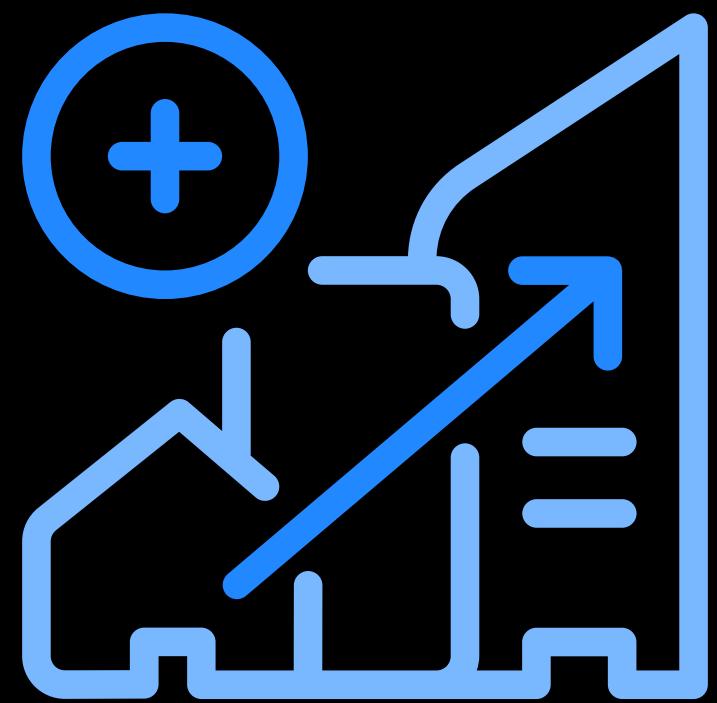




# Scaling DevOps - GitHub's journey from 500+ to 1500+ developers

@jonico/ July 30th 2020





OTTO



AUTODESK®

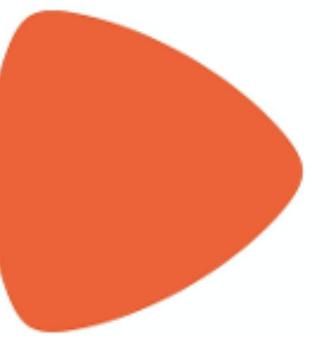
DAIMLER



Continental



Allianz



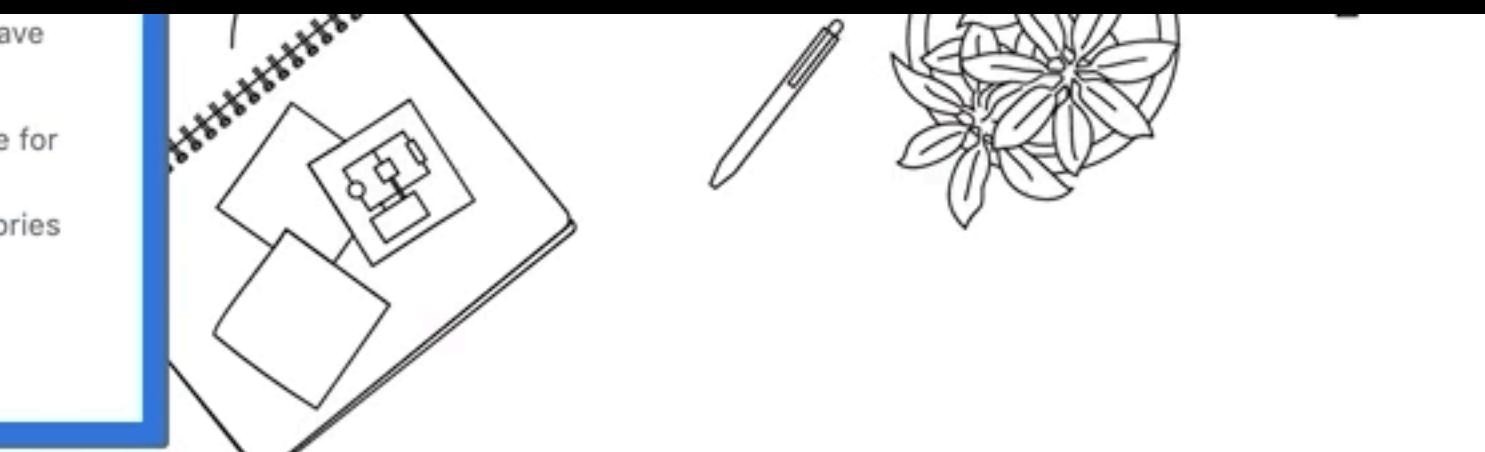
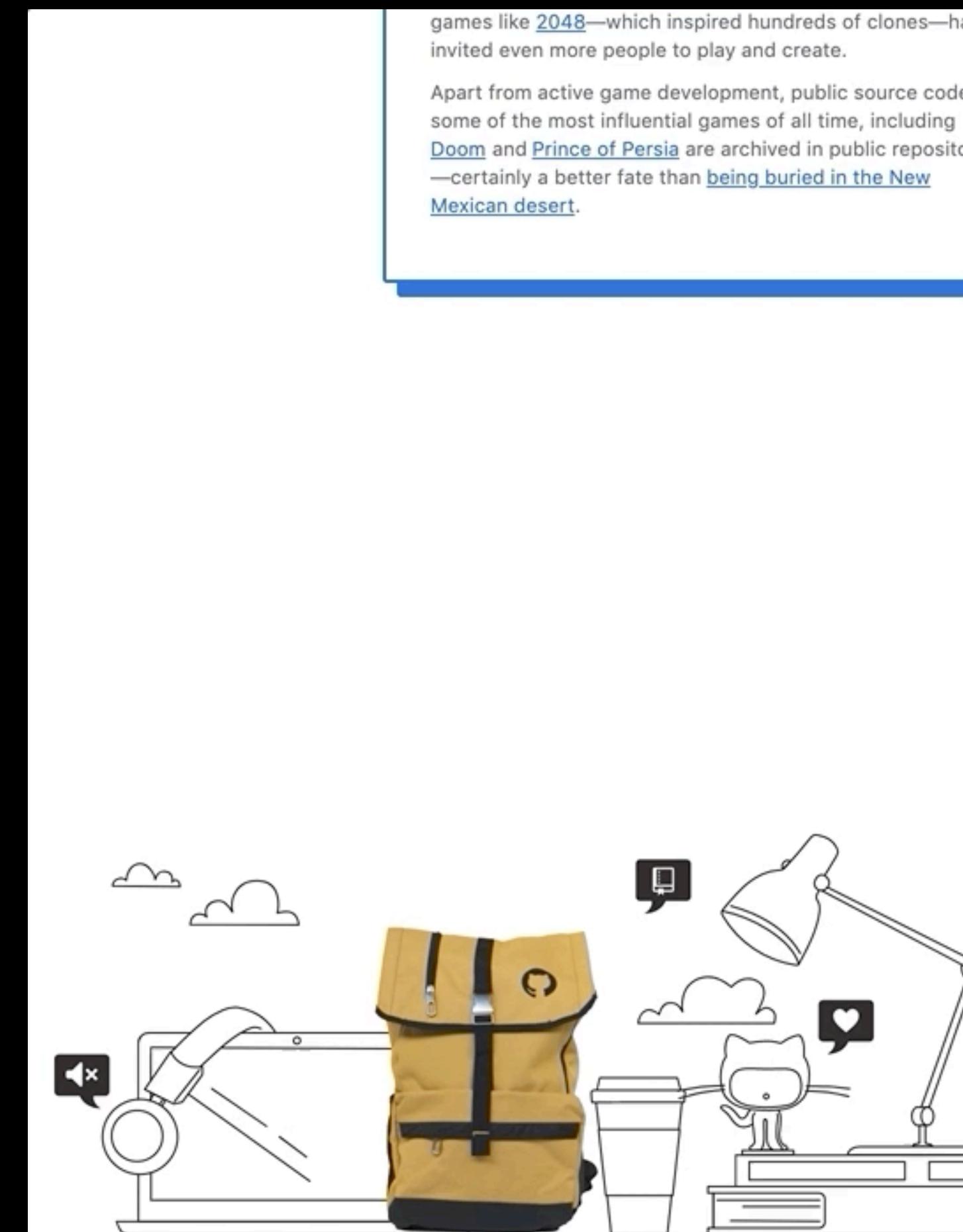
zalando

DEUTSCHE BÖRSE  
GROUP

SCOUT 24



Delivery Hero



games like [2048](#)—which inspired hundreds of clones—have invited even more people to play and create.

Apart from active game development, public source code for some of the most influential games of all time, including [Doom](#) and [Prince of Persia](#) are archived in public repositories—certainly a better fate than [being buried in the New Mexican desert](#).

22 SEP

## GitHub Classroom starts school

[GitHub Classroom](#) makes it easier for teachers to distribute starter code and collect assignments on GitHub. Today, students at high schools, universities, and coding bootcamps are learning across 1.8 million Classroom repositories—but these are far from the only educational resources on GitHub.

From lists of resources to massive open online courses (MOOCs) like [edX](#) and [Udacity](#), you've created thousands of ways to learn software development on GitHub. Courses at that top [our list](#) include [Ada's Jumpstart program](#) and [Stanford's TensorFlow Tutorials](#). STAT545 is teaching thousands of students to wrangle data, while [CS50](#) is being adopted in classrooms across the United States.

