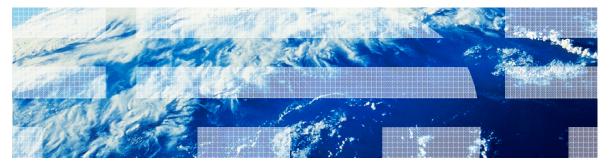
# **Solution Builder and Administrator IBM FileNet Content Manager**

# **Configure IBM FileNet Workplace XT**



# Site preferences help configure Workplace XT

- Workplace XT can be configured in a number of ways.
  - The *site preferences* method is used for a lot of configuration.
  - Site preference values determine default behavior of Workplace XT.
  - The most basic configuration is done by setting preference values on the *General* page.
  - Other Site Preference pages include Object Stores, Favorites, Tasks
- Only members of the Application Engine Administrators role can access the Site Preferences page.
- General Settings on the General page includes the following types of preferences:
  - Workplace XT application settings, including enabling or disabling the "drag and drop" document add feature
  - Author settings
  - Task-related settings
  - Add-on configuration settings

# Site preferences for the user interface

- These preferences define the default display settings for all users.
  - Individual user preferences can override these site preferences.
- Locations
  - Tools > Administration > Site Preferences > General
  - Tools > Administration > Site Preferences > Object Stores
- General preferences include the following:
  - Default home page
  - Date and time format
  - Enable external drag and drop feature
- Object store specific settings include the following:
  - Property used for Document Name display
  - Columns displayed in list view pages
  - Details in System Properties pages

# **Configure author site preferences**

- These preferences are used when adding folders and adding and checking in documents.
- Location
  - Tools > Administration > Site Preferences > General > GeneralSettings > Author
- Can set default behavior to add or check in documents as a major version.
  - Setting can be overridden on add or check-in wizard.
- Can force folder selection during add or check-in.
  - Requires users to file a document in a folder.
- Can set Security page visibility during add or check-in.
  - Hide the page to prevent users from changing default security.

# The bootstrap.properties file

- Stores the information specified on the Bootstrap page of Site Preferences.
  - Identifies object store where the site preferences are stored.
  - Identifies documentation path for help in Workplace XT.
  - Is updated when the bootstrap preferences are modified using the Site Preferences > Bootstrap page.
- Created and initialized during installation.
  - Default location at installation:<Workplace XT install path>/FileNet/Config/WebClient/
- Resides in a shared location for web farms.
- Can be edited manually.

### The Site Preferences file

- An XML file that controls some behavior, appearance, and connectivity within Workplace XT
  - Saved as a versionable, document object in an object store.
  - Stored in the object store specified on Bootstrap page.
  - Name of object is set in *Preference name* field on Bootstrap page.
  - Visible in Enterprise Manager at Root Folder > Preferences.
- Accessed each time a user signs in to Workplace XT.
  - In order to log in to Workplace XT, a user must have View access to the object store holding the Site Preferences file.
- Updated when a site preference is modified from a Site Preferences page.
- Change of name or location on Bootstrap page causes a new file to be created with default values.
- Each instance of Workplace XT has its own Site Preferences file.

### **Backup or move the Site Preferences file**

- An administrator might need to do two things with the site preferences file.
  - Back up the preferences file as a precaution against data loss.
  - Move the site preferences file to a new object store.
- How to back up the site preferences document object:
  - Use Enterprise Manager to save the contents as a file on your file system.
    - All Tasks > Save Content To File
- How to move it to the desired object store:
  - 1. Create a site preference file in the new object store if necessary.
  - 2. Use Enterprise Manager to check out the site preferences document object in the new object store.
  - 3. Check in the saved content file as a new version of the site preferences document object.

# **Customize Workplace XT general appearance**

- You can customize the following parts of Workplace XT:
  - Banner and global menu
    - Logo, banner, and global menu images
  - Login page
    - Login banner and background images, background colors, and font colors
  - List view pages
    - Color of the column header and font
    - Colors used for highlighting
- To customize these items, do the following:
  - 1. Modify the settings in SkinGen.properties file at < WPXT\_install\_path>/FileNet/WebClient/Skinning
  - 2. Use SkinGen.sh or SkinGen.bat to generate new style sheets.
  - 3. Deploy the new style sheets.
  - 4. Restart Workplace XT.

