InsightForge: AI-Powered Business Intelligence Dashboard

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### **Project Goals**

Analyze and visualize multi-dimensional sales data. Generate automated insights using large language models (LLMs). Support interactive exploration of regional, demographic, and product trends. Evaluate the accuracy of Al-generated insights using LangChain tools.

### **Key Features**

Data Management: Uploads and processes a structured CSV file containing sales, region, product, customer demographic, and satisfaction data. Adds derived columns like Month, AgeGroup, and Customer Segments.

Filtering: Users can filter the dataset by region and product. Filter history is tracked in session state. Visualizations: Includes line and bar charts for monthly trends, region and product performance, gender-based sales, and demographic analysis.

LLM Integration: Uses ChatOpenAI (GPT-4o-mini) to summarize regional, product, satisfaction, and demographic trends.

RAG Integration: Constructs a FAISS vectorstore from structured documents and retrieves relevant context for LLM prompts.

Evaluation: Uses LangChain Evaluator to assess LLM output based on correctness. Ragas support is scaffolded for advanced evaluation.

## LLM Prompt Engineering

InsightForge uses a structured prompt template with variable slot-filling and formatting constraints. It includes filters for Region and Product and inserts context and statistics into the prompt for consistent summaries.

## Metrics Calculated

All metrics are computed in parallel using ThreadPoolExecutor. Metrics include sales by month, sales by region, satisfaction, gender-based sales, product comparison, demographic summaries, and customer segmentation.

# Technologies Used

UI: Streamlit. Backend: pandas, matplotlib, seaborn. AI: LangChain, OpenAI, FAISS. Evaluation: LangChain Evaluator, optional Ragas.

### Usage Instructions

From the project root: activate the virtual environment and run the app using 'streamlit run app.py'. Ensure a valid OpenAl API key is set in the .env file.

### **Error Handling**

Each metric is wrapped in try-except blocks. Vectorstore creation is exception guarded. Summaries fallback to static outputs if generation fails. Filter and summary histories are tracked with limits.

## **Future Improvements**

Enable full Ragas evaluation. Add file upload for custom CSVs. Introduce memory support for session continuity. Package the app as a deployable web service with authentication.