



CALL CENTER DASHBOARD

1/1/2021

3/31/2021



Total Calls

4054



Average Speed of Answer

67.52



Total Agent

8

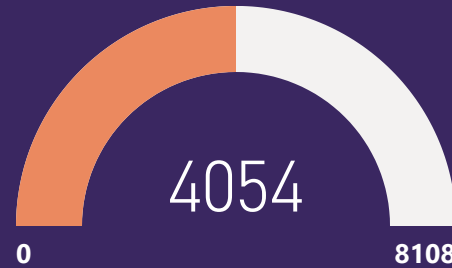
Agent

All

Topic

All

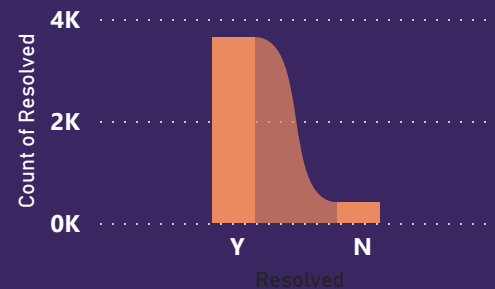
Calls Answered



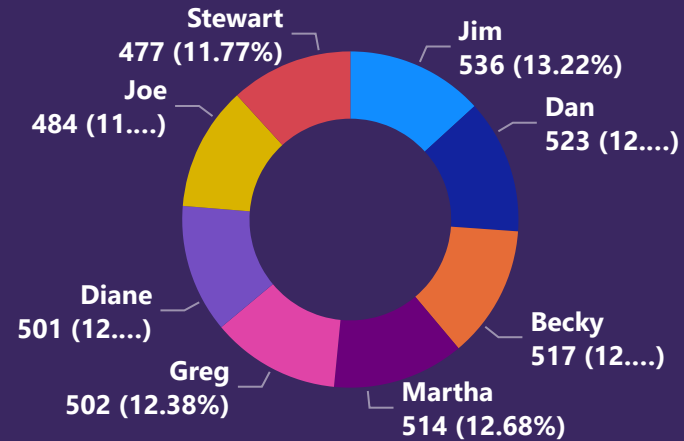
Average Customer Satisfaction



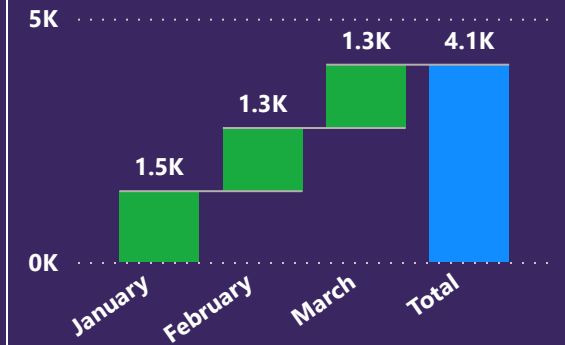
Issue Resolved



Sum of Answered Calls by Agent



Calls Answered by Month



Agents Performance

