FusionSolar App Quick Guide

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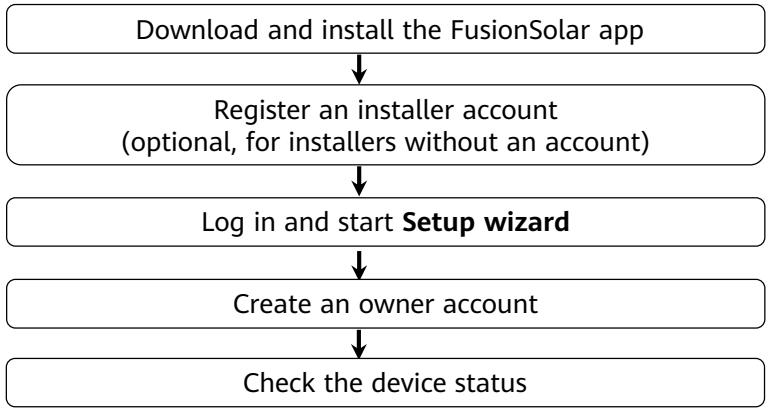
FusionSolar App Quick Settings Operation Procedure



- The figures are for reference only.
- The initial password for connecting the inverter WLAN is **Changeme**.
- The initial password for connecting to the Smart USB-WLAN adapter is **Changeme**.
- The initial password for the **installer** account is **00000a**. If the system prompts you to change password, set a new password and then log in to the system.
- Some device do not support the initial password. You need to set the initial password upon the first connection. Set the password before log in to the system.
- To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.

This document applies to the following scenarios:

- Inverter with built-in WLAN for local commissioning
- Inverter with a Smart USB-WLAN Adapter for local commissioning
- In RS485 cascading networking.
- SDongleB-06+Commercial inverter (without WLAN module)
- Inverter with a SmartLogger for local commissioning

1. Downloading and Installing the FusionSolar App

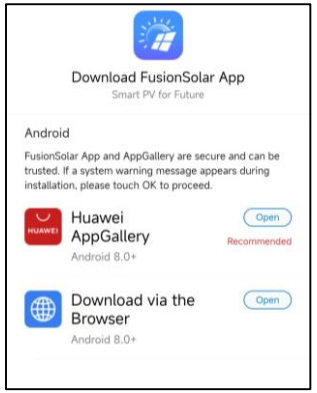
Method 1: Download and install the app from the app store.

- Huawei phone users: Search for *FusionSolar* in Huawei AppGallery.
- iPhone users: Search for *FusionSolar* in the App Store.
- Other mobile phone users: Select method 2.

Method 2: Scan the QR code to download and install the app.

Users who select method 2 can select the download method based on the mobile phone type.

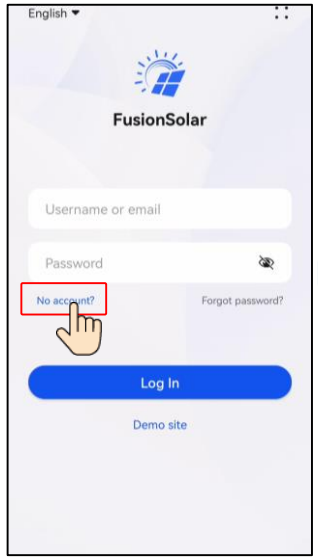
- Huawei mobile phone users: Download from Huawei AppGallery.
- Non-Huawei phone users: Download on a browser.

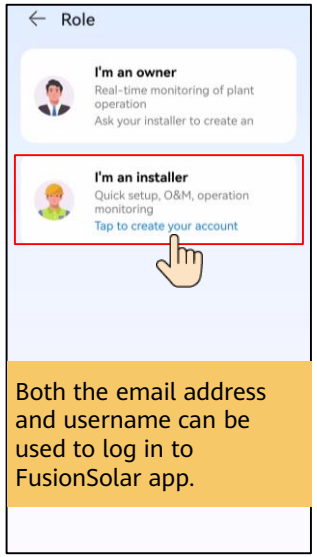


Note:
When you select **Download via the Browser**, if a security warning message is displayed indicating that the app is from an external source, tap **ALLOW**.

2. Register an Installer Account (Optional, for Installers Without an Account)

Register the first installer account and create a company account.

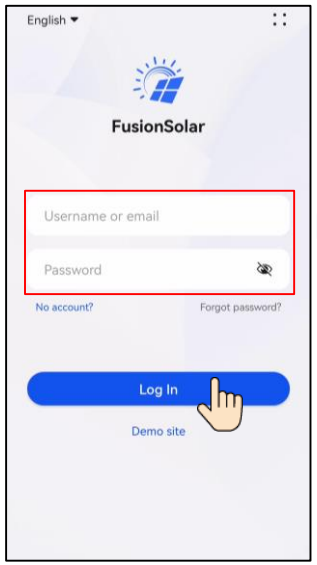


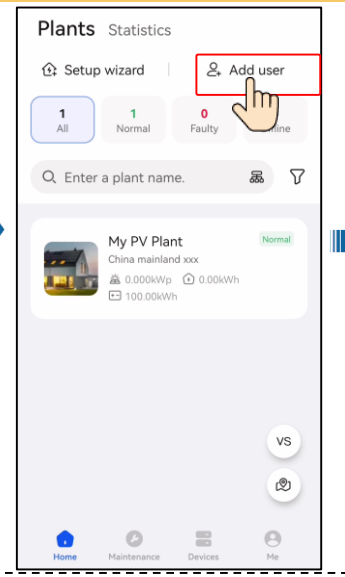


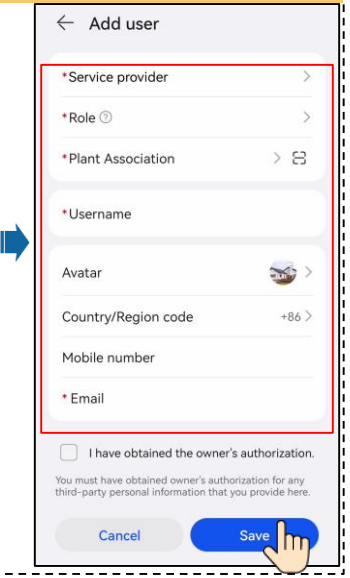
Both the email address and username can be used to log in to FusionSolar app.

To create multiple installer accounts for the same company, log in to the FusionSolar app to Add User or Invite User.

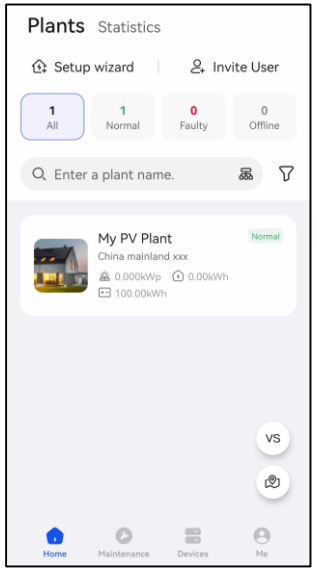
Add user

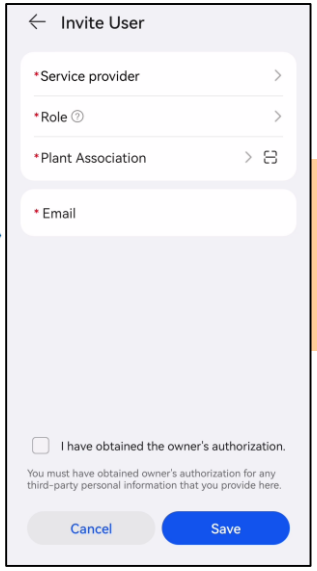






Invite a user

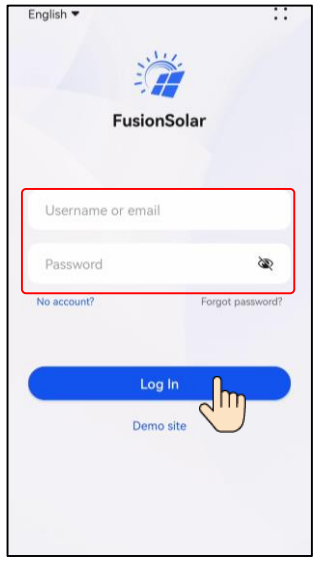


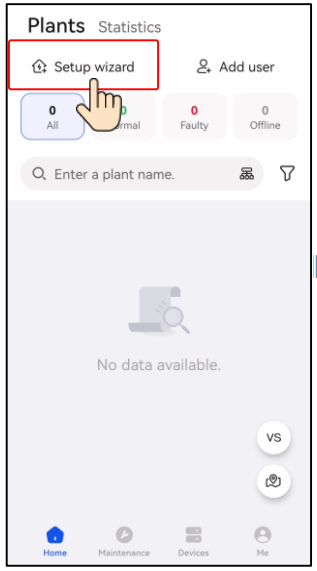


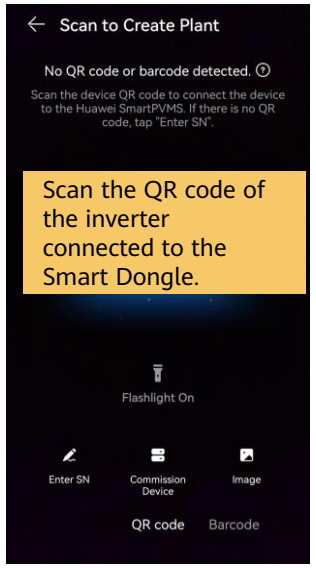
Note:
In some regions, the function of inviting users is not supported. The actual page prevails.

