

User Stories

Tenant

- As a tenant I want to view clear bookings and revenue statistics so that I can understand how my venue is performing and make a better business
- As a tenant, I want to update my venue's basic information (name, address, description) so that clients see correct details
- As a tenant, I want to set and adjust my venue's working hours so that booking availability matches my schedule
- As a tenant, I want to update my pricing for each resource so that my rates are always correct
- As a tenant, I want to upload and remove venue photos so that my venue looks appealing to clients
- As a tenant, I want to create, edit, and delete resources (courts/fields) so that I can manage what clients can book
- As a tenant, I want to manually create bookings so that I can add offline phone/desk reservations
- As a tenant, I want to cancel a client's booking so that I can free up a slot when needed
- As a tenant, I want to modify a booking so that I can adjust the time/resource if needed
- As a tenant, I want to view a list of clients who booked my venue so that I can understand who uses my services
- As a tenant, I want to view history of each client so that I can track recurring users or issues
- As a tenant, I want to receive a notification when a new booking is made so I don't miss reservations
- As a tenant, I want to view payment history so that I can verify earnings
- As a tenant, I want to view my bookings in a calendar so that I can see availability at a glance
- As a tenant, I want to view my subscription status so that I know if my venue is visible to clients
- As a tenant, I want to renew my subscription easily so that my venue stays active
- As a tenant, I want to receive alerts before my subscription expires so that I don't lose visibility

Client

- As a client, I want to search for venues by sport type and location so I can quickly find a place to play
- As a client, I want to view nearby venues based on my GPS location so I can book something close to me
- As a client, I want to view the details of a venue (photos, prices, working hours, available resources) so I can decide if it fits my needs

- As a client, I want to view available time slots in a calendar so I can choose when I want to play
- As a client, I want to make a reservation for a specific time and resource so I can secure my spot
- As a client, I want to pay online for my reservation so I can confirm my booking instantly
- As a client, I want to view my upcoming bookings so I can keep track of them
- As a client, I want to cancel a booking so I can free the slot if my plans change
- As a client, I want to receive notifications when my booking is confirmed or canceled so I stay informed about its status
- As a client, I want to view my past bookings so I can track where and when I previously played
- As a client, I want to update my profile information (name, email, phone) so I can keep my account accurate
- As a client, I want to create an account and log in so I can make and manage reservations

Admin

- As an admin, I want to view all tenants so I can monitor the system
- As an admin, I want to see booking and revenue stats per tenant so I can track performance
- As an admin, I want to create a new tenant account so a new venue can join the platform.
- As an admin, I want to edit tenant information so that details are correct
- As an admin, I want to deactivate/reactivate tenant accounts so I can block misuse
- As an admin, I want to view tenant bookings so I can troubleshoot issues
- As an admin, I want to view tenant subscription status so I can see who is active
- As an admin, I want to view system-wide revenue and usage statistics so I can monitor the platform's growth