

# GLADYS ALDOUMANI

FRONTEND WEB DEVELOPER



## CAREER OBJECTIVE

Looking for an entry position as a frontend developer in a dynamic company that will help me contribute to its development. I'd love to become an essential part of a diverse team where I can provide support and apply my professional experience and freshly learned skills.

## CURRENT

### WEB DEVELOPER

**Digital Career Institute** Dortmund, DE **2022 - present**

- learned HTML, CSS, SCSS, Bootstrap, JavaScript, typescript, React.js
- currently learning Node.JS, MongoDB, Express, RESTful API

## EXPERIENCE

### SENIOR PRODUCT OPERATIONS EXPERT

**Raisin GmbH** Hamburg, DE **2019 - 2022**

- internal/external communications across Business Stakeholders
- collaboration with Software Engineers on financial process automation to increase efficiency and decrease risk in Operations
- QA of payments processes/ Working with international banks on Target2, SEPA and SWIFT messages
- working with Business Development on Platform integration
- conducting trainings + Task delegation amongst team members

### BANK OFFICER

**Sparkasse Dortmund** Dortmund, DE **2018 - 2019**

- managing customers' portfolios/ promoting Banks' services
- processing all types of financial transactions/ loans/ credits...

### SALES SUPERVISOR

**Prime Wear Fashion** Byblos, LB **2013 - 2014**

- overseeing daily operations/ maintaining client relationship/ upscaling service standards/ ensuring guidelines compliance
- daily & monthly sales targets + reports/ employee trainings

### BANK OFFICER

**Arab Bank** Damascus, SY **2009 - 2013**

- processing clients requests/ handling all financial transactions
- providing a variety of Banking services/ treasury procedures

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 Dortmund

 [Portfolio](#)

## EDUCATION

### Full Stack Web Development

DCI Digital Career Institute GmbH  
**2022 - present** Dortmund, DE

### Technological Diploma in Economy and Trade

Technological Institute for Accounting and Finance  
**2007 - 2010** Damascus, SY

## LANGUAGES

- English -native proficiency
- German -conversational proficiency
- Arabic -native speaker

## TOOLS & SKILLS

- working in an Agile environment
- methodologies & frameworks: Scrum / Kanban / OKR
- product management: Confluence / Jira
- VS Code
- GitHub / Git
- familiar with: Jenkins / Redash / Looker