3. Log in and Start Setup Wizard

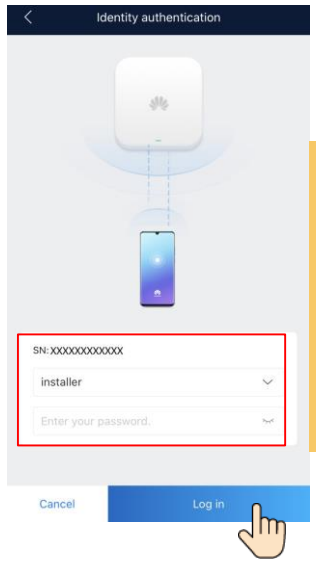
- **WLAN/FE SDongle+Built-in WLAN of the Inverter**



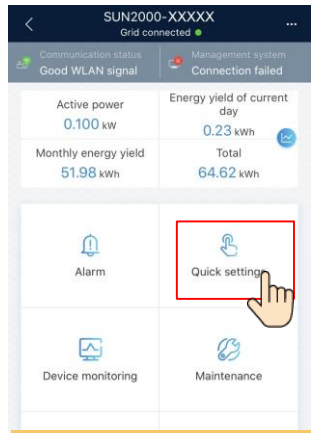




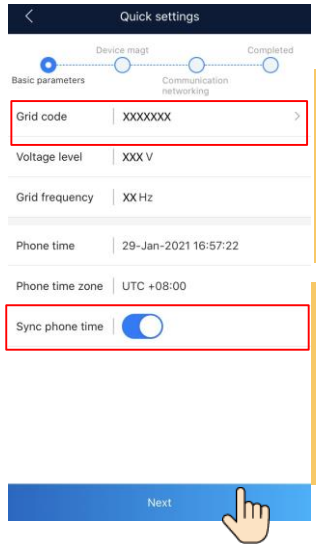
Scan the QR code of the inverter connected to the Smart Dongle.



Log in to the app as an installer. The initial password of the **installer** is **00000a**. If the system prompts you to set a password, set the password and login first power-on and change it immediately after login.



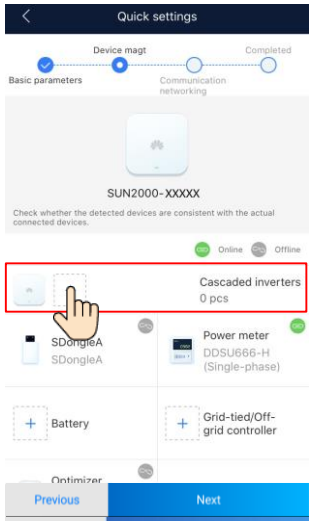
At the first login, the **Quick settings** screen is displayed by default.

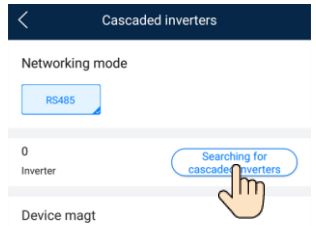


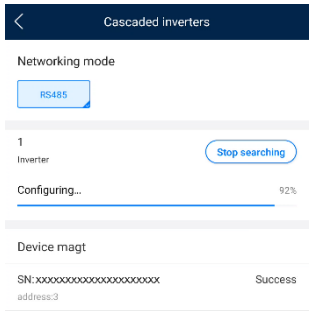
The grid code is set to N/A by default (automatic startup is not supported). Set the grid code based on the area where the PV plant is located.

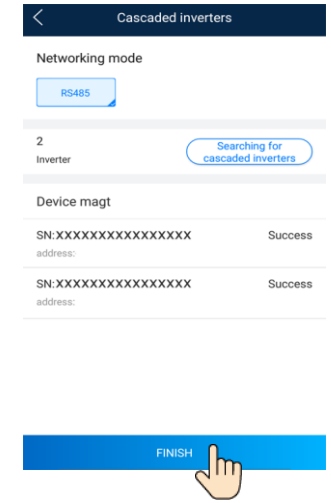
If **Sync phone time** is enabled, the time and time zone of the inverter are synchronized with those of the mobile phone.

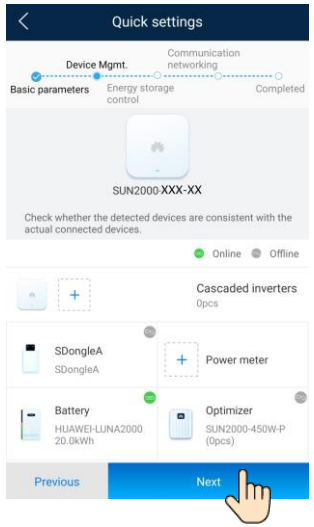
In a non-cascading scenario, the step of **Searching for cascaded inverters** is not involved.

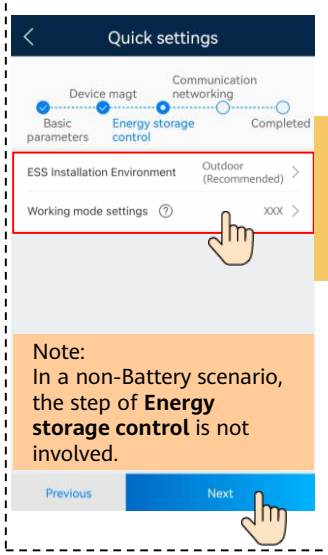








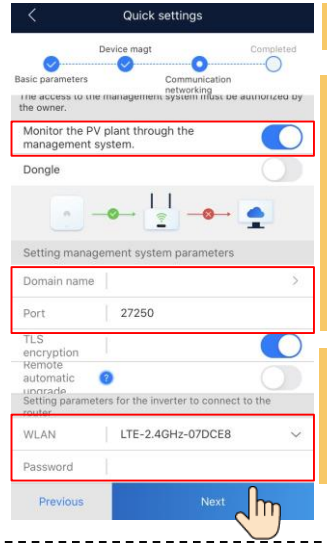




Select the **ESS Installation Environment** and **working mode settings** of the battery

Note:
In a non-Battery scenario, the step of **Energy storage control** is not involved.

Set network parameters and domain name.

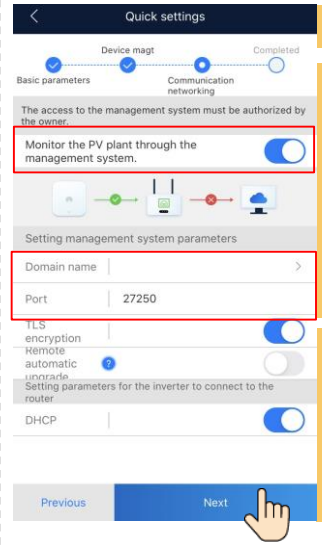


WLAN communication

Enabled **Monitor the PV plant through the management system**.

Set the **Domain name** to **intl.fusionsolar.huawei.com** and **Port** number to **27250**.

Select a router that can connect to the Internet and enter the router password.



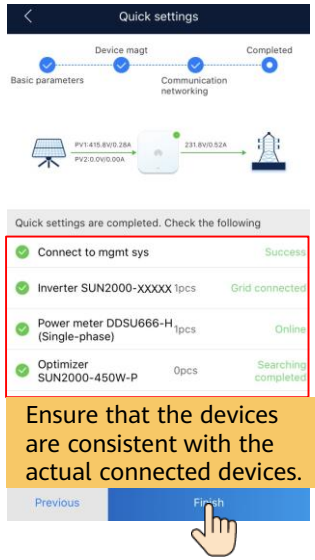
FE communication

Enabled **Monitor the PV plant through the management system**.

Set the **Domain name** to **intl.fusionsolar.huawei.com** and **Port** number to **27250**.

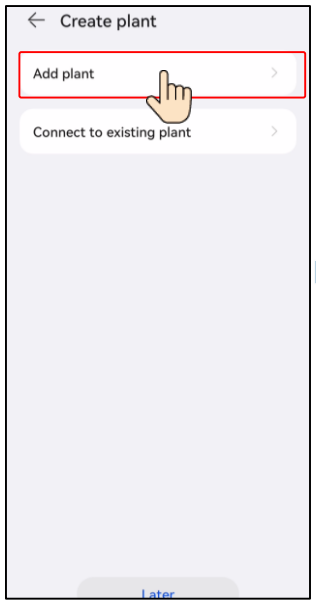
If **Ethernet** is disabled, the network cable is not connected. Reconnect the network cable.

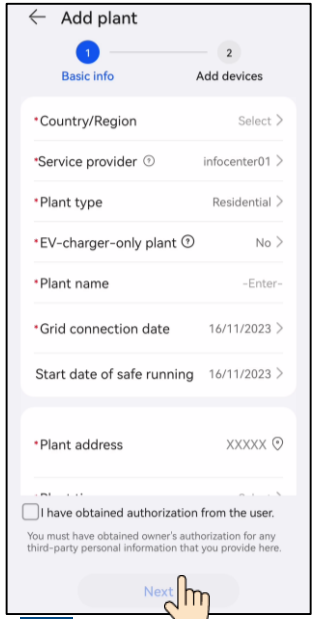
Ethernet

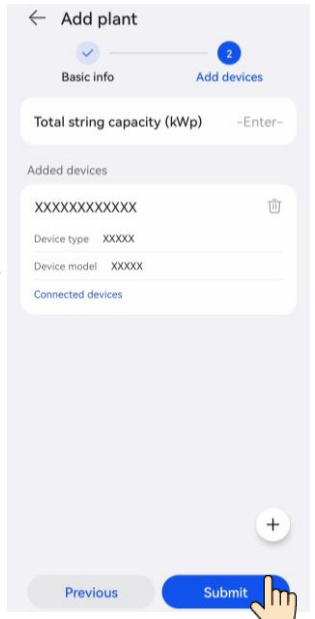


Ensure that the devices are consistent with the actual connected devices.

Add a plant.

