

Android, iOS

## Outlook Mobile: Create, Delete, Rename, and Move Folders

You will now be able to more easily create, delete, rename, and move folders on mobile.

From your Inbox, tap the Edit icon in the sidebar.

Tap on any folder to create a subfolder, or rename, move, and delete that folder.

You can also rearrange and nest your folders by dragging and dropping them.



No public documentation at the time of writing



User Awareness



Admin relevant





[ActiveX disabled by default in Microsoft 365](#)

ActiveX is now disabled by default in Microsoft 365 to enhance security and reduce vulnerabilities.

[App Assure puts Security first for Microsoft Outlook Customers](#)

Microsoft App Assure enhances security for Outlook customers by ensuring seamless app compatibility and support throughout software upgrades and migrations.

[Is it time to upgrade from Microsoft Office? Everything you need to know.](#)

Microsoft encourages users to upgrade from Microsoft Office to Microsoft 365 for enhanced security, productivity, and collaboration features.

[How to update to the new solution for syncing forms responses to Excel](#)

Microsoft has introduced a new, efficient solution to sync Microsoft Forms responses directly to Excel workbooks, improving integration and data management capabilities.



[Create a PowerPoint slide from a file with Microsoft Copilot](#)

Microsoft 365 Copilot can now create a PowerPoint slide from a Word document, streamlining the process of presenting document content.

[Microsoft 365 Insider's guide to Microsoft at ServiceNow Knowledge 2025](#)

Microsoft 365 Insider's blog discusses the collaboration between Microsoft and ServiceNow, focusing on how their integration can enhance workflows and improve user experience.

[Microsoft AutoUpdate: Security Improvements to ManifestServer](#)

Microsoft 365 AutoUpdate has improved security and resilience for macOS and iOS users by enhancing server authentication processes.

[Turn voice notes into structured documents with Microsoft Copilot](#)

Microsoft 365 introduces a feature that transforms voice notes into structured documents, enhancing productivity and organization.



[Nail your post-grad job or internship search with Microsoft Copilot](#)

Microsoft 365 offers tools and resources to help new graduates and interns enhance their job search and career opportunities.

[Open shared Word, Excel, and PowerPoint files on iPhone and iPad devices without a Microsoft account](#)

Microsoft 365 users can now open shared Word, Excel, and PowerPoint files directly on iPhone and iPad, enhancing mobile productivity and collaboration.

[Introducing new productivity apps People and File Search](#)

Microsoft 365 introduces new productivity apps, along with enhanced people and file search features, to improve user experience and efficiency.

[Introducing value tokens in Microsoft Excel](#)

Microsoft Excel introduces "Value Tokens," a new feature allowing users to display supplemental information directly in cells, enhancing data visualization and organization.

[Microsoft 365 Insider's Guide to the Microsoft 365 Community Conference](#)

The blog post introduces the Microsoft 365 Insider's Guide, which helps users engage with the Microsoft 365 community to stay informed and enhance their product experience.

# Exchange Online





## Exchange Online: DNS Provisioning Change

Microsoft is **updating DNS provisioning for new Accepted Domains to improve DNSSEC adoption and security.**

Organizations should update automation workflows to use the `List serviceConfigurationRecords` Graph API for MX records instead of relying on A records provisioned to `mail.protection.outlook.com`.

Between July 1st and August 1st, 2025, we will gradually switch provisioning of all A records for new Accepted Domains into the new subdomains under `mx.microsoft`.



[List serviceConfigurationRecords in Microsoft Graph v1.0](#)



User Awareness



Admin relevant





Launched



April 2025

No device details available

## Exchange Online: Microsoft Graph APIs for permanent deletion of mailbox items now available

**Permanent delete APIs** for contacts, messages, and events as well as for contact folders, mail folders, and calendars are now generally available.

The following APIs are now available in the v1.0 endpoint:

- Permanent delete for mail message and mail folder
- Permanent delete for event and calendar
- Permanent delete for contact and contact folder



[Microsoft Graph APIs for permanent deletion of mailbox items now available](#)  
[Retirement of Exchange Web Services in Exchange Online](#)



User Awareness



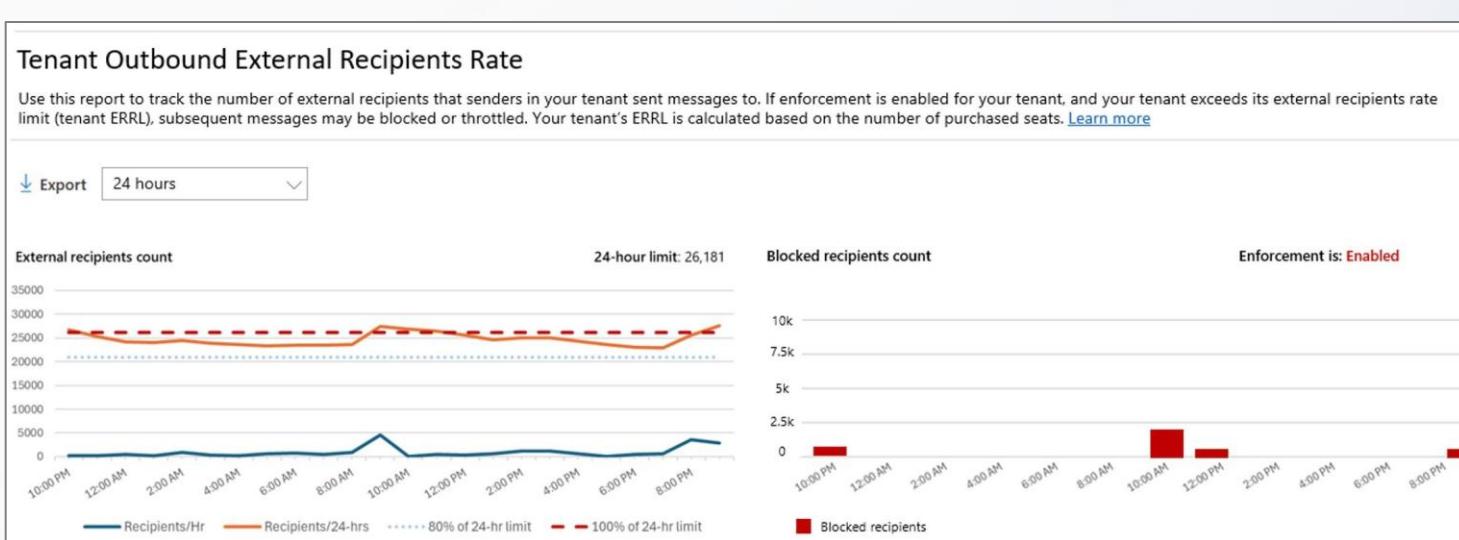
Admin relevant





## Exchange Online: New Exchange Online tenant outbound email limits

Microsoft 365 will **introduce Tenant External Recipient Rate Limit (TERRL) to restrict the number of external email recipients per day based on tenant licenses**. If current outbound email volume is close to or exceeds your quota, consider using Azure Communication Services for high-volume emails.



*Tenant Outbound External Recipients Rate Report in the EAC*

For tenants in **WW environment**:

Phase	Enable enforcement for tenant group	Rollout start date
1	Tenants with <= 25 email licenses	April 3, 2025
2	+ additional tenants with <= 200 licenses	April 18, 2025
3	+ additional tenants with <= 500 licenses	April 28, 2025
4	+ all remaining tenants	May 9, 2025

For tenants in the **GCC environment**:

EAC report enabled	May 30, 2025
Enforcement enabled	June 30, 2025

*Rollout timeline*



[What is Azure Communication Services?](#)

[Introducing Exchange Online Tenant Outbound Email Limits](#)



User Awareness



Admin relevant





[Exchange Server Security Changes for Hybrid Deployments](#)

Microsoft is introducing security changes for Exchange Server in hybrid deployments to enhance protection against potential threats.

[Released: April 2025 Exchange Server Hotfix Updates](#)

The blog post announces the release of hotfix updates for Exchange Server to address issues and improve overall system performance.

[Retirement of cloud archive mailbox access by using Exchange Server on-premises OWA](#)

The blog post announces the retirement of cloud archive mailbox access using Exchange Web Services (EWS) API.

