

Sudirman Pelani

Personal Details

Name	Sudirman Pelani
Date of Birth	10 Nov 1991
Domisili	Tangerang City
Marital Status	Married
Religion	Islam

Indonesia	Aktif
English	Pasif



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Jl. H. Bilin RT 001 RW 007 No.
58.Kel. Paninggilan Utara,
Kec. Ciledug. Kota Tangerang



Good Communicating



Analitical



Team Work



Adaptive



Hard Working

Experience



placed on



IT Support Engineer & IT Tester
Division : IT Quality Management

2018 - Present

1. Support Dimensions (versioning control tools)

- Build flow for versioning object
- Troubleshoot
- Maintanance & Enhancment Application
- Document Supporting Application
- Configuration Application

2. Support Serena Business Mushup (SDLC and Agile tools)

- Build Serena Business Mushup 14.4
- Create Flow
- Trainer SDLC, SMLC and Agile process with application
- Solved ticketing request user
- Document Supporting Application
- Troubleshoot
- Maintanance & Enhancment Application

3. Support Jira Confluence (Document collaboration tools) and Jira Bitbucket application (versioning control tools)

- Insatallation
- Manage Configuration
- Manage user
- Integration to LDAP, Exchange, Jira and Jenkins
- Create global template
- Create workflow with add-ons
- Maintanance server

4. IT Tester

- Create Test Script document for manual testing or automation testing.
- Create automation Test Script (Web, Mobile) with Silk Test and Katalon
- Regression Testing
- Coordination with Product team
- Report Summary Test



placed on



Education



Certifications

IT Support Engineer

Division : IT Office Automation

2017 – 2018

1. Microsoft Exchange Server 2007 & 2013

- Create bulk usermail existing from Active Directory
- Create mail flow on Exchange Server
- Manage Exchange Server 2007 and 2013
- Query of properties user mailbox and tracking email user in powershell
- Whitelist an IP server in receive connector to activate email notification

2. Iron port Cisco (Email Security Appliance)

- Whitelist and blacklist from external mail organization
- Create specific rule for one or more users (send or receive as subject, domain or body email)
- Tracking email from external mail to internal mail Danamon
- Troubleshoot when user cannot send and receive email from external organization

3. Active Directory

- Troubleshoot when NT user locked out from another pc or devices used
- Create new user and query the properties user
- Manage AD server
- Create DNS in AD

4. Jira Software Atlassian (Task Management tools)

- Create project problem tracking
- Manage Jira

5. MDM (Mobile Device Management)

- Setting ActiveSync on user for use the EMM
- Whitelist the mobile device using powershell

6. Microsoft Sharepoint

- Configuring Corportare File Sharing
- Manage user profile permission and policies

7. DNS (InfoBlox)

- Change pointing DNS IP
- Add new record DNS

STMIK STI&K Jakarta

2012 – 2017

Sistem Informasi

2017 : Web Programming PHP Training at WebHozz

2016 : Network Administrator at Gunadarma University

2020 : Belajar Git at Kelas Online Codepolitan

2020 : Dokcer untuk Pemula at Kelas Online Codepolitan

2020 : Kubernetes untuk Pemula at Kelas Online Codepolitan

2021 : Pelatihan Data Engineer