# Sudirman

## Pelani



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### **Personal Details**



Pasif



## **Experience**

English



Client



#### **Role: IT Senior Quality Assurance**

## Aug 2022 - Now

- Create test script with System Design
- Execute test script and defect or bug
- Manage defect or bug tracking
- **Support User Acceptance Testing**
- Test planning

Job desk;

Provide Test Data with Development Team or surrounding system

### **Project Appliaction:**

- RCS (Retail Credit System)
- Online Form Credit Card
- Online Form Personal Loan
- Mortgage
- E-Statement



Client



Role: IT Quality Assurance Division: IT Remedial System

#### Job desk;

- Create test script with User Story
- Test planning
- Execute test script
- Manage defect or bug tracking
- Daily stand up
- Create Report Testing
- Provide Test Data with Development Team or surrounding system
- Setting script or configuration Pega System for testing

#### **Project Application:**

- Credit Card Onboarding
- Peronal Loan
- Mortgage

#### Role:

Jan 2019 – Aug 2021

- IT Quality Assurance
- Application Support

**Division : IT Quality Management** 

#### Job desk Qulaity Assurance;

- Create test script with FSD and BRD for manual testing and automated testing
- Test planning
- Execute test script

#### Job desk Application Support;

- Provide document application such as BRD, Capacity Plan, SOP
- Trainer SDLC and Agile methodology with quality assurance tools
- Enhancment or maintanance Windows Server and Linux Server
- Insatallation, Configuration, Integration to LDAP, Integration to Exchange.
- Support BAU application and troubleshoot problem application

#### **Project Application:**

- Serena
- Dimensions
- CI/CD
- Bitbucket

#### **Application Support:**

- Serena
- Dimensions
- Bitbucket
- Confluence

## Role : Application Support Division : IT Office Automation

#### Job desk;

#### • Microsoft Exchange Server 2007 & 2013

- Create bulk usermail existing from Active Directory
- Create mail flow on Exchange Server
- Manage Exchange Server 2007 and 2013
- Query of properties user mailbox and tracking email user in powershell
- Whitelist an IP server in receive connector to activate email notification

#### Manage Iron Port :

- Whitelist and blacklist from external mail organization
- Create specific rule for one or more users ( send or receive as subject, domain or body email)
- Tracking email from external mail to internal mail Danamon
- Troubleshoot when user cannot send and receive email from external organization

#### • Jira:

- Create project problem tracking
- Manage Jira

#### • DNS (InfoBlox):

- Change pointing DNS IP
- Add new record DNS

#### Manage Active Directory:

- Troubleshoot when NT user locked out from another pc or devices used
- Create new user and query the properties user
- Manage AD server
- Create DNS in AD

#### **Application Support:**

- Serena
- Dimensions
- Exchange Server Mail
- Active Directory
- Jira
- Iron Port
- DNS (InfoBlox)



Client



### Skill

#### **Soft Skill**

- Presentation
- Coordination
- Leadership
- Critical thinking
- Strong analist for flow system to generate negatif & positif test

#### **Hard Skill**

- Microsoft Server Administration
- RHAL Server Administration
- Web Programming PHP
- Data Engineer (SQL Query)
- API Testing with Postman
- Katalon
- Slik Test
- Git
- SDLC and Agile methodology

## **Education**



**Certifications** 

#### **STMIK STI&K Jakarta**

2012 - 2017

Sarjana Sistem Informasi

2017: Web Programming PHP Training at WebHozz

2016: Network Administrator at Gunadarma University

2020 : Belajar Git at Kelas Online Codepolitan

2021: Pelatihan Data Engineer