In the last decade, community-driven programs like Django Girls have kicked off online tutorials, hosted in-person events, and broadened learning opportunities for students around the world. Our [Campus Experts](#) are also building tech communities on campuses in more than 15 countries.

what's  
in it for  
**ME?**



# GitHub Now vs Then

**Repositories**

**150 M+**

vs. 36 M in 2016

**Registered users**

**50 M+**

vs. 14 M in 2016

**Pull Requests**

**400 M+**

vs. 130 M in 2017

**Suggested fixes for security alerts**

**4 M+**

vs. 800 K in 2018



99%

Of software projects use open source

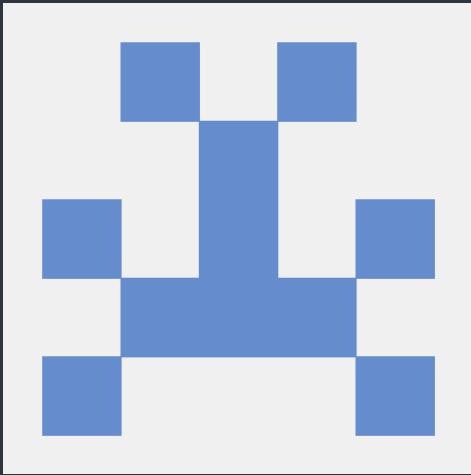
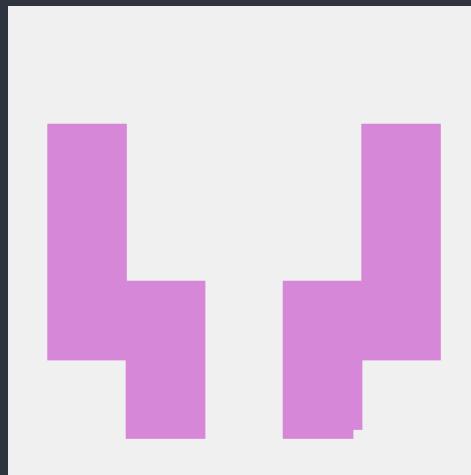
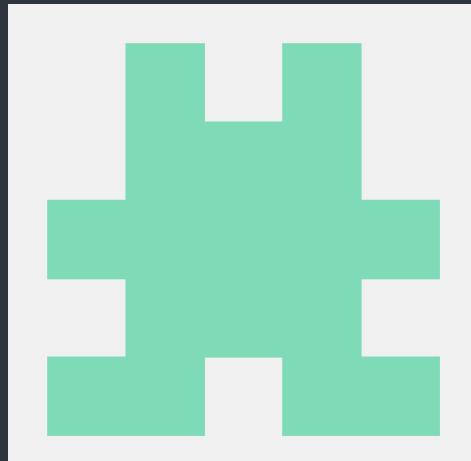
## Code

---

```
1 import kiwisolver  
2 import numpy  
3
```

## Community contributors

---



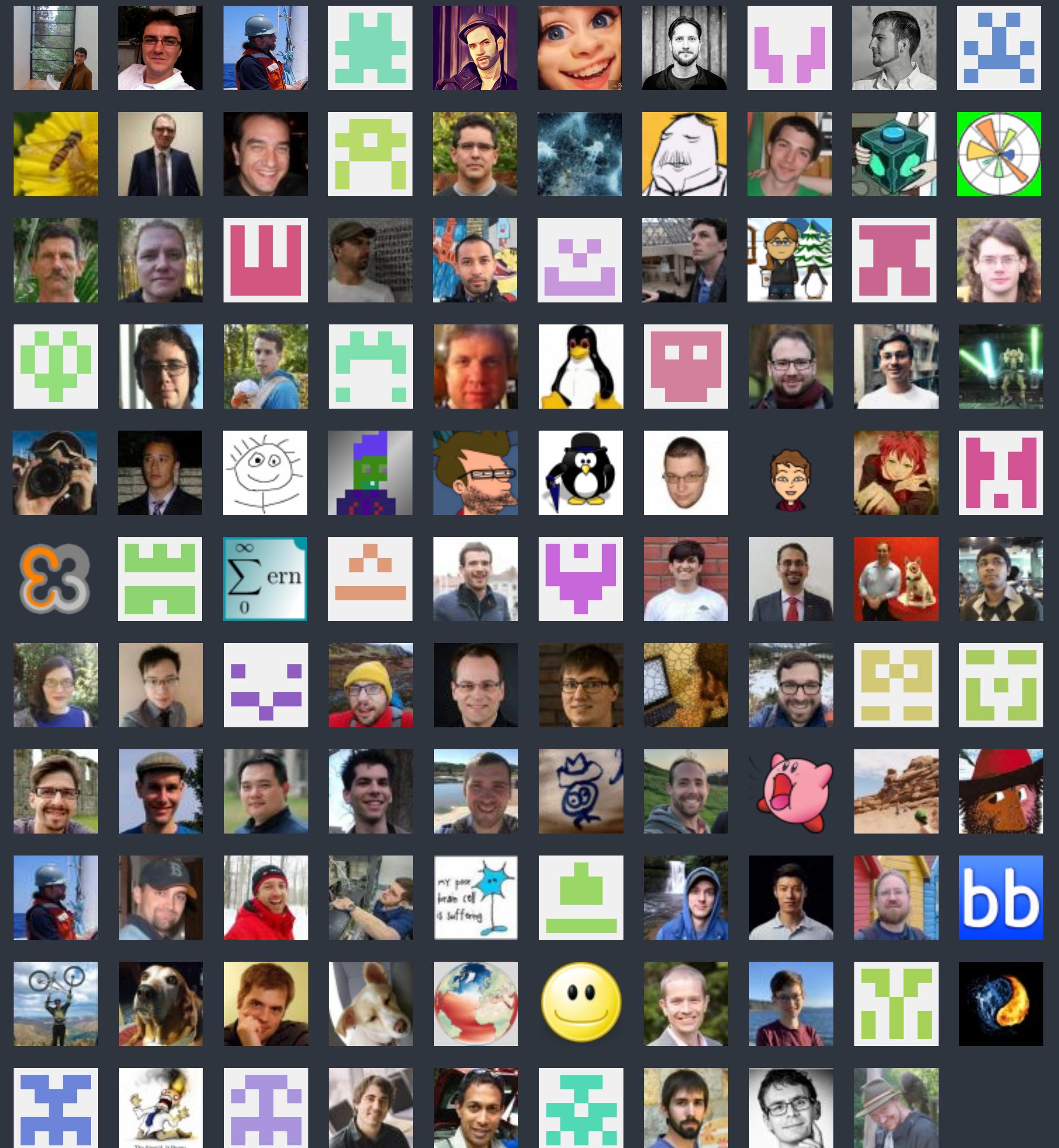
## Code

---

```
1 import kiwisolver  
2 import numpy  
3 import matplotlib
```

## Community contributors

---



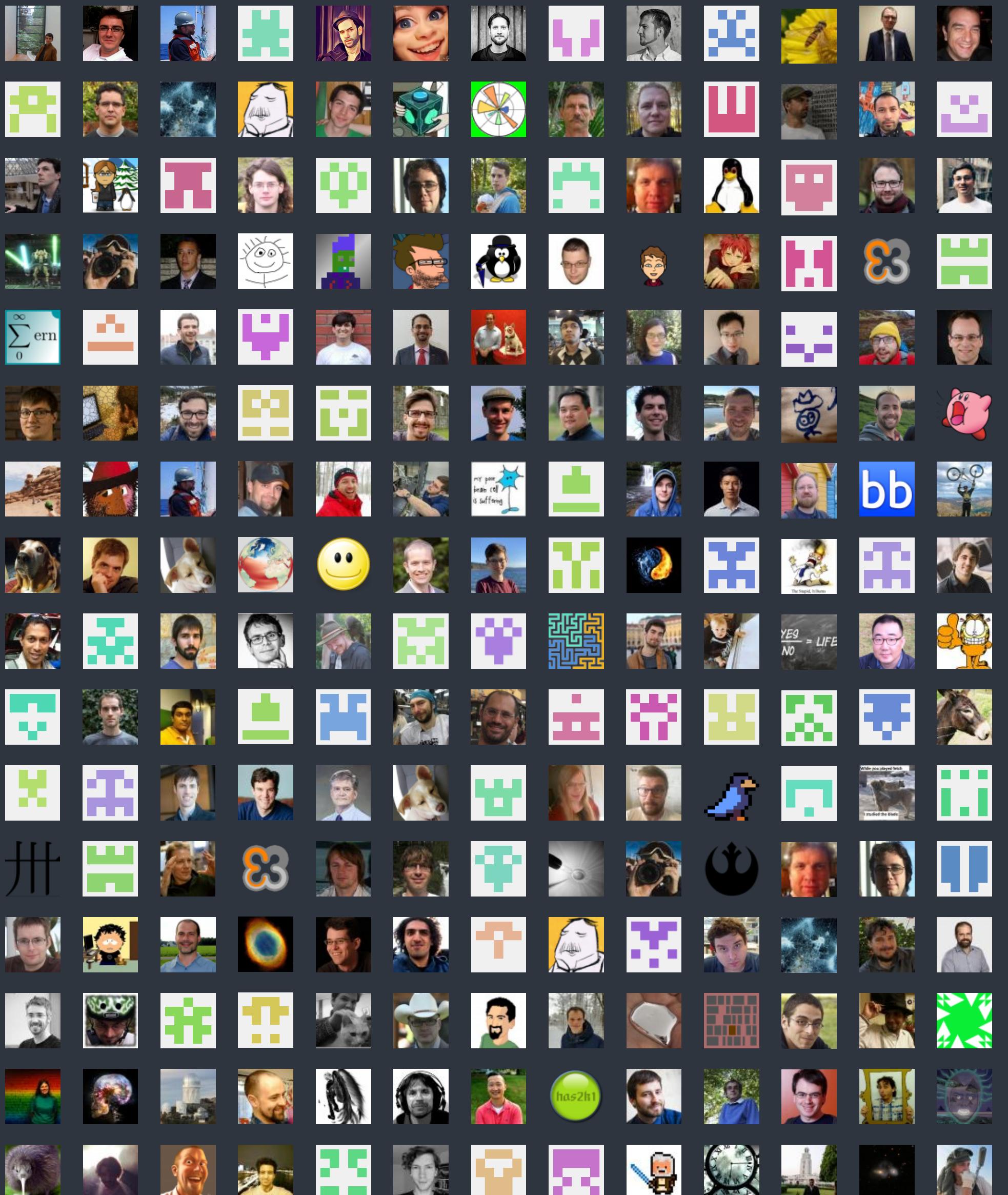
## Code

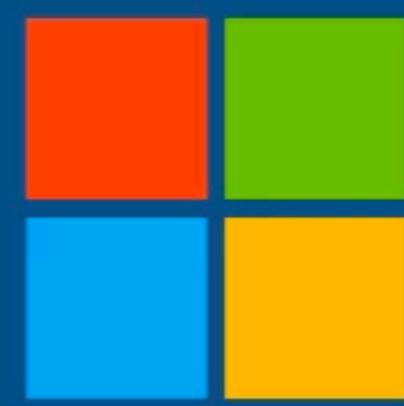
---

```
1 import kiwisolver  
2 import numpy  
3 import matplotlib
```

