

# { Dat Duong }

Full-time Third year university student

## Contact

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## Summary

Self-driven and outgoing third year student, currently attending Queensland University of Technology. Well-versed in UX/UI design, installation, testing and maintenance of web systems. Demonstrating a strong work ethic, enabling proficient self-management in solo projects while also fostering effective teamwork in a collaborative environment.

## Experience

### Baker's Assistant

**The Family Bakery**

January 2018 - November 2020

- Worked closely with the head baker to meet production schedules and quality standards.
- Inspect finished products for quality, consistency, and presentation, reporting any issues or deviations to the baker or supervisor.
- Troubleshoot and address basic issues that may arise during the baking process, such as adjusting recipes or equipment settings.

### Club Waiter

**Bribie Island Surf Life Saving Club**

August 2022 - March 2023

- Listen to customer orders, answer questions about menu items, and record orders accurately.
- Prepare and serve alcoholic and non-alcoholic beverages. Check identification to verify the legal drinking age when serving alcohol.
- Deliver orders to tables, ensuring accuracy and timeliness. Carry trays of food and drinks safely.

### Logistics Co-Worker

**IKEA**

March 2023 - Present

- Physically restock and replenish products on shelves, racks, or designated storage areas as needed. Ensure that products are organized and labeled correctly.
- Inspect incoming products for damage, discrepancies, or quality issues. Report any issues to supervisors or quality control teams.
- Communicate effectively with warehouse team members, supervisors, and other relevant departments to coordinate replenishment efforts and address inventory-related issues.

### Student Intern

**TechnologyOne**

March 2023 - Present

- Lead UX/UI designer & consultant for mobile and web applications.
- Proficient in leveraging a collaborative approach to web development projects.
- Actively involved clients in collaborative discussions and decision-making processes to ensure project alignment with their vision and objectives.
- Committed to fostering a culture of continuous learning and knowledge sharing, actively engaging in peer mentorship and skill development initiatives to enhance team capabilities.

## Education

### Queensland Certificate of Education

**Grace Lutheran College**

Graduated November 2020

### Bachelor of Information Technology

**Queensland University of Queensland**

Expected early 2024

**GPA: 5.7**

## Referees

Available upon request

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## Skills

### Team Skills

- Reliable and trustworthy
- Excellent communication
- Fast Learner
- Calm under pressure
- Collaborative

### Computer Skills

Microsoft Office

HTML, CSS, NextJS

C#, C++, Javascript

### Other Skills

- Provisional "P2" class driver's license
- RSA license
- Flexible hours

Figma

Python

Adobe