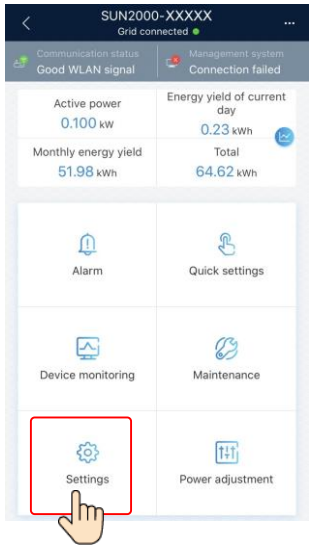


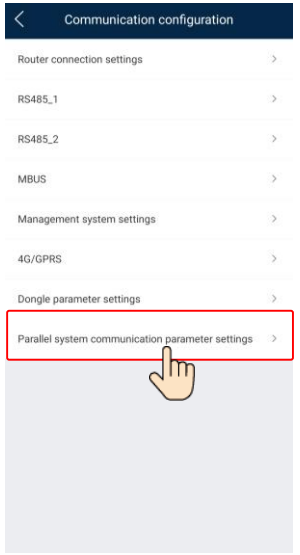


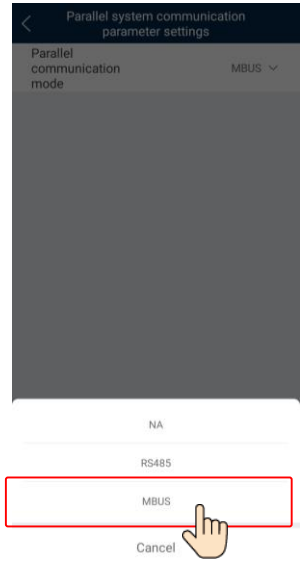


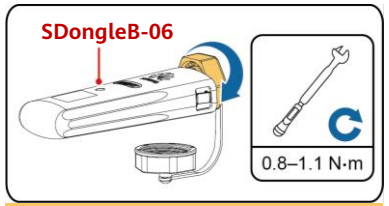
- **SDongleA-05+Distributed inverter/SDongleB-06+Commercial inverter (without WLAN module)**

In the MBUS cascading scenario, use the USB-WLAN module to connect to the inverter, and then log in to the commissioning page of inverter to set the parallel parameter.

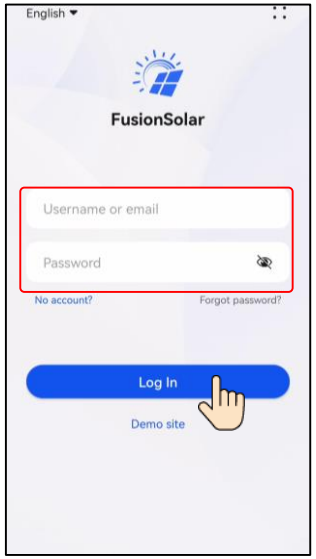


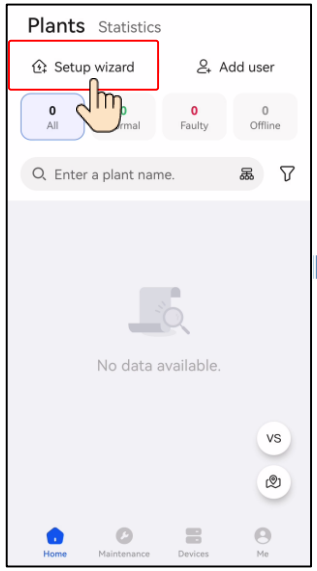


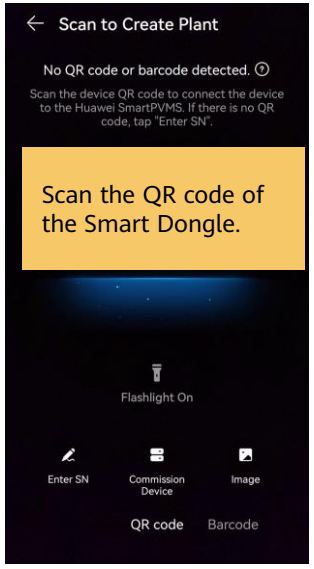




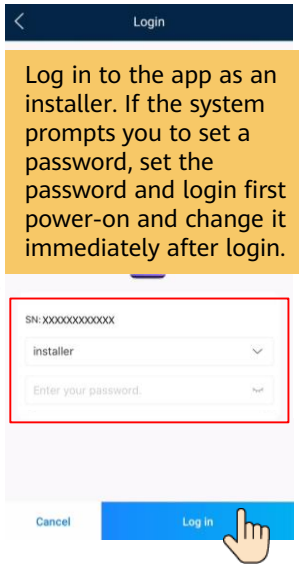
Remove the USB-WLAN module, install the SDongleB-06.



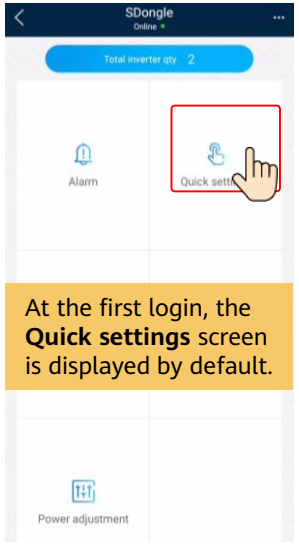




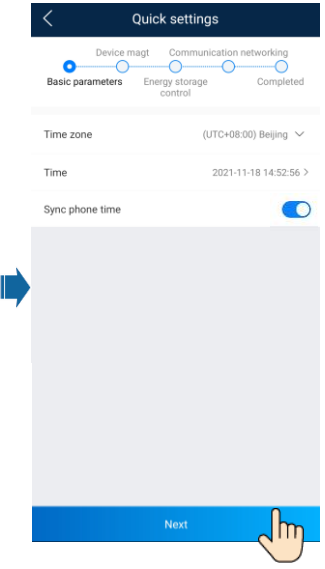
Scan the QR code of the Smart Dongle.



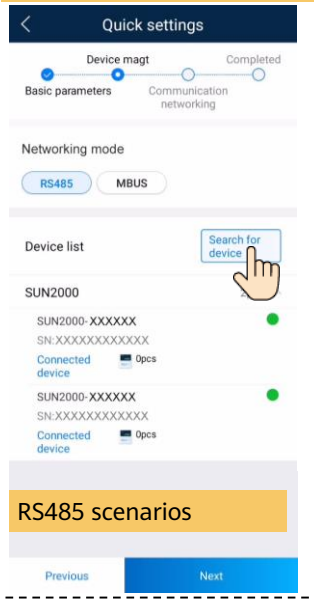
Log in to the app as an installer. If the system prompts you to set a password, set the password and login first power-on and change it immediately after login.



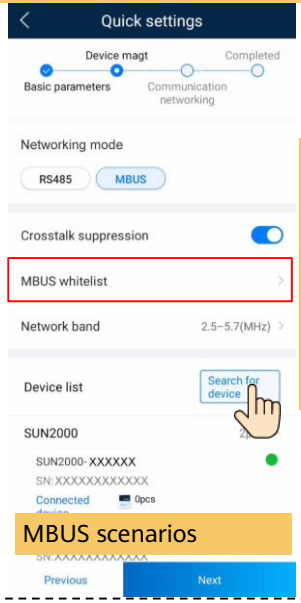
At the first login, the **Quick settings** screen is displayed by default.



In cascading scenarios, you need to manually search for cascaded inverters.

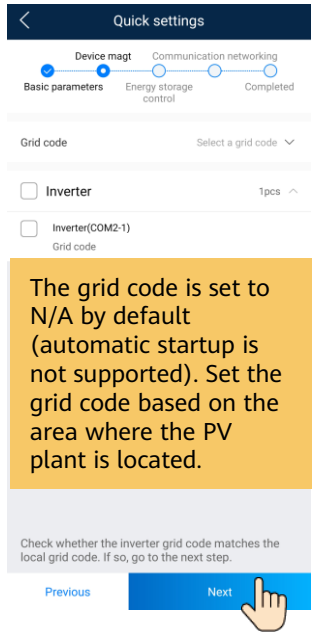


RS485 scenarios

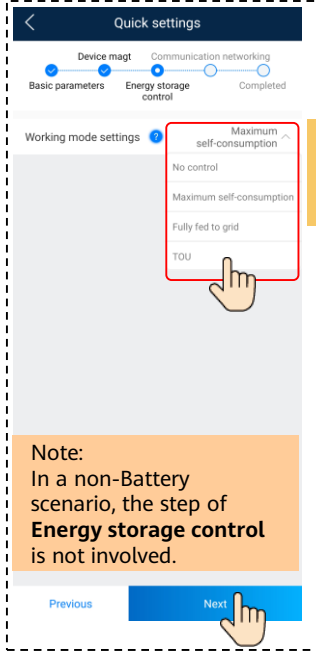


MBUS scenarios

Upload the SN file to search for cascaded inverters. (On the app connection page, click MBUS whitelist to generate an SN file.)

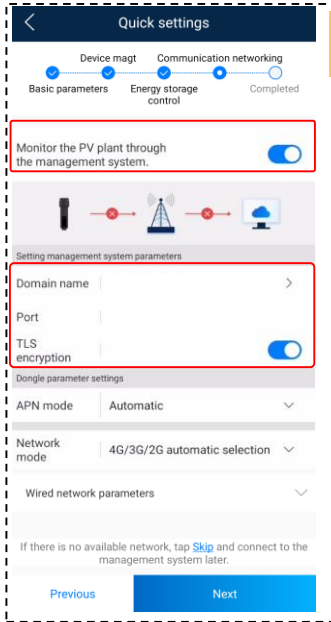


The grid code is set to N/A by default (automatic startup is not supported). Set the grid code based on the area where the PV plant is located.



Select the **working mode settings** of the battery

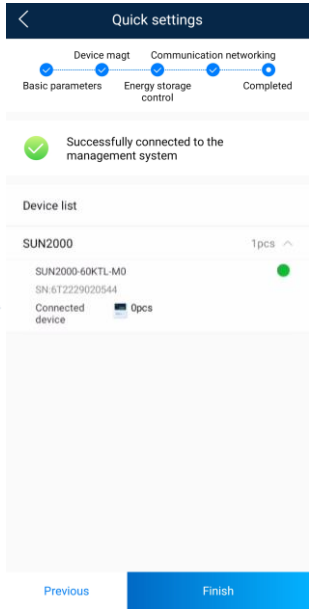
Note:
In a non-Battery scenario, the step of **Energy storage control** is not involved.