## Community contributors

---

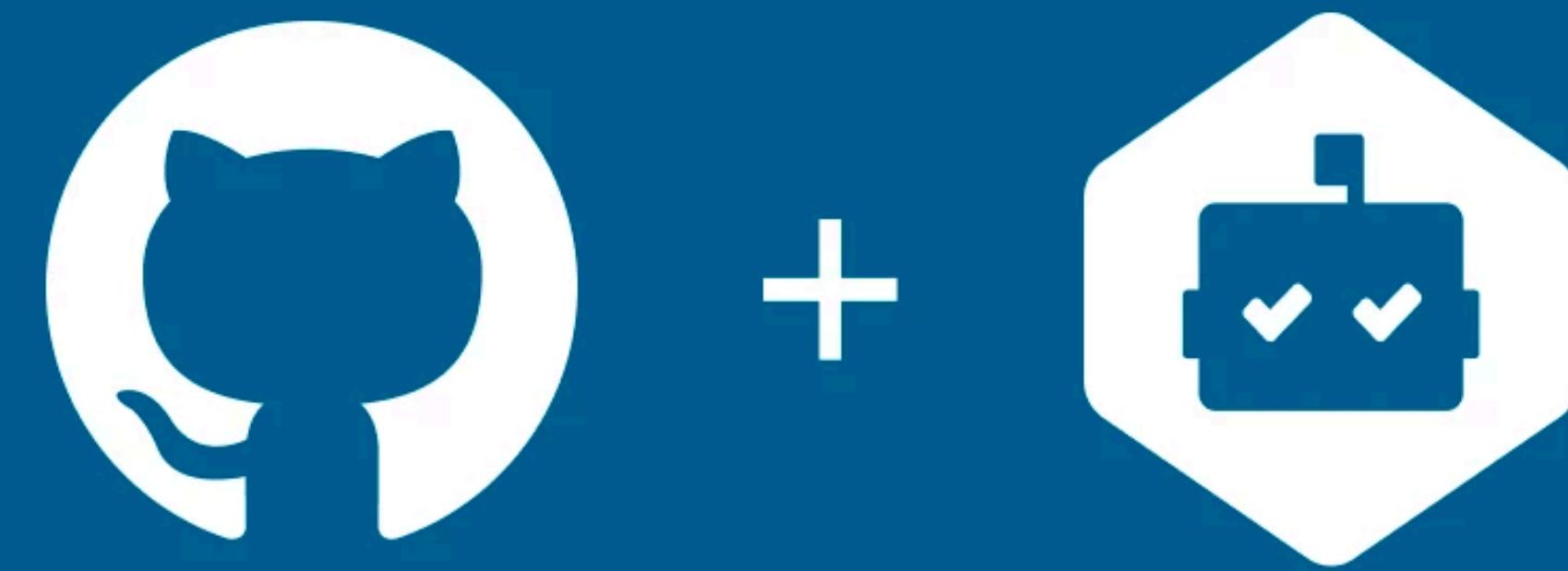




# Microsoft

# GitHub





# One million pull requests

merged with Dependabot



+

**npm**



+ Semmle

Open

Introduce GitHub Actions v2 #10  
Parameterized gcc version f0fa028

Test libzengithub package on main platforms  
on: push

✗ test (macOS-10.14)



● test (windows-2016)

● test (windows-2019)

✓ test (ubuntu-16.04)

✓ test (ubuntu-18.04)

✓ \${{ format('Set up Python {0}', matrix.python-version) }}

✓ Install C and C++ header files

✓ Install conan && conan package tools

✓ Generating conan user directory and building the solution

1027 ZenGitHub/1.0@jonico/stable (test package): Running test()

1028

      MMM.                .MMM

1030

      MMMMMM            MMMMMM

1031

      MMMMMM            MMMMMM

1032

      MMMMMM            MMMMMM

1033

      MMMMMM            MMMMMM

| It's not fully shipped until it's fast.

1034

      MMMMMM            MMMMMM

1035

      MMMM:- -:::::- -:::MMMM

  | /

1036

      MM~:~ 00~::::~ 00~:~MM

1037

      .. MMMM:::00::::+:::00:::MMMM ..

1038

      .MM:::::: .\_. ::::::MM.

1039

      MMMM; :::::;MMMM

1040

      -MM      MMMMMM

1041

      ^ M+      MMMMMM

1042

      MMMMMM MM MM MM

1043

      MM MM MM MM

1044

      MM MM MM MM

1045

      .~~MM~MM~MM~MM~~.

1046

      ~~~~MM:~MM~~~MM~:MM~~~

1047

      ~~~~~==~~=~~=~~=~~=~~

1048

      ~~~~~==~~=~~=~~=~~

1049

      :~~==~~=~~

1050

1051 [HOOK - attribute\_checker.py] pre\_export(): WARN: Conanfile doesn't have 'description'. It is recommended to add it as attribute

