C-Lovers Fish & Chips

Database Architecture Project

Group 13 - Jaiden Angeles & Tianci Qiao

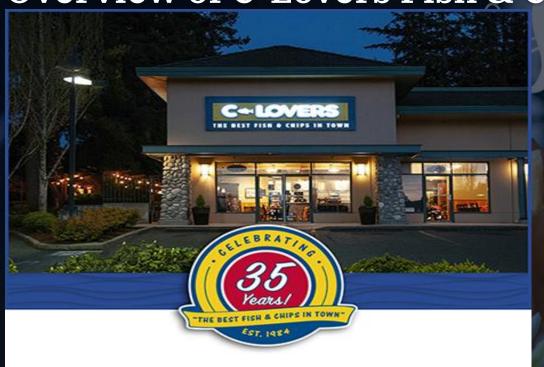


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Overview of C-Lovers Fish & Chips



- Well-established and trusted brand in the seafood industry
- Operating for over 30 years
- Variety of seafood options including cod, halibut, salmon, prawns

Operational Area

- Located in British Columbia and Alberta
- Commit only use the highest quality ingredients
- Vancouver Aquarium Ocean Wise partner

Our Locations

Find the Best Fish & Chips Near You!

Langley

20251 Fraser Hwv.

TUESDAY 11:00am - 8:00pm

604-532-9747

Get Directions

Abbotsford

7 - 32451 South Fraserway

TUESDAY 11:00am - 8:00pm

604-859-9747

Get Directions

South Surrey

#100 - 2655 King George Hwy.

TUESDAY 11:00am - 8:00pm

604-385-4070 Get Directions

Chilliwack

45355 Luckakuck Way

TUESDAY 11:00am - 8:00pm

604-769-0076 Get Directions

Kelowna

335-2339 Hwy 97N

TUESDAY 11:00am - 8:00pm

250-717-0203 Get Directions

West Kelowna

#104 - 3466 Carrington Road

TUESDAY 11:00am - 8:00pm

778-754-7000

Get Directions

Pinetree Village

108-2991 Lougheed Hwy.

TUESDAY 11:00am - 8:00pm

604-464-3611 Get Directions

North Van

1660 Pemberton Ave.

TUESDAY 11:00am - 8:00pm

604-980-9993 Get Directions

Vernon

2501 53rd Ave.

TUESDAY 11:00am - 8:00pm

250-558-0208

Get Directions

Horseshoe Bay

6640 Royal Ave.

TUESDAY 11:00am - 8:00pm

604-913-0994

Get Directions

Edmonton

4121 - 139 AVF. NW

TUESDAY 11:00am - 8:00pm

780-244-2447 Get Directions

Kamloops

726C Sydney Ave

TUESDAY 11:00am - 8:00pm

778-470-0666

Get Directions

Menu-Dine In



. HELLO.



Menu-Dine In



. HELLO.



Menu-Dine In



.HELLO.



Menu-Take Out



TAKE-OUT MEN

Enhance Your Meaf

With A G-Lovens Add-On for only

\$3.99

Prawns

Add 4 to any meal.

Deep Fried Pickies

Add 3 to any meal

Onlan Rings

Add & to any meal

DINNERS

DIMNERS			
Cod & Chips	1 pc	12.9	
Cod & Chips	2 pc	20.9	
Haddock & Chips	1 pc	13.4	
Haddock & Chips	2 pc	21.9	
Halibut & Chips	1 pc	16.9	
Halibut & Chips	2 pc	28.9	
Salmon & Chips	1 pc	14.9	
Salmon & Chips	2 pc	24.9	
Prawns & Chips	(10)	15.9	
Oysters & Chips	(6)	25.9	
Oyster Burger		11.4	
Halibut Burger		11.3	
Salmon Burger		9.9	
Haddock Burger		9.4	
Cod Burger		8.9	

Chicken Strips & Chips adult 5 strips 14.99 Chicken Strips & Chips child 3 strips 10.49 Chicken Strips& Caesar 5 strips 16.99

APPETIZERS

Onion Rings (full order) (12)	10.99
Onion Rings (half order) (6)	5.99
Deep Fried Dill Pickles (6)	9.99
Side of Prawns (10)	12.49
Battered Mushrooms (12)	10.99
Popcorn Shrimp	10.99

BEVERAGES

591м. Рор	2.29
21 Pop	2.99

SIDE ORD

1.	COU		
П	Haddock	1	
П	Halibut	1	
П	Salmon	1	
ı	Hand-Cut Chips		
ı	C-Lovers Tartar		
ı	Gravy		
П	Gravy		
П	Coleslaw		
П	Coleslaw	1	
П	Mushy Peas		
П	Caesar Salad		
ı	C-Food Chowder		
ı	C-Food Chowder		
۱	G-Dog deep fried battered bee		
	Oysters Single		

Helpful Hints To Our "C-Lo

After the long drive home, our de and crispy hand-cut chips may lo have to do is put them under the minutes and miraculously the zip is to yourself "THAT WAS WORTH TO C-YOU Next Ti

Hours

(ocean wise, a sustain

www.C-Lovers.com Prices

Prices Subject To Change Without Notice: Alt Prices

. HELLO.