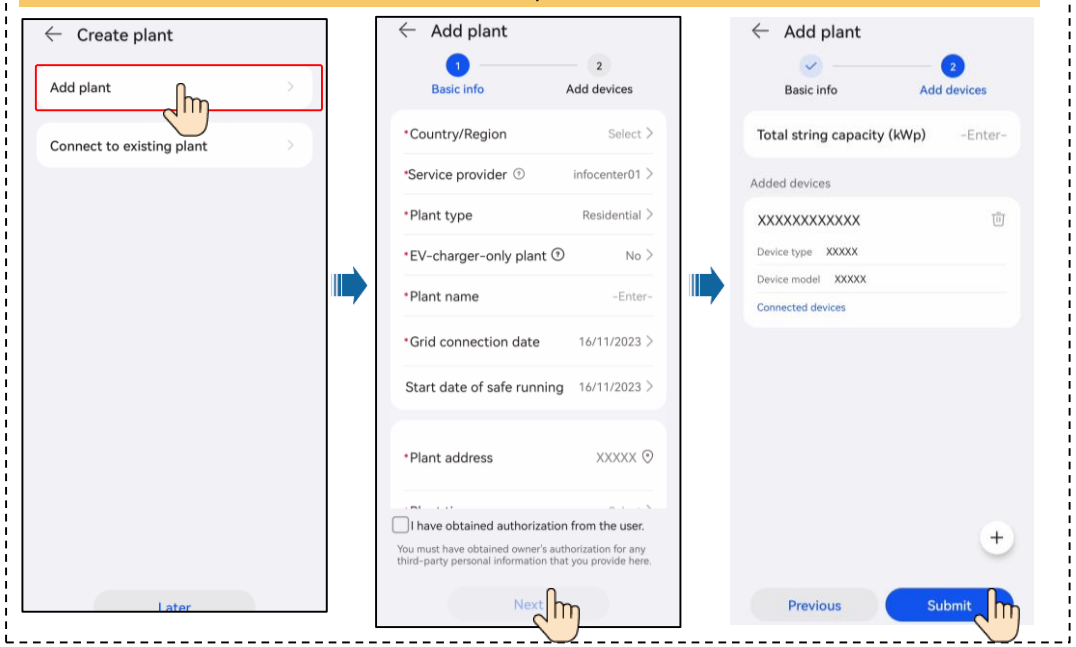
Set communication parameters based on the actual networking scenario.

Networking	Parameters
FE communication	DHCP is enabled by default. If the router does not support DHCP, disable DHCP and manually assign an IP address.
WLAN communication	Select the router you want to connect to, enter the password, and tap Connect Router.
4G communication	By default, APN mode is set to Automatic. When this mode cannot be used to access the Internet, set the parameter to Manual. In this case, set the parameters related to the SIM card based on the information obtained from the carrier.

Set the **Domain name** to **intl.fusionsolar.huawei.com** and **Port** number to **27250**.



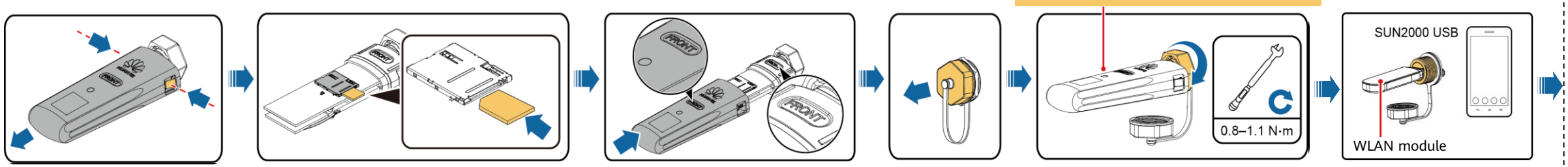
Add a plant.

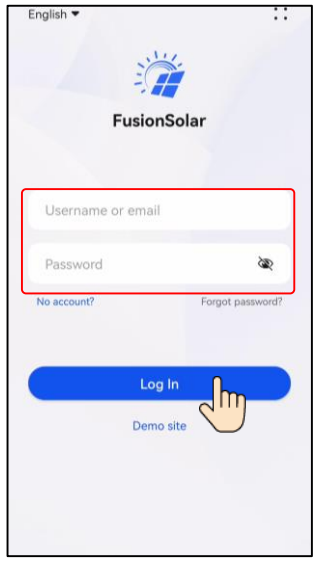

Create plant
Add plant
Connect to existing plant
Later
Add plant
1 Basic info
2 Add devices
*Country/Region Select
*Service provider infocenter01
*Plant type Residential
*EV-charger-only plant No
*Plant name -Enter-
*Grid connection date 16/11/2023
Start date of safe running 16/11/2023
*Plant address XXXXX
I have obtained authorization from the user.
You must have obtained owner's authorization for any third-party personal information that you provide here.
Next
Add plant
Basic info
2 Add devices
Total string capacity (kWp) -Enter-
Added devices
XXXXXXXXXXXX
Device type XXXXX
Device model XXXXX
Connected devices
Previous
Submit

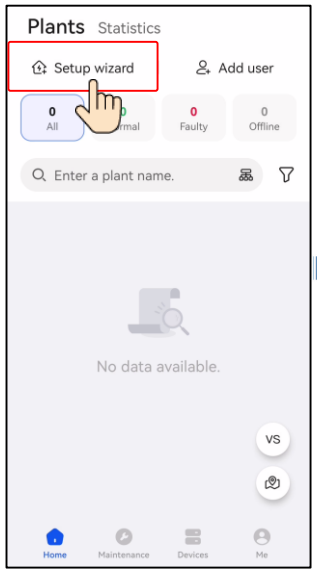
• Local Commissioning Using a Smart USB-WLAN Adapter

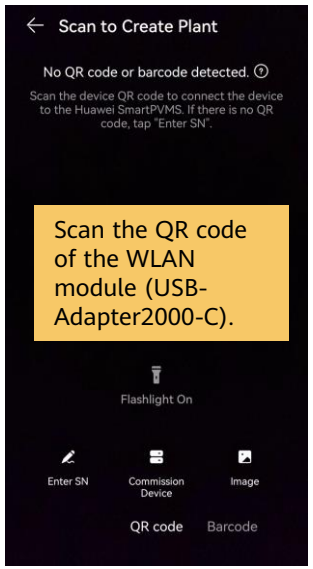
Note:
Before commissioning a commercial inverter, connect the 4G Smart Dongle to identify parameters. If the indicator status is normal, remove the Smart Dongle, and then connect the USB-WLAN adapter to start commissioning.

Check the indicator status. When the indicator blinks green at an interval of 2s (on for 0.1s and then off for 1.9s), remove the 4G Smart Dongle.

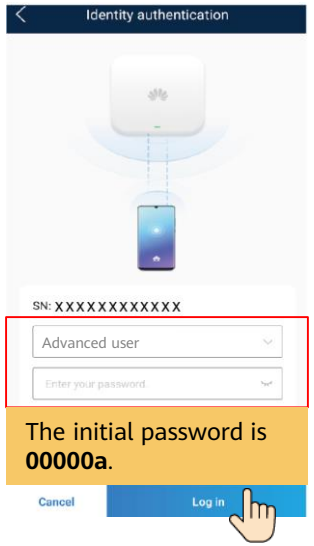




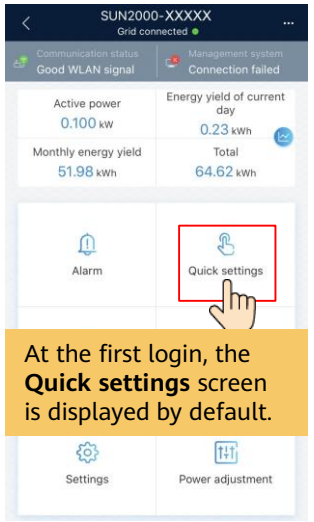




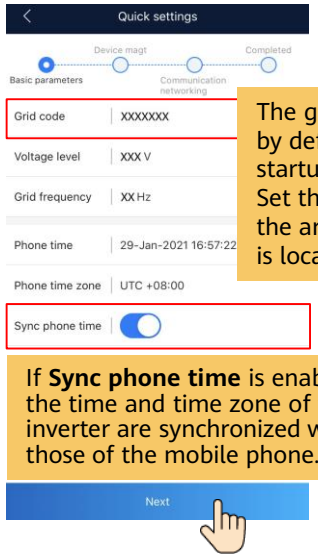
Scan the QR code of the WLAN module (USB-Adapter2000-C).



The initial password is **00000a**.



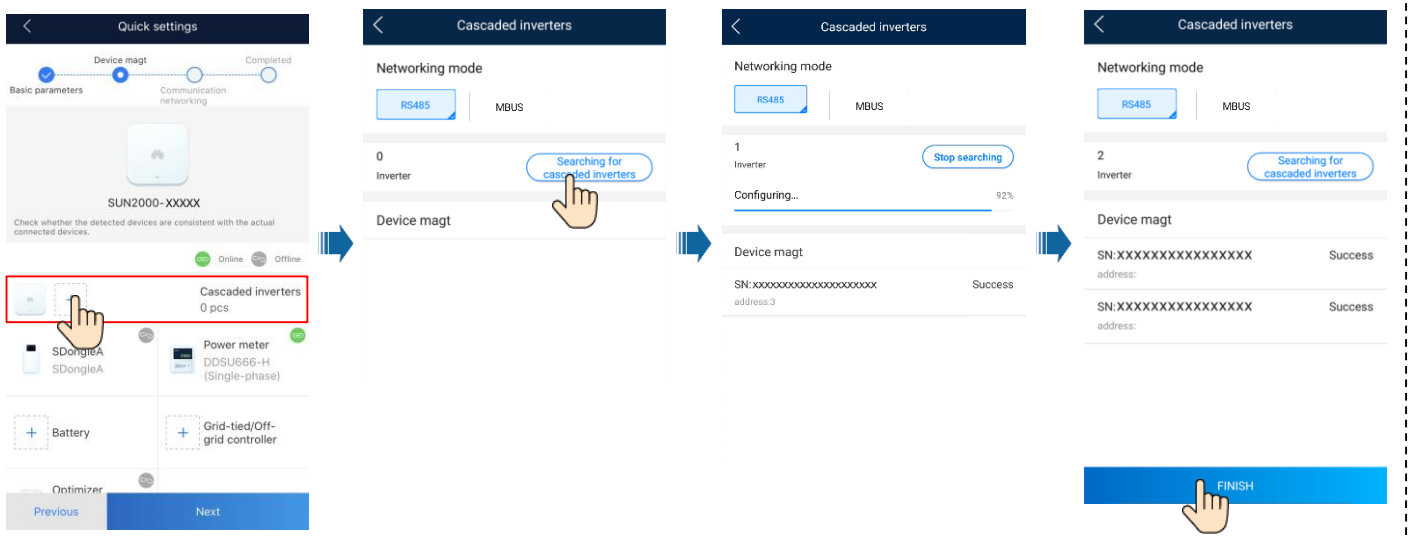
At the first login, the **Quick settings** screen is displayed by default.



