

# Nikita Friesen

APPLICATION AS A PRODUCT ENGINEER

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## Education

### Gabrieli-Gymnasium

HIGH SCHOOL DIPLOMA WITH A FOCUS ON MUSIC

- General high school diploma with an average grade of 2.5.
- Outstanding performance in music.

Eichstätt, Bavaria, Germany

September 2014 - June 2022

### Technische Hochschule Ingolstadt

BACHELOR OF SCIENCE IN USER EXPERIENCE DESIGN

- In-depth knowledge in user research, design thinking, and prototyping.

Ingolstadt, Bavaria, Germany

October 2023 - Expected July 2026

## Work Experience

### © expert e-Commerce GmbH

Eichstätt, Bavaria, Germany

SALES INTERN

- Sales of household appliances and customer consultation.
- Conducting market research to improve sales methods.

June 2018 – August 2018

### SodaStream

MERCHANDISER AND PROMOTER

- Conducting promotional events at high-traffic locations.
- Increasing brand awareness through innovative advertising strategies.

Munich, Bavaria, Germany

March 2021 – July 2021

### Freelance

FREELANCE DIGITAL ARTIST

August 2018 – Present

- Creating logos and school clothing for the Gabrieli Gymnasium (Link here).
- Creating song covers (Link here).

Eichstätt, Bavaria, Germany

May 2021 – July 2022

### IDL – Institute for Digital Learning

SOFTWARE DEVELOPMENT INTERN

- Assisting in programming minor bugs and features.

### KOBER GmbH

DOOR-TO-DOOR ADVERTISING FOR THE GERMAN RED CROSS

Heilbronn, Germany

- Recruiting members through effective door-to-door advertising.

June 2022 – August 2022

### HIVE Systems

SOFTWARE ENGINEER

- Leading the frontend development of the HIVE Dashboard for drone fleet management.
- Implementing features to monitor the status and performance of drones.
- Adhering to DAL-B requirements to ensure safety and reliability.

Nuremberg, Bavaria, Germany

October 2022 – Present

### #mitdenkt

FULL-STACK/DEVOPS ENGINEER

Ingolstadt, Bavaria, Germany

September 2024 – Present

- Developed the integration of ZVT payment terminals into internal calendar/appointment workflows.
- Built internal tooling for SSO, including an Admin Dashboard for user and access management.
- Owned DevOps and server setups; maintained and extended in-house *mitdenkt boxes* (telephony services and a ZVT terminal connector via WebSockets, etc.).
- Implemented the reporting frontend for operational and business insights.
- Contributed to the backend *FAPI* (FastAPI) services and APIs.
- Currently leading development on AI Calling Agents for end-clients' customers.

## Skills

### Auth, Payments & Telephony

OAuth2/OIDC SSO, ZVT POS, SIP/telephony integrations.

### Backend & DevOps

Python, Node/Bun, WebSockets, Docker, Linux, CI/CD.

### Languages & Certs

DE (native), RU (native), EN (C1), JA (basic); EU A1/A3; DO-178C exposure.

### AI & Automation

AI calling agents, LLM-powered workflows.

### Frontend

TypeScript, Svelte, HTML/CSS.