Glaizel Nicole P. Belanio

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Education

Polytechnic University of the Philippines   Sta. Mesa, Manila
Bachelor of Science in Computer Science   A.Y 2021 - 2025
Cum Laude

Experience

Smartech Solutions Philippines Inc.   Mandaluyong City, Manila
Customer Success Executive   July 2025 – Present

- Supported end-to-end ERP and SIS implementation for LPU Manila, coordinating with global and local teams to ensure seamless deployment and user adoption.
- Handled cross-functional responsibilities across QA testing, finance, admissions, and academic modules — resolving complex system issues and optimizing workflows.
- Led client training and configuration setup, empowering school administrators and faculty to effectively manage system operations.

Outlier   Remote
AI Writing Evaluator & Trainer   Sept. 2024 – March 2025

- Designed creative, constraint-based prompts to evaluate AI responses for multiple task categories
- Researched and captured original, copyright-free images to build high-quality training datasets.

USHER Technologies Inc.   Diliman, Quezon City
Front-End Web Development Intern   Aug. – Sept. 2024

- Collaborated with interns to develop the company website using **Tailwind CSS** based on Figma designs.
- Built and integrated assigned web pages, ensuring responsive design and seamless team output.

Transmed Manila Corporation   Malate, Manila
Data Encoder   December 2023

- Entered and updated maritime personnel records into company systems.
- Maintained data accuracy during peak seasonal workload under tight timelines.

Fiverr   Remote
Freelancer   Sept. 2021 – Oct. 2023

- **Virtual Data Entry Assistant**: Processed and verified logistics data from platforms like Shipamax; delivered accurate results with minimal supervision, extending tenure beyond initial contract.
- **Virtual Academic Assistant**: Created quizzes, reviewers, and chapter summaries; produced well-structured learning materials to support academic and personal projects.

Skills & Projects

Web Development: HTML, CSS, JavaScript, PHP, MySQL, Tailwind, React
- developed a personal website and multiple school projects, applying full-stack and front-end skills.

Front-End & Design: React, SwiftUI, Figma, Canva
- led the iOS Acne Classification app development and contributed to USHER Tech Web Portal

Tools & Platforms: Notion, Jira (ticketing), Git, Figma, Canva
- used for project management, bug tracking, collaboration, version control, and design workflow efficiency.