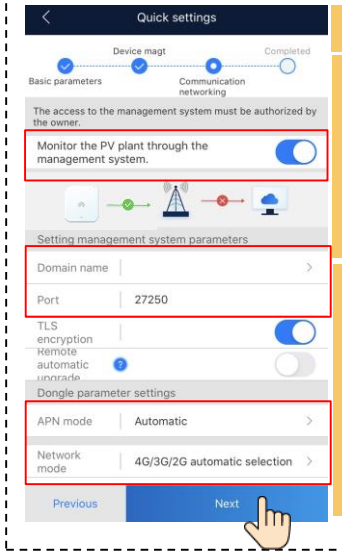
The grid code is set to N/A by default (automatic startup is not supported). Set the grid code based on the area where the PV plant is located.

If **Sync phone time** is enabled, the time and time zone of the inverter are synchronized with those of the mobile phone.

In a non-cascading scenario, the step of **searching for cascaded inverters** is not involved.



Set network parameters and domain name.

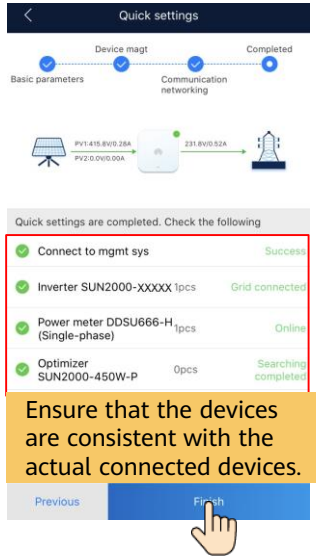


4G communication

Enabled **Monitor the PV plant through the management system**.

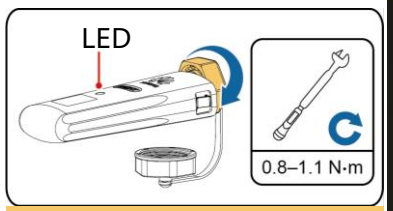
Set the **Domain name** to **intl.fusionsolar.huawei.com** and **Port** number to **27250**.

By default, **APN mode** is set to **Automatic**. When this mode cannot be used to access the Internet, set the parameter to **Manual**. In this case, set the parameters related to the SIM card based on the information obtained from the carrier.

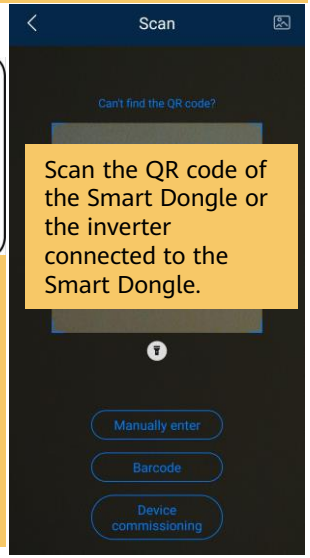


Ensure that the devices are consistent with the actual connected devices.

Connect to the management system.

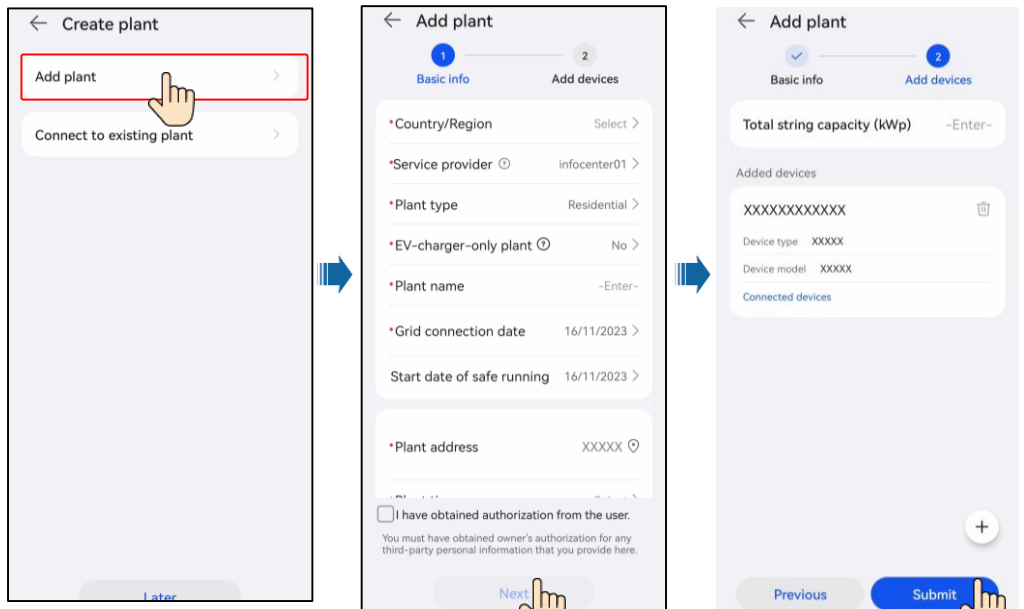


After the commissioning is complete, remove the USB-WLAN module, install the 4G module. Check the indicator status. After the indicator is steady green or blinks at short intervals (on for 0.2s and then off for 0.2s) add a PV plant.

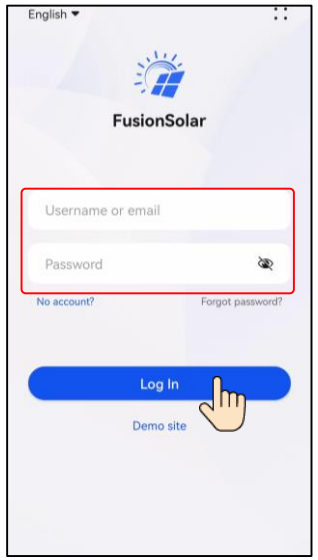


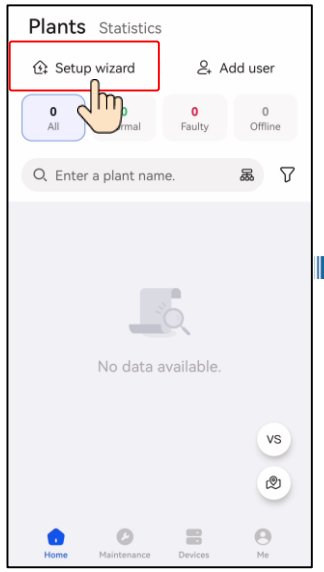
Scan the QR code of the Smart Dongle or the inverter connected to the Smart Dongle.

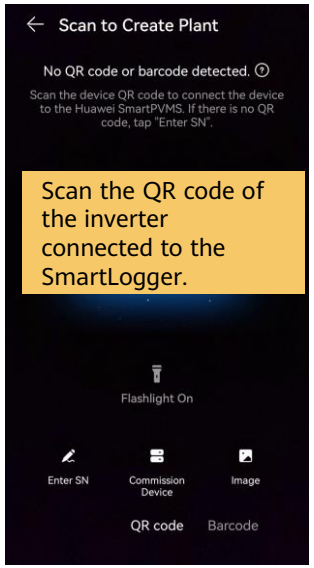
Add a plant.


Create plant
Add plant
Connect to existing plant
Later
Add plant
1
Basic info
2
Add devices
*Country/Region
Select
*Service provider
infocenter01
*Plant type
Residential
*EV-charger-only plant
No
*Plant name
-Enter-
*Grid connection date
16/11/2023
Start date of safe running
16/11/2023
*Plant address
XXXXX
I have obtained authorization from the user.
You must have obtained owner's authorization for any third-party personal information that you provide here.
Next
Add plant
Basic info
2
Add devices
Total string capacity (kWp)
-Enter-
Added devices
XXXXXXXXXXX
Device type
XXXXX
Device model
XXXXX
Connected devices
Previous
Submit

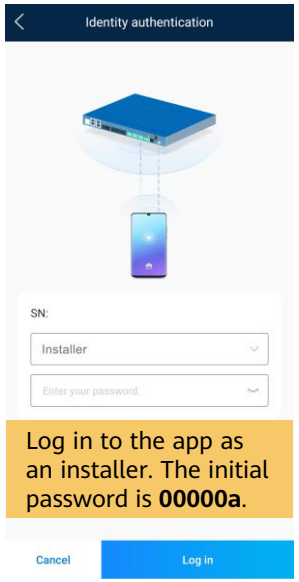
• Local Commissioning Using the SmartLogger of the Inverter



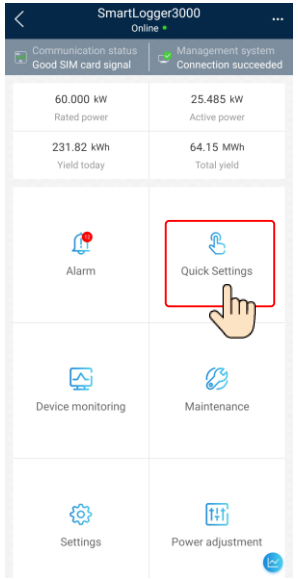


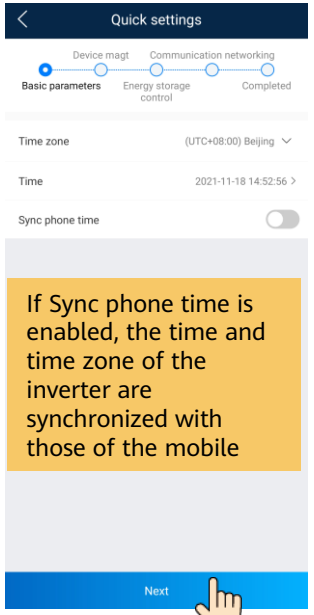


Scan the QR code of the inverter connected to the SmartLogger.



