

Gigi Li

Student - Fullstack Development



PERSONAL PROFILE

I am a hardworking, loyal and responsible worker who loves to interact with people and find solutions to anything and everything. I have a big passion to create, either by code or with yarn and paint.

I have been in the hotel industry for many years and I gained so much experineces, from service and handeling different situations to cleaning and building/managing websites and social media channels. It was a journey with a bit of everything.

SKILLS

- Swedish, English and Cantonese
- Budgeting and cost analysis
- Project Management
- Staff Training
- Digital Marketing
- Wordpress
- Google Analytics
- Meta Business Suite
- Leadership during change
- Process Improvement

CONTACT ME

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WORK EXPERIENCE

Hotel Manager

Best Western Plus Grand Hotel, 2023 - 2024

Responsible for the business and staff. From housekeeping and the front desk to system and server updates to managing the website and economy.

Reservations Coordinator

Best Western Plus Grand Hotel, 2017 - 2022

Responsible for group and conference reservations, interface maintenance and social media channels as well as the websites.

Front Desk Agent

Best Western Plus Grand Hotel, 2015 - 2017

Check in and check out, service and hospitality and reservations.

Front Desk Agent

The Queens Hotel Brighton, 2009

Check in and check out, service and hospitality and reservations.

EDUCATIONAL HISTORY

Lund Universitet

UJIK Utvidgad Juridisk Introduktionskurs, 2014

Extended judicial introduction course

Örebro University, Grythytte Akademin

Hotell - och värds kapsprogrammet, 2009 - 2012

Hotel and hospitality program at the finest hotel and restaurant academy qithin the Nordic countries.

EF Brighton

MEHT Master English Hotel Tourism, 2008 - 2009

Master english with subjects: Hotel and Tourism

Fredrika Bremergymnasiet

Handelsprogrammet inriktning turism, 2005 - 2008

Commerce with focus on tourism