[T-6 months: Exchange Server 2016 and Exchange Server 2019 End of Support](#)

Exchange Server 2016 and Exchange Server 2019 will reach end of support status, urging users to upgrade to more recent versions or Microsoft 365 services.

[More licensing and pricing information for Exchange SE is now available](#)

Microsoft has announced updated licensing and pricing information for Exchange Server Subscription Edition, detailing new options and cost structures for businesses.

# SharePoint Online





## SharePoint Online: We will remove retired DISCO and WSDL web pages

Microsoft is removing the deprecated DISCO and WSDL ASP.NET web service pages from SharePoint Online. Users should switch to using Microsoft Graph for remote operations.



[Removal of deprecated DISCO & WSDL aspx pages from SharePoint Online](#)



User Awareness



Admin relevant





## SharePoint Online: Content Security Policy Control in Tenant Administration

SharePoint Online now **allows Tenant Administrators to permit or restrict script sources for modern pages**, helping to manage custom code from external sources.

The screenshot shows the SharePoint admin center interface. On the left, there's a navigation menu with options like Home, Sites, Containers, Policies, Settings, Content services, Migration, Reports, Content solutions, Advanced, API access, Script sources (which is selected), and More features. Below this is a section for Advanced management with PRO status. In the center, under the heading "Trusted script sources", it says: "Content security policy helps minimize the risk of cross-site scripting attacks. SharePoint gains access to any of these sources might inject malicious code into SharePoint sites." It includes a note: "Violations to content security policy are logged in Purview. Starting later this year, content security policy will be enforced across all SharePoint sites." There are buttons for "Add source", "Edit", and "Remove". A modal window titled "Delete selected sources?" is open, stating: "SharePoint will no longer run scripts from this source because of its removal from the content security policy." It lists three sources: "https://spfxsamples.azureedge.net/azurehosted-webpart/" (selected), "\*.publiccdn.com", and "https://mycdn.net/".



[Get-SPOContentSecurityPolicy](#)



User Awareness



Admin relevant





## SharePoint Online: Manage SharePoint pages using the left navigation pane

SharePoint Online users can now **use the left navigation pane to create new sites or pages and navigate to recently contributed sites.**

The screenshot shows the SharePoint Online interface. On the left, there's a navigation pane with a list of recent contributions. A context menu is open over a page titled "Basic newsletter - Event management". The menu includes options: Open, Share, Duplicate, Copy link, Manage access, and Delete. The "Status" and "Views" sections are also visible.

Status

Views

Draft

Open

Share

Duplicate

Copy link

Manage access

Delete

Basic newsletter - Event management

Project management

Dec 09, 2024 8 Alex Wilber shared this - 1h ago

Dec 04, 2024 16 David Power edited this - Tue

Nov 27, 2024 -

Oct 26, 2024 124 Aadi Kapoor + 10 commented - Oct

Filter by title



No public documentation at the time of writing



User Awareness



Admin relevant





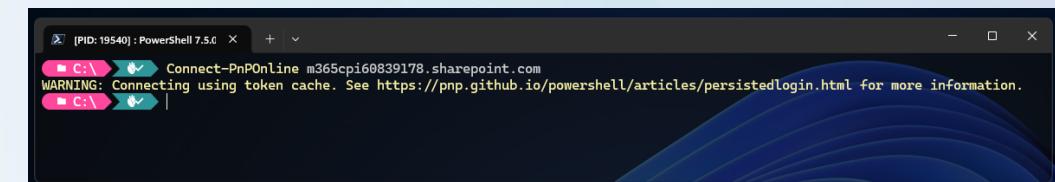
## SharePoint Online: PnP PowerShell 3.0 has been released

A **new version of PnP PowerShell** has been released featuring many improvements, updates, and extensions, such as:

- Automatic persistent login
- Modern authentication using any browser
- Lots of fixes

Also beware that there are **breaking changes**, such as:

- PowerShell 7.4.6 or later is now required
- Connecting with WebLogin has been removed
- Cmdlets that return a JWT return a different model
- Several cmdlets and attributes have been removed



[Changelog](#) | [Updating PnP PowerShell](#) | [Blogpost](#)



User Awareness



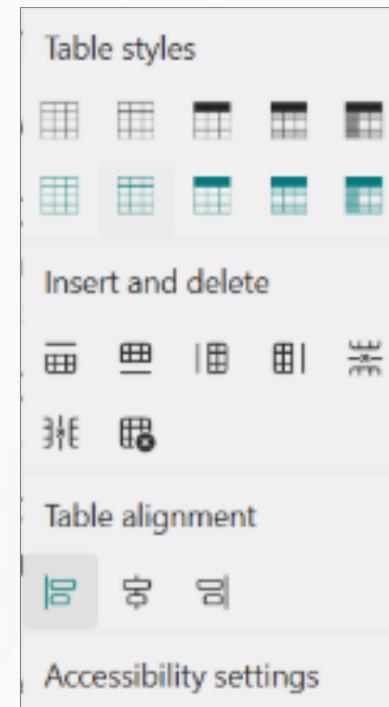
Admin relevant



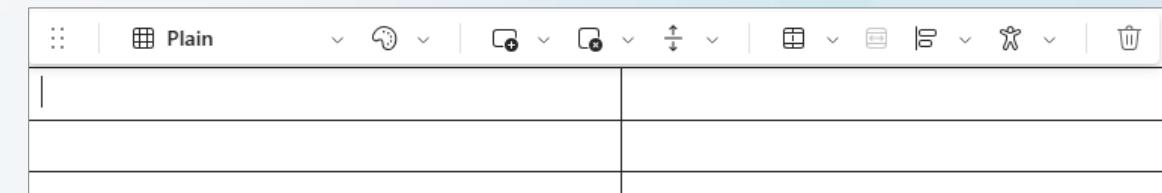


## SharePoint Online: Table toolbar

Enhanced table functionality with **features like merge, split, and customizable table styles**, always staying in focus during editing.



*Current experience*



*Future experience*





## SharePoint Online: Restricted Access Control Enhancements

New enhancements for RAC policy for SharePoint administrators to **restrict access to SharePoint sites including managing M365 group connected sites with M365 groups or Security groups.**



[Restrict SharePoint site access with Microsoft 365 groups and Microsoft Entra security groups](#)



User Awareness



Admin relevant





## SharePoint Online: Customize your sites with multi-color themes

Microsoft SharePoint will **allow site owners to apply multi-color themes** using the Site branding feature or an organization's brand center.

This feature includes **eight new out-of-the-box themes**.

The screenshot displays the SharePoint Online 'Contoso' site. The page features a large banner image of a woman smiling, with text overlays: 'Miriam Graham, Contoso's new Chief Marketing Officer [Sample content]' and 'Did someone say new swag? [Sample content]'. Below the banner, there's a 'Welcome to Contoso' section and a 'Learn more about Contoso' section. To the right, there are several purple-themed call-to-action buttons. On the far right, a vertical ribbon menu titled 'Header' is open, showing options for 'Layout' (Minimal, Compact, Standard, Extended), 'Background' (with a preview of a yellow background), 'Theme colors' (a grid of color swatches), 'Display' (Site title visibility set to 'On'), and 'Site logo thumbnail' (containing a purple 'C' logo). At the bottom of the ribbon, there are 'Save' and 'Cancel' buttons.





# SharePoint Online: New document library template type "Resume repository" for resume organization and hiring

SharePoint Online is introducing a **new "Resume repository" document library template for organizing resumes and streamlining hiring.**

It **includes autofill columns for extracting resume** details and is available to pay-as-you-go billing users\*.

The screenshot shows the 'Create new document library' interface. At the top, there are two options: 'Blank library' and 'From existing library'. Below this is a section titled 'Templates' with two tabs: 'From Microsoft' (selected) and 'From your organization'. Under 'From Microsoft', there are four cards: 'Media library' (camera icon), 'Invoices' (calculator and invoices icon), 'Learning' (books icon), and 'Resume repository' (people icon). The 'Resume repository' card is highlighted with a yellow border.



