

# Site Survey

**Customer**

Collect this information before starting ThoughtSpot install.

**Ship to contact**

Address

Name

Email

Phone

**ThoughtSpot**

Account  
executive

Account  
engineer

**Cabling**
☐ Fiber ☐ Direct Attach

**Data ports**

Node name (FQDN)

IP address

Gateway

Netmask

Network Speed

Node A

Node B

Node C

Node D

**Management ports**

Node Name (FQDN)

IP Address

Gateway

Netmask

Network Speed

Node A

Node B

Node C

Node D

**Other network parameters**

SMTP relay server, sends system alerts

NTP Time Server(s)

DNS Server(s)

Corporate Domain Name

Time Zone to Configure system

Email/alias that receives system alerts

FQDN

Primary IP

Secondary IP

**Remote access**

Is there a console server (IP KVM) that  
ThoughtSpot Support can access?

☐ Yes ☐ No

Console server details, IP and Telnet

Reverse SSH Port number