# **Customize Workplace XT labels**

- You can customize user interface labels and system property names for Workplace XT.
  - Edit ConfigurableLabels.xml file.
    - Located in <WorkplaceXT install path>/FileNet/Config/WebClient/
- Example for English used in United States:

```
<label key="ObjectStore"
localizationKey="server.ConfigurableLabels_xml.Obje
ctStore">
<resource>Object Store</resource>
<resource locale="en_US">Library</resource>
```

- Can be customized for non-English locales.
  - Localized labels are included for Workplace XT for many languages.
  - Label to be displayed is determined by browser language setting.
- Example for German used in Germany:

<resource locale="de\_DE">Bibliothek</resource>

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# Change icons displayed in Workplace XT

- Document icons are predefined in Workplace XT.
  - The document MIME type determines which icon is displayed.
- Edit icons.properties file to add or change icon mappings.
  - Add or modify the MIME type-to-image mapping.
    - Example: application/msword=images/mime/Doc
  - This file is in <Workplace XT install path>/FileNet/Config/WebClient/.
- Put new icons in < Workplace XT deploy path>/images/mime/.
  - Add one icon for each new MIME type.
  - lcon must be created at 16x16 pixels size.
  - Icon must be named Xxx16.gif, where Xxx matches what is specified in the icons.properties file.

# **Reloading configuration files**

- Settings in these and other configuration files can be reloaded from Workplace XT without having to restart the Workplace XT application:
  - bootstrap.properties
  - icons.properties
  - See Help for complete list.
- How to reload the configuration files:
  - 1. Sign in to Workplace XT as a user in the Application Engine Administrators role.
  - 2. Go to Tools > Administration > Site Preferences > Refresh.
  - 3. Click Reload configuration files.
- Site preferences changed through the Site Preferences pages do not need to be reloaded.

### **Access roles**

- Function
  - Control user access to Workplace XT features.
- Membership
  - Members are selected from the users and groups defined in the directory service.
  - Multiple groups can be added into one access role.
    - Example: Clerks group and Managers group are both in the Accounting access role.
- Administering
  - Create and maintain using the Access Roles Site Preferences page.
- Location
  - Definitions are stored in the object store specified on the Bootstrap page.

# **Configure access roles**

- Default access roles
  - These are administrative or process-related roles.
  - You cannot delete them.
  - You can add or delete members from them.
- Custom access roles
  - You can create access roles.
  - You can add or delete members from them.
- Configure access roles
  - Access roles can have either explicit allow or deny access.
- Access roles control access to these features:
  - Primary viewsAdvanced tools
  - ActionsDownloads
  - Multi-select actions

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# **Application Engine Administrators role**

- Most important default access role
  - This role must have at least one member.
  - It determines which users can set the Site Preferences.
  - Only members of this access role can define access roles and membership.
  - Members of this access role are implicitly members of all defined access roles.
- Denying users access to this role
  - No explicit *deny access* to this role exists for security principals.
  - Users and groups are implicitly denied access unless they are specifically added as members to this role.

# Resolving access role control

- The default access setting is to allow access.
  - You must change access to deny access if needed.
- Allow access in one role overrides deny access in another role.
  - Example: Clara has access to the Search page even though she is a member of the Clerks role (which does not have access to this page) because she is also a member of the Search role (which does have access).
- #AUTHENTICATED-USERS in an access role grants membership in the role to all users.
- Object store administrators have View access to all objects in the object store.
  - Regardless of access role membership

# **Access roles and primary views**

- Primary views
  - My Workplace, Browse, Search, and Tasks pages
  - Advanced Tools and Downloads options from Tools menu
- Access primary views from the toolbar and the Tools menu in Workplace XT.