[Overview of autofill columns in SharePoint](#)  
[Disable built-in list templates](#)



Syntex PAYG\*



User Awareness



Admin relevant

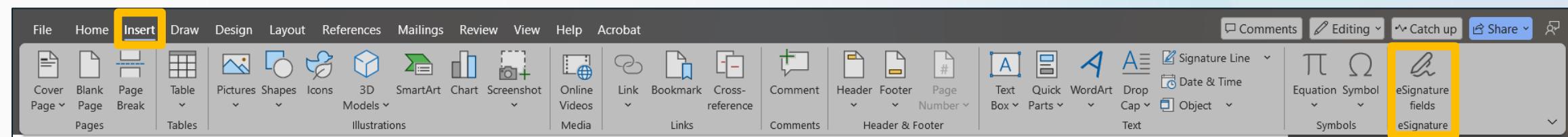




## SharePoint Online: SharePoint eSignature for Microsoft Word

SharePoint eSignature will allow users to request eSignatures directly from Microsoft Word documents **without converting them to PDFs first.**

Users need SharePoint's native eSignature service enabled and appropriate group policies applied.

[Regional availability](#)[Overview of SharePoint eSignature](#)

Syntex PAYG



User Awareness



Admin relevant

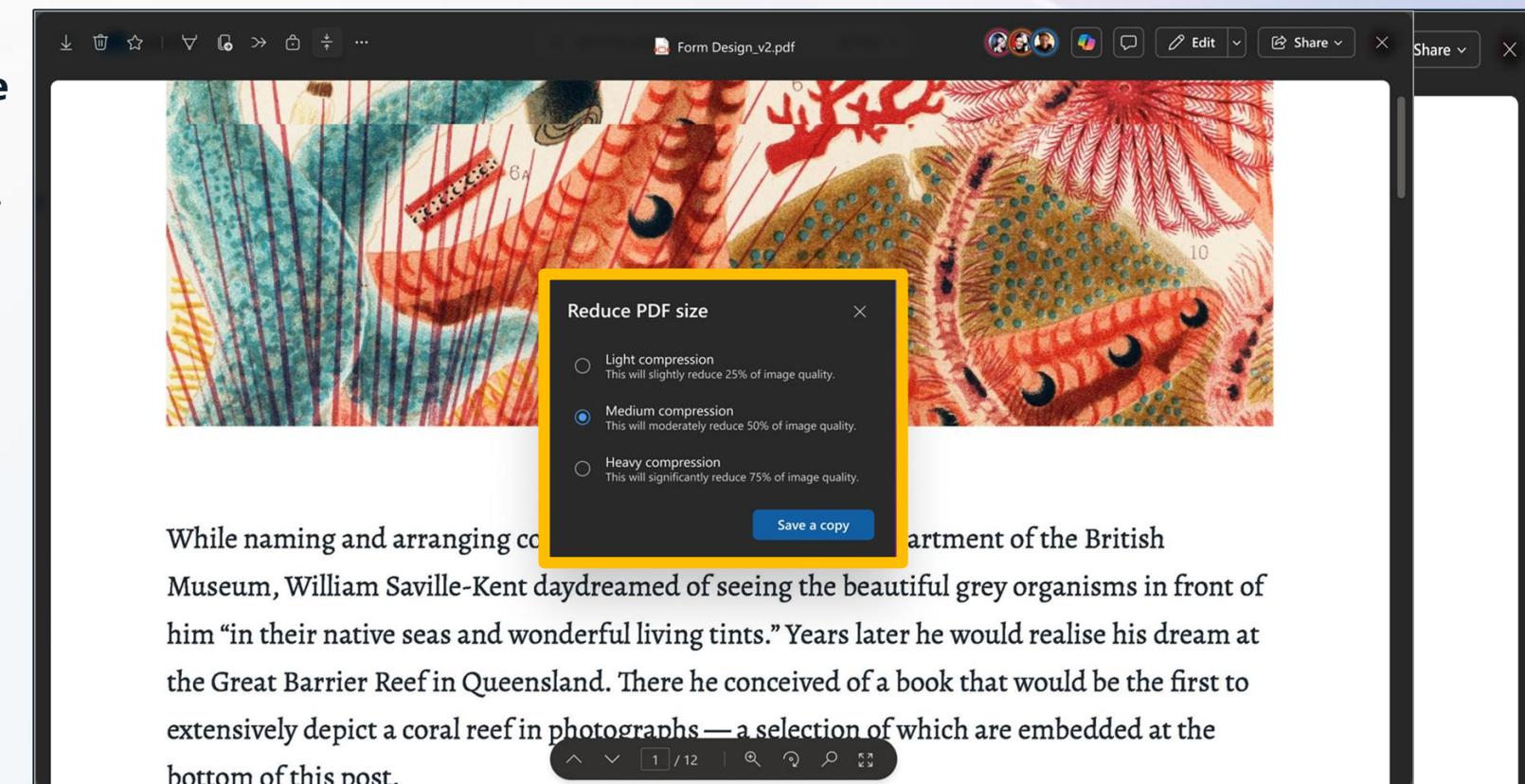




## Microsoft SharePoint and OneDrive: New PDF compression feature

Introducing PDF compression, **allowing users to reduce PDF file sizes with three compression levels.**

Users can **compress PDFs up to 300 MB.**

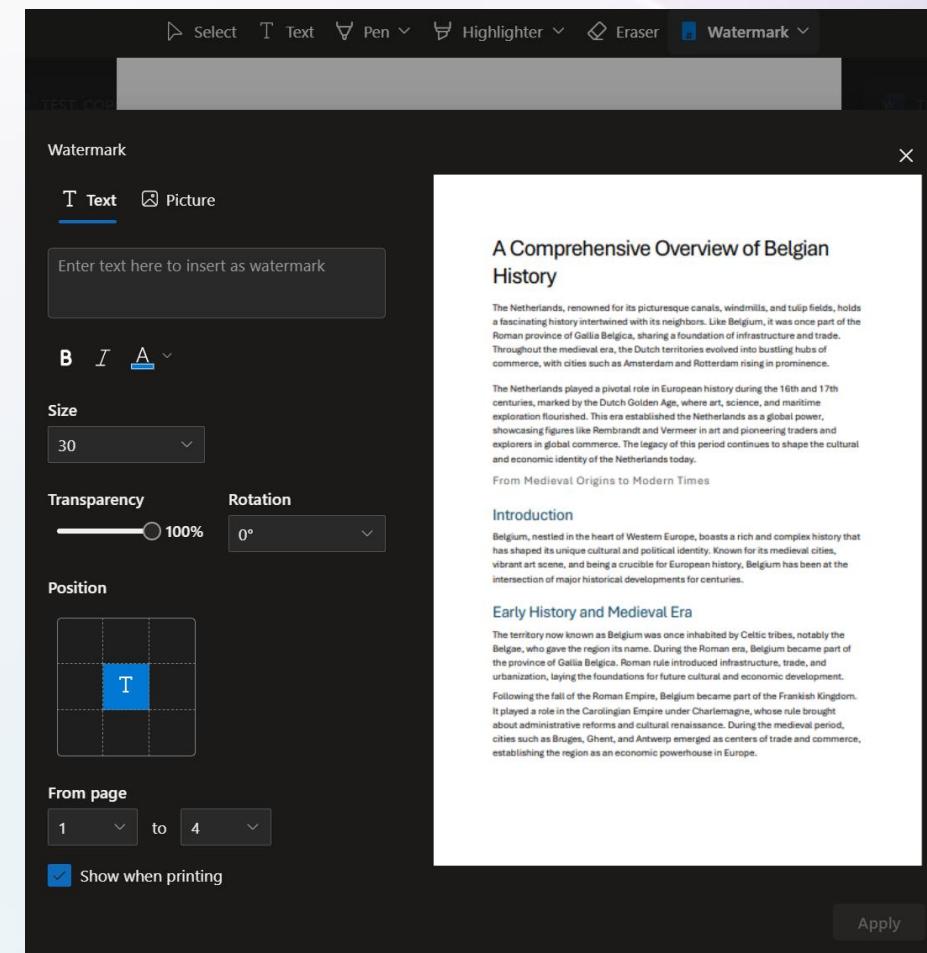




## Microsoft SharePoint and OneDrive: Apply watermark to PDF

OneDrive for Web now lets you **add text or images as watermarks to your PDF documents.**

You can place the watermark in front of your content and choose the perfect location and angle for it.



