

GEORGE KALUWIN

Phone: 0412231517 · [Email](#) · [LinkedIn](#) · [Portfolio](#) · [GitHub](#)

Full stack web development student leveraging a background in compliance and retail to provide unique perspectives on how end-users interact with web applications. Currently studying a certificate in Full Stack Web Development from the University of Adelaide Coding Boot Camp. Problem solver by nature who is passionate about developing applications and websites with a focus on quality design and development. Strengths in creativity, time management, teamwork, and ability to prioritise work in an agile manner.

SKILLS

- Collaborative working
 - Agile work processes
 - Strong communication skills
 - Adaptable to changing work environments
 - Problem solving
 - Git and GitHub pages
 - HTML, CSS, JavaScript, Bootstrap, JQuery
 - Responsive design
-

EXPERIENCE

MARCH 2021 – CURRENT

COMPLIANCE AND DEBT OFFICER, SERVICES AUSTRALIA

Apply current legislation to provide accurate outcomes for customers and the agency across multiple business areas.

KEY ACHIEVEMENTS/RESPONSIBILITIES:

- Nominated for employee recognition award for quickly gaining proficiency within the first two months in the agency.
- Nominated as Digital Champion. Responsibilities included attending meetings regarding the agency's vision for digitisation and relaying this information at a team level.
- Moved with agility across work types in order to best serve the agency according to customer and government demand.
- Engage in a facilitate daily team meetings.
- Utilize investigative skills to determine best outcomes.
- Manage customer interactions through a personalized call flow method for both inbound and outbound contacts.
- Help to develop team culture by sharing information and knowledge wherever possible.

AUG 2018 – MAR 2021

PRACTICE MANAGER, BAILEY NELSON OPTOMETRISTS

Maintain team morale while prioritising practice performance in collaboration with our optometrists as well as regional and national management.

KEY ACCOMPLISHMENTS/RESPONSIBILITIES:

- Regularly outperformed quarterly sales targets.
- Maintained a very consistent team in what was an area of work with quite a high turn-over of employees.
- Organised and facilitated the hiring and continued training of staff.
- Help to develop and maintain a strong sense of team culture.

JUL 2017 – AUG 2018

ASSISTANT MANAGER, BAILEY NELSON OPTOMETRISTS

Assist the management team with daily operations as well as any staffing issues that may occur throughout the week.

KEY ACCOMPLISHMENTS/RESPONSIBILITIES:

- Collaborate with practice managers to develop strategies for achieving sales and profit goals and maintain day to day operations.
- Organised appointments, workflows, and shift coverage to meet expected business demands.
- Handled managerial responsibilities successfully in the absence of the practice manager.
- Assisted with team training.
- Help to develop and maintain a strong sense of team culture.

EDUCATION

AUG 2022

Certificate, Full Stack Web Development – The University of Adelaide, Adelaide, SA

CURRENT

Bachelor of Finance– The University of Adelaide, Adelaide, SA

REFERENCES

References are available upon request.