**MAUA**

Project Scope

October 25, 2022

Overview

1. Project Background and Description
2. Project Scope

In order to achieve the above named, the project will implement 3-tier, responsive web-based application system that will be accessible over the internet through: -

● Smart phones - member access only

● Small devices (iPad and iPad-like devices) - both customers and management.

● Laptops, desktops and large system – both customers and management.

1. Modules
2. High-Level Requirements

The system is web-based application. As such, any device with internet access and the latest browser, will be able to access it.

The new system must include the following:

● Ability to allow both internal and external users to access the application without downloading any software

● Ability to interface with the existing data warehouse application

● Ability to incorporate automated routing and notifications based on business rules

1. Deliverables

● Back-end software that is hosted in the cloud.

● UI Prototype for both customers and management.

● Management web-based application, accessible through specific authorized computers.

● Customers responsive web-based application accessible.

● User documentation manual.

● Technical documentation