113 Palo Verde Dr. Sunland Park NM, 88063

# GIOVANI FUENTES

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#### **EDUCATION**

New Mexico State UniversityLas Cruces, NMAug 2022 - PresentB.S. Computer Science•GPA: 3.603Expected: May 2026

Dean's List Spring 2023

**Relevant Coursework:** 

• Computer Security • Linux Administration • Data Structures and Algorithms • Object Oriented Programming

Machine Progrand Org
 Computer Networks I
 Compilers and Automata Theory
 Cloud Computing

Santa Teresa High School Santa Teresa, NM Aug 2019 – Sep 2022

High School Diploma ● GPA: 4.37

**Relevant Coursework:** 

Cybersecurity
 AP Computer Science Principles
 AP Computer Science A
 Student Aide(Technology)

## WORK EXPERIENCE

#### Student IT Technician New Mexico State University Sep 2022 – Present

- Resolved technical issues for 800+ work orders, providing support for financial systems used by departments such
  as Payroll and Accounts Payable
- Update software on computers and devices, ensuring systems are up-to-date
- Troubleshoot technical issues related to financial systems (e.g., Quickbooks, Cashnet)
- Simple Microsoft Active Directory management for 150+ machines and users
- Assisted in the migration of 100+ Windows 10 machines to Microsoft Intune Windows 11
- Trained 30+ users in software and hardware usage
- Configured and deployed 150+ computers for faculty, staff, and students
- Provide **technical support** via help desk tickets and in-person consultations.
- Entrusted with the **secure destruction** of 1000+ hard drives, safeguarding sensitive data for NMSU and its campuses in compliance with data security protocols

#### Computer Technician Intern Gadsden Independent School District

Aug 2021 - Jul 2022

- Installed and configured new equipment and software
- Conducted cable and electrical connections between machines with cable management.
- Tested and repaired equipment, performing maintenance tasks

#### **A**WARDS

- National Cyber League CTF Individual Game Platinum Badge (Fall 2024): Competed alone in different cybersecurity challenges. Placed in the 69th percentile nationally.
- National Cyber League CTF Team Game Platinum Badge (Fall 2024): Competed with a team of 7 with different cybersecurity challenges. Placed 80<sup>th</sup> percentile in the experienced bracket nationally.
- National Cyber League CTF Team Game Diamond Badge (Spring 2024): Competed with a team of 7 with different cybersecurity challenges. Placed 116<sup>th</sup> place from 4199 total teams nationally.
- Technology Student Association 1st Place State Winner Software Development (2022): Created a desktop application (EzBudget) to help people budget their money better
- Cyberpatriot State Platinum NJROTC 2nd Place (2022): received a Windows Server 2019 image which we had to find vulnerabilities and fix them in a virtual machine.

## SKILLS

- Programming Languages: Proficient: Java; Experience with: Python, Assembly, Yacc, Lex, C++
- **Software:** Eclipse, jGrasp, Office 2019, Adobe Acrobat, VSCode
- Organizational Skills
- Issue and Resolution Tracking
- Linux[Kali / Alma]
- Installing, updating and maintaining linux software
- Managing file permissions

- Troubleshooting network issues
- Device Installation
- Firewalld
- Creating systemctl services
- Disk partitioning
- Experience with GitHub