

GINELIE MORA SALAZAR

📍 SAN JOSE, COSTA RICA 📞 +506-7056-3549

◦ DETAILS ◦

San Jose
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◦ SKILLS ◦

JavaScript
ReactJS
NodeJS
ExpressJS
Redux
MongoDB
SQL
Cypress
Jest
Unit Testing
Problem-solving
Highly Organized
Teamwork
Critical thinking
Resourcefulness

◦ LANGUAGES ◦

English
Spanish



PROFILE

I characterize myself as a dedicated professional with strong organizational skills, a self-driven learner, and a proactive individual. I possess the ability to seamlessly adapt to new challenges, which is why I confidently affirm my capacity to enhance my skills and acquire new knowledge daily through the diverse job opportunities that come my way



EMPLOYMENT HISTORY

Customer Service Representative at Sitel

April 2022 — January 2023

- Conducted in-depth analysis of customer accounts to identify and prevent fraudulent activities.
- Utilized advanced fraud detection tools and technologies to monitor transactions and identify potential risks
- Investigated suspicious transactions, collaborating with cross-functional teams to mitigate fraud and protect customer assets
- Communicated effectively with customers to verify transactions, resolve issues, and provide education on security best practices
- Implemented and updated fraud prevention policies and procedures to stay ahead of emerging threats

FullStack Intern at Nursa

August 2023 — November 2023

- Contributed to the development of a React-based application for automating nursing license verification
- Translated Figma designs into responsive and pixel-perfect front-end code
- Utilized web scraping tools to extract nursing license information from various sources
- Implemented backend functionalities for data processing and accurate license verification



EDUCATION

Software Engineering, ULACIT

January 2019 — Present

High School Diploma



COURSES

FullStack Developer, Full Stack Open

December 2022 — Present

FrontEnd Development bootcamp, Oracle-Alura Latam

December 2022 — July 2023

Learn JavaScript, HTML5, CSS3, Udemy

November 2023 — February 2024

English B2+ Centro Cultural Costarricense Norteamericano

November 2019 — November 2021