Jorge Heleno

Experience

2019–Present **Site Reliability Engineer**, *Unbabel*, Lisbon.
Cloud management (AWS and GCP). Management of kubernetes clusters in production. Metrics monitoring and alarmistics using prometheus and grafana.

2018–2019 **Consultant**, *Syone*, *Alfragide*.
Red Hat solutions expert with experience in RHEL, Red Hat Openshift and SELinux. System administrator on the iptv team at Vodafone Portugal.

2016–2018 **Systems Administrator**, *RNL*, Instituto Superior Técnico, *Lisbon*.
Responsible for the RNL laboratory computers running on OpenSUSE.

Jul 2017–Sept 2017 **Intern**, *Xpand-it*, *Lisbon*.
Full stack developer of a Rest Api to measure test run times.

2015–2016 **Collaborator**, *LTI-DEQB*, Instituto Superior Técnico, *Lisbon*.
My main functions were to help people with printing including big posters and people with the laboratory computers.

Jun 2014–Aug 2014 **Intern**, *Collab*, Novabase, *Lisbon*.
Front-end development of an interface to be used for call center statistics.

Education

2016–2019 **Msc. in Information Systems and Computer Engineering**, *Instituto Superior Técnico*, Lisbon.
Specialization in Distributed Systems.

2013–2016 **Bsc. in Information Systems and Computer Engineering**, *Instituto Superior Técnico*, Lisbon.

Computer Science/IT Skills

Programming Languages Bash, C, C++, Java, JavaScript, PHP, Python, GO.

Markup Languages HTML, XML.

Tools Ansible, Terraform, Kubernetes, Grafana, AWS, Prometheus, NGinx.

OSes ArchLinux, OpenSUSE, Gentoo, RHEL and others.

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Languages

- Portuguese - Native
- French - Elementary (A2)
- English - Proficient (C2)

Interests

- I'm interested in cloud computation, back-end programming, system administration and security.
- In my free time I like to contribute to open source projects, and have done so in projects such as cheatsheets and replicant and mazer, as well as fine tuning my home infrastructure.
- I'm interested in music, movies and series which is where I spend some of my spare time.
- I am an avid Linux user mainly using Archlinux and Gentoo for my personal computers and home servers.

Honors and awards

- 15th place in Volga CTF finals wth STT.
- 3rd place in Secthon 2017.
- Landings.jobs' whatthehack hackathon runner-up.