

Frequently Asked Questions (FAQ)

Appointments & Booking

Q: Do you accept walk-ins?

A: My studio operates strictly by appointment only to give each client the proper time and care they deserve.

Q: Do you accept same-day bookings?

A: Yes, same-day bookings are accepted depending on availability. Please note that a squeeze-in fee may apply for rush appointments.

Q: How do I book an appointment?

A: You can book through my official booking form, social media page, or by messaging directly. Once your slot is confirmed, you'll receive the details and preparation reminders.

Q: Is there a deposit required?

A: Yes, a ₦500 deposit is required to secure your appointment. This will be deducted from your total bill during your visit. Deposits are non-refundable but may be transferred if you reschedule within the allowed timeframe.

Q: What if I'm late?

A:

15 minutes late = ₦200 late fee

30 minutes late = Appointment cancelled and deposit forfeited

Q: Can I reschedule?

A: Yes, rescheduling is allowed up to 3 days before your appointment. A ₦200 rescheduling fee applies and must be settled before confirming your new slot.

Failure to reschedule within the timeframe will result in deposit forfeiture.

Russian Manicure & Services

Q: Does the Russian Manicure hurt?

A: No, it should never hurt. It's a gentle, detailed process. If you ever feel discomfort, please let your nail tech know right away so adjustments can be made.

Q: What makes the Russian Manicure special?

A: It uses a precise e-file technique to clean and refine the cuticles safely, giving a super clean and long-lasting result. It's perfect for those who want flawless, natural-looking nails.

Q: Can men book a Russian Manicure?

A: Yes! It's ideal for men who prefer a clean, well-groomed look. Clear or natural builder gel can also be added for extra strength and shine.

Q: Can I book both manicure and pedicure in one session?

A: Yes! You can book both — just inform your nail tech in advance so the schedule can be properly adjusted.

Studio Rules & Comfort

Q: Can I bring a companion?

A: Yes, one companion per client is allowed to maintain a peaceful atmosphere. Please inform them about the procedure length, as sessions can take time. A relaxed environment helps ensure your nails turn out perfectly!

Q: Can I bring my child?

A: Yes, you may bring your child as long as they can stay calm and behave during the session. There's a TV available in the studio so your child can watch while we do your nails.

Q: Do you have pets?

A: Yes I have two friendly dogs — a Shih Tzu and a Mini Pinscher. They may greet you when you arrive but will settle down soon after.

If you have dog allergies or asthma, I recommend booking a home service instead for your safety and comfort.

Q: Is there parking available?

A: There's no dedicated parking space, but street parking is available near the studio. Please plan accordingly.

During Your Session

Q: What should I do during the procedure?

A: Once your session starts, please keep your hands steady and relaxed. Avoid touching anything that may cause dust or hair to stick to your nails.

Q: Can I use my phone?

A: You may use your phone in between steps, but please minimize movement once the polishing or intricate detailing begins.

Q: Can I take breaks?

A: Of course! You can request a water, CR, or stretch break anytime. Your comfort always comes first.

Q: What if I feel burning during gel curing?

A: A mild warm sensation is normal, but if it feels hot, gently pull your hand out of the lamp and let your nail tech know.

Q: Can I send an inspo photo before my appointment?

A: Yes, please do! Sending your nail design inspiration in advance helps your nail tech prepare materials and plan the design ahead — especially for intricate nail art.

Payments & Fees

Q: How much are your services?

A: Prices depend on your chosen service and design complexity. A full price list is available on the Services page or by message upon request.

Q: What payment methods do you accept?

A: I accept Cash, GCash, and PNB transfers.

Q: Is the deposit deductible from the total?

A: Yes, your ₱500 deposit will be deducted from your final total on the day of your appointment.

Aftercare & Nail Maintenance

Q: How long will my nails last?

A: With proper care, your gel or builder nails can last 3–5 weeks, depending on your daily activities.

Q: What's the best way to care for my nails?

A:

Moisturize cuticles regularly with cuticle oil.

Avoid using your nails as tools.

Wear gloves when washing dishes or cleaning.

Schedule a refill or removal once your nails grow out.

Q: Can I remove my gel or extensions at home?

A: It's not recommended. DIY removal can cause damage to your natural nails. Book a professional removal for safe and proper care.

Studio Information & Amenities

Location:

701-B Carola, Sampaloc, Manila

(Google Map Pin: Grandma Laundry Shoppe)

Wi-Fi:	
SSID:	ZTE_2.4G_TS6gbr
Password:	H3iYhRab
Studio Hours:	
By appointment only — please confirm your slot before visiting.	
Amenities & Reminders:	
Feel free to ask for water, charger, or a CR break anytime.	
Wi-Fi and TV available for your comfort.	
Please relax and enjoy your session — quality takes time.	
Your comfort and satisfaction are always my top priority!	