Chance Bowers

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CERTIFICATIONS

Security+
CompTIA · 2024
· Security+ Certified
· DoD IAT level II approved.

CySA+
CompTIA · 2024
· Certified Cybersecurity Analyst
· DoD IAT level II approved.

CC
(ISC)² · 2023
· Certified in Cybersecurity

CSAP
CompTIA · 2024
· Certified Security Analytics Professional.

EXPERIENCE

Remote Monitoring & Management Engineer
Kaseya Ltd.   July 2024 – May 2025, Orlando, FL
· Remotely managed and provided technical support for thousands of businesses & critical city infrastructure such as law enforcement & emergency services.
· Automated solutions resulting in increased efficiency & decreased down time during incidents.
· Implemented patch & resource management guidelines and routines.
· Managed the Endpoint Detection & Response platform resulting in an increased security posture.

Independent Contractor   June 2020 – July 2024, Melbourne, FL
Uber Technologies, Inc
· Operated as an independent Contractor 100% of the time.
· Upheld high standards of service, reflected in thousands of customer ratings.
· Maintained a 5-star rating from 99% of passengers for exceptional service.

PC Repair Technician   January 2015 – December 2017, Melbourne, FL
MicroApp PC Repair
· Performed diagnostics and repairs on an average of 300 service operations annually.
· Clarified diagnostic findings to hundreds of customers and outlined service options.
· Attained a 98% customer satisfaction rating through effective communication & repairs.
· Gained knowledge of standard equipment, including manufacturer repair guidelines.

EDUCATION

Network Systems Technology
Eastern Florida State College · Melbourne, FL
· Engaged in foundational studies related to network systems.

SKILLS

Managing cybersecurity risks
Installing network components and Implementing security measures
Responding to incidents promptly and effectively
Conducting thorough network assessments and system tests
Secure Coding Practices (Familiarity with SQL injection, XSS, CSRF)
Collaborating with AI (Artificial Intelligence) systems.
Implementing automation through software or scripts.
Administering endpoint security solutions
Utilizing Security Information and Event Management (SIEM)
Applying cryptographic techniques to safeguard data
Utilizing virtualization technologies (VMware)
Leveraging threat intelligence for preemptive defense strategies
Ensuring compliance with industry standards: NIST, ISO 27001, HIPAA , PCI DSS & FIPS.