GLENN PATRICK CABANSAG

CONTACT

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EDUCATION

UNIVERSITY OF SAN AGUSTIN
Bachelor of Science in Information
Technology
Aug 2020 - Jun 2024

SKILLS

→ Editing
→ Basic Programming
→ Technical Support
→ Computer Troubleshooting
→ Adaptable Learner
→ Proficient in Microsoft Office and
   Google Workspace
→ Basic Networking
→ Problem Solving
→ Basic Understanding in Cybersecurity

ABOUT ME

I'm Glenn Patrick Cabansag, a 22-year-old graduate from the University of San Agustin with a Bachelor of Science in Information Technology. I recently graduated and am eager to begin my career in information technology. I have always been a committed and diligent student. Outside of school, I like to learn about the newest trends in the IT business and explore new technologies in addition to my studies. I currently reside in Pavia, Iloilo, Philippines, and I'm searching for new possibilities to use my knowledge and talents in a work environment.

WORK EXPERIENCE

INFORMATION TECHNOLOGY HELP DESK INTERN
Lead Generation and Donor Creation Inc.
(Jan 2024 - Apr 2024 · 4 mos)

During my time as an IT Help Desk Intern, I was the go-to person for resolving technical issues for both employees and clients. From troubleshooting software glitches to addressing hardware malfunctions, my role was to ensure that everyone's technology worked smoothly. I spent a lot of time assisting with network connectivity problems and guiding users through the process of technical issues. Each interaction was an opportunity to not only solve a problem but also to educate users on how to avoid similar issues in the future.

CERTIFICATION

CCNA: SWITCHING, ROUTING, AND WIRELESS ESSENTIALS
CYBEROPS ASSOCIATE
INTRODUCTION TO CYBERSECURITY
Cisco

RED HAT SYSTEM ADMINISTRATION I
RED HAT SYSTEM ADMINISTRATION II
Red Hat

INFORMATION SYSTEMS AUDITING, CONTROLS AND ASSURANCE
The Hong Kong University of Science and Technology

INTRODUCTION TO SOFTWARE ENGINEERING
INTRODUCTION TO CYBERSECURITY TOOLS & CYBER ATTACKS
IBM

TECHNICAL SUPPORT FUNDAMENTALS
INTRODUCTION TO GENERATIVE AI
GOOGLE CLOUD FUNDAMENTALS: CORE INFRASTRUCTURE
Google

CYBERSECURITY FOR EVERYONE
University of Maryland, College Park