

Introduction

Course 2 makes use of software called ASP (Analytic Solver Platform), which includes the Excel extension tool XLMiner. Learners who have purchased the course and are on track to receiving a certificate will have access to this software via the following instructions:

1. Go to www.AnalyticSolver.com/Student

2. Fill out the form on this page. All of the information is not required, but if you do not input the course and book code you will not be eligible for the \$25 140-day or \$62.50 1-year license, which is a discount of 75% over our normal prices.

Use **LABBYOD** for the Textbook Code and **CRSRAFOR2019** for the Course Code. We suggest you copy and paste these two values and ensure you do not reverse them.

3. Check the box to acknowledge that you accept the Frontline Systems license agreement.

4. Click the button Proceed. If you just plan on accessing our cloud-based software, you're done! Just click the get started button.

*****Download and Install*****

Mac users:

If you have a Mac -- our installation-based Analytic Solver Platform software is only available for PC (sorry!). However, registration also gives you access to our cloud platform for use if you don't have a Windows VM or dualboot set-up on your Mac system or don't want to set one up. Post registration, you can access this here: www.analyticsolver.com/Asp2018/asp.

For Windows based operating systems:

1. Go to www.analyticsolver.com and Log In, if you're not logged in already, with the account you just created. Once logged in, you will see a Download Analytic Solver button available along the top right. Click this button and download the installer.

2. Make sure that Excel is closed (not running), then run the SolverSetup program.

3. When the SolverSetup program finishes, start Excel (the last Setup dialog prompts you to do this). You should see new tabs on the Ribbon for Analytic Solver, Data Mining, and Solver Home. Click the Solver Home tab, click Log In, and log in with the credentials you recently registered with -- you should be taken back to the Analytic Solver tab and a "Web Subscription Manager" with various links will pop-up.

At this point, you may close the Web Subscription Manager to continue with your 15-day free trial or follow the appropriate purchase link. At the purchasing page, use your course code as the coupon code to receive your discounted price.

If you need to get back to the Web Subscription Manager, click the arrow underneath Options at the Analytic Solver Tab in Excel and select License/Subscription.

If you run into any problems use the Help dropdown menu to open Help text, the User Guide and Reference Guide, and load example workbooks. The best avenues to get help for installation, purchasing, or your License post purchase are to email support@solver.com (this creates a support ticket in Frontline's Help Desk) or start a Live Chat from any page on www.solver.com, or from within Excel (Help -- Support Live Chat). While our live chat, ticket system, and phone lines are closed on weekends, many common issues can be resolved by searching our Knowledge Base which can be found here: <https://solver.zendesk.com/hc/en-us/categories/204379367-Installation-Technical-Support>

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