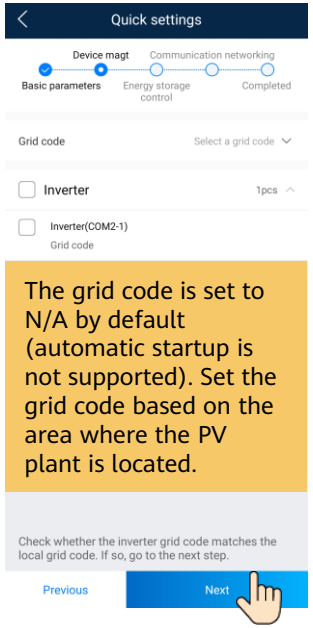
Log in to the app as an installer. The initial password is **00000a**.



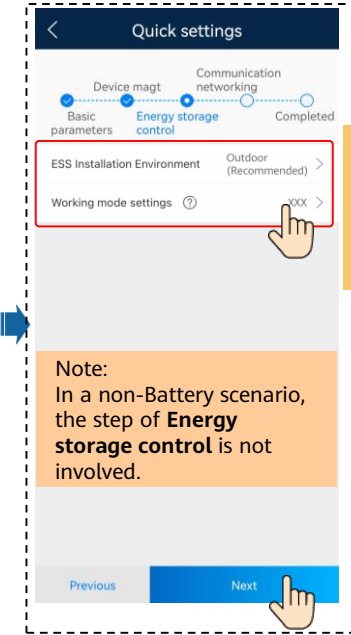


If Sync phone time is enabled, the time and time zone of the inverter are synchronized with those of the mobile

Ensure that the devices are consistent with the actual connected d

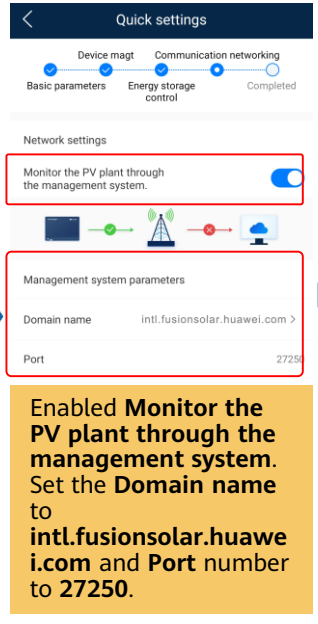


The grid code is set to N/A by default (automatic startup is not supported). Set the grid code based on the area where the PV plant is located.

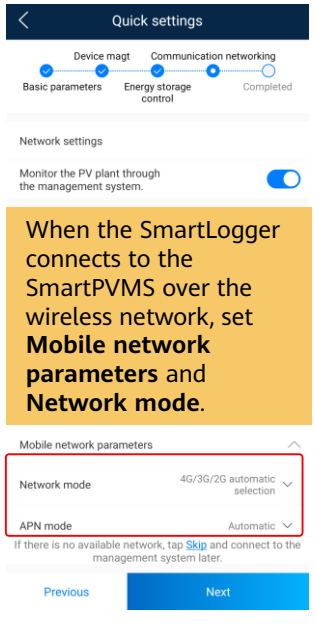


Select the **ESS Installation Environment** and **working mode settings** of the battery

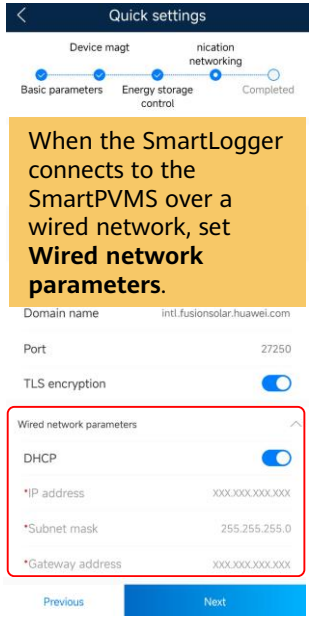
Note:
In a non-Battery scenario, the step of **Energy storage control** is not involved.



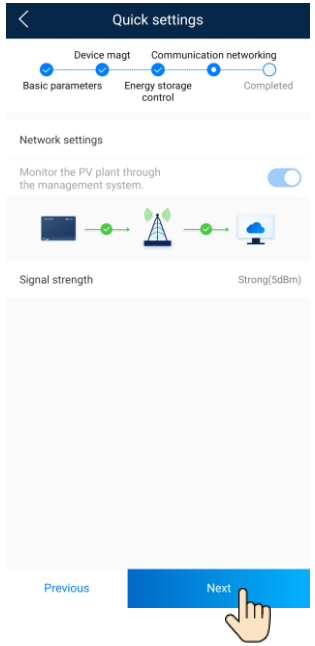
Enabled **Monitor the PV plant through the management system**. Set the **Domain name** to **intl.fusionsolar.huawei.com** and **Port** number to **27250**.

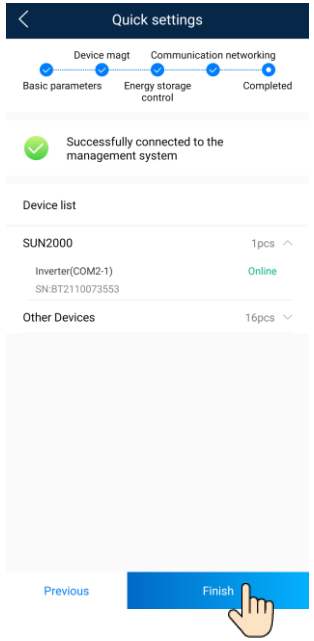


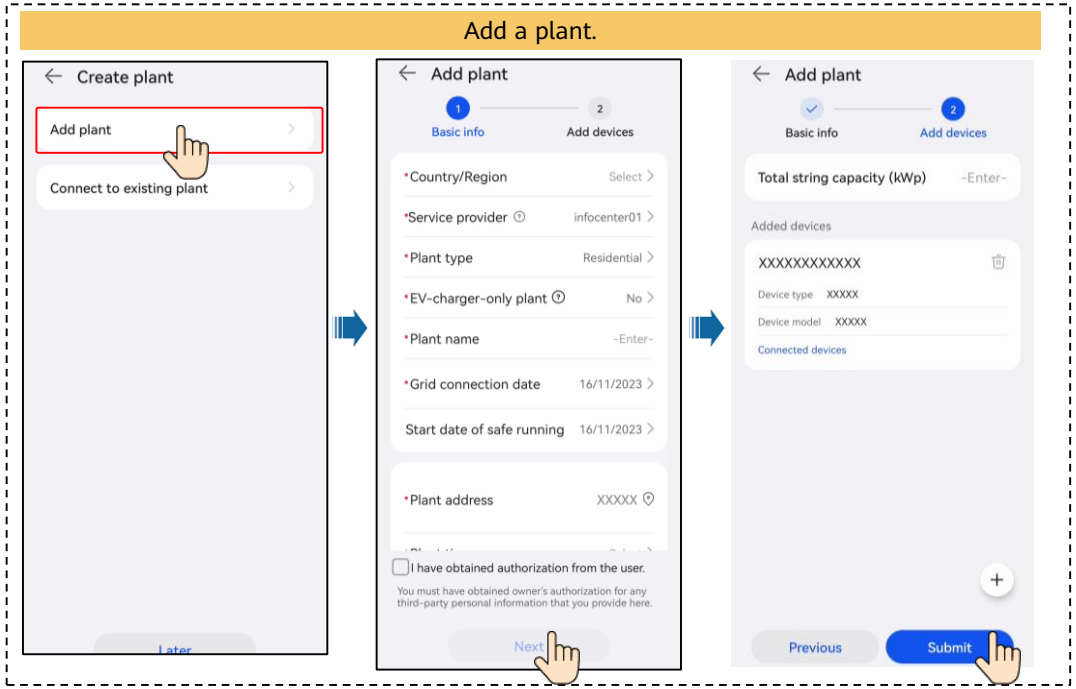
When the SmartLogger connects to the SmartPVMS over the wireless network, set **Mobile network parameters** and **Network mode**.



When the SmartLogger connects to the SmartPVMS over a wired network, set **Wired network parameters**.

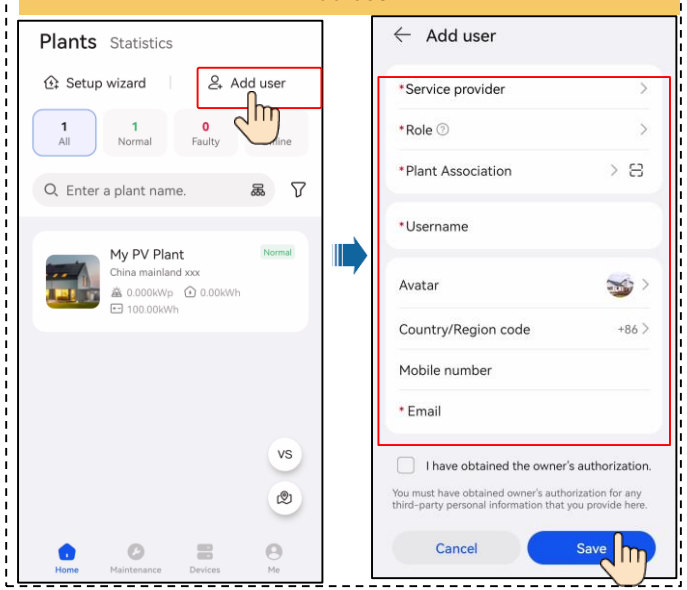

Quick settings
Device magt
Communication networking
Basic parameters
Energy storage control
Completed
Network settings
Monitor the PV plant through the management system.
Signal strength
Strong(5dBm)
Previous
Next


