

Rubal Arora

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Professional Summary

- **AWS Certified Solutions Architect – Associate** (*Validation no V9GEDGJL2EEEQ2WL*)
- Worked in banking and telecom domains with **8+ years of total experience**.
- Hands on experience on **DevOps tools** and **AWS services**.
- Understanding **architecture of the application, deployment, failover, Dry Run**.
- Understanding **Security** and doing **Risk assessments**.
- Implementing best practices and process improvement.

Skills:

- **Operating Systems** : Microsoft Windows, Amazon Linux, RHEL, Ubuntu.
- **DevOps Tools** : GIT, Docker, Ansible, Maven, Jenkins, Docker Swarm, Kubernetes, Nagios, Splunk..
- **Ticketing tools** - Service Now & CMS
- **Defect tools**- HPQC and JIRA.
- **DB**- Oracle 11g, MySQL
- **Languages** – Python, Shell Scripting using Bash.

Professional Experience

FIS, Mohali (2017 - Current)

Devops Engineer (Bllpay)

- Hands-on experience in **GIT, Ansible, Maven, Docker, Docker Swarm, Kubernetes, Jenkins** and **Nagios, Splunk**.
- Hands on experience in writing **Playbooks (YAML)** and using **Ansible Ad-Hoc** commands.
- Using docker images from docker hub as well as creating our own docker images form docker containers.Also implementing **Port Mapping & volumes in docker**.
- Established complete **Jenkins CI-CD pipeline** and complete workflow of build and delivery pipelines.
- Hands on experienced in AWS and Python.

Technical Skills on Amazon Web Services (AWS cloud)

- **AWS CERTIFIED SOLUTION ARCHITECT ASSOCIATE**

- Having good knowledge in **EC2, VPC, S3, IAM, SQS, SNS, Cloud Watch, EBS, EFS, Cloud Front, AMI, Elastic Load Balancer, Auto Scaling, RDS, AWS CLI, Cloud Formation, Route 53, NACL, Internet Gateway, NAT Gateway, Snowball.**
- Worked on **S3** bucket - version control, Life cycle management, Cross region replication.
- Hands on experience on **VPC** like creating own CIDR block, subnets, assigning IP's and launching instances into **VPC**. Good understanding in dealing with NACLs and Security Groups.
- Launched Database servers in Private subnet and provided internet through NAT Gateway and bastion servers for security.

TechMahindra, Chandigarh (2014 - 2017) **Production Support (AT&T)**

- Perform deployments in Harvest, related to the new issues that comes up in the Esign process or defects.
- Responsible for tracking of trouble tickets and resolution of escalated incidents.
- Works with interfacing applications teams (ROME, ABSCON, Sales Express, ASAP) to address technical issues that hinders the flow of contracts.
- **RCA:** Doing Root Cause Analysis by analyzing only Critical and High Severity defects raised by IST, E2E and PVT teams, reproducing and checking the logs to locate the cause of the defect and then redirecting it to the appropriate development teams for resolution.
- **Reporting:** Providing daily reports of the status, count, ad-hoc reports to project team and management.

Eclerx, Chandigarh (2012 - 2014) **Production Support (Comcast)**

- Worked on production issues related to different teams.
- Preparation of reports using Remedy, Grand Slam, Comtrac tool which summarises a customer's equipment status, signal strength, upstream-downstream graph aka historical plots etc.
- Prepare hourly reports for the team – to improve efficiency of the team and track the productivity.

Education Qualification:

- Passed Bachelor of Technology from SUSCET, Tangori in the year 2011 with 65.2%
- Passed 12th standard from CBSE Board in the year 2007 with 73%
- Passed 10th standard from CBSE Board in the year 2005 with 80.4%