No public documentation at the time of writing



User Awareness



Admin relevant





[Most widely used SharePoint Framework ISVs from the Store - March 2025](#)

The blog post highlights the most widely used SharePoint Framework (SPFx) solutions from independent software vendors (ISVs) available in the Microsoft Store.

[SharePoint Roadmap Pitstop - March 2025](#)

The SharePoint Roadmap Pitstop blog post highlights new features and updates for SharePoint, such as enhancements in integrations, content management, and collaboration tools.

[SharePoint at the Microsoft 365 Community Conference](#)

Microsoft SharePoint showcased advancements and collaborative tools at the Microsoft 365 Community Conference, emphasizing integration and innovation in workplace solutions.

[Announcing the winners of the SharePoint Hackathon 2025](#)

The blog post announces the winners of the SharePoint Hackathon 2025, highlighting innovative solutions and community contributions.



## [SharePoint Hackathon Winner - SharePoint Portal](#)

The SharePoint Hackathon recognized the SharePoint Portal project as a winner for its innovative use of SharePoint capabilities.

## [Introducing Preview mode in SharePoint Pages and News](#)

SharePoint introduces a new preview mode feature for pages and news, allowing users to view content as it will appear on different devices before publishing.

## [Quickly add approval workflows to any list or library in Microsoft 365](#)

Microsoft 365 introduces a feature to easily add approval workflows to SharePoint lists or libraries, enhancing process automation and collaboration.

## [Book of Archimedes, Copilot and SharePoint Agents](#)

Microsoft introduces a new initiative called the "Book of Archimedes" to enhance AI capabilities in SharePoint and Microsoft 365 through Copilot and SharePoint agents.

## [Understanding the Notebooks in the Oversharing Template v2 \(Microsoft Fabric\)](#)

The blog post provides an overview of the updated Oversharing Template V2 in Microsoft Graph Data Connect, explaining its use in analyzing data-sharing patterns and identifying potential security risks.



## [MGDC for SharePoint: New Columns in Q1 2025](#)

Microsoft Graph Data Connect for SharePoint will introduce new columns to enhance data handling and analysis capabilities.

## [MGDC for SharePoint FAQ: How are SharePoint Groups and Security Groups used together?](#)

The blog post explains how Microsoft Graph Data Connect integrates SharePoint groups and security groups, detailing their roles and interactions within the SharePoint environment for enhanced data governance and collaboration.

## [Learn from the Best with our Last Chance Offer for Microsoft 365 Conference](#)

Take advantage of a final chance offer to learn Microsoft 365 essentials and enhance your skills with guidance from top experts.

# OneDrive

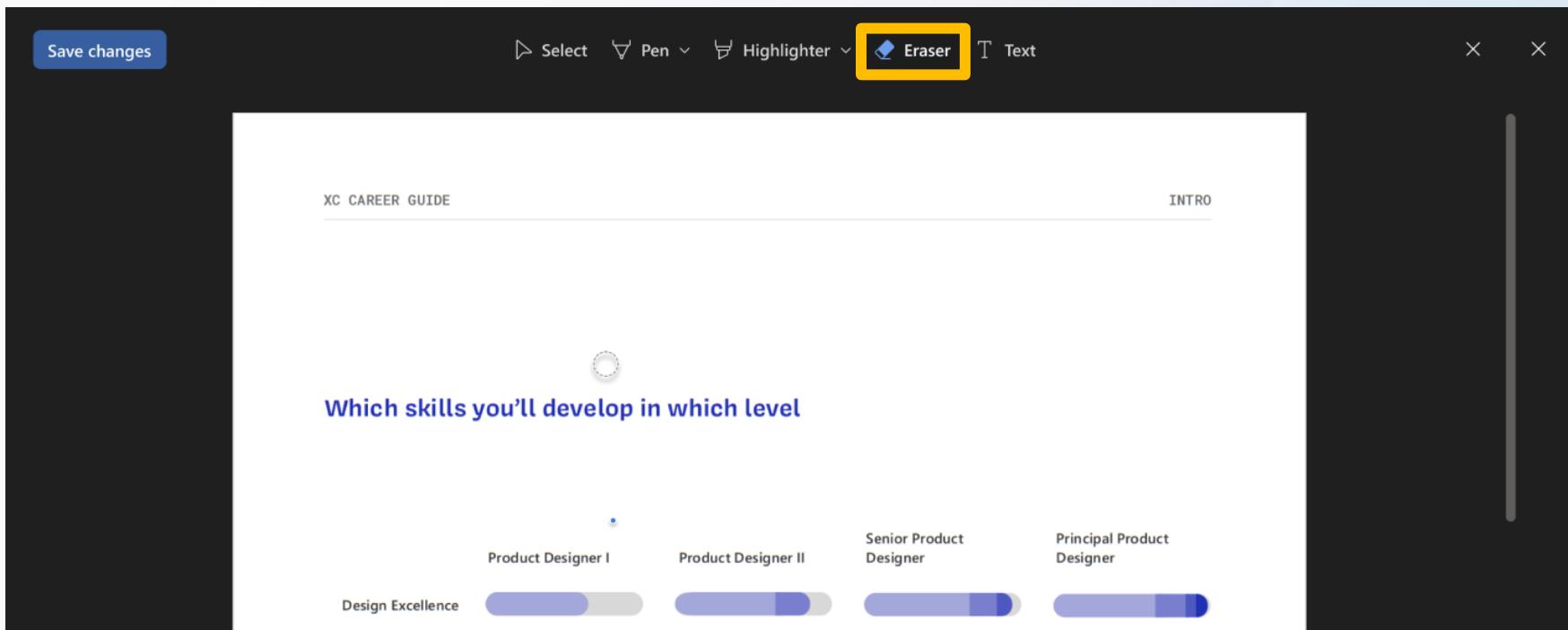




## OneDrive: New annotation layout and tools for PDF editing

The new PDF annotation layout features a **more intuitive design** where all annotation tools are now conveniently located in a single row at the top of the screen.

A **new type of eraser** has been added to allow for more precise editing which can remove annotations pixel by pixel.



No public documentation at the time of writing



User Awareness



Admin relevant



## Microsoft Syntex: Optical Character Recognition (OCR) for OneDrive for Business

Microsoft 365 now **allows admins to enable Optical Character Recognition (OCR) for OneDrive**, enhancing file searchability and compliance.

Admins need to **enable OCR** via the Microsoft 365 admin portal, noting it **incurs costs**.

Name	Email	Type
Alicia Allison	aliciaallison@a830edad9050849stxpr0d0117a.onmicrosoft.com	User
Bob Jones	bobjones@a830edad9050849stxprod0117a.onmicrosoft.com	User
Dexter Wheeler	dexterwheeler@a830edad9050849stxprod0117a.onmicrosoft.com	User
Gladys Harris	gladysharris@a830edad9050849stxpr0d0117a.onmicrosoft.com	User
Guadalupe Crosby	guadalupecrosby@a830edad9050849stxprod0117a.onmicrosoft.com	User
Jocelyn Wallace	jocelynwallace@a830edad9050849stxprod0117a.onmicrosoft.com	User
OCR Group	ocrgroup@a830edad9050849stxprod0117a.onmicrosoft.com	Group

