

Sudirman Pelani

Experienced with Active Directory, Exchange Server, Ironport, Infoblox, Jira Software, Jira Confluence, Serena Business Mushup, Silk Test. Have knowledge with Agile and SDLC.



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Personal Details

Name	Sudirman Pelani
Date of Birth	10 Nov 1991
Domisili	Tangerang City
Marital Status	Married
Religion	Islam

Softskills



Good Communicating



Analitical



Team Work



Adaptive



Hard Working

Indonesia

Aktif

English

Pasif

Experience



placed on



IT Support Engineer & IT Tester
Division : IT Quality Management

2018 - Present

1. Support Dimensions application

- Build flow for versioning object
- Troubleshoot
- Maintainance & Enhancment Application
- Document Supporting Application
- Configuration Application

2. Support Serena Business Mushup application

- Build Serena Business Mushup 14.4
- Create Flow
- Trainer SDLC, SMLC and Agile process with application
- Solved ticketing request user
- Document Supporting Application
- Troubleshoot
- Maintainance & Enhancment Application

3. Support Jira Confluence and Jira Bitbucket application

- Insatallation
- Manage Configuration
- Manage user
- Integration to LDAP, Exchange, Jira and Jenkins
- Create global template
- Create workflow with add-ons
- Maintainance server

4. IT Tester Automation with Silk Test and Katalon

- Create plan test document
- Create Test Automation
- Report Summary Test



placed on



Education



Certifications

IT Support Engineer

Division : IT Office Automation

2017 – 2018

1. Microsoft Exchange Server 2007 & 2013

- Create bulk usermail existing from Active Directory
- Create mail flow on Exchange Server
- Manage Exchange Server 2007 and 2013
- Query of properties user mailbox and tracking email user in powershell
- Whitelist an IP server in receive connector to activate email notification

2. Iron port Cisco (Email Security Appliance)

- Whitelist and blacklist from external mail organization
- Create specific rule for one or more users (send or receive as subject, domain or body email)
- Tracking email from external mail to internal mail Danamon
- Troubleshoot when user cannot send and receive email from external organization

3. Active Directory

- Troubleshoot when NT user locked out from another pc or devices used
- Create new user and query the properties user
- Manage AD server
- Create DNS in AD

4. Jira Software Atlassian

- Create project problem tracking
- Manage Jira

5. MDM (Mobile Device Management)

- Setting ActiveSync on user for use the EMM
- Whitelist the mobile device using powershell

6. Microsoft Sharepoint

- Configuring Corportare File Sharing
- Manage user profile permission and policies

7. DNS (InfoBlox)

- Change pointing DNS IP
- Add new record DNS

STMIK STI&K Jakarta

2012 – 2017

Sistem Informasi

2017 : Web Programming PHP Training at WebHozz

2016 : Network Administrator at Gunadarma University

2020 : Belajar Git at Kelas Online Codepolitan

2020 : Dokcer untuk Pemula at Kelas Online Codepolitan

2020 : Kubernetes untuk Pemula at Kelas Online Codepolitan

2021 : Pelatihan Data Engineer

2021 : Automation Testing using Selenium & Katalon