

JOSWIN CHENNITHALA BINO

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SUMMARY

Experienced in supporting youth at risk through mentoring, practical support, outreach, and life-skills training gained at BOSCO Youth NGO, working with young people facing homelessness, family conflict, trauma, school disengagement, substance use, and exploitation. Skilled in facilitating group programs and one-on-one support to build confidence, emotional regulation, communication, decision-making, and pathways to education or employment, while collaborating with multidisciplinary teams for safe reintegration.

Currently a SIL House Coordinator, providing person-centred, culturally safe care to young people with disabilities, promoting independence, leadership, daily living skills, and community participation. Strong in crisis response, advocacy, stakeholder communication, and family engagement, with 2–3 years of accurate case note and incident reporting experience aligned with NDIS standards. Able to work autonomously or in a team, maintain high-quality documentation, and support youth through practical transport and appointments. Hold a valid Australian driver's licence, 3 years of client transport experience, and fully flexible availability with unlimited working rights.

CORE SKILLS

- Youth Engagement, Outreach & Mentoring
 - Crisis Intervention & Safe De-escalation
 - Vocational & Career Guidance (Youth)
 - Independent Living Skills Development
 - SIL House Coordination & Family Engagement
 - Behaviour Support & Intervention
 - Case Notes, Reporting & NDIS Documentation
 - Trauma-Informed & Strengths-Based Practice
 - Program Facilitation (Individual & Group)
 - Stakeholder Collaboration & Referral Pathways
 - Home Visits & Transporting Young People
 - Cultural Safety & Anti-Oppressive Practice

EXPERIENCE

- Coordinated day-to-day operations of SIL homes, ensuring compliance with NDIS and organisational standards.
 - Worked closely with families of young people with disability, maintaining consistent communication and encouraging collaborative goal development.
 - Supported young people to improve community participation, skill-building, and social inclusion through tailored support plans.
 - Delivered high-quality support to youth and adults with complex needs, including behavioural and healthcare requirements.
 - Implemented Positive Behaviour Support plans and used trauma-informed, safe de-escalation strategies.
 - Facilitated independent-living activities including budgeting, cooking, personal care, and community activities.
 - Maintained accurate case notes, incident reports, and medication documentation.
 - Provided safe transportation for clients, drawing on 3+ years' experience in community driving and client mobility support.

- Supported development of quality and safety frameworks across WMQ services.
- Prepared organisational resources on Duty of Care, Dignity of Risk, ethical decision-making, and trauma-informed practice.
- Engaged with WMQ youth programs and governance structures to understand service pathways and practice standards.
- Collaborated with clinical leads to improve service delivery and client outcomes.

BOSCO Bangalore (Youth NGO) **01/2019 – 12/2019**
Youth Worker – Vocational Training, Education & Shelter Support **Bangalore, India**

- Supported young people experiencing homelessness, family breakdown, justice-system involvement and trauma.
- Delivered vocational training programs, career guidance, employment skill-building, and education support.
- Facilitated wellbeing programs, mentorship, counselling support, and reintegration planning for at-risk youth.
- Worked in youth shelter homes providing daily living support, crisis response and emotional support.
- Conducted individual sessions, group activities, and behavioural interventions.
- Engaged families, schools, and community organisations to strengthen youth support networks and transitions.

Panchayath Local Government **01/2018 – 12/2018**
Placement Student – Community Social Work **Kerala, India**

- Supported youth-focused community programs and local welfare initiatives.
- Conducted community needs assessments and contributed to strategic planning.
- Assisted with documentation, program delivery and youth engagement activities.

EDUCATION

Master of Social Work **2020 – 2022**
Queensland University of Technology (QUT)

Bachelor of Social Work **2016 – 2019**
Kannur University

CERTIFICATIONS & CLEARANCES

- AASW Membership
- NDIS Worker Screening Check (Cleared)
- Blue Card (Working with Children)
- First Aid & CPR
- Trauma-Informed Care (mhpod)
- Mental Health & Disability Modules (mhpod)
- Epilepsy Training
- Fully vaccinated (WMQ policy)
- Current Driver's Licence

ADDITIONAL STRENGTHS

- Compassionate, youth-centred communication
- Strong documentation, reporting and organisational skills
- Able to work independently and within multidisciplinary teams
- Alignment with WMQ values: hope, inclusion, empowerment & compassion