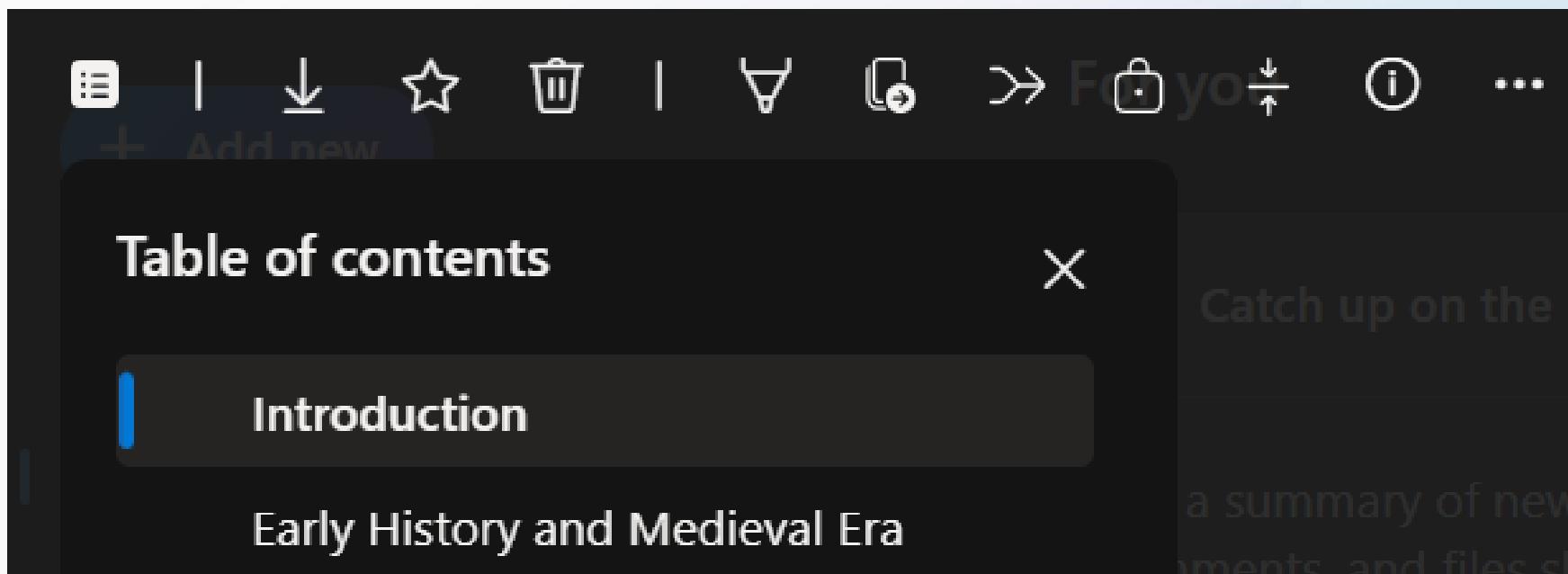




## Microsoft OneDrive and SharePoint: Use table of contents in PDF

**OneDrive for Web can now display a table of contents** if it's already in your PDF.

You can **click on the line item to jump directly to the location** of that page.





## [OneDrive Office Hours | April 2025](#)

The blog post announces an upcoming OneDrive Office Hours event where users can engage with the product team to ask questions and learn about OneDrive features.

## [OneDrive at the Microsoft 365 Community Conference](#)

Microsoft shares insights and developments about OneDrive at the Microsoft 365 Community Conference, highlighting new features and integrations.

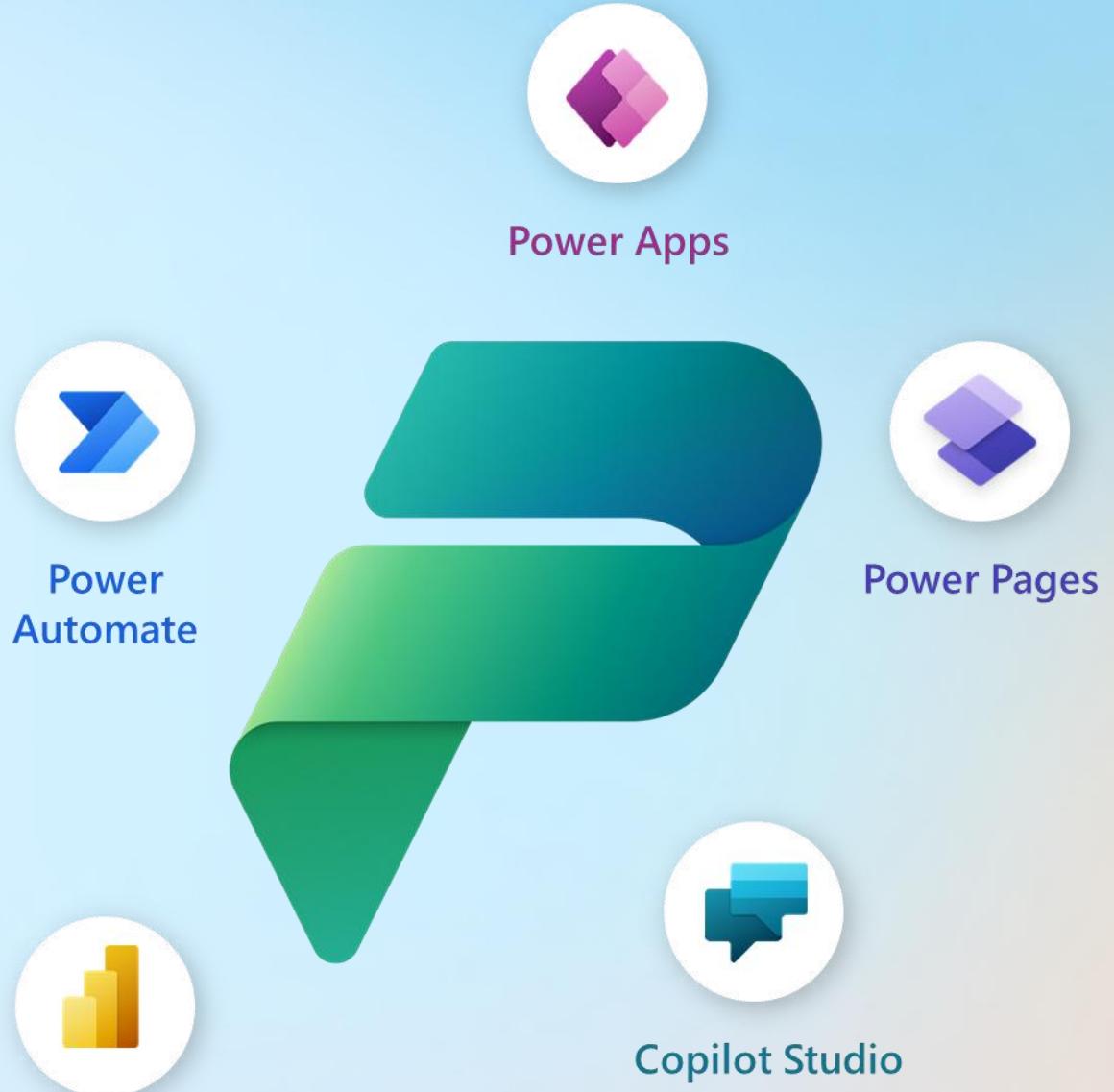
## [Sync Up Episode 17: How Microsoft Does OneDrive](#)

The latest Sync Up podcast episode explores how Microsoft uses OneDrive internally to improve collaboration and productivity.

## [Feature deep dive: Using PDFs in OneDrive and our journey thus far](#)

Microsoft OneDrive now offers enhanced PDF capabilities, including seamless creation, organization, and annotation features to improve user productivity and collaboration.

# Power Platform





## Prevent/Fix: Update Microsoft Call Quality Power BI Connector

Some customers may face connection **issues with the Call Quality Dashboard** using the Microsoft Call Quality Power BI connector due to an outdated file. To resolve, ensure the latest version of the connector is installed.



<https://www.microsoft.com/download/details.aspx?id=102291>  
[Install Power BI Connector to use CQD query templates - Microsoft Teams](#)



User  
Awareness



Admin  
relevant





## Copilot Studio - Upcoming usage enforcement and behavior changes for message packs

Once a tenant **exceeds 125% of their Copilot Studio message pack capacity**, agents will not respond properly to new interactions until capacity is increased or reset. Ensure your prepaid capacity is sufficient, monitor consumption, and consider a pay-as-you-go plan for overflows.



No public documentation at the time of writing



User Awareness



Admin relevant





Launched



March 2025

[MC1037716](#)

No device details available

## Microsoft Copilot Studio - Create automated copilots triggered by events

The new feature in Copilot Studio allows automated **agents to be triggered by events** like table updates or new emails, enabling them to operate without user input.

