**GLENN NEIL VOCKINGS**

**PERSONAL DETAILS \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Address:** 8 Orchard Close

Tilehurst

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**Mobile:** 07446909914

**D.O.B:** 11th February 1993

**E-mail:** glennvockings@gmail.com

**Driving licence:** Full clean UK driving licence

**EDUCATION \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Sept 2004 – July 2012 Denefield School, Long Lane, Tilehurst, Reading, Berkshire

**Qualifications and Grades:**

GCSE Mathematics A

GCSE German C

GCSE Graphics C

GCSE English C

GCSE Music D

GCSE Science D

DiDA Diploma (ICT) - 4 GCSE's

BTEC First Diploma in Business

A Level ICT

A-level Mathematics

July 2018 – Oct 2018 Front-End Development Intensive course on

Codecademy.com (HTML, CSS, JavaScript, JQuery, Bootstrap, React.js)

<https://www.credential.net/ju7ex5ou#.XCjLOB0hKbo.link>

**WORK EXPERIENCE \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**February 2016 -**

**Present IDOXGROUP PLC, Theale, Berkshire**

1st Tier service desk analyst. Which involves logging any issue a customer may have with the software, updating the support calls either via email or phone. I would advise resolutions to common issues.

**October 2009 –**

**August 2015 Dunelm, Calcot, Reading, Berkshire**

I started as a Fabric Staff Member dealing with customers, fabrics and made to measure curtains requirements. I have since worked on all the other departments including Bedding/curtains, Tills, Customer Services, etc... I have been promoted to team leader.

**OTHER INFORMATION \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

I pride myself in being reliable, very organised and tidy. I conduct myself in a very mature and polite way.

Following my A levels I realised I should pursue my love of IT and mathematics. I have finished doing a Web Development course on codecademy.com which I enjoyed thoroughly and completed. This course covered HTML, CSS, JavaScript, JQuery and Bootstrap. I am now currently doing another course on building front-end web applications which goes deeper into JavaScript and also React.JS.

Currently I’ve built a couple of websites during my online courses, the first one I built was during my course regarding learning HTML and CSS. <https://vosmash.github.io/Colmar/> this website only uses HTML and CSS and it was the final project of the course to receive my accreditation.

The second website I built was during my second course regarding learn JavaScript and React.JS. <http://vosmash.surge.sh/> This website uses React.JS and Spotify Web API to find songs based upon your search then being able to add selected tracks to a new playlist which you can then save to your Spotify account. I am currently updating this website with new features so it will list the user’s current playlists and see the songs in each one to save the user adding songs that may already exist in another playlist. After this I want to carry on learning all the things JavaScript has to offer and begin to learn AngularJS.

I helped my cousin at a local data centre to gain experience with main servers. That’s where I helped making cat 5e cables, managing vlans and cable integration

Earlier this year I completed a goal of mine to build a computer. I loved learning about the different components inside a computer and how each one affects what the computer can do.

Since my early teens I have been interested in IT. I have happily resolved my siblings computing problems. The problems I have resolved ranged from laptops locking down due to downloading viruses to internet link problems.