FAMILY PACKS

No Substitutions

6-COD 59.99

1 Large Coleslaw 1 G-Lovers Tartar Sauce

10-COD 100.99

2 Large Colesiaws 2 C-Lovers Tartar Sauces

6-HADDOCK 61.99

1 Large Colesiaw 1 C-Lovers Tartar Sauce

10-HADDOCK 104.99

5 Chips 2 Large Coleslaws 2 C-Lovers Tartar Sauces

6-HALIBUT 80.19
3 Chips
1 Large Coleslaw

10-HALIBUT 130.99

5 Chips 2 Large Coleslaws 2 C-Lovers Tartar Sauces 8-COD

4 Chips 1 Large Coleslaw 1 C-Lovers Tartar Sauce

12-COD

5 Chips 2 Large Coleslaws 2 C-Lovers Tartar Sauces

8-HADDOCK

4 Chips 1 Large Colesiaw 1 C-Lovers Tartar Sauce

12-HADDOCK 5 Ghips

5 Chips 2 Large Coleslaws 2 C-Lovers Tartar Sauces

8-HALIBUT 4 Chips 1 Large Colesiaw

1 Large Coleslaw 1 C-Lovers Tartar Sauce 1 2 - HALIBUT

5 Chips
2 Large Coleslaws
2 C-Lovers Tartar Sauces

THE TAKE OUT SPEC

2 Pounds Lightly Battered Alaskan Pollock

3 Orders Of Chips
1 Large Colesiaw

1 2L Pepsi Product

\$46

Feeds 4 i

www.C-Lovers.com

Prices Subject To Change Without Notice, All Prices Exa

Our Process- ERD

Supplier Related

- Inventory
- Ingredient
- Supplier information



Employee Related

- Shift
- Clock in & out
- Tip

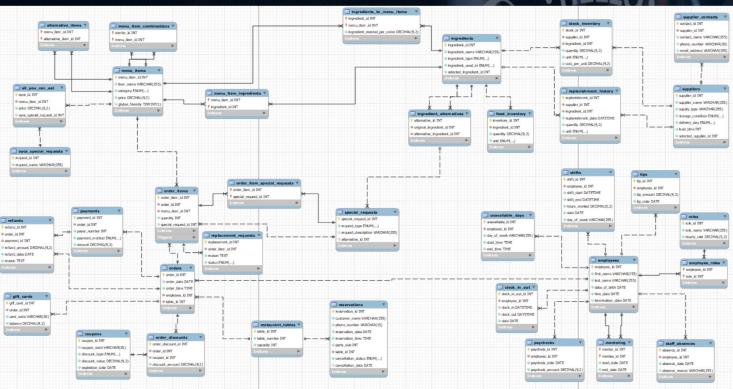


Order Related

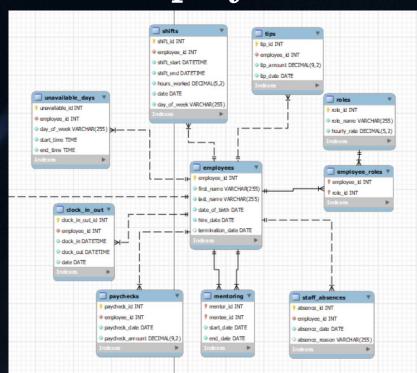
- Menu
- Order
- Payment



Full ERD



ERD-Employee Related



Employees

- Employee ID
- Name

Employee work schedule

- Unavailable days
- Shifts
- Clock in & out

Roles

- Employee roles is the junction between Roles and Employees
- Manager, Assistant manager, Dishwasher....

