GLENN LIFA TIBANE

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Professional Profile

Analytical and detail-oriented Junior Data Analyst with an Advanced Diploma in Computer Networking and a distinction in Database Systems (SQL). Proven experience leveraging the Microsoft Power Platform (Power BI, Power Automate) to transform raw organizational data into actionable business insights.

CORE COMPETENCIES

- Data Visualization: Designing interactive dashboards in Power BI to track SLAs and operational metrics.

- Workflow Automation: Building automated data pipelines and notification triggers using Power Automate.

- Database Management: Advanced SQL for data extraction, cleanup, and joining complex datasets.

- Cloud Data Environments: Managing data security and identity access within Microsoft Azure (AZ-104, AZ-400).

- Statistical Analysis: Identifying trends and correcting inconsistencies within large-scale data structures.

PROFESSIONAL EXPERIENCE

I.T. SUPPORT INTERN (Data Focus) | **Department of Education** | *May 2025 – Present*

- **Power Platform Automation:** Developed automated workflows using **Power Automate** to streamline the logging and tracking of support calls, reducing manual entry errors.
- **Data Reporting:** Utilized Power BI to visualize service desk performance, ensuring strict adherence to Service Level Agreements (SLAs) through real-time monitoring.
- **Integrity Maintenance:** Performed regular system updates and data backups to ensure business continuity and the reliability of departmental data.

- **Access Governance:** Managed user security and onboarding via Identity Management (IAM), ensuring data was only accessible to authorized personnel

Performing Arts Centre Of Free State
Information Technology and Communication Intern | 01/2024 – 12/2024

- Audit Reporting: Generated detailed reports from biometric access logs for security audits, ensuring compliance with data protection standards.

- Data Lifecycle Management: Conducted secure data wiping and documentation during ICT asset disposal to prevent information leakage.

- Trend Analysis: Monitored system maintenance logs and performed vulnerability scans to mitigate cybersecurity risks

PROJECTS

CCNA Enterprise Networking Practice Troubleshooting | Central University of Technology (Distinction)

- Traffic Analysis: Simulated hybrid environments to troubleshoot connectivity and data security using OSPFv2, VTP, and STP.

- Access Control: Configured Standard and Extended IPv4/IPv6 ACLs to filter traffic and prevent unauthorized network access.

- Disaster Recovery: Applied modular task decomposition and disaster recovery principles to restore critical system functionality.

Customer behavior analysis (Data Pipeline Project) | Personal Project

- Developed a complete end-to-end data analytics pipeline using Python, Power BI and SQL.
- Implemented data transformation and automation scripts to streamline workflows.

- Simulated real-world data cleanup by identifying and correcting inconsistencies within complex datasets.

EDUCATION

Advanced Diploma in Computer Networking | 2025
Central University of Technology
Graduation: March 2026

- *Academic Achievement:* **Distinction** in Network Project and Research Methodology.
- *Relevant Coursework:* Infrastructure Design, **Distinction** in Database Systems (SQL), Information Security, Computer Servers Administration, Operating systems.

CERTIFICATIONS

- Microsoft Certified: DevOps Engineer Expert (AZ-400) | 2025
- Microsoft Certified: Azure Developer Associate (AZ-204) | 2025
- Microsoft Certified: Azure Administrator Associate (AZ-104) | 2025
- Microsoft Certified: Azure Fundamentals (AZ-900) | 2023

REFERENCE
- Available upon request.