

# GILES WILMORE

## UX/UI DESIGNER

Former Healthcare Administrator turned UX Designer with a passion for designing solutions to web based problems. Motivated by User research driven design and always striving to improve with open minded Innovation. Looking to Join a creative team that places their Client's User Experience at the forefront of their company mission.

## CONTACT

---

07870260080

[gileswilmore.ux@gmail.com](mailto:gileswilmore.ux@gmail.com)

[www.linkedin.com/in/Gileswilmore](http://www.linkedin.com/in/Gileswilmore)

<https://gileswilmore-ux.github.io/portfolio-website/index.html>

London

## SKILLS

---

UX Design  
UI Design  
Analysis  
User Research  
User Flows  
User Personas  
Mobile First Design  
IA  
Usability Testing  
Rapid Prototyping  
Wireframes  
Mockups  
Html/Css  
Music Production  
Piano  
Video Editing  
Spanish

## TOOLS

---

Sketch  
InVision  
Photoshop  
Balsamiq  
Marvel App  
Logic X  
Final Cut Pro X

## EDUCATION

---

**CareerFoundry, Certified UX Design program, September 2017 - January 2019**

- ◆ 500 plus hours of training with industry-leading mentors; which was designed by experts from companies like Apple and Amazon
- ◆ Focus on Data-driven UX methodology with a comprehensive, hands-on training spanning from user research and user journeys to information architecture, wireframing, prototyping and presentation of work.
- ◆ Developed several real world projects during the course, using software such as Sketch, Invision and Balsamiq.

**University of Sussex, BA Hons Biology 2:2, 2006 - 2009**

*Studied Human evolution as well as animal communication and wrote a dissertation on the effects of benzodiazepines.*

## WORK EXPERIENCE

---

**eHub (online Consultation) Administrator, eHub Hurley Group, February 2018 - Present**

*Monitoring the workflow of Online Consultations submitted to our 13 GP Practices and distributing work to Doctors*

- ◆ Optimized the workflow for 12 GP's resulting in a 20% increase in the number of patients receiving remote medical advice via online consultations.
- ◆ Designed Step by step guides to new processes or programmes Using UX and UI principles to help with visual understanding.

**Finance Administrator, Hurley Group, December 2011 - February 2018**

*Reconcile bank accounts, maintain monthly in and out goings according to budgets. Make sure financial policies are adhered to across 13 GP practices*

- ◆ Designed and built a system to automatically generate 100's of invoices, turning a 5 day piece of work into a 1 day (each month)
- ◆ Completed a project to design a new stock control system/model. This involved interviewing current staff to get qualitative data on current work flows and insights into improving this.
- ◆ Presented Findings from Stock control project to 250 colleagues at our AGM, using entertaining Images and metaphors to keep the listeners engaged.

**Reception, Hambleton Clinic, September 2009 - March 2011**

*Face to face reception work in a busy GP surgery whilst saving to go travelling*