Quick settings
Device magt
Communication networking
Basic parameters
Energy storage control
Completed
Successfully connected to the management system
Device list
SUN2000
1pcs
Inverter(COM2-1)
Online
SN:BT2110073553
Other Devices
16pcs
Previous
Finish


Add a plant.
Create plant
Add plant
Connect to existing plant
Later
Add plant
Basic info
Add devices
*Country/Region
Select
*Service provider
infocenter01
*Plant type
Residential
*EV-charger-only plant
No
*Plant name
-Enter-
*Grid connection date
16/11/2023
Start date of safe running
16/11/2023
*Plant address
XXXXX
I have obtained authorization from the user.
You must have obtained owner's authorization for any third-party personal information that you provide here.
Next
Add plant
Basic info
Add devices
Total string capacity (kWp)
-Enter-
Added devices
XXXXXXXXXXX
Device type
XXXXX
Device model
XXXXX
Connected devices
Previous
Submit

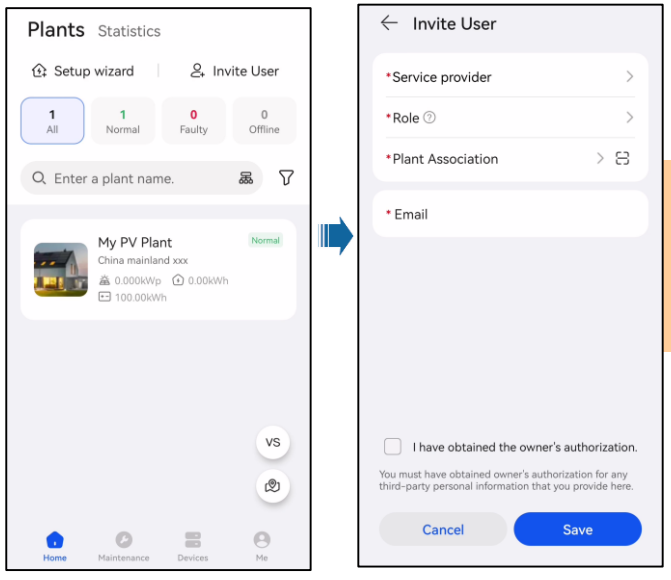
4. Create an owner account

Add user



or

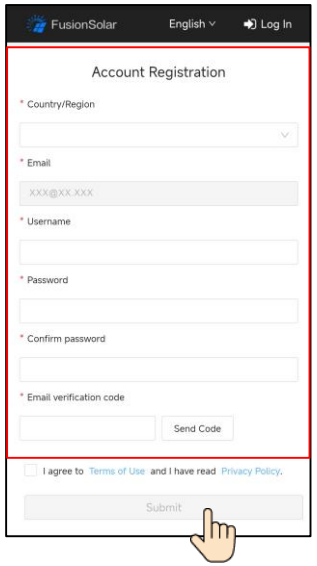
Invite a user



Note:
In some regions, the function of inviting users is not supported. The actual page prevails.

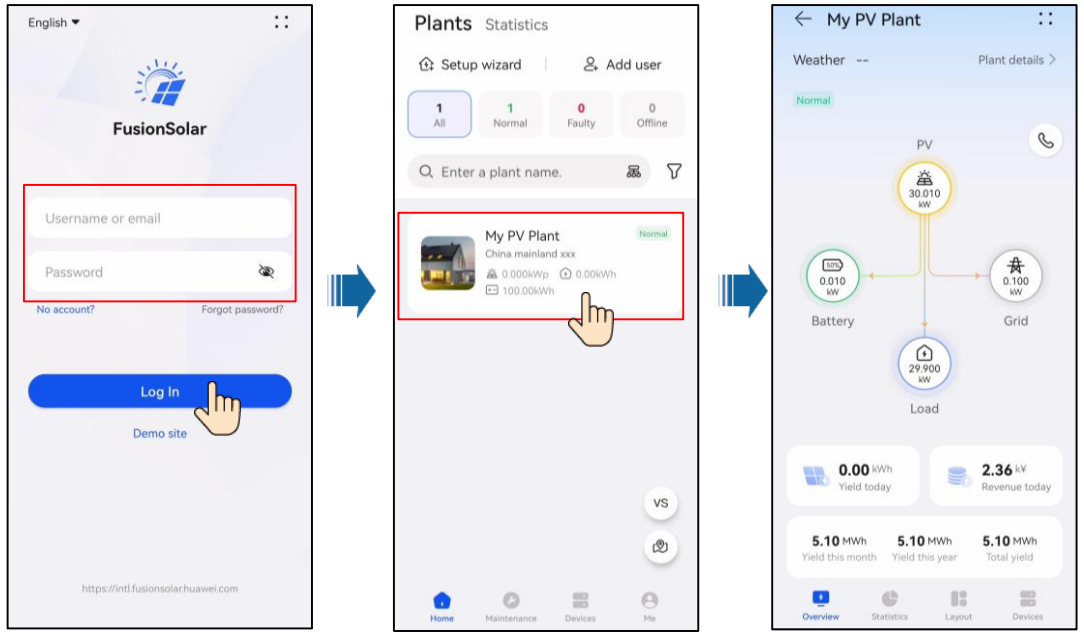
After receiving the invitation, the user accesses the registration page to register an account.

Register an account



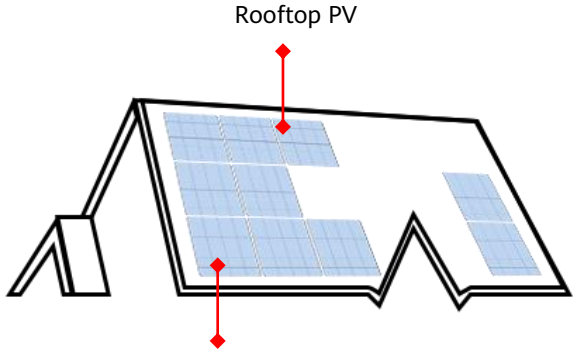
5. Checking the Device Status

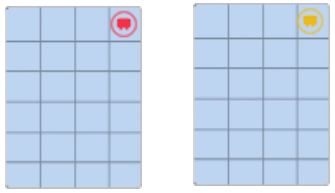
- **Checking the Device Status Using Device Commissioning**

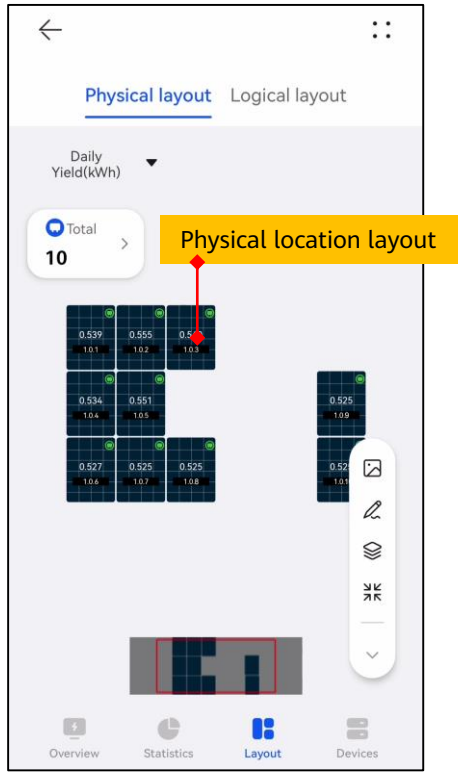


FAQ. Physical Layout Design (With Optimizers)

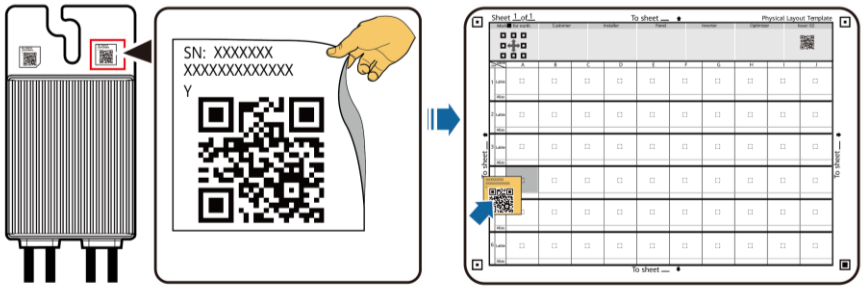
1. The physical layout must be configured for optimizers. When an optimizer is faulty, it can be quickly located and replaced based on the physical layout.
2. The optimizer disconnection detection is available only after the physical layout is complete. Perform optimizer disconnection detection and view the result on the **Optimizer layout** screen.





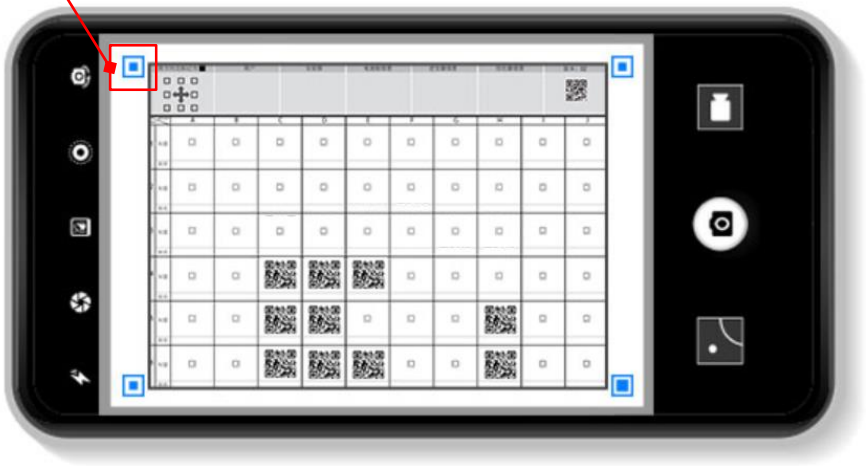


Step 1 After determining the installation position of an optimizer, remove the SN label from the optimizer and attach it to the physical layout template.



