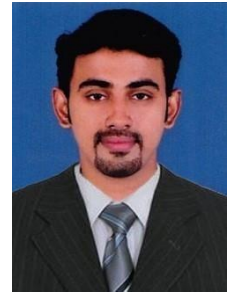


GIJO JOSEPH

THOTTIPARABIL (H)
VILLOONNI (PO)
KOTTAYAM (DT)
KERALA - 686008
INDIA



Microsoft
CERTIFIED
Solutions Associate
Windows Server 2012



Mob: +91 9544490853, Email: gijoseph23@gmail.com

Professional Summary

Network Administrator with 4+ years of experience. Possesses BCA, Certified in various networking courses and experience in Computer Networking, Computer Hardware and Server Administration. Looking to leverage my knowledge and experience into a role as System Administrator.

PROFESSIONAL EXPERIENCE

System Administrator 12/2018 to Present

Aries Estrrado Technology Pvt Ltd, Trivandrum, Kerala.

- Experienced with databases, networks (LAN, WAN), Firewall(Sonitwall & pfSense), AWS, Citrix, WHM, cPanel and patch management.
- Knowledge in system security and data backup/recovery.
- Familiarity with various operating systems and platforms. Resourcefulness and problem-solving aptitude.
- Provide prompt and accurate feedback to customers.

Network Support Technician 3/2018 to 9/2018

Airbit Broadband Service Pvt Ltd, Kottayam, Kerala.

- Identified and immediately resolved issues with network devices, including firewalls, routers, switches and wireless access points.
- Provided network support and performed troubleshooting to resolve various WAN/LAN connectivity issues.
- Installed and maintained routers, switches, and WAN devices.
- Answer customer related technical issues.
- Provide prompt and accurate feedback to customers.

Hardware and Network Technician 11/2016 to 01/2018

Net plus Computers, AR-Rayan, Qatar.

- Diagnose & troubleshoot computer hardware and software.
- Configure routers and switches, firewalls.
- Install configure CCTV systems.
- Maintenance of Computer Hardware, Desktop, Laptop, Printers and Peripherals.
- Installation of Operating System like Mac, Linux, Windows Xp, Vista, 7, 8 and Windows 10.
- Troubleshooting Routers, Switches, Firewalls, Printers etc.

IT Support Engineer 9/2014 to 10/2016
Digital Infosys, Kottayam, Kerala.

- ☐ Research and identify solutions to software and hardware issues. Diagnose and troubleshoot technical issues.
- ☐ Network configuration.
- ☐ Install computer hardware and software.
- ☐ Maintenance of Computer Hardware, Desktop, Printers and Peripherals.

EDUCATION QUALIFICATION

- ☐ **Bachelor of Computer Application (BCA). March 2014**
MC Varghese College of arts and Science, Mahatma Gandhi University, Kerala.
- ☐ **Board of Higher Secondary Examination (Class XII). March 2011**
Govt. HSS Kudamaloor, Kottayam

CERTIFICATIONS & COURSE COMPLETED

- ☐ Cisco Certified Associate (CCNA) - 422904168984ASBL.
- ☐ MCSA Windows Server 2012 - MS0615450094.
- ☐ Microsoft certified solution expert in Server Infrastructure 2012 (MCSE).
- ☐ Red Hat Certified System Engineer (RHCSE).
- ☐ VMware Virtualization Service Professional.
- ☐ Asp.net MVC.
- ☐ Diploma in CCTV and Security Camera Networking.
- ☐ Diploma in Graphic Design.

PROJECT COMPLETED

- ☐ STUDENT MANAGEMENT SYSTEM (Visual Basics 6.0 & SQL Server 2005).
- ☐ LIBRARY MANAGEMENT SYSTEM (Vb.Net & SQL Server 2005).

TECHNICAL SKILLS

- ☐ Programing Languages : HTML, Asp.net MVC, SQL & JavaScript(*Basic*)
- ☐ Operating System : Linux, Windows XP, Vista, 7, 8,10 and Windows Server 2008 & 2012.
- ☐ Troubleshooting.
- ☐ Problem-solving.
- ☐ Installation & configuration of switches, Routers, wireless access points.

PERSONAL DETAILS

☐ Date of birth : 1992-09-23
☐ Nationality : India
☐ Marital Status : Single
☐ Passport No. : M 3017445

DECLARATION

I hereby declare that the above mentioned statements are true and correct to the best of my knowledge and belief.

Date :

Place : KOTTAYAM

GIJO JOSEPH