



# GJERGJI PIPERI

CORE BANK ANALYST

## CONTACT

+355682209077

gjergjipiperi20@gmail.com

Tirane, Shqiperi

## SKILLS

- Core Banking Systems
- SQL
- Technical Support
- Quality Assurance
- React.js
- Problem-Solving
- Marketing
- Process Optimization

## LANGUAGES

- ANGLISHT - C2
- ITALISHT - B2



## PROFILE

Specialist with experience in banking system analysis, technical support, and software development. I have an analytical and structured approach to problem-solving, supported by knowledge of SQL, React.js, and process optimization. With a broad background in QA, Helpdesk, and Marketing, I possess excellent skills in improving operational performance and delivering efficient solutions. Results-oriented and driven by innovation, I always strive to bring improvements and efficiency to every project I engage in.



## EXPERIENCE

### UnionBank Albania

2023- PRESENT

#### Core Bank Analyst

- Analysis and management of core banking systems to ensure stable and efficient operation.
- Optimization of banking processes and implementation of technological improvements.
- Technical support and resolution of complex banking system issues.

### UnionBank Albania

2022- 2023

#### Helpdesk Specialist

- Providing technical support to staff and real-time resolution of IT issues.
- Management of banking systems and applications to ensure optimal performance.

### Local Eyes Albania LTD

2022

#### QA Specialist

- Responsible for verifying and ensuring the quality of Apple product presentation materials, focusing on visual details and compliance with company standards.
- Collaboration with project managers for the final review of translated and localized content in different languages.

### Freelancer

2021-2022

#### Digital Marketing

- Creation and management of marketing campaigns on digital platforms.
- SEO optimization and performance analysis to increase audience engagement.
- Development of marketing strategies for various brands and businesses.



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## EXPERIENCE

### Bulls Media Albania

2020-2021

Social Media Manager

- Planning and implementation of marketing strategies on social media and online platforms.
- Campaign performance analysis and optimization for better results.
- Utilization of digital advertising tools to enhance brand presence and customer interaction.

### Albpetrol, Patos

2019

Internship - Directorate of IT System Management

- Participation in the maintenance and management of IT systems within the institution.
- Assistance in network administration and data security.
- Development and optimization of technological processes to improve efficiency.

### Institute of Statistics (INSTAT)

2019-2020

Surveyor (Tourism & ICT Sector)

- Collection and analysis of statistical data on tourism and information and communication technology.
- Conducting interviews and processing information for detailed statistical studies.
- Contribution to research projects and drafting of accurate reports on trends and changes in these sectors.



## EDUCATION

### Master Digital Marketing

2021 - 2023

Canadian Institute of Technology

### Bachelor Business Informatics

2017 - 2020

Epoka University



## CERTIFICATION

- Certificate from Cisco Networking Academy for Linux Unhatched Operating System and IT Essentials.
- Certificate from Linux Professional Institute for Linux Essentials Professional Development.
- Certification in SQL Oracle Database - Harry Fultz Institute.
- Political Academy 2020 - Economic Justice / Role and Dynamics.
- Member of the Youth Parliament - A New Era.