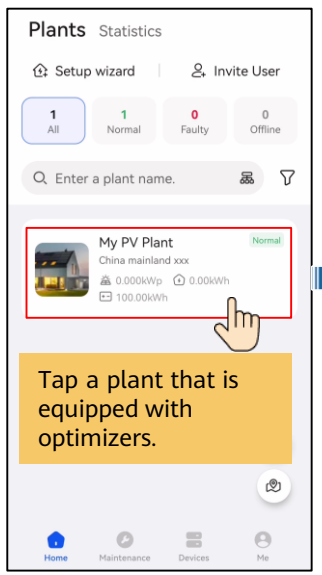
Step 2 Take a photo of the template with the QR code attached.

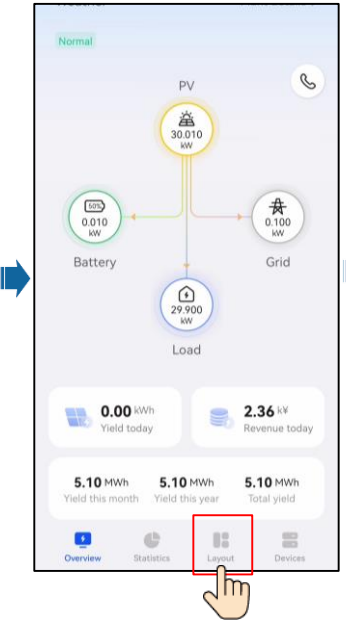
Positioning point for photographing

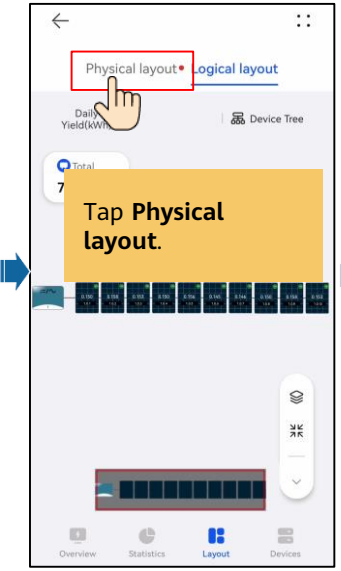


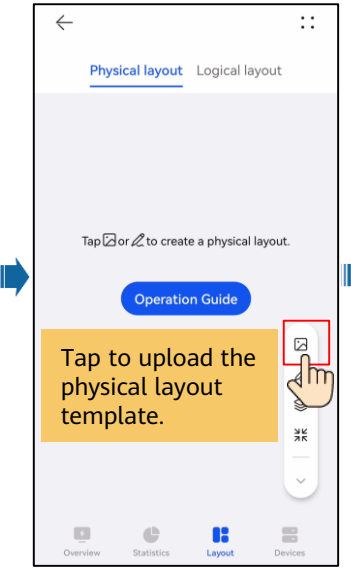
Note: Ensure that the four positioning points on the template are within the frame.

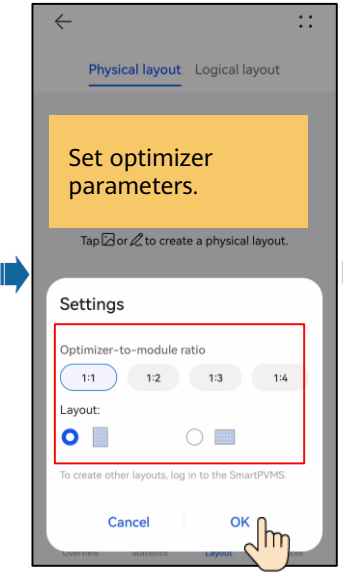
FAQ . Physical Layout Design

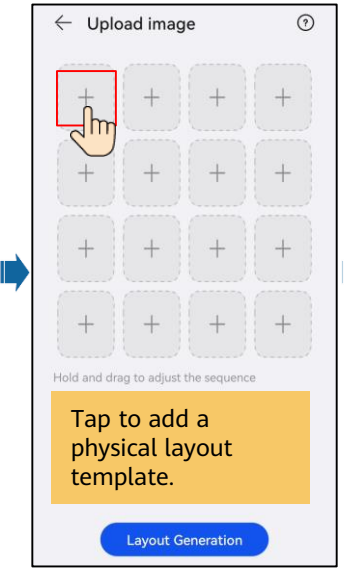


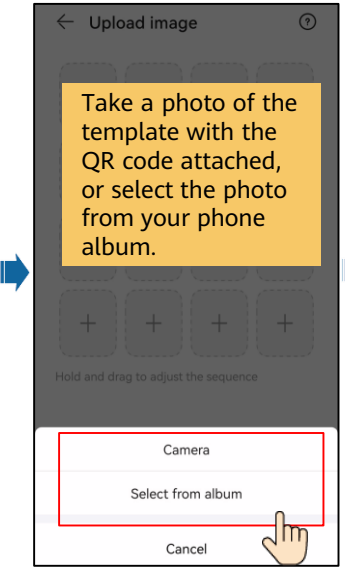


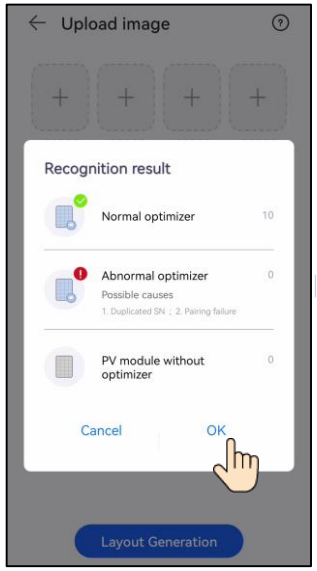


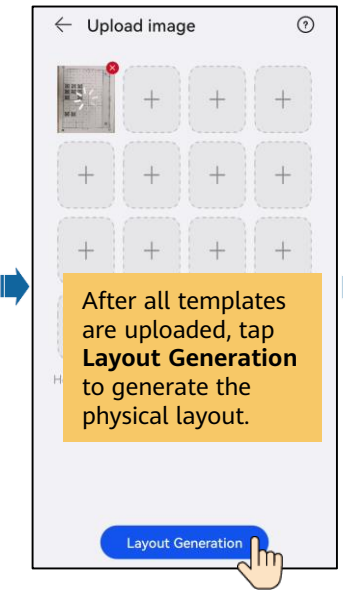


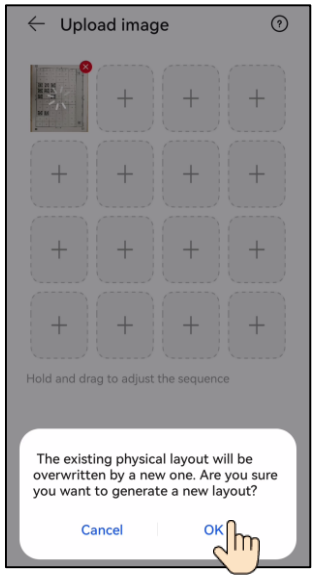


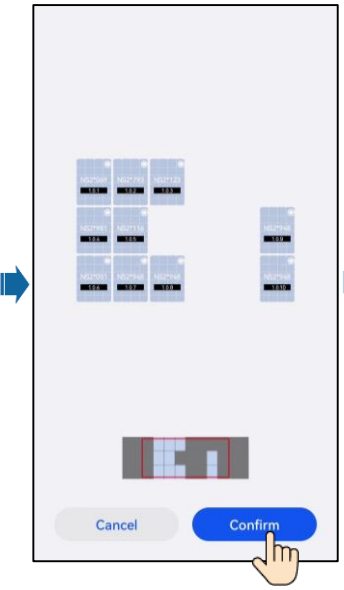


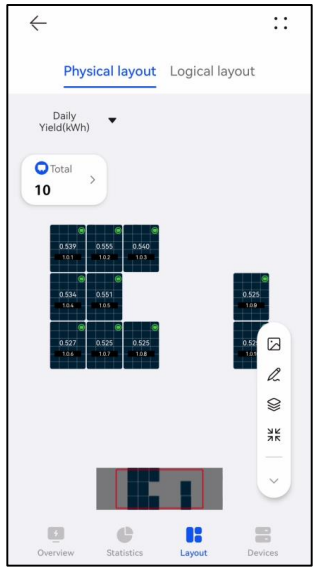












Note:
For some unidentified QR codes, manually bind them.

Indicators on the Smart Dongle

LED		Remarks	Description
Color	**Status**		
N/A	Off	Normal	The Dongle is not secured or is not powered on.
Yellow (blinking green and red simultaneously)	Steady on		The Dongle is secured and powered on.
Green	Blinking in a 2-second cycle (on for 0.1s and then off for 1.9s)	Normal	Dialing (duration < 1 min)
		Abnormal	If the duration is longer than 1 min, the 4G parameter settings are incorrect. Reset the parameters.
	Blinking at long intervals (on for 1s and then off for 1s)	Normal	The dial-up connection is set up successfully (duration < 30s).
		Abnormal	If the duration is longer than 30s, the settings of the management system parameters are incorrect. Reset the parameters.
	Steady on	Normal	Successfully connected to the management system.
	Blinking at short intervals (on for 0.2s and then off for 0.2s)		The inverter is communicating with the management system through the Dongle.
Red	Steady on	Abnormal	The Dongle is faulty. Replace Dongle.
	Blinking at short intervals (on for 0.2s and then off for 0.2s)		The Dongle has no SIM card or the SIM card is in poor contact. Check whether the SIM card has been installed or is in good contact. If not, install the SIM card or remove and insert the SIM card.
	Blinking at long intervals (on for 1s and then off for 1s)		The Dongle fails to connect to the management system because it has no signals, weak signal, or no traffic. If the Dongle is reliably connected, check the SIM card signal through the APP. If no signal is received or the signal strength is weak, contact the carrier. Check whether the tariff and traffic of the SIM card are normal. If not, recharge the SIM card or buy traffic.
Blinking red and green alternatively	Blinking at long intervals (red for 1s and green for 1s)		No communication with the inverter • Remove and insert the Dongle. • Check whether inverters match the Dongle. • Connect the Dongle to other inverters. Check whether the Dongle or the USB port of the inverter is faulty.
	Blinking at short intervals (red for 0.2s and green for 0.2s)	Normal	The Dongle is being upgraded locally.