Mentoring

mentor-mentee relationships among employees

Paycheck & Tips

Reasonable amounts to pay employee and customers to tip

ERD-Supplier Related

Suppliers

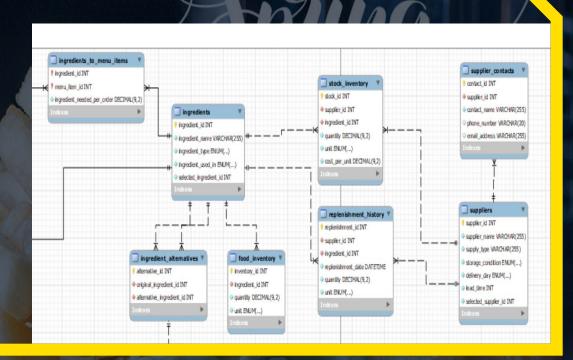
Supplier contact information

Inventory

- Replenishment history is the junction between suppliers and ingredients
- Stock inventory connect with ingredient to purchase from suppliers

Ingredients

- Food inventory stored food with ingredient description
- Ingredients as a bridge to connect with menu, order and inventory



ERD-Order Related

Menu Items

- ❖ All you can eat
- Combine menu with Dine in & Take out
- Special request
- Food ingredients check

Check Menu

Make Order

Orders and Reservations

- Make Reservation restaurant table
- Replacement if you feel uncomfortable with the order

ERD-Order Related (Menu)

Menu items

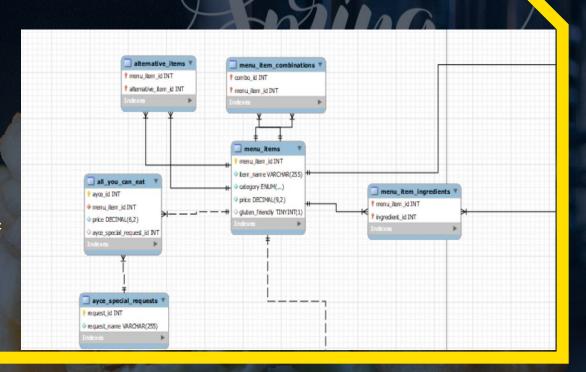
- All food lists with price, category, name, ingredients
- Menu item ingredients is the junction for checking food ingredients

All you can eat

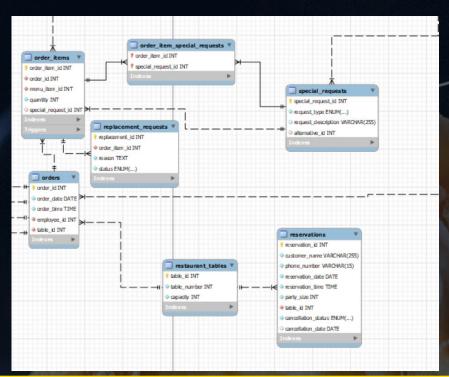
Ayce special requests – customer can ask special add such as allergic or Can I have a side salad instead of fries?

Alternative items

Change dishes before you eat



ERD-Order Related (Ordering)



Order

- Main table
- Aim to help employee collect orders

Order items

Customer select items from menu

Special requests

- Customer request change menu items
- Do pre-check from food/ stock inventory through special request id

Replacement requests

- After make order, customer use order id to change the dishes.
- Ex. 'Steak cooked too rare'

Reservations

- Customer provide personal information for table
- ♦ Able to cancel reservation anytime

ERD-Order Related (Payment)

Payments

 Each order able to combine different payment method and discount

Gift cards

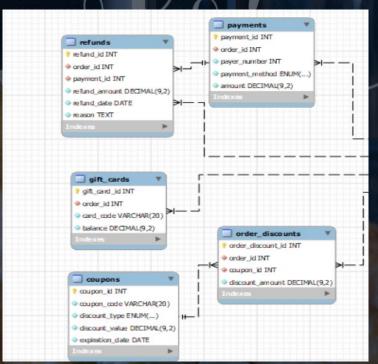
 Customer use unique card code to make payment

Coupons

- Issued for a limited time
- Unique code

Refunds

- Accept refund request with order id, payment id and reason
- Refunds will only be made to the same payment method



Use Case - Customer orders

Make reservation (if needed)

Customer walk in and check menu before make order

Check menu

Make order

Make payment/refund

Make order according

to personal preference

Use coupon/gift card/ask refund

Use Case - In Depth



Check Menu



Make Order



Make payment/refund

- Make reservation (optional)
- Employee will show the list of menu
- Customer select items from menu
- Add a new order with id
- Add order items
- Add special requests (if customer need)
- Link special requests to order items
- Calculate the order total (subtotal)
 - We're placing an order for two menu items
- Apply the discount from the coupon (if any)
 - then applying a coupon for \$5.00 off and a gift card for \$10.00.
- Record the payment method and amount
 - The final payment is made with the gift card
- Display the final amount to be paid by the customer
- Update the gift card balance if used
- Display the updated gift card balance
 - So the remaining balance for gift card is \$2.50.
- Record any tips for the employee
- Display the tip amount
- For **refunds**, add a step to create a refund record after the payment step
- Record a refund (if necessary)



