

Gihan Shamike

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EDUCATION

Fanshawe College
PGD in Project Management
2023 - 2024

Fanshawe College
PGD in Information Security Management
2023 - 2024

University of Moratuwa
B.Sc. (Hons.) in IT
2012 - 2016

SOCIAL

LinkedIn: [gihanzshamike](#)
Github: [Gihanz](#)
Medium: [@gihanshamikeliyanage](#)

SKILLS

Languages and Tools :

Java • PHP
Git • Maven • Gradle

Web Development :

J2EE • HTML • CSS
JavaScript • Dojo • jQuery
JSP/Servlet

Frameworks and Platforms :

Spring • Hibernate • Docker •
Microservices

Servers and Middleware :

Apache • Tomcat • WebSphere

Databases :

MySQL • Oracle • DB2 • PL/SQL

Integration and APIs :

REST • SOAP • CI/CD •
Enterprise Integration

Enterprise Tech :

IBM BAW • FileNet • Case
Manager • BPM • EPM

Soft Skills :

Fast Learner •
Analytical Thinking •
Client Relationship Management •
Team Collaboration

PROFESSIONAL SUMMARY

Senior Software Engineer with over 7 years of experience in designing, developing, and implementing enterprise content management and automation solutions. Specialized in IBM FileNet, IBM BAW, and Java-based systems with a strong background in full-stack development, workflow automation, and integration. Proven ability to lead teams and deliver high-impact enterprise solutions across banking, telecom, and finance sectors.

EXPERIENCE

N-able | Senior Software Engineer

Mar 2020 - Jan 2023 | Colombo, Sri Lanka

- Led and developed IBM BAW solutions for clients in the banking and telecom sectors.
- Mentored team members, reviewed projects, and ensured best practices in ECM and BPM deliverables.
- Key Projects: Seylan Bank Account Opening Process, Commercial Bank CRIB Automation, Hutch Workflow Automation.

MillenniumIT ESP | Senior Software Engineer

Apr 2019 - Mar 2020 | Colombo, Sri Lanka

- Customized and enhanced IBM FileNet P8 and IBM Case Manager using FileNet Java APIs.
- Delivered enterprise solutions for Toyota Lanka and Bank of Ceylon with complex ICN custom features.
- On site/Off site customer engagements for FileNet solution identification, implementation and post-implementation support.

MillenniumIT | Software Engineer

Nov 2016 - Mar 2019 | Colombo, Sri Lanka

- Developed client-specific widgets and implemented FileNet features for banking sector clients.
- Notable projects include Business Loan Process Automation and Standing Order Request Management.
- Designed and developed multiple custom widgets using Java and Dojo for client needs, integrated with FileNet Case Manager.

MillenniumIT | System Support Engineer

Jul 2016 - Nov 2016 | Colombo, Sri Lanka

- Provided technical support for IBM FileNet, Case Manager 5.1 automation projects.
- On-call support for critical production issues, ensuring 24/7 system availability and timely resolution.
- Monitored system performance and conducted root cause analysis to prevent recurring issues.

Sri Lanka Telecom PLC | Intern

May 2014 - Nov 2014 | Colombo, Sri Lanka

- Designed and developed a Prestige Card Management System using PHP and MySQL to manage loyal customers of Sri Lanka Telecom.

PROJECTS

Seylan Bank Accounts Opening Process | Development

(Jan 2021 – Jan 2023)

- IBM BAW, BAW Process Center, Automation Anywhere RPA. • JavaScript, CSS, Java. Integrated with Euronet, IB, Kapiti, Misys and RVI systems.
- Developed reusable components, including Toolkits and Views.

Commercial Bank CRIB Automation Process | Development

(Feb 2021 – Dec 2022)

- Integrated with Credit Information Bureau of Sri Lanka CRIB data service.
- IBM BAW, BAW Process Center. • JavaScript, J2EE, Thymeleaf CRIB reports generation • AS400 database.

Hutch (Pvt) Ltd Workflow Automation Project | Development

(March 2020 – Dec 2020)

- Automated 13 Processes in Hutchison Telecommunication Lanka (Pvt) Ltd.
- IBM BAW, J2EE, Core Java. • HRIS and SMS alert integration.
- Office 365 Actionable E-mail integration.

Toyota Lanka Procurement Process Automation | Development

(July 2019 – Jan 2020)

- Designed and developed the process with IBM Case Manager. Integrated with Toyota Lanka Inventory management system developed by IFS. • IBM Case Manager 5.3.3, J2EE, Spring, Build Tool - Maven.

Bank of Ceylon Customer Data Retrieval Feature | Development

(Nov 2018 – April 2019)

- ICN Dossier viewer feature to upload customer documents, retrieve and visualize customer details, including documents, images and signatures.
- Backend – IBM FileNet CPE and boc core banking system. • Dojo, Bootstrap, IBM FileNet JavaScript model API.

Bank of Ceylon Documents Archival Solution | Development

(May 2018 – Oct 2018)

- Integrated Hitachi HCP object storage system with FileNet to archive documents. • Technologies Used – FileNet P8 CE Java API, Hitachi HCP REST services, Core Java. • Build Tool – Maven

Central Finance PLC Business Loan Process Automate | Development

(Nov 2017 – April 2018)

- FileNet End to End Application Development • IBM P8 Content foundation, Content Navigator 2.0.3, IBM FileNet WorkplaceXT 1.1.5 • Dojo, Bootstrap, ICN Custom step processors • J2EE RESTful service, FileNet P8 Java API.

Bank of Ceylon Customer Complaint and Correspondence Management System | Development

(May 2017 – Nov 2017)

- IBM Case Manager 5.2 and IBM FileNet P8 5.0 • IBM Cognos Real-time Monitoring • Spring Hibernate, DB2, JS, P8 java API. Build Tool - Maven Application server - WebSphere 9.0.5 • ICN EDS plug-in development.

Bank of Ceylon Standing Order Request Management System | Development

(Oct 2016 – May 2017)

- IBM Case Manager 5.2, Content Navigator 2.0.3, IBM FileNet P8 5.0 WorkplaceXT • FileNet CPE • IBM Cognos Real-time Monitoring • Spring Hibernate, DB2, JAXB, Ajax, jQuery, Communicator, Build Tool - Maven

Event Search Engine – Final year Research project | Research Project

(Feb 2015 – Des 2015)

- Extract Keywords, Train the system to cluster results, Ranking results and Search Result Visualization • Technologies Used – NLP, Java, JSP, Servlet, Data Mining, PHP, Weka, OpenNLP.

Prestige Card System project. – Sri Lanka Telecom PLC | Development

(Mar 2014 – Aug 2014)

- Technologies Used – PHP, LDAP authentication, JavaScript, JQuery, HTML, MySQL.

AWARDS AND CERTIFICATIONS

IBM Business Automation Workflow V20 Developer | IBM

2021

IBM Business Automation Workflow V19 Developer | IBM

2021

IBM Case Manager on Cloud - Custom Pages and Properties - 2017 | IBM

2021

Automation Anywhere Certified Advanced RPA Professional (V11.0) | Automation Anywhere

2020