1052

✓ Complete job

# GITHUBBERS

# REMOTE

# CURRENTLY IN SF

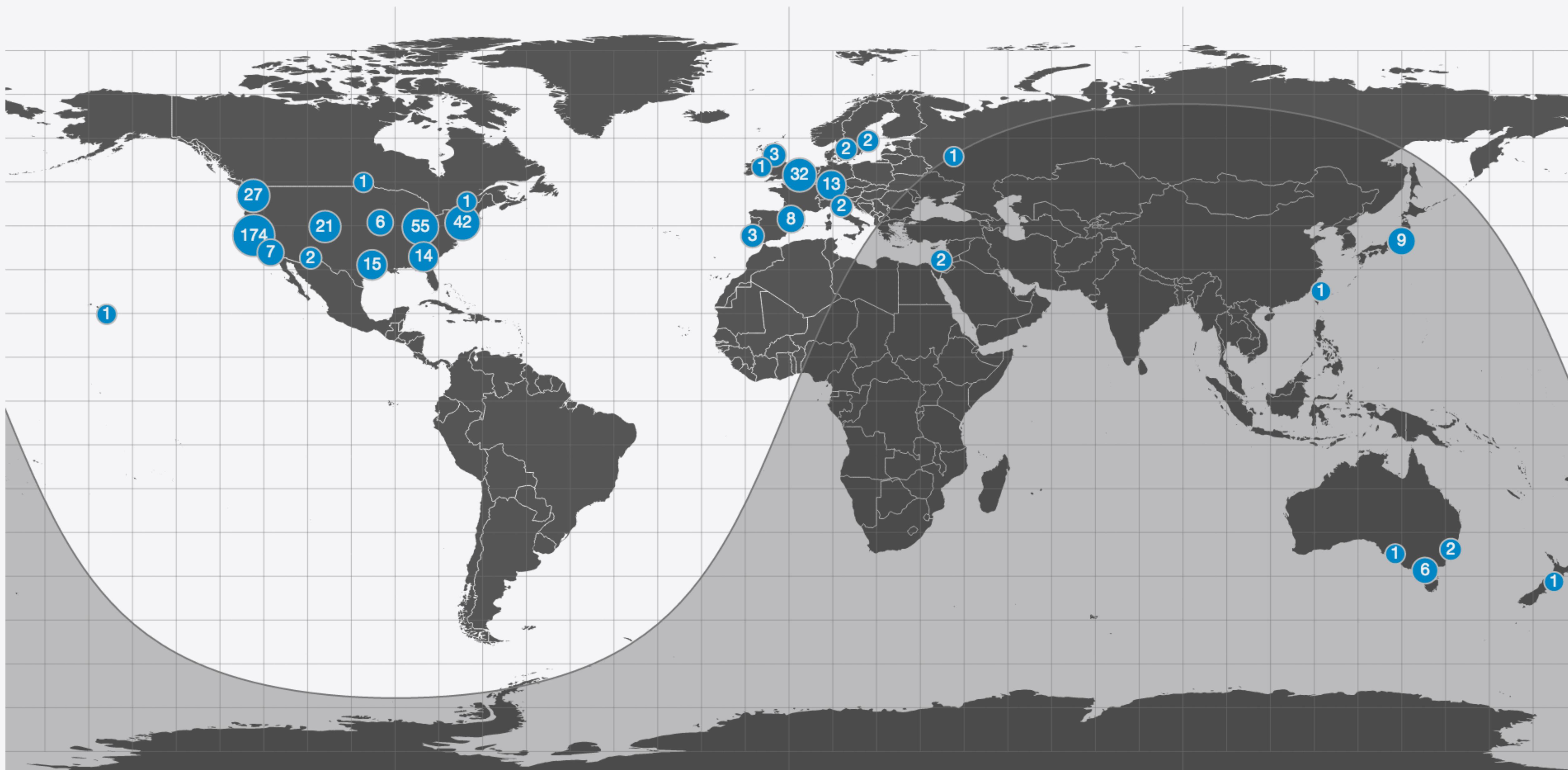
## NEW HIRES

574

**315 / 54%**

**256 / 44%**

18 / 3%



# GITHUBBERS

# REMOTE

## BASED IN SF

## NEW HIRES

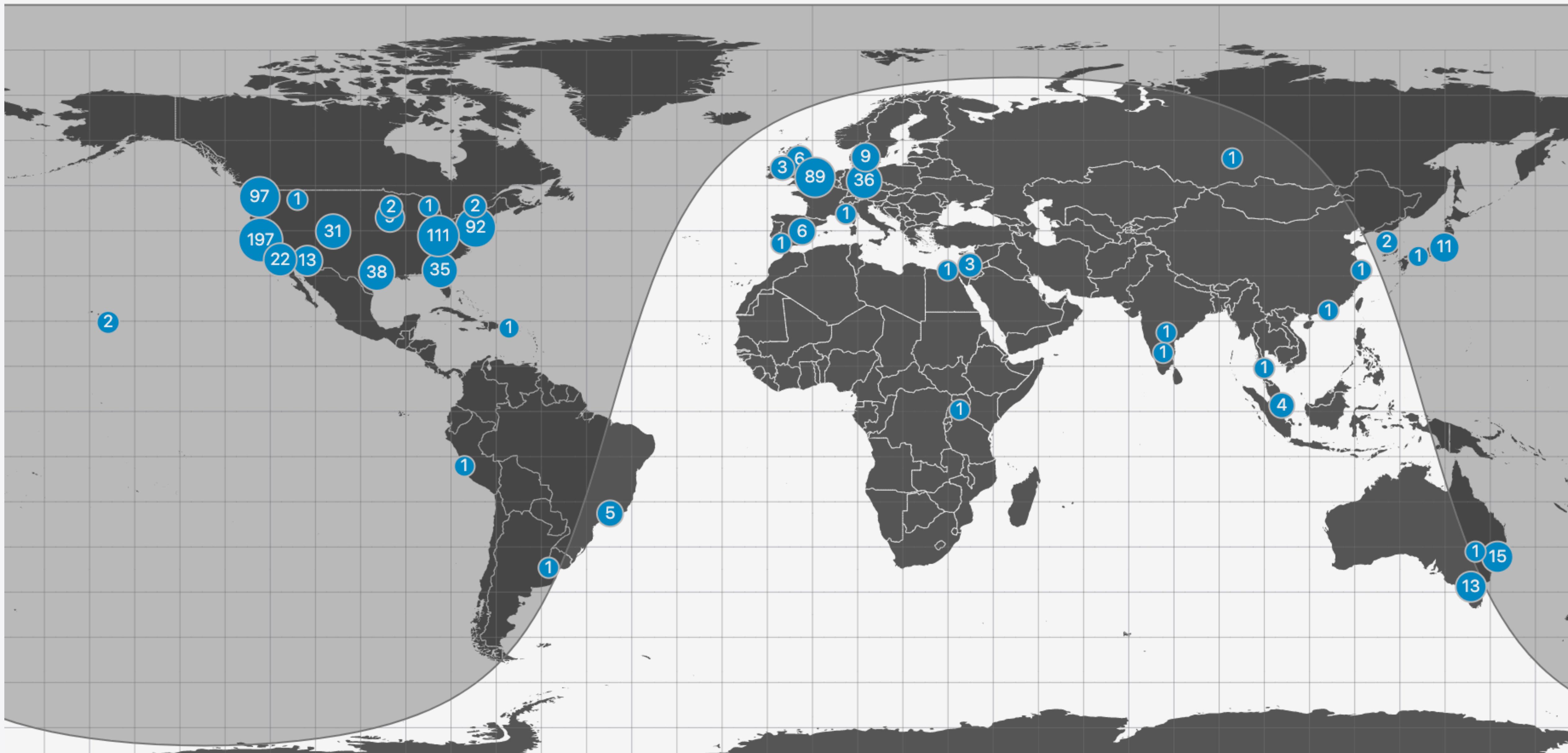
1613



**1229 / 76%**

**383 / 23%**

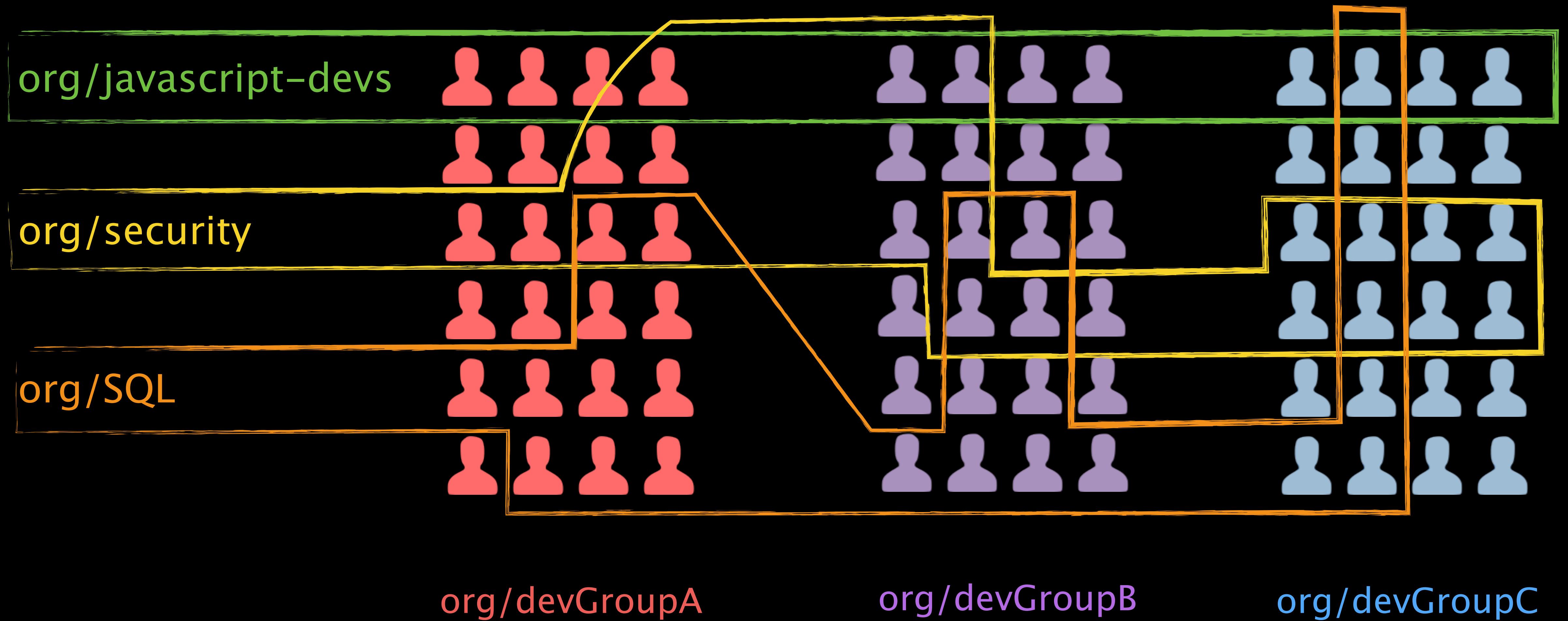
195 / 12%





# Avoid use of emails

If there is no link it does not exist





# More teams than people

Use team @-mentions to communicate across departments

# What stayed (and evolved)

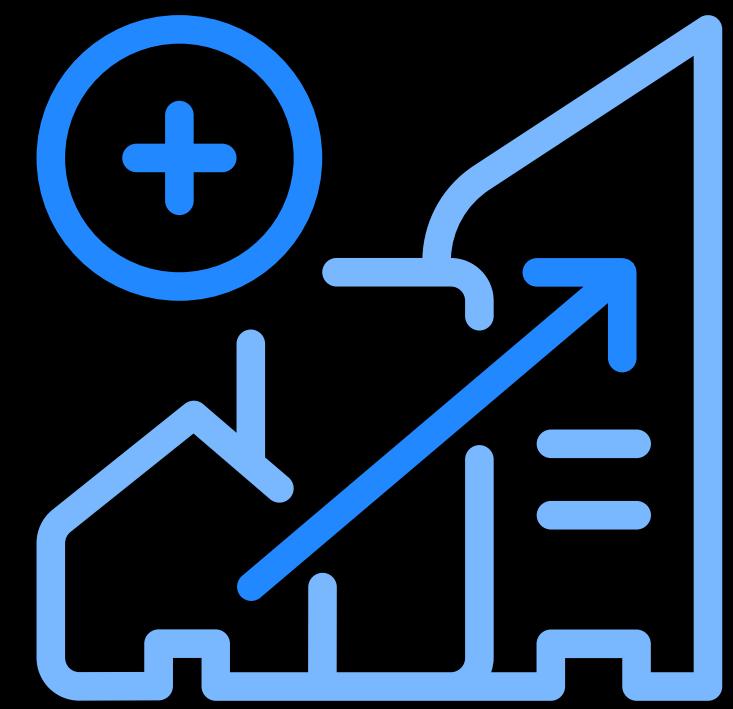


Remote First  
No Emails

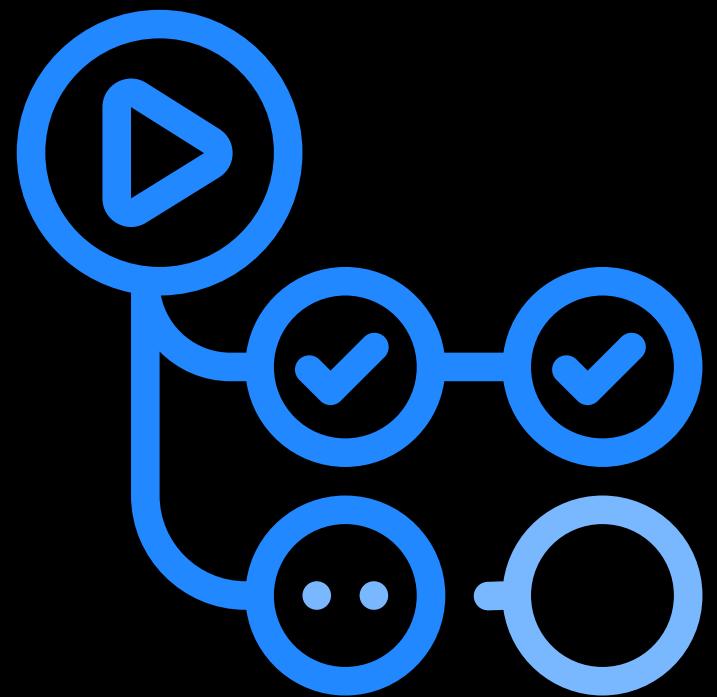


ChatOps  
Hubot

# What changed heavily



Architecture  
Languages



Flaky Test  
Detection



Deploy  
Trains

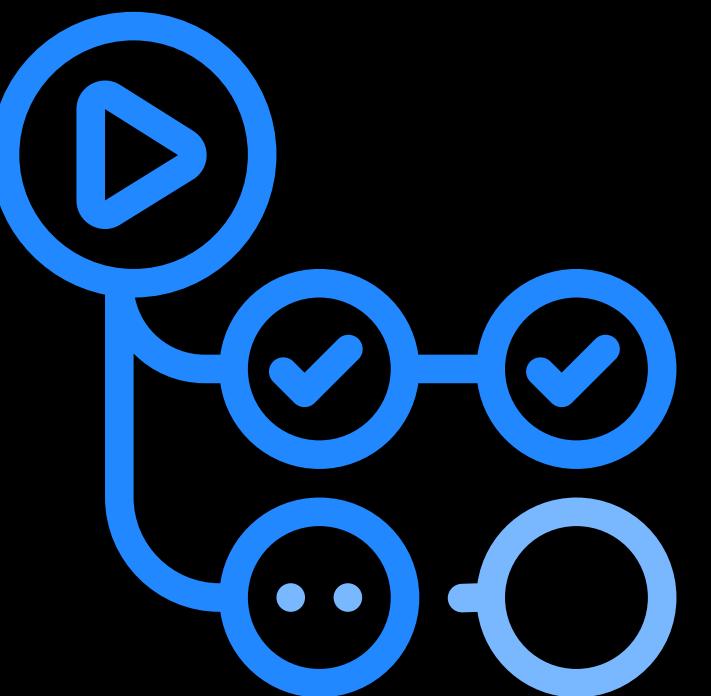
what's  
in it for  
**ME?**



# Focus For Today



Architecture  
Languages



Flaky Test  
Detection



ChatOps  
Hubot



# Architecture / Languages

*github*

# MODA

APPS IN STYLE





# From monolith to micro services

From one Ruby/Rails monolith  
to many micro services running on Kubernetes,  
managed by Moda - GitHub's internal service platform



