

# Work Order

mark

Job No: 83  
Job Date: 10/06/2021

<b>From:</b> Lonsdale St Melbourne VIC 3004	<b>To:</b> Leura Mall Leura NSW 2780
<b>Bedrooms:</b> <b>Property Type:</b> <b>Access:</b>	<b>Bedrooms:</b> <b>Property Type:</b> <b>Access:</b>

## Other Details:

We have your dedicated removals team booked in for this date and time. Please be aware that the above time may vary slightly due to unforeseen issues such as traffic, weather, or a prior job delay. Please be patient if we are held up in any way and we will try and advise you as early as possible. If you experience any issues, please phone our customer service team on 0452 237 648 (Perth) or 0452 448 604 (Melbourne) and if there is no answer, leave a detailed voice message and we will call you back ASAP. Please keep in mind this is not a fixed price, it is an hourly rate. We will endeavour to undertake your move in a quick and efficient way in order to keep the final cost to a minimum. Please note a minimum 2 hours charge applies to all bookings.

## Payment Instructions:

YOU MUST PAY THE FULL AMOUNT DUE ON COMPLETION OF THE MOVE EITHER BY CASH OR CREDIT CARD. YOU MUST ENSURE THAT YOU HAVE THE PAYMENT AVAILABLE IN EITHER CASH OR AVAILABLE ON CREDIT CARD (VISA OR MASTERCARD) - 2.5% SURCHARGE FOR CREDIT CARD PAYMENT BOOKING FEE OF \$70 IN NON REFUNDABLE, BUT WILL BE DEDUCTED FROM THE BILL.

## Insurance:

Standard Transit Insurance - Included \*\*\* Standard transit insurance covers you for damages in 4 events only - Fire, Flood, Rollover Or Collision. (we use blankets to cover Tv's, Fridges And other fragile items for protection but accidents do occur even with the extra **protection from the blankets**)

## Disclaimer:

Customer need to take care of their valuable/expensive processions such as jewellery, cell phones, tablets, computers etc. We as a company will not laible for any sort of loose what so ever. Our contents insurance covers furniture and standard contents only. (Arts, painting and special items needs to be covered with different policy, not included on every job)