



SYSTEMA Project - Funded under the Erasmus+ KA2- 2020-1-IT02-KA204-080082

CERTIFICATE of ATTENDANCE

We hereby certify that

Giulia Caldato

Has successfully completed the following educational path

Digital Transformation through a Systemic Lens

SYSTEMA COURSE

Rome, May, 31 2023

Course Scientific Coordinator

SYSTEMA COURSE CERTIFICATE OF ATTENDANCE

We hereby certify that **Giulia Caldato**, has successfully completed the following educational path of the SYSTEMA Course: **Digital Transformation through a Systemic Lens**

For a total amount of **26 hours**, that took place on the online SYSTEMA educational platform from January to May 2023, and acquired the following skills:

Systems Thinking (ST)

- Thinking in Systems
- Deeper and sounder holistic perspective
- Capability to create connections among seemingly different problems and issues
- Identify cause-effect relationships inside and across systems
- Build qualitative systemic maps through causal-loop diagrams
- Identify most common systemic structures
- Identify the key elements of systems

ST for Sustainable Development

ST for Digital Transformation

- Knowledge regarding the state of art on Digital Transformation processes
- Institutional framework regarding Digital Transformation
- Main aspects of Digital Transformation processes
- Framework for Design Thinking and Systems Thinking
- Applying the main skills of System Thinking to Digital Transformation Processes
- Tools of System Thinking
- Complexity management