GLAN MANYIKE

SOFTWARE DEVELOPER, CLOUD SUPPORT ASSOCIATE

Objective

Highly motivated and results-driven professional seeking a challenging role to further develop skills and contribute to a dynamic organization.

Education

Diploma - Undergraduate
2018 - 2022

INFORMATION TECHNOLOGY (SOFTWARE DEVELOPMENT) - TSHWANE UNIVERSITY OF TECHNOLOGY

CLOUD FOUNDATION
JAN 2023 - JUNE 2023

Amazon Web Service - AWS - Cape Town

Work Experience

CLOUD SUPPORT ASSOCIATE
JAN 2023 – PRESENT

Amazon Web Services - Cape Town
- I am responsible for providing customer service and technical support for all things related to cloud services . My main duties include helping clients build and troubleshoot problems related to different cloud services , acting as a liaison between customers and the cloud support team, maintaining cloud computing systems , providing remote technical support to customers , and handling a mix of disparate tasks related to cloud support.

Skills

- Python, Networking Cloud, Development, Cloud Security ,Active Directory ,C++, Customer Service, Linux, Database, Virtualization, Application Programming Interface (APIs), Java, C#

Certificates

- Amazon Web Services (AWS) - Cloud Practitioner

- Amazon Web Services (AWS) - Tech U Graduate

Personal Details

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