**Add a trigger**

In addition to user input, your agent can respond to events. Search for an event trigger to enable the agent to take action automatically.

All ★ Featured Library

9 triggers

Recurrence	When a new response is submitted Microsoft Forms
When an item is created SharePoint	When an item is created or modified SharePoint
When a file is created OneDrive for Business	When a new channel message is added Microsoft Teams
When a row is added, modified or deleted Microsoft Dataverse	When a new email arrives (V3) Office 365 Outlook
When a task is completed Planner	

[Create automated copilots triggered by events](#)User Awareness Admin relevant



## Microsoft Copilot Studio – Manage agent activity data powered by Microsoft 365 services is now available

Microsoft is releasing a feature that enables the collection of **historical activity data for agents with generative mode** to help makers troubleshoot and improve their agents. Administrators can disable this data storage through the Power Platform admin center, if desired.

The screenshot shows the Power Platform admin center interface. On the left, there's a sidebar with various navigation options like Home, Actions, Storage, Monitor, Security, Deployment, Licensing, Copilot, and Support. The main area is titled 'Environments > Test'. It displays environment details such as Environment URL (m4.dynamics.com), Region (Europe), Type (Production), Organization ID, State (Ready), Refresh cadence (Frequent), Security group (Not assigned), and Environment ID. Below this is the 'Auditing' section, which is currently disabled ('Auditing enabled: No'). The 'Managed environments' section shows 'Yes' for 'Edit managed environments' and '2025 release wave 1' for 'Updates'. The 'Recent operations' section shows a single entry: 'Enable Managed Environment' initiated by 'PowerPlatform Administrator' on '9/9/2024, 12:55:52 PM' with a status of 'Succeeded'. To the right of the main content, there's a 'Disaster Recovery' panel and a 'Generative AI features' panel. The 'Generative AI features' panel is highlighted with an orange border and contains sections for 'Move data across regions', 'Bing search', 'Microsoft 365 services', and 'Text assistance in web player', each with an 'Allowed' checkbox checked. A separate 'Generative AI features' window is also shown on the right, containing terms of use for data movement, Bing Search, and Microsoft 365 services, along with a 'See terms' link.

[Move data across regions for Copilots and generative AI features](#)



User Awareness



Admin relevant





Rolling Out



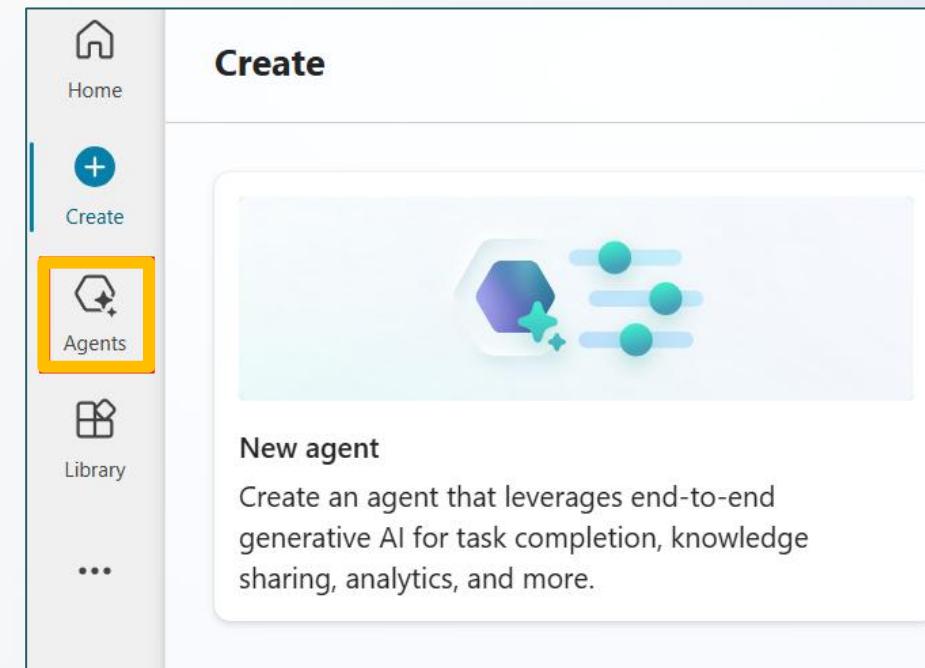
May 6, 2025

[MC1049405](#)

No device details available

## Microsoft Copilot Studio - Conversational agent creation experience

Microsoft is launching a new feature in Copilot Studio that allows users to **create a conversational agent using everyday language.**

[FAQ for the conversational agent creation experience - Microsoft Copilot Studio](#)User Awareness Admin relevant 



In Development ■■■

April 22, 2025

[MC1056928](#)

No device details available

## Copilot Studio – Copilot Studio Analytics supports Autonomous agents

A new analytics feature for Copilot Studio will **monitor autonomous agents' performance**, tracking runs, triggers, success rates, and providing detailed usage insights.



No public documentation at the time of writing



User Awareness



Admin relevant





In Development ■■■

May 15.2025

[MC1056220](#)

No device details available

## Microsoft Copilot Studio – Introducing Draft with Copilot

The Draft with Copilot feature in Copilot Studio will help **improve prompt writing** for better outcomes and generate test data for faster validations.



No public documentation at the time of writing



User Awareness



Admin relevant



## Copilot Studio – Introducing the Azure AI Search index as knowledge source feature

**Azure AI Search** index as a **knowledge source feature** for Copilot Studio allows makers to build Copilots with pre-built AI Search indexes for improved responses.

**Add knowledge**

Add knowledge so your agent can provide more relevant information and insights. Once set up, other people with edit permissions for this agent can reuse these knowledge sources for additional topics. [Learn more about knowledge sources](#)

Featured Advanced  Search ≡

**Enterprise data connections (preview)**  
Powered by copilot connectors. Some options may require admin approval or end user licensing. [Learn more](#)

 Azure AI Search

 Azure OpenAI on your data

 Microsoft Fabric

 ADLS Gen2

 Azure SQL

 Confluence

 Enterprise websites

 Salesforce

 ServiceNow Catalog

 ServiceNow Knowledge

 ServiceNow Tickets

 Zendesk





In Development ■■■

May 19, 2025

[MC1055647](#)

No device details available

## Copilot Studio – Connect to external sources in agents through Single Sign-On

Copilot Studio introduces **Single Sign-On for agents** to connect seamlessly to external sources without manual authentication.



No public documentation at the time of writing



User Awareness



Admin relevant



## Power Apps - Information regarding the end of support for Filter, sort, and search galleries with Copilot (preview)

The Copilot feature for filtering, sorting, and searching galleries **will no longer be supported.**



[Filter, sort, and search galleries with Copilot \(preview\) - Power Apps](#)



User Awareness



Admin relevant





Retirement



May 8, 2025

[MC1052019](#)

No device details available

## Power Apps - Information regarding the end of support for Draft well-written input text with Copilot preview feature

The **Draft well-written** input text with Copilot feature in canvas apps will be removed, and end users **will no longer be able to use it**. No action is required from users regarding this change.

[Draft well-written, input text with Copilot \(preview\) - Power Apps](#)

User Awareness



Admin relevant





Deprecated



August 2025

AAA

No device details available

Effective August 29, 2025, Cards for Power Apps will be deprecated and no longer supported.

As a result, any **Cards for Power Apps** that have been built and shared in Microsoft Teams will **not function**. Users will not be able to create new cards or execute existing ones.

We recommend migrating any functionality you rely on from Cards for Power Apps before the deprecation date. Consider transitioning to either **Adaptive Cards in Copilot Studio** or **adaptive cards for Microsoft Teams** for similar functionality.

