






# Giyos Ergashevich Matchanov

## CONTACT DETAILS

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 Smržových 1035/10 (Czech citizenship), Prague 19000, Czech Republic

Date of birth: 11. 2. 1990

## SKILLS

JavaScript

ReactJS

Redux

MongoDB

Next JS

Bootstrap

Material design

GitHub

GIT

NoSQL

MySQL

SQL

HTML 5

CSS

Sass

Microsoft Office

Fidelio Opera PMS

ITSM (Information Technology Service Management)

ITIL framework

Microsoft Visual Studio Code

Jet Brains WebStorm

JSON

Tailwind CSS

## LANGUAGES

English - Advanced (C1)

German - Advanced (C1)

Russian - Advanced (C1)

## Work experience

SEP 2020 - Currently

### DevNet Engineer

NTT Europe GDC s.r.o, Prague, Czech Republic

- Designing and implementing network solutions using Cisco technologies, including routers, switches, firewalls, and other network devices
- Configuring and troubleshooting network devices
- Develop scripts, and automation tools that help automate network operations, including device provisioning, configuration management, and network monitoring
- Testing and debugging network automation solutions,
- Create software solutions with programming language Python that automate network management tasks, such as provisioning and configuring network devices

DEC 2019 - AUG 2020

### Jr. FrontEnd Developer

Dimension Data Global Delivery Center Europe, Prague, Czech Republic

- Experience in developing web applications using HTML, CSS, Bootstrap and JavaScript
- Experience of state management methods in a React application (Redux, Context API, Hooks, Routing)
- Modern programming tools such as Git, Visual Studio Core
- Experience with designing a good UI and UX

OCT 2018 - DEC 2019

### IT Remote Engineer

Dimension Data Global Delivery Center Europe, Prague, Czech Republic

- *Diagnosing, evaluating, and prioritizing requests for assistance from team members experiencing problems with hardware, application software, networking, security, and other computer related issues*
- *Answering calls and chats from team members, assisting them with problems, entering problems into the help desk ticketing system, checking SLA OLA breaches, and escalating all critical issues in ITSM.*
- *Working with process of RMA and TAC cases.*

MAR 2011 - AUG 2015

### Reception, Concierge, Night Audit

Golden Well Hotel\*\*\*\*\* Luxury Hotel in Prague,, Prague, Czech Republic

- *Coordinated successful check in and check out procedures for all guests.*
- *Responsible for billing to ensure guests are being charged appropriately.*
- *Assisted guests with registration in the rewards program and explain the procedures of use.*
- *Ran daily credit card transactions through a settlement process.*
- *Recorded daily room occupancy and rate totals.*
- *Recorded revenue totals for cash, checks, and credit card transactions.*

Czech - Advanced (C1)

Turkish - Intermediate (B1)

## INTERESTS OR HOBBIES

In my free time, I enjoy to do sport, and broadening my knowledge, new skills, learning new Programming language

## DRIVING LICENSE

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## ADDITIONAL INFORMATION

I am unflappable, workaholic and confident person. I am able to achieve my goals.

- Generated automated accounting reports for the manager's review.
- Settled Corporate Accounts and sending reports to those entities for billing purposes.

## Education

SEP 2015 - SEP 2018	<b>Faculty of Applied Informatics (bachelor of science)</b> The University of Augsburg, Augsburg, Germany
SEP 2009 - JAN 2013	<b>Destination Management and Marketing in the Tourism Industry</b> Specialization on tourism and hospitality University College Prague (UCP), Prague, Czech Republic <b>Bachelor's thesis:</b>  „Career development opportunities in the selected Hotel chain“ (Note 2,)
SEP 1996 - JUNE 2007	<b>School N # 9 in Tashkent</b> Financial Tashkent, Uzbekistan

## Course or certificate

JAN 2017 - MAR 2017	<b>Goethe certificate in Starnberg (Germany) C1 (attained score 84,5)</b> Goethe-Institut
NOV 2021 - AUG 2022	<b>Frontend Development</b> PDP Academy. Certificate of successful completion <b>Certificate of successful completion</b> , Frontend Development, (HTML, CSS, CSS, Bootstrap, Material UI, Java Script, React Advanced level, Redux).
MAY 2022 - AUG 2022	<b>React Tutorial and Projects Course(2022).</b> Udemy Instructors John Smilga