

# GLADYS ALDOUMANI



WEB DEVELOPER IN TRAINING

## Profile

My career started in banking and finance, and led me to an opportunity in Fin-Tech which helped me discover my new path. A career in technology is my found passion. A developer is what I aim to become.

## CURRENT

### WEB DEVELOPER IN TRAINING (FULL TIME)

**Digital Career Institute** Dortmund, DE **2022 - present**

- Learned HTML, CSS, SCSS, Bootstrap
- Currently learning JavaScript
- Pending: React.JS, Node.JS, Express, RESTful API

## EXPERIENCE

### SENIOR PRODUCT OPERATIONS EXPERT

**Raisin GmbH** Hamburg, DE **2019 - 2022**

- Internal/External communications across Business Stakeholders
- Collaboration with Software Engineers on financial process Automation to increase efficiency and decrease risk in Operations
- QA of payments processes/ Working with international banks on Target2, SEPA and SWIFT messages
- Working with Business Development on Platform integration
- Conducting trainings + Task delegation amongst team members

### BANK OFFICER

**Sparkasse Dortmund** Dortmund, DE **2018 - 2019**

- Managing customers' portfolios/ Promoting Banks' services
- Processing all types of financial transactions/ loans/ credits...

### SALES SUPERVISOR


**Prime Wear Fashion** Byblos, LB **2013 - 2014**

- Overseeing daily operations/ Maintaining client relationship/ Upscaling service standards/ Ensuring guidelines compliance
- Daily & monthly sales targets + reports/ Employee trainings

### BANK OFFICER

**Arab Bank** Damascus, SY **2009 - 2013**

- Processing clients requests/ Handling all financial transactions
- Providing a variety of Banking services/ Treasury procedures

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 [Portfolio: under construction](#)

## EDUCATION

### Full Stack Web Development

Digital Career Institute (DCI)

**2022 - present** Dortmund, DE

### Technological Diploma in Economy and Trade

Technological Institute for Accounting and Finance

**2007 - 2010** Damascus, SY

## LANGUAGES

- English -native proficiency
- German -conversational proficiency
- Arabic -native speaker

## TOOLS & SKILLS

- Working in an Agile environment
- Methodologies & Frameworks: Scrum / Kanban / OKR
- Product management: Confluence / Jira
- Familiar (basic limited work) with: Jenkins / Redash
- VS code
- Github (learning)