KubeCon



CloudNativeCon

North America 2017

# Keynote: Kubernetes at GitHub

Jesse Newland, Principal Site Reliability Engineer, GitHub



KELSEY GILMORE-INNIS

SITE RELIABILITY ENGINEER  
GITHUB

# INFRASTRUCTURE AS PRODUCT BUILDING GITHUB'S FUTURE

Full screen (f)





# Paved roads for Ruby, Go, Java, C#

sponsoring team, loosely moderated environment, staffed and moderated environment, containerized releases available to production, test, and development clients, issue tracking for defects and feature requests, release and deprecation policy, roadmap with a plan for future improvements, style guide, supported by automated validation

and formatting tooling, set of guidelines / recommendations for when using this language is appropriate, recommended and supported client libraries and workflows, recommendations for IDEs and plugins, automated and documented development workflow approved by relevant stakeholders, automated and documented CI / CD approach approved by relevant stakeholders, vulnerability detection and patch management workflow approved by relevant stakeholders, sample application designed to serve as a consolidated example of best practices, ...

# Unicorns???

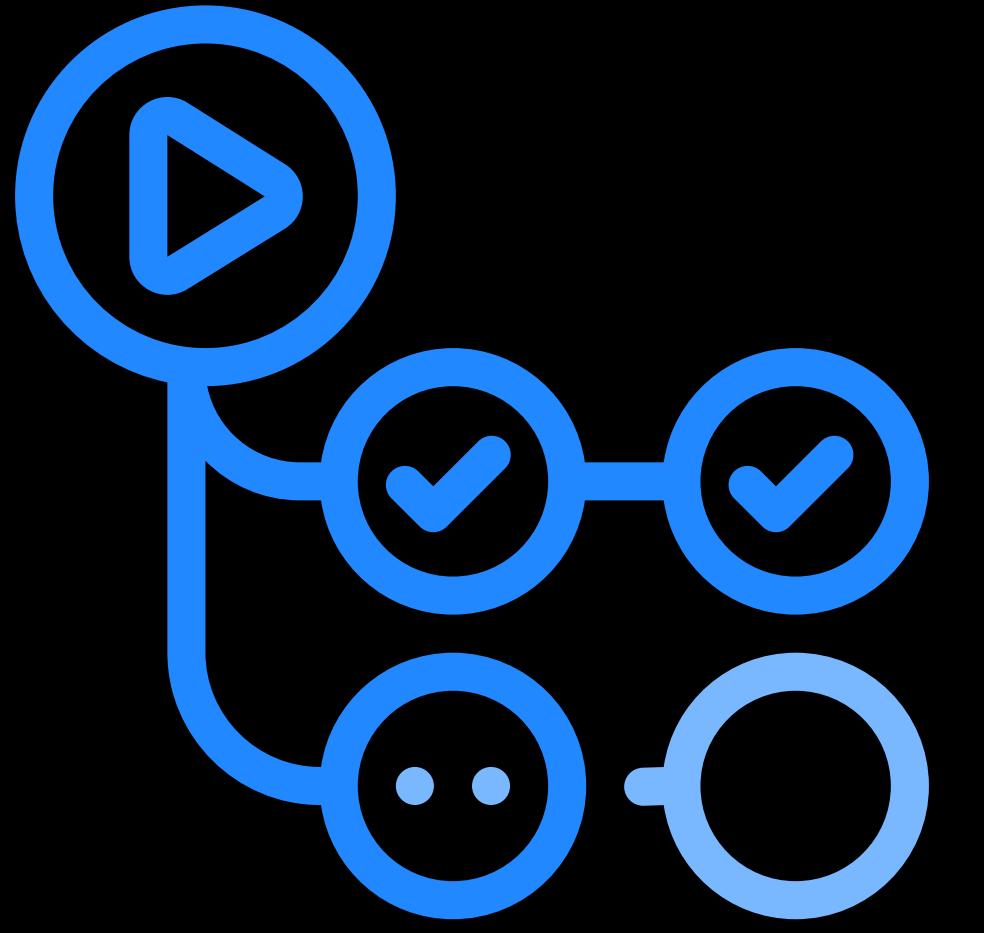


**This page is taking way too long to load.**

Sorry about that. Please try refreshing and contact us if the problem persists.

[Contact Support](#) — [GitHub Status](#) — [@githubstatus](#)



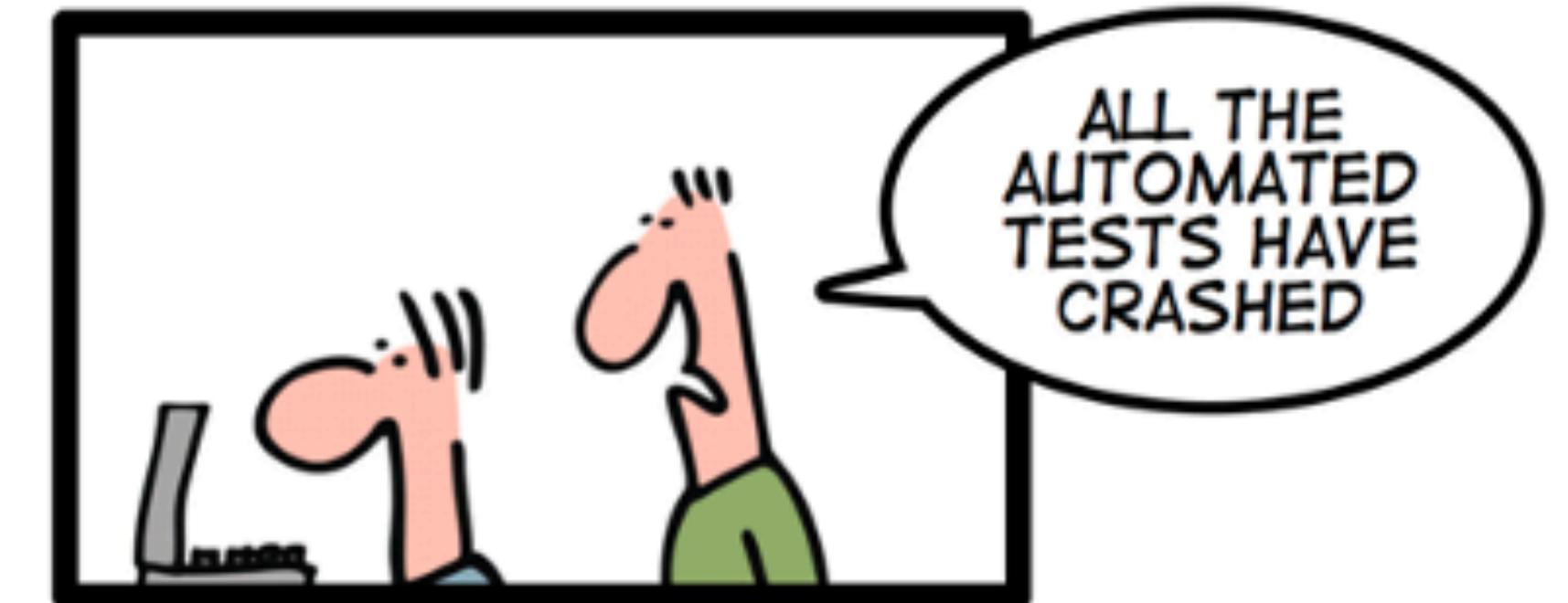


# Flaky Test Detection

## Confession time

Please raise your hand if you had to deal with flaky tests, i.e. tests that sometimes fail because of

- side effects of test execution order
- Reliance on external services, e.g. a remote HTTP API or time servers
- Current phase of the lunar cycle, cosmic rays, bad luck/karma, etc.



## Flaky test math class

Let's assume a single  
flaky test fails  
in 1 out of thousand runs

How big is the like likelihood  
that an entire test suite run  
with  $n$  tests of that sort  
creates a least one  
intermittent test failure

$$P_{\text{fail}}(n) = 1 - 0.999^n$$



$$P_{fail}(n) = 1 - 0.999^n$$

**1 test**

$$P_{fail}(1) = 0.001$$

**10 tests**

$$P_{fail}(10) = 0.009955$$

**100 tests**

$$P_{fail}(100) = 0.0952$$

**1000 tests**

$$P_{fail}(1000) = \mathbf{0.6323}$$



# 30 percent of builds affected

On 2018-12-06, **167 of 545 times**  
our github-all-features test suite  
would have failed **if it were not for marked flakes**

# What's a flake candidate

- A flake candidate is a test that
  - both passes and fails against the same code (git tree) where less than 50 tests were failing
  - have been experienced by more than 1 user, on more than 1 branch
  - will be automatically captured and logged by the CI system by re-running failed tests
- Each flake candidate, has a SHA as identifier. The SHA is determined by:
  - Test name
  - Test suite
  - The first significant line of the exception stack trace

[Open Flakes](#)[Closed Flakes](#)[Flake Candidates](#) **0 Selected** **144 Total**NWO: [github/github](#)  
Buildables: [github](#), [github-all-features](#), [enterprise](#)[Clear](#)[Add](#)[TeamDestructionDestroyOperationContext / caf0604f8f7](#)

Test two operations race

[Clear](#)[Add](#)[github-all-features / test-make-rails-6-default](#) **Flake Candidate**