- You can apply access roles to primary views.
  - Determines which users and groups can access the primary view
  - Set in Site Preferences > Primary Views

# **Control access to Workplace XT actions**

- Actions on Content Engine objects include the following:
  - Check in, check out, file, unfile, delete, download
- Workplace XT actions are available from the following locations:
  - Tools menu
  - Actions menu
  - Pop-up menus
  - Properties information pages
- Use Site Preferences > Actions to control access to actions.
  - You can assign multiple access roles to each action.
  - Only members of the allowed access roles can access the action.
  - Most actions have default access set to Everyone.
- Use MenuActions.xml and Actions.xml files for finer control.
  - For example, you can hide actions for all users or for certain classes.

### Modify MenuActions.xml and Actions.xml files

- MenuActions.xml file
  - Defines actions displayed in List View context menus in Browse and Search mode.
  - Defines actions displayed on the Workplace XT Actions menu.
  - Can be configured to control actions by object class, MIME type, version status, and so on.
- Actions.xml file
  - Controls the *More Information* JSP pages and the *My Workplace* context menus.
- After changing either file, reload the configuration files from Site Preferences.
  - No need to restart the web application.

# Change which image types use the Image Viewer

- The Image Viewer is provided with Workplace XT to open many types of image files.
  - -Enables working with IBM FileNet P8 native annotations
- By default, all image types supported by the Image Viewer are listed in this XML file.

```
<WorkplaceXT_install_path>/FileNet/Config/WebClient/
content redir.properties
```

 To prevent an image from being opened using the Image Viewer, remove image types from the file.

```
-Example entries:
```

```
image/jpg=/WcmJavaViewer.jsp?{JSP_QUERY_STRING}
image/bmp=/WcmJavaViewer.jsp?{JSP_QUERY_STRING}
image/tiff=/WcmJavaViewer.jsp?{JSP_QUERY_STRING}
image/gif=/WcmJavaViewer.jsp?{JSP_QUERY_STRING}
```

 Restart the Workplace XT application on the web server after editing the file.

# My Workplace pages

- Provide a way for users to access multiple Workplace XT views from a single page.
- Group pages
  - Administrator configures and maintains these My Workplace pages in Site Preferences.
  - Administrator determines which user groups can access these pages.
- Personal pages
  - User creates and maintains them in User Preferences.
  - Only the user who created the page can access or modify a personal page.
- My Workplace page definitions are stored in the corresponding site preferences or user preferences file.
  - Group pages are stored in the site preferences file.
  - Personal pages are stored in the user preferences file.

# Workplace XT portlets

- A portlet is a web component designed to be used as part of a composite web page.
- Portlets can provide several Workplace XT functions on one page.



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# **Create a group My Workplace page**

- Location
  - Tools > Administration > Site Preferences > My Workplace > Pages
- Only Application Engine Administrator access role members can add, modify, and delete group pages.
- To build group pages, configure the page layout first.
  - Click Add New > Design Page wizard > Design Page.
  - Specify the column widths.
  - Select the portlets for the page.
  - Arrange the portlets within the columns.
- Specify which access roles can see the page.
- Save the page, and then configure each portlet.

# Configure a portlet on a My Workplace page

- The same portlet on two different pages is configured separately.
  - Example: Show up to 10 items in a Browse portlet on one page, and
     4 items in another Browse portlet on a second page.
- On one page, each portlet is configured separately.
  - You can adjust the portlet display properties in many ways.
  - Examples: Set Browse to start at any subfolder, set Public Inbox to any queue, and set Search to any search template.
- Some portlets must be configured before they are visible on the page.
  - Example: You must select a public work queue for the Public Inbox portal before items can be displayed.

# **Configure Browse and Search portlets**

- Configure the Browse portlet to display the following:
  - Items from a specific object store and folder
  - Items from a stored search
  - A list of stored searches from a specific folder
- Configure the Quick Search portlet to display the following:
  - The Quick Search entry field
  - One selected search template

# **Configure External URL and Authoring portlets**

- Configure the External URL portlet.
  - Enter the URL of the external web site to be displayed.
- Configure the Authoring portlet.
  - Select the authoring tools that your users need most often.
  - Access roles can limit which tools end users can access.