Victor Ike

Front-End Web Developer

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Milwaukee, WI

LinkedIn

OBJECTIVE

As a seasoned case manager with five years of experience, I have developed my ability to listen to clients' needs, develop personalized social service plans, and coordinate with team members to achieve maximum client compliance rates. My experience in case management has taught me the importance of empathy, attention to detail, and collaboration, which I believe will be valuable assets in the tech industry.

WORK EXPERIENCE

CASE MANAGER

JusticePoint Municipal Court Alternatives Program| **Milwaukee, WI** | May 2018 – Present

- Work collaboratively with clients who are indigent and have Milwaukee Municipal citations to recommend the best alternative to payment on forfeitures.
- Utilize the Justice System database platforms to research clients' citation history.
- Conduct intake interviews that cover clients' personal and health history to identify any Mental Health or Alcohol/Drug Abuse issues.
- Formally recommend an alternative to Municipal Court Judges for consideration and if granted, work with clients to fulfill requirements of alternative (Community Service, Mental Health, and/or AODA treatment).
- Manage a caseload of 40+ clients and document all client information in a database
- Draft and submit review letters to the Municipal Court Judges indicating client compliance with alternative requirements.
- Helped over 150 clients resolve their Milwaukee Municipal citations.

SKILLS

- Microsoft Office (Word, Excel, PowerPoint)
- Data entry
- Git/GitHub

- HTML
- CSS - SCSS
- JavaScript
- React

EDUCATION

Marquette University| **Milwaukee, WI** | September 2014 – May 2018

Major in Psychology; minor in Criminology | GPA: 3.4

The Odin Project| Nov 2021 – Present

- The Odin Project provides a free open-source coding curriculum online.
- Utilize front-end web technologies to create modern, responsive websites.
- Built over 5 projects per instructions in the curriculum.

CERTIFICATION

FreeCodeCamp Responsive Design | November 2022 – Present

- Completed 300 hours of online coursework
- Built 5 responsive projects