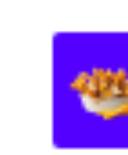
Occurred about 1 hour ago • Built at 2019-08-20 13:20:37 UTC • Built on janky-nunix-

[github-all-features / steves-analytics](#) **Flake Candidate**

Occurred 4 days ago • Built at 2019-08-16 18:01:13 UTC • Built on janky-nunix-f57d910.private-us-east-1.github.net

[github-all-features / queue-prep-t](#)

Occurred 5 days ago • Built at 2019-08-15 15:28:16 UTC • Built on janky-nunix-

[github-all-features / sponsors-criteria-migration](#) **Flake Candidate**

Occurred 13 days ago • Built at 2019-08-07 19:50:51 UTC • Built on janky-nunix-

[github-all-features / split-up-get-refs-endpoint](#) **Flake Candidate**

Occurred 19 days ago • Built at 2019-08-01 14:35:23 UTC • Built on janky-nunix-f

[TeamDestructionDestroyOperationContext / 93ff7a917b0b36583](#)

Test throttle the deletes

[Clear](#)[Add](#)[github-all-features / test-make-rails-6-default](#) **Flake Candidate**

Occurred about 1 hour ago • Built at 2019-08-20 13:20:37 UTC • Built on janky-nunix-

[github-all-features / steves-analytics](#) **Flake Candidate**

Occurred 4 days ago • Built at 2019-08-16 18:01:13 UTC • Built on janky-nunix-



# What's a flake

- Flake candidates that are manually inspected by a developer and identified as intermittent test failures can be turned into real flakes (via ChatOps and Janky UI).
- CI builds will still succeed if < 30 flakes failed (and all other tests pass)
- Flakes are identified as issues in github/github with the label of failing-test, multiple flake candidates can belong to the same issue
- All open flake have assigned owners and a deadline (1 week) to fix, else the test should rather be deleted
- Closing a flake is as simple as closing the issue. If an intermittent test failure reappears within 5 days, it will reopen the flake issue.

# Flaky test detection allows 30 percent more deployments



## Flaky tests detection

Build #15378054 (481472e) of github-build-deploy-tarball-bp/master was successful (437s, queued 3s)

Build #15378045 (481472e) of enterprise/master failed with 8 known flakes - 9 failures (433s, queued 4s)

Build #15378071 (481472e) of github-rails-next/master was successful with 12 known flakes (440s, queued 3s)



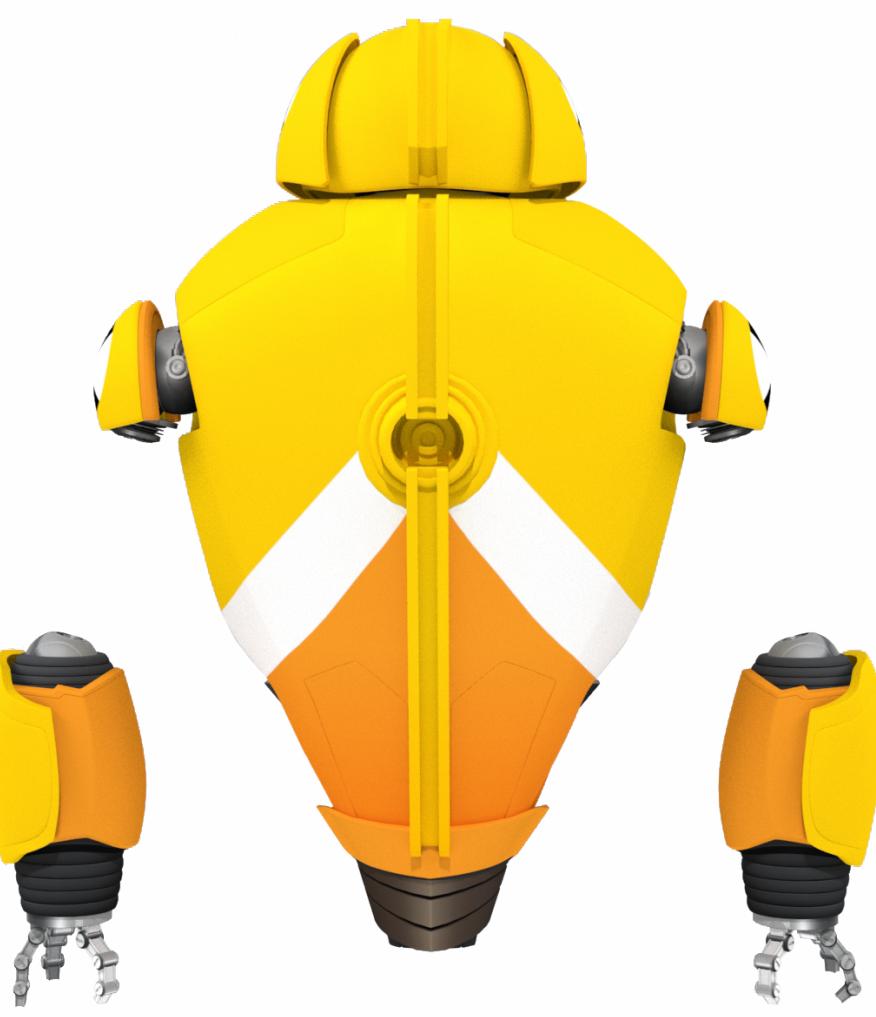
**latentflip** 8:59 AM

.ci flakes add github

186b00f5f68c436c94e0dc4912bc3e80 <https://github.com/github/github/issues/109058>



# ChatOps



The Most Important Startup's Hardest Worker Isn't a Person

SUBSCRIBE

BUSINESS CULTURE DESIGN GEAR SCIENCE SECURITY TRANSPORTATION

## SHARE



CADE METZ BUSINESS 10.23.15 7:00 AM

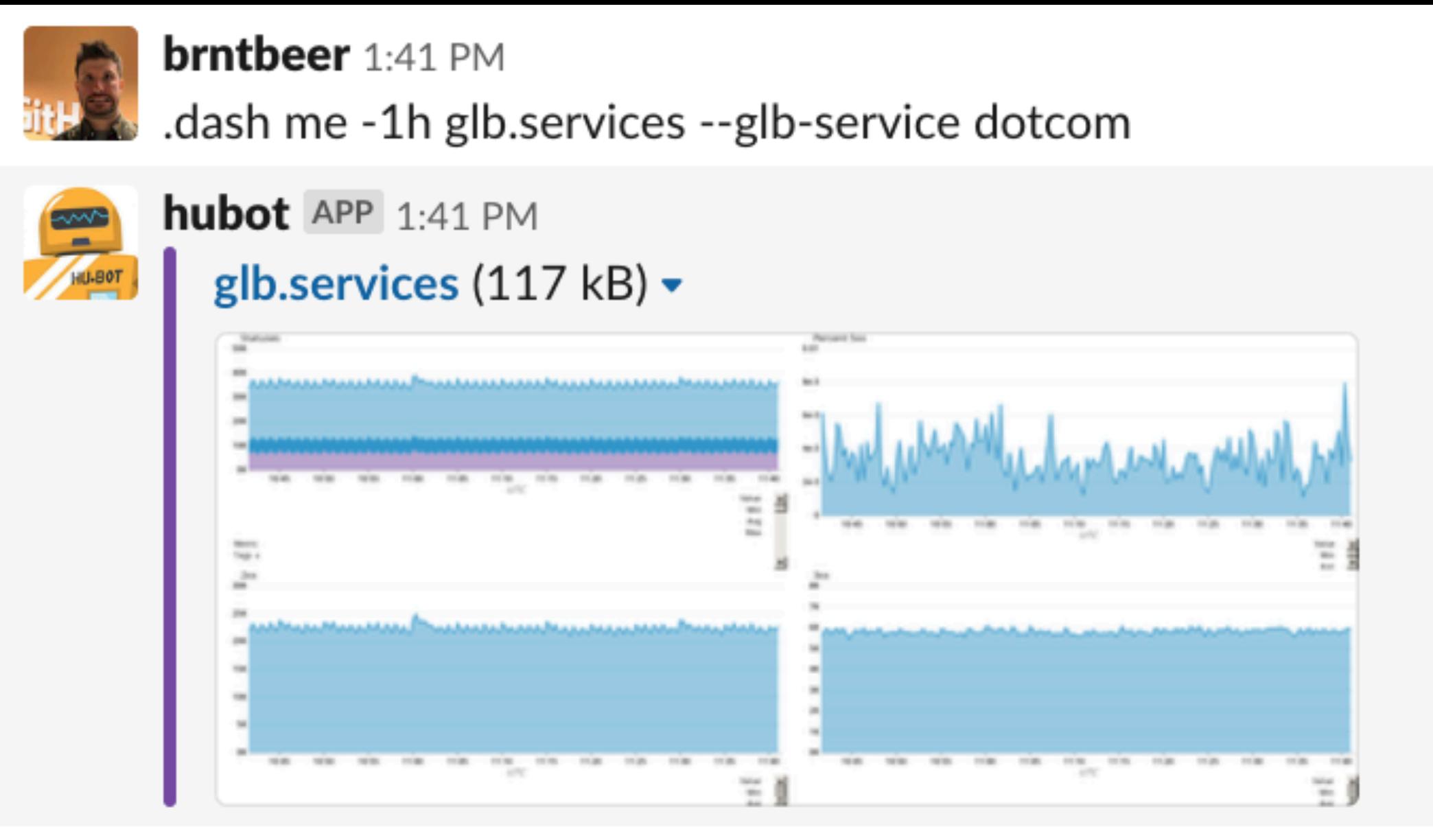
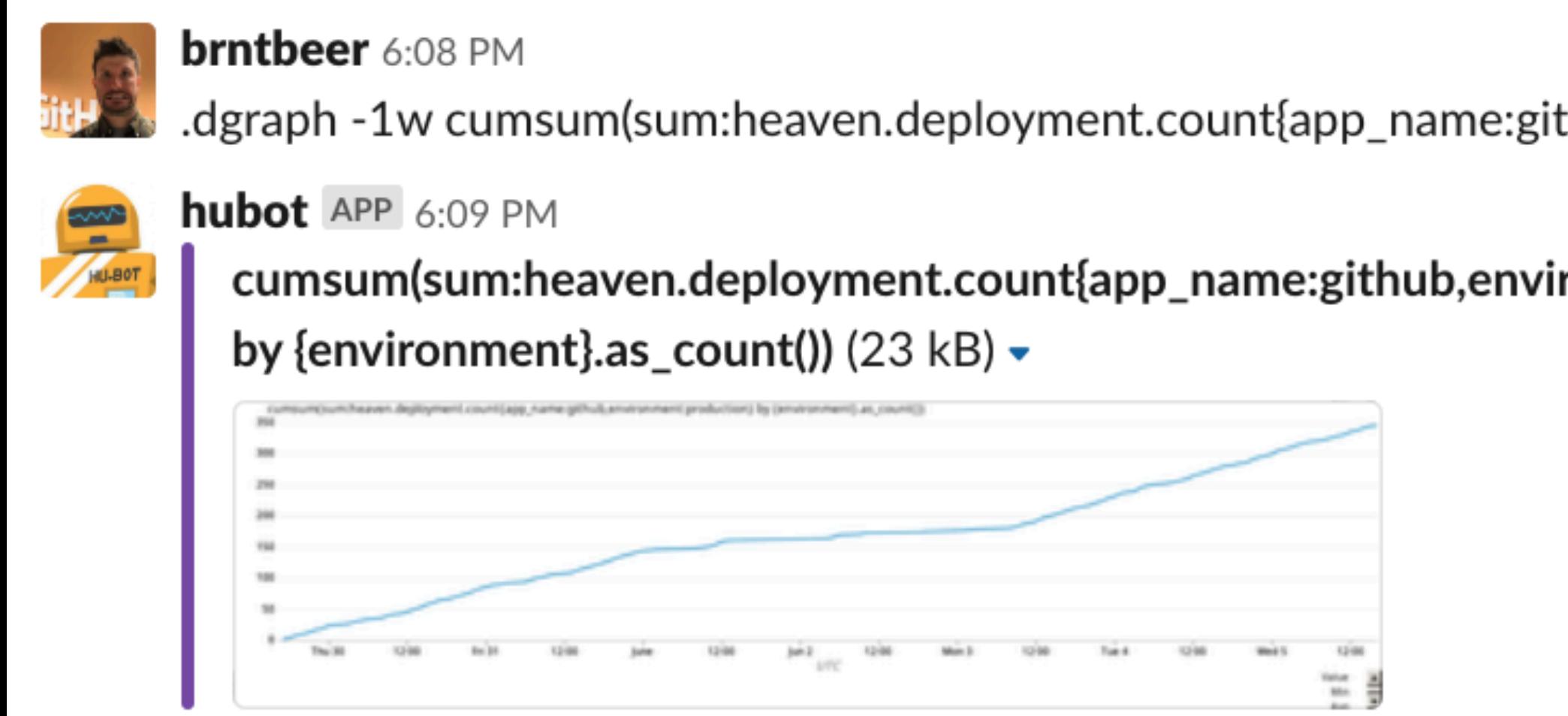
# THE MOST IMPORTANT STARTUP'S HARDEST WORKER ISN'T A PERSON

