

## Frequently Asked Questions (FAQ)

### Appointments & Booking

Q: Do you accept walk-ins?

A: My studio operates strictly by appointment only to give each client the proper time and care they deserve.

Q: Do you accept same-day bookings?

A: Yes, same-day bookings are accepted depending on availability. Please note that a squeeze-in fee may apply for rush appointments.

Q: How do I book an appointment?

A: You can book through my official booking form, social media page, or by messaging directly. Once your slot is confirmed, you'll receive the details and preparation reminders.

Q: Is there a deposit required?

A: Yes, a ₱500 deposit is required to secure your appointment. This will be deducted from your total bill during your visit. Deposits are non-refundable but may be transferred if you reschedule within the allowed timeframe.

Q: What if I'm late?

A:

15 minutes late = ₱200 late fee

30 minutes late = Appointment cancelled and deposit forfeited

Q: Can I reschedule?

A: Yes, rescheduling is allowed up to 3 days before your appointment. A ₱200 rescheduling fee applies and must be settled before confirming your new slot.

Failure to reschedule within the timeframe will result in deposit forfeiture.

### Russian Manicure & Services

Q: Does the Russian Manicure hurt?

A: No, it should never hurt. It's a gentle, detailed process. If you ever feel discomfort, please let your nail tech know right away so adjustments can be made.

Q: What makes the Russian Manicure special?

A: It uses a precise e-file technique to clean and refine the cuticles safely, giving a super clean and long-lasting result. It's perfect for those who want flawless, natural-looking nails.

Q: Can men book a Russian Manicure?

A: Yes! It's ideal for men who prefer a clean, well-groomed look. Clear or natural builder gel can also be added for extra strength and shine.

Q: Can I book both manicure and pedicure in one session?

A: Yes! You can book both — just inform your nail tech in advance so the schedule can be properly adjusted.

### Studio Rules & Comfort

Q: Can I bring a companion?

A: Yes, one companion per client is allowed to maintain a peaceful atmosphere. Please inform them about the procedure length, as sessions can take time. A relaxed environment helps ensure your nails turn out perfectly!

Q: Can I bring my child?

A: Yes, you may bring your child as long as they can stay calm and behave during the session. There's a TV available in the studio so your child can watch while we do your nails.

Q: Do you have pets?

A: Yes I have two friendly dogs — a Shih Tzu and a Mini Pinscher. They may greet you when you arrive but will settle down soon after.

If you have dog allergies or asthma, I recommend booking a home service instead for your safety and comfort.

Q: Is there parking available?

A: There's no dedicated parking space, but street parking is available near the studio. Please plan accordingly.



Wi-Fi:
SSID: ZTE_2.4G_TS6gbr
Password: H3iYhRab
Studio Hours:
By appointment only — please confirm your slot before visiting.
Amenities & Reminders:
Feel free to ask for water, charger, or a CR break anytime.
Wi-Fi and TV available for your comfort.
Please relax and enjoy your session — quality takes time.
Your comfort and satisfaction are always my top priority!