**Frequently Asked Questions | Office Experts Group**

# **Frequently Asked Questions**

#### **What skills do you have in your company?**

#### **Where are we located?**

#### **Do you work onsite or work remotely?**

#### **How do you charge?**

#### **Do you service international clients?**

#### **Is our information kept confidential?**

#### **How can we pay you for your services?**

#### **Still have questions? Use our Contact Form or call us today!**

#### **Our Business**

#### **Our Microsoft Power Platform Services**

#### **Our Microsoft Office Services**

#### **Our Other Microsoft Services**

#### **Our Locations**

#### **Help**

#### **Contact Us**

#### **Search Our Website**

#### **Social Media**

#### **Contact Form**

With such a large group of extremely experienced designers and programmers we work in most things Microsoft and have also worked with a number of 3rd party accounting, CRM and other applications. Here is a general list of our skills below, but be sure to call and discuss your requirements. At the very least we will be able to point you in the right direction.

Microsoft Word, PowerPoint and Publisher design

Microsoft Excel Design

Web based solutions using ASP.NET and PHP

Add in Development for Office using VSTO

VBA/Macro programming for Office including Excel, Word, Access, Outlook and Powerpoint

SQL Server DBA and development

Microsoft Access database design and programming

3rd party product API and ODBC integration

Office 365/Sharepoint Support and Development

.NET Development using VB.NET and C#.NET

Azure solutions: Azure Mobile Apps, Azure API Integration, Azure ASP Web forms

Microsoft Cloud Based solutions using Azure with Access/Visual Studio/SQL Server database and Office

Our experts service all of Australia and NZ. However, 95% of our clients prefer for us to work via remote access. Remote access is cost effective and allows us to offer instant help and support for you and your staff. If you do require onsite help, we can come onsite at the following locations.

Sydney

Melbourne

Brisbane

Canberra

Perth

Gold Coast

Central Coast of NSW

Darwin

Northern NSW

We work both onsite and by remote access, however we conduct about 95% of our work via remote access. Using remote access software allows our consultants to help you quickly and efficiently. It allows us to keep costs down and to offer instant support when you need it.

We use Team Viewer and Skype for remote access support but if your company uses other reputable remote access software, we are happy to use it.

If it best meets your needs, our staff can come and work onsite. We currently have consultants in Sydney, Melbourne, Brisbane, Canberra, Perth, the Gold Coast, Darwin and Northern NSW and the Central Coast of NSW.

There are no hidden costs and we even offer free initial client consultations.
We have a range of pricing options to suit your requirements and needs, including:

Yes we service clients from all around the world and have a number of clients in New Zealand, USA, Papua New Guinea, UK and many more countries. We help all of these clients via remote access. Fill out our Contact Form, call us to discuss your needs, or email us your requirements and we can offer advice and discuss costs and time frames with you.

Yes – All of our consultants sign a strong Confidentiality Agreement with us before they work with any of our clients. You can also read our Privacy Policy statements.

We also can sign your CA (Confidentiality Agreements) or NDA (Non-Disclosure Agreement) if your company or your clients require it prior to engagement.

Your information is a priority for us, so please ask if you have any more questions.

You can call us to pay with the following methods over the phone:

We also accept the following methods of payment:

Simply complete our Contact Us form below and one of our expert consultants will promptly get back to you.

We have developers and programmers across Australia with solutions to automate your tasks and let you get back to what you are good at, your business!

• HomeOffice ExpertsExcel ExpertsPower Platform ExpertsAccess ExpertsWord Experts

• Office Experts

• Excel Experts

• Power Platform Experts

• Access Experts

• Word Experts

• ServicesAll Our ServicesMicrosoft Power PlatformMicrosoft Power AppsMicrosoft Power BIMicrosoft Power AutomateMicrosoft Power PagesBy Office ProductMicrosoft OfficeMicrosoft ExcelMicrosoft AccessMicrosoft WordMicrosoft PowerPointMicrosoft Office 365By Business SolutionVBA Macro DevelopmentCustom Office SolutionsDatabase SolutionsOnline SolutionsMicrosoft Cloud Based SolutionsDashboards3rd Party App or Office IntegrationOffice and SQL ServerUpgrades and MigrationAdd-in Creation

• All Our Services

• Microsoft Power PlatformMicrosoft Power AppsMicrosoft Power BIMicrosoft Power AutomateMicrosoft Power Pages

• Microsoft Power Apps

• Microsoft Power BI

• Microsoft Power Automate

• Microsoft Power Pages

• By Office ProductMicrosoft OfficeMicrosoft ExcelMicrosoft AccessMicrosoft WordMicrosoft PowerPointMicrosoft Office 365

• Microsoft Office

• Microsoft Excel

• Microsoft Access

• Microsoft Word

• Microsoft PowerPoint

• Microsoft Office 365

• By Business SolutionVBA Macro DevelopmentCustom Office SolutionsDatabase SolutionsOnline SolutionsMicrosoft Cloud Based SolutionsDashboards3rd Party App or Office IntegrationOffice and SQL ServerUpgrades and MigrationAdd-in Creation

• VBA Macro Development

• Custom Office Solutions

• Database Solutions

• Online Solutions

• Microsoft Cloud Based Solutions

• Dashboards

• 3rd Party App or Office Integration

• Office and SQL Server

• Upgrades and Migration

• Add-in Creation

• Testimonials

• Meet The Team

• FAQ

• Contact Us

• Microsoft Word, PowerPoint and Publisher design

• Microsoft Excel Design

• Web based solutions using ASP.NET and PHP

• Add in Development for Office using VSTO

• VBA/Macro programming for Office including Excel, Word, Access, Outlook and Powerpoint

• SQL Server DBA and development

• Microsoft Access database design and programming

• 3rd party product API and ODBC integration

• Office 365/Sharepoint Support and Development

• .NET Development using VB.NET and C#.NET

• Azure solutions: Azure Mobile Apps, Azure API Integration, Azure ASP Web forms

• Microsoft Cloud Based solutions using Azure with Access/Visual Studio/SQL Server database and Office

• Sydney

• Melbourne

• Brisbane

• Canberra

• Perth

• Gold Coast

• Central Coast of NSW

• Darwin

• Northern NSW

• Time and Materials (T&M): Hourly and daily rates for adhoc consulting, either onsite or by remote access.

• Quotes: Fixed price quotes for known requirements.

• Estimates: Estimates based on the known requirements and past experiences in similar projects.

• Fixed Budget Quotes: If you have a budget, we can provide a quote to stay within your budget.

• Quote or hourly rate

• Remote access or onsite

• Ongoing support

• Tailored training

## **Links**

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What skills do you have in your company?: #collapse-1-431

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Do you service international clients?: #collapse-1-1862

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