

# TERRELL REESE

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**Professional Summary:** A responsible and challenging position that I will be able to utilize and expand my knowledge, as well as provide an opportunity for personal and professional growth.

## **Work History:**

**Barista & Trainer** 7/2019 - 1/2022  
**Starbucks Coffee Co.** Philadelphia, PA

- Build beverages according to Starbucks standards
- Create and maintain customer connections to ensure long term sales
- Memorized all official and off-menu preparations to serve all customer beverage desires
- Trained incoming baristas to teach work ethic, principles, company standards; Managed baristas on the floor and designated tasks; Maintained high customer connections.

**Peer Coach** 7/2015 – 12/2018  
**Center for Male Engagement** Philadelphia, PA

- Recorded tutor information into google docs; aided new students regarding various services
- Community College of Philadelphia provides; answered incoming calls and provided information to callers regarding available services, policies and procedures, and hours, redirecting calls as directed.
- Copied and faxed documents; and data entered information into computerized system
- Communicating with new and continuing students regarding resources the college offers.

**Minister of Music** 01/2015 – 07/2018  
**Apostolic Faith International Inc.** Philadelphia, PA

- Administrate all aspects of the music and worship services, to include singers, band, sound, lights and dance teams.
- Schedule and coordinate sound needs and musical needs for all service, special conferences, weddings and funerals and other misc. meetings.

**DOE Hardware Technician** 06/2014 - 09/2014  
**ASI Systems Integration** New York, NY

- Serviced desktops, laptops, printers, ATS printers, peripherals, and tablets for school staff and administration.
- Placed and managed ordered parts from various computer and software vendors.
- Provided detailed reports for every call ticket issued.
- Quality customer support for front-end users and remote clients.
- Installed new units and set-up network usability for K-12 schools.

**Music Teacher** 08/2011 - 11/2013  
**New Chapter Academy** Cambria Heights, NY

- Interpreted and modified music to personalize performances.
- Organized two shows and recitals each year, including booking musicians.
- Provided one-on-one attention to students while maintaining overall focus on the entire group.

## **Internships:**

**Computer Support Specialist** 03/2014 - 06/2014  
**Mid-Bronx Consultation Inc.** Bronx, NY

- Worked closely with supervisor to assist office administration and staff with basic computer issues.
- Provided hardware and software repairs to end-users in the office.
- Performed imaging and backup services for clients.

**Education:**

<b>Community College of Philadelphia</b> <b>Major; Computer Science - Engineering</b>	09/2015 - Present Philadelphia, PA
<b>Brooklyn Job Corps Academy</b> <b>Certificate in Info Tech. (CompTIA A+/Net+/Sec+)</b>	12/2013 - 12/2014 Brooklyn, NY

**Activity/Organization:**

<b>Professional Society of Professional Engineers</b>	09/2016 - Present
<b>Institute of Electrical and Electronics Engineers</b>	09/2015 - Present
<b>Engineering Club</b> <b>Chapter Treasurer</b>	09/2016 – 5/2019
<b>National Society of Black Engineers</b> <b>Chapter Vice President</b>	09/2015 – 5/2019
<b>Science Club</b> <b>Chapter Vice President</b>	09/2015 – 12/2016
<b>Christian Men and Women Alliance</b> <b>Chapter Vice President</b>	09/2015 – 12/2016
<b>National Association for Music Education</b>	09/2009 – 12/2012
<b>Tri-Music Honor Society</b>	06/2006 – 06/2012