[Cards for Power Apps overview](#)User Awareness  
Admin relevant  




Launched



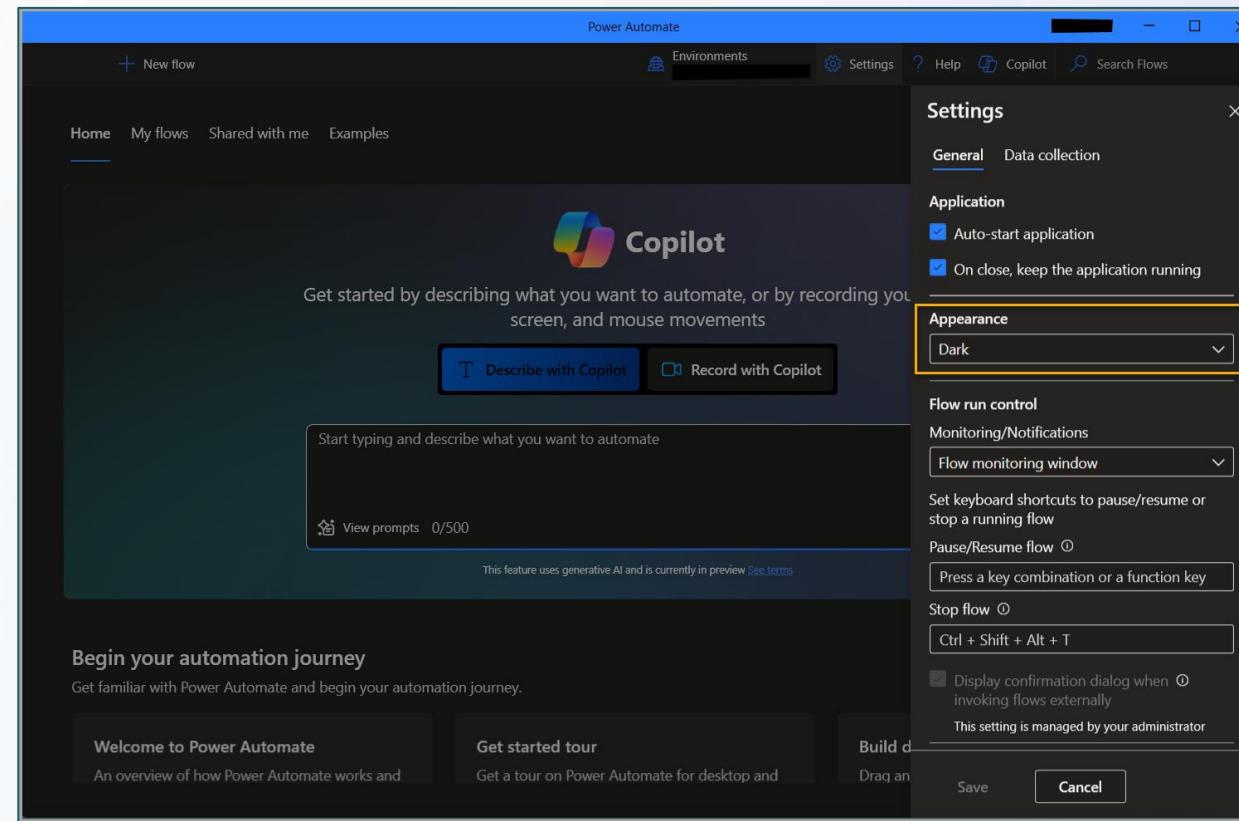
April 30, 2025

[MC1035671](#)

No device details available

## Power Automate – Enable dark mode in Power Automate for desktop

Power Automate for desktop now **supports dark mode**, allowing users to switch between light and dark themes. No action is required.

[Power Automate console - Power Automate](#)

User Awareness

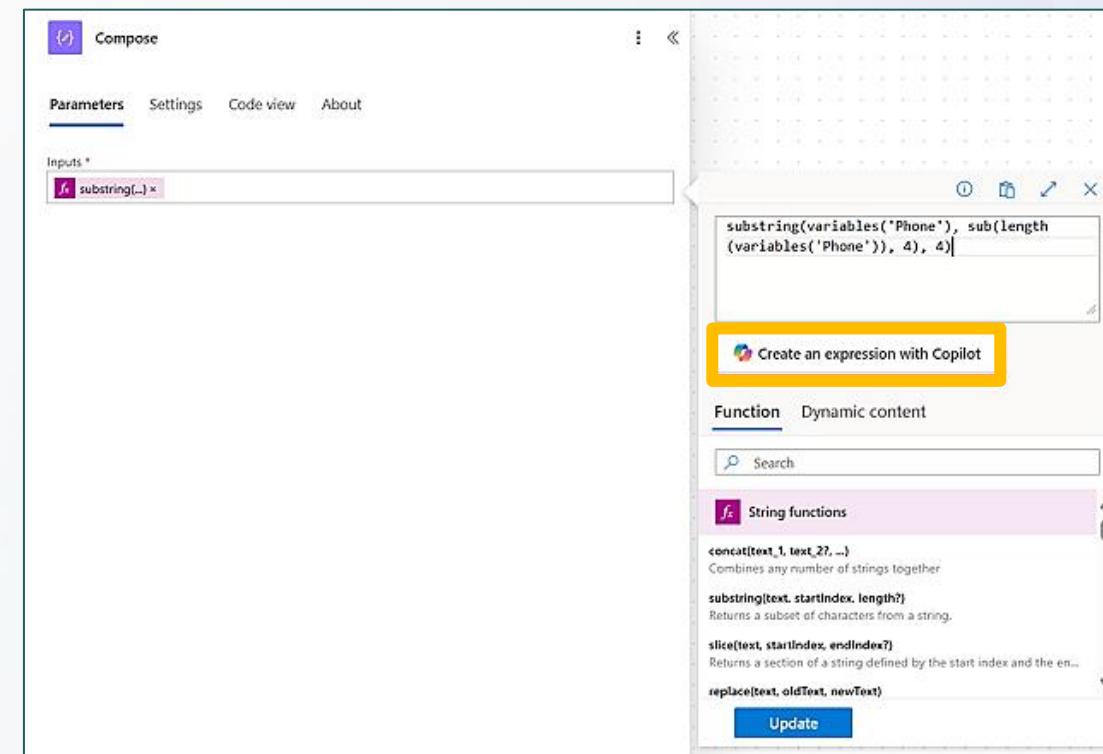


Admin relevant



## Power Automate – Create and edit expressions with Copilot

Power Automate's new feature lets you create and edit expressions using **natural language** prompts to Copilot, enhancing workflow customization.



[Create, update, and fix expressions with Copilot expression assistant \(preview\)](#)



User Awareness



Admin relevant





## Power Automate – Upcoming changes to flow sharing experience

Microsoft is updating prerequisites for **sharing cloud flows**, requiring users to be **members of the environment** where the flow is located. Review shared flows and ensure users have access to the environment.



No public documentation at the time of writing



User Awareness



Admin relevant





## Power Platform admin center - Information about automatic deletion of inactive default environments

Microsoft will **automate the deletion of inactive default environments** without premium licenses, excluding those with M365 Agents or Planner activity. Review your default environments' last activity date in the Power Platform admin center to avoid unintended deletions.

Environment	Type	State
CRMDefault	Production	Ready
CRMDefault	Sandbox	Ready
CRMDefault	Production	Inactive
CRMDefault	Production	Ready





## Power Platform admin center – Updating inactive duration from 90 days to 30 days for developer environments

**Developer environments will be disabled after 30 days of inactivity and deleted** 15 days after being disabled if no action is taken. Review and monitor your developer environments' activity status through the Power Platform admin center to prevent unintentional deletion.

Environment	Type	State
CRMOnline	Production	Ready
CRMOnline	Sandbox	Ready
CRMOnline	Production	Inactive
CRMOnline	Production	Ready





Launched



April 21, 2025

[MC1056943](#)

No device details available

## AI Builder – Document processing in AI Builder announcement

The new document processing model in AI Builder, enhanced for better data extraction, will utilize **Azure Document Intelligence 4.0** without changing pricing.

[Availability and release status of features by region](#)User Awareness Admin relevant 



## Dedicated environment to manage agents built in the Copilot Studio Agent Builder

Agent Builder agents are being **moved to a dedicated environment** for easier management, with existing tools in the Microsoft Admin Center remaining functional.

The screenshot shows a 'Details' view for a Microsoft 365 environment. The environment URL is redacted. The state is 'Ready'. The region is 'Europe'. The refresh cadence is 'Frequent'. The type is 'Production'. The security group is 'Not assigned'. The organization ID is redacted. The environment ID is redacted. The 'Created by' field is highlighted with a yellow box and contains 'System'.