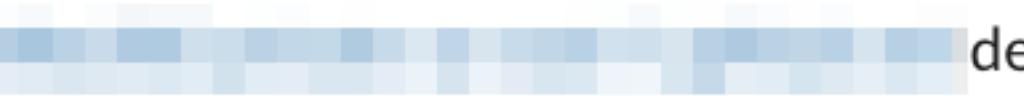
'It's a new way of working.'

—SAM LAMBERT, GITHUB

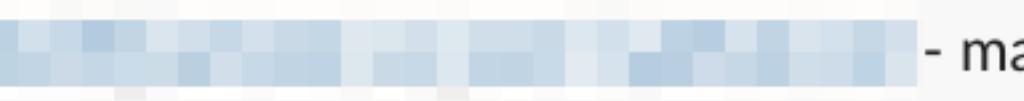
Sam Lambert, the director of systems at GitHub, calls Hubot "the hardest working GitHubber." That's a company-wide in-joke. Hubot isn't really a GitHubber. He's a bit of software that plugs into the GitHub chat system. About five years ago, a guy named Ryan Tomayko built Hubot as an easier way for the company's engineers to manage and

modify all the hardware and software underpinning GitHub.com. Simply by sending a message to Hubot—much as they'd send a message to anyone else from inside the GitHub chat client—engineers could update the operating



 **carlosmn** 11:45 AM  
.maint enable gitbackups-maintenance- destroying

 **hubot** APP 11:45 AM  
@carlosmn:  authentication required for [.maint enable](#). Check your mobile device.

 **hubot** APP 11:45 AM  
gitbackups-maintenance- - maintenance mode enabled successfully! Window will expire in 60 minutes.

 **carlosmn** 11:47 AM  
.instance destroy hostname=gitbackups-maintenance-

 **brntbeer** 1:51 PM  
.catalog owner notifications

 **hubot** APP 1:51 PM  
Service: notifications  
Maintainer: shayfrendt  
Team: github/pe-notifications  
Escalation Paths:  
sev1:  [.pager trigger github-dotcom-oncall critical <reason>](#)  
sev2:  <https://github.com/github/github/issues>  
sev3:  [#pe-notifications](#)

**WORKED FINE IN  
DEV**

**OPS PROBLEM NOW**

[memegenerator.net](http://memegenerator.net)

[3]

**No one  
talks  
to each  
other**

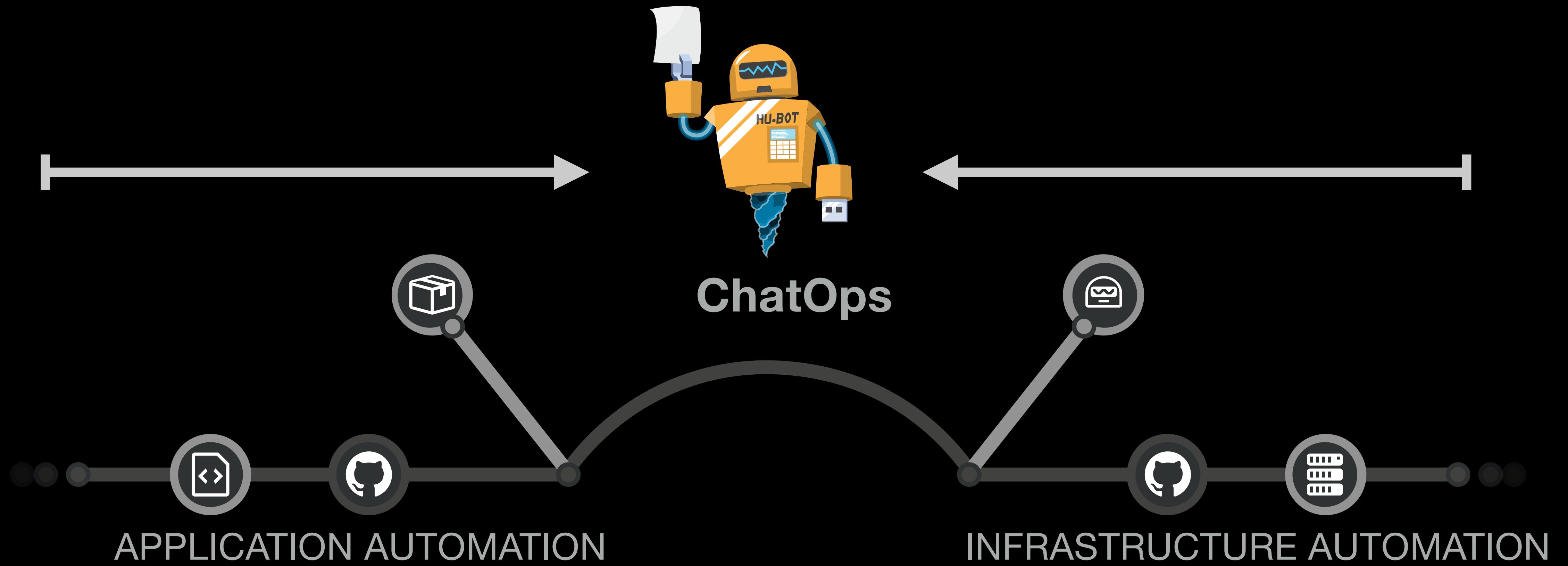


WELCOME TO  
OPERATIONS  
PLACE NEW  
WORK HERE



eWEEK

# ChatOps as the cultural glue





**jonahberquist** 6:46 PM

.mysqlproxy disable github [REDACTED]



**hubot** BOT 6:46 PM

disabling github-[REDACTED]

github-[REDACTED]::

disabled server mysql/github-[REDACTED] [Show more...](#)



**tomkrouper** 6:47 PM

Do we want to re-up durability on a couple replicas to make sure that is fine?



**samlambert** 6:47 PM

.status green



**hubot** BOT 6:47 PM

samlambert: Status updated to green



samlambert: I updated GitHub Chat's status, too.



