CloudWalk Challenge — Task 3.1 Report Candidate: Giovanni Gianini Position: Monitoring Intelligence Analyst (Night Shift) Date: September 3, 2025

 Objective This report presents an analysis of hourly transaction data from two checkout points. The goal was to identify anomaly patterns in sales behavior using statistical and SQL-based methods, with a focus on operational integrity and security monitoring.

## 2. Methodology

- Data Sources: checkout\_1.csv and checkout\_2.csv
- Tools Used: Python (Pandas, Seaborn, Matplotlib), SQLite (in-memory)
- Approach:
  - Visual comparison of today's sales vs. historical benchmarks
  - Anomaly detection using standard deviation thresholds
  - SQL query simulation to validate suspicious time windows
  - Security-oriented interpretation of anomalies

## 3. Summary of Findings

## Checkout 1

- Transaction spikes at 10h, 12h, and 15h exceeded historical averages by more than 2 standard deviations.
- These patterns may indicate unauthorized batch processing, promotional abuse, or scripted transaction injections.

## Checkout 2

- A complete drop to zero transactions between 15h and 17h, while historical averages remained above 20.
- This behavior suggests a critical failure in the checkout system, potentially linked to infrastructure outage or denial-of-service conditions.

4. SQL-Based Validation An SQL query was executed to identify hours where today's volume exceeded twice the weekly average:

**SELECT time**, today, avg\_last\_week

FROM checkout1

WHERE today > (avg\_last\_week \* 2)

**ORDER BY time:** 

The results confirmed the same anomaly windows detected via statistical methods, reinforcing the reliability of the findings.

- 5. Security Implications
- Checkout 1: High-volume spikes may reflect fraud attempts or misuse of transaction systems.
- Checkout 2: The outage window represents a high-severity incident with direct impact on transaction integrity.
- 6. Recommended Actions
- Flag affected time windows for immediate alerting and escalation.
- Integrate anomaly thresholds into real-time monitoring pipelines.
- Ensure audit logs and system traces are preserved for forensic validation.
- Apply containment protocols for suspected abuse patterns.