Environment URL	State
(Redacted)	Ready

Region	Refresh cadence
Europe	Frequent

Type	Security group
Production	Not assigned

Organization ID	Environment ID
(Redacted)	(Redacted)

Created by
System



No public documentation at the time of writing



User Awareness



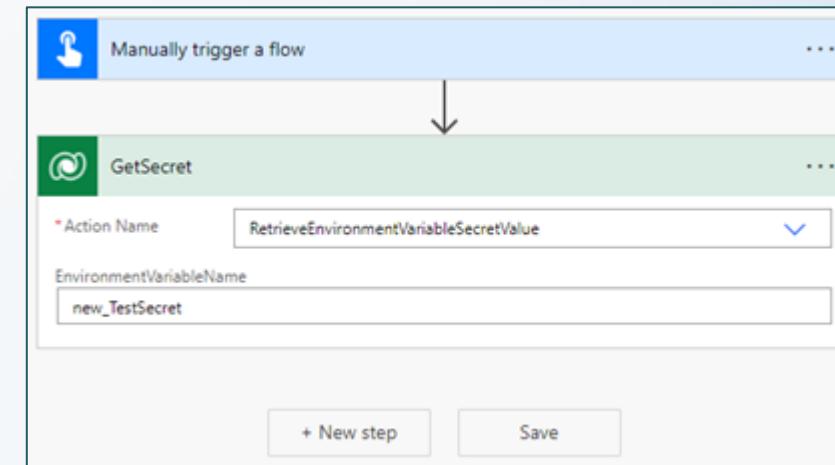
Admin relevant





## Power Platform - Environment variables secret with Azure Key Vault private link (preview)

The new **Environment Variables Secret feature** with **Azure Key Vault Private Link** for Power Platform enhances security and integration by allowing secure communication of environment variables using a private endpoint..



*Create a Power Automate flow to test the environment variable secret*



[Use environment variables for Azure Key Vault secrets - Power Apps](#)



User Awareness



Admin relevant





## Power Platform - New Power Platform admin center (PPAC) user interface to become the default

Microsoft is updating the Power Platform admin center with a **new UI** as the default experience, enhancing user administration. Admins should explore the available video guide to learn how to switch between the new and classic UI options.

The screenshot shows the Power Platform admin center interface at <https://admin.powerplatform.microsoft.com/home>. The top navigation bar includes a search bar, a toggle for 'New admin center' (which is turned on), and a user profile icon. The left sidebar contains icons for Home, Actions, Manage, Monitor, Security, Deployment, Licensing, Copilot, Support, and Admin centers. The main content area features a green banner with the text 'The new Power Platform admin center' and 'We have built you a new admin center that's easier to navigate and intuitive to use.' It also includes sections for 'Service health' (showing 0 incidents or advisories) and 'Documentation' with links to various Microsoft resources like the Power Platform admin center, Activation, Licensing, and Community.





## AI Builder – Use o1 reasoning model in prompt builder announcement (preview)

AI Builder's **new o1 reasoning model** in prompt builder enhances AI capabilities for agents, applications, and workflows by enabling deep reasoning for advanced prompts.

GPT model	Status	Licensing rules	Functionalities
GPT 4o Mini	GA - Default model	Consumes credits in Power Apps and Power Automate.	Trained on data up to December 2023. Context allowed up to 128k tokens.
GPT 4	GA	Consumes credits in Power Apps and Power Automate.	GPT 4o has knowledge up to October 2023 and has a context length of 128k tokens.
o1	Paid preview	Consumes credits in Power Apps and Power Automate.  o1 model consumes 140 credits for 1K input tokens and 560 credits for 1K output tokens.  Consumes message in Copilot Studio starting April 7.	





## Power Platform admin center - View Copilot and agent settings

Admins can now view and manage **Copilot and agent settings** centrally in the **Power Platform admin center**, supporting management at scale with environment groups and rules.



No public documentation at the time of writing



User Awareness



Admin relevant





## Power Platform admin center - Learn how to get started with Copilot

A **readiness page** for the Power Platform admin center will help admins learn about **Copilot's security, privacy, and data governance**.



No public documentation at the time of writing



User Awareness

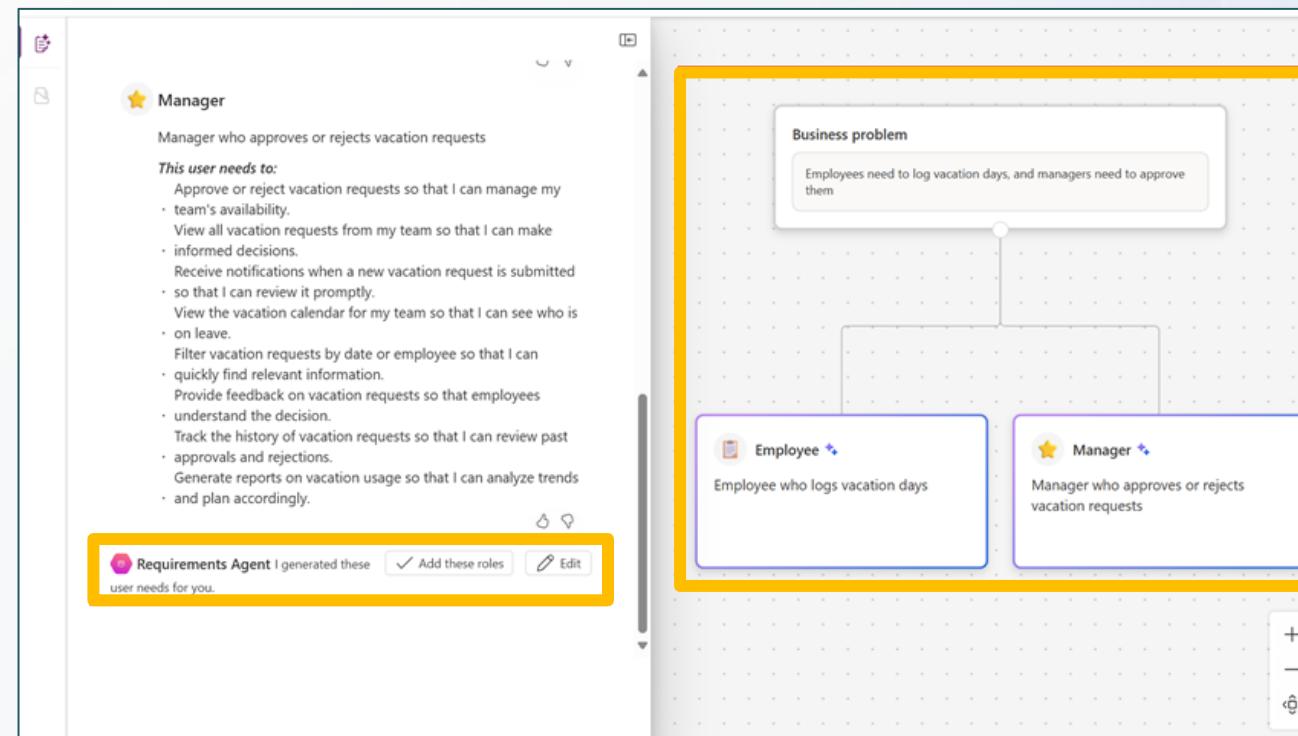


Admin relevant



## Power Platform – Copilot Plan designer announcement (preview)

Microsoft introduces the **Plan designer**, a copilot-first tool in Power Platform for **creating business solutions** with Dataverse tables, security roles, apps, and Power Automate flows.



[Use the Plan designer to create a business solution with Copilot \(preview\) - Power Apps](#)

User Awareness

Admin relevant



## Power Platform admin center - View usage and value metrics for Copilot Studio feature

Admins will have a new page in the **Copilot hub** within the Power Platform admin center to **view usage and value metrics** for Copilot Studio agents.





## [Governance and security best practices overview](#)

Effective governance and security are essential for managing Copilot agents across your enterprise

## [Microsoft Power Platform and Copilot Studio Architecture Center](#)

Guidance for architecting solutions with Microsoft Power Platform and Copilot Studio using established patterns and best practices.