**zerowidth** 6:48 PM

```
.graph me -1h alias(alpha(secondYAxis(github [REDACTED],0.5),"called") +  
aliasByNode(maximumAbove(github [REDACTED] timed-out,0),3) +  
title=Replication+delay+throttling+-  
+mysql1+cluster&hideLegend=false&template=plain&lineMode=staircase
```



**jnunemaker** 6:48 PM

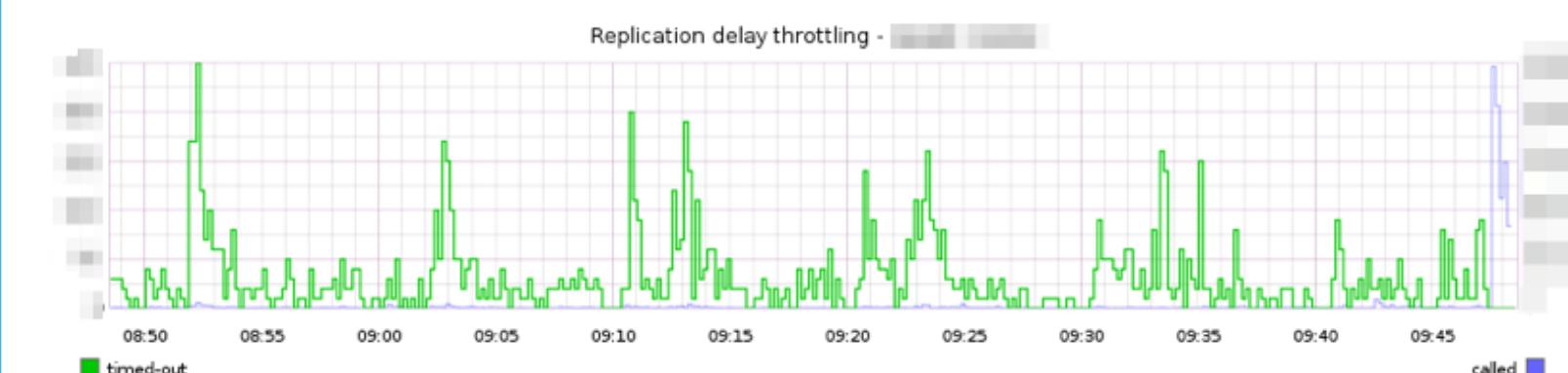
deploying doubling the threshold for user session writes



**hubot** BOT 6:48 PM

[Graph Me](#)

(30KB) ▾





PASTE EMBLEM HERE

**HUBOT** (note: it's pronounced hew-bot)

A CUSTOMIZABLE, LIFE EMBETTERMENT ROBOT

1. GIVEN NAME OF INVENTION  
PLEASE INCLUDE ANY PRONUNCIATION NUANCES

2. DESCRIPTION OF INVENTION  
PLEASE BE AS CLEAR AND CONCISE AS POSSIBLE

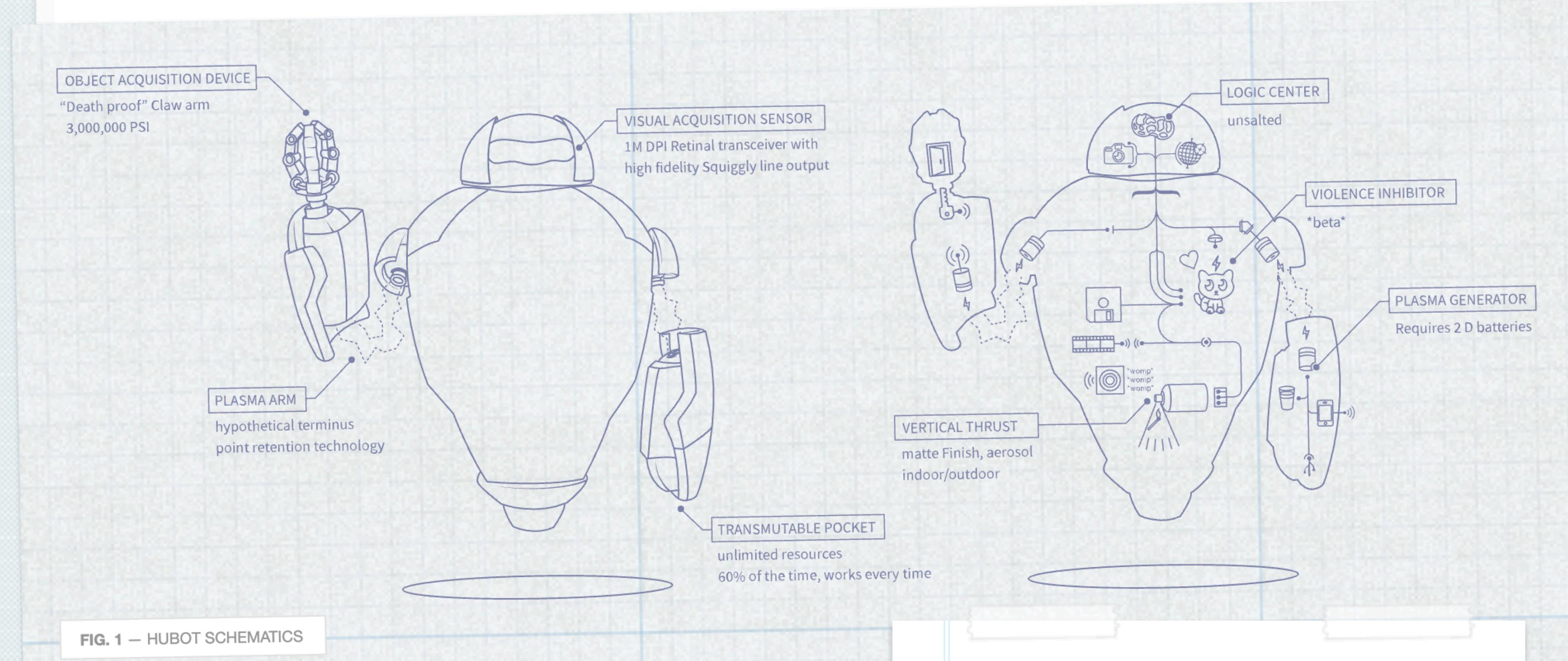
3. PICTURE OF INVENTOR  
INCLUDE PICTURE OF INVENTOR (IF APPLICABLE)

4. AFFILIATED COMPANY  
INCLUDE AFFILIATED COMPANY LOGO (IF APPLICABLE)

5. SIGNATURE OF INVENTOR  
PLEASE DO NOT ATTEMPT TO SIGN WHILE INEBRIATED

**VIEW HUBOT'S DOCUMENTATION**  
(LEARN ABOUT GETTING STARTED, ETC.)

**VIEW HUBOT'S SOURCE CODE**  
(VIA [HTTP://GITHUB.COM/GITHUB/HUBOT/](http://github.com/github/hubot/))





# Summary

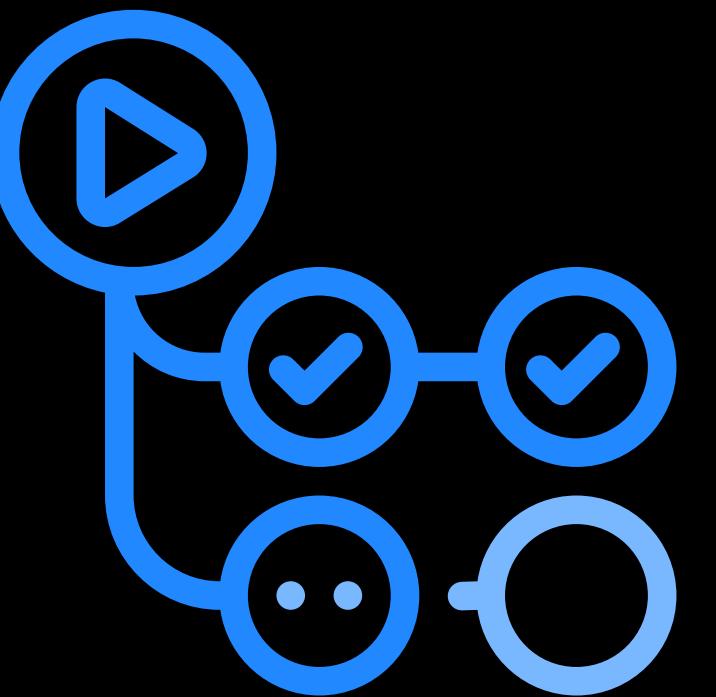
what's  
in it for  
**ME?**



# Focus For Today



Architecture  
Languages



Flaky Test  
Detection



ChatOps  
Hubot

Realität ↑

Ponyhof

# Was bei einem neuen Job wichtig ist

In Deutschland stehen bei der Beurteilung eines Arbeitsplatzes die spezifischen Technologien im Vordergrund, gefolgt von der Büroumgebung und der Unternehmenskultur. Die Technikbranche kämpft insgesamt mit Problemen rund um die Vielfalt und im Allgemeinen machen Entwickler sie nicht zu einer Priorität bei der Suche nach einem Job. Deutsche Entwickler, die einer geschlechtsspezifischen Minderheit angehören (Frauen, nicht binär), schätzen die Vielfalt in einer Organisation eher.



## Wie Entwickler potenzielle Arbeitsplätze bewerten: Höchste Priorität

Die Sprachen, Frameworks und andere Technologien, mit denen ich arbeiten würde

**19,4 %**

Das Arbeitsumfeld oder die Unternehmenskultur

**17,4 %**

Die Vergütung und die angebotenen Zusatzleistungen

**15,1 %**

Die Möglichkeiten der beruflichen Weiterentwicklung

**14,2 %**

Die spezifische Abteilung oder das Team, in der/in dem ich arbeiten würde

**9,8 %**

Die Möglichkeit, von zu Hause aus /remote zu arbeiten

**8,2 %**

Die Branche, in der ich arbeiten würde

**6,5 %**

Wie weit verbreitet oder einflussreich das Produkt oder die Dienstleistung, an der ich arbeiten würde, ist

**5,2 %**

Die wirtschaftliche Leistungsfähigkeit / der Finanzierungsstatus des Unternehmens oder der Organisation

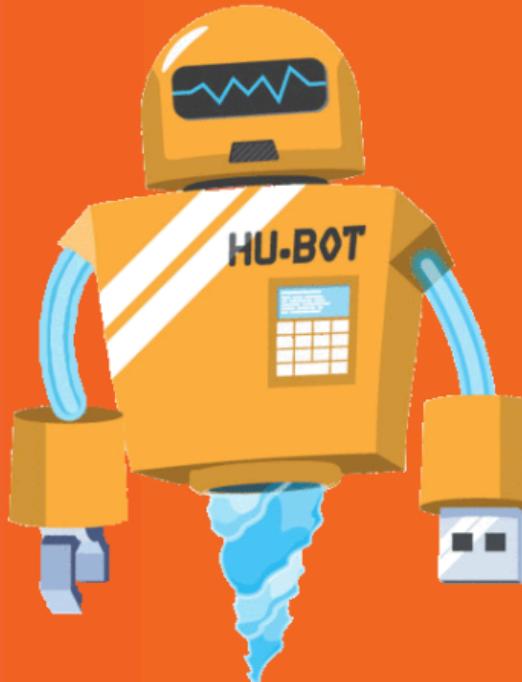
**2,6 %**

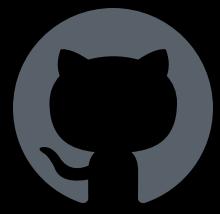


@jonico

# HOW THE FUTURE OF SOFTWARE HAS TO BE DIFFERENT

“Es ist nicht deine Schuld,  
dass der Code ist wie er ist,  
es wär’ nur deine Schuld,  
wenn er so bleibt.”





Thank you