# Appendix C: Interview Schedule- English

**Section A: Project Conception**

1. Where did this digester originate?
   1. Who designed it?
   2. Who funded it
   3. Who built it?
   4. What was your role?
2. How were you selected as a beneficiary? (if applicable)
   1. Did you know about biogas before?
   2. What was the selection process like?
   3. How did you participate?
3. What were your expectations?
   1. What were you told to expect? (if applicable)
4. What kind of training were you given by the installers?
   1. How prepared to run operate the reactor did you feel you were?
5. Why did you choose to build a digester?/have one built here (if applicable)
   1. How did you learn about the technology?
6. How did you meet your energy needs before the intervention? (i.e. cook)
7. How did you manage your waste (the feedstock) before the reactor?

**Section B: Operation and Failure**

1. How did the system work after commissioning?
   1. How much gas was being produced?
   2. How did you use the gas?
2. Where were the operation requirements?
   1. What was the feedstock?
   2. How did you prepare that feedstock?
   3. How much water did you add?
   4. Who was responsible for feeding the digestor?
3. What were the maintenance requirements?
   1. Who was responsible?
4. Did it meet your needs?
   1. If not, how so?
   2. What were the gaps?
5. What challenges were there?
   1. How did they manifest?
   2. How long did you use it for before it stopped working?
6. Once the biogas reactor broke, did you try to fix it? What did you do?
   1. Did you call anyone? Did the project implementors come to help?
   2. \*show table of interventions\* have you seen something like this? What do you think about this kind of information and do you think it would have helped you?
7. How would you describe the current state of the digester?
   1. How did it reach this state?
   2. In your opinion, what is the cause?
8. What do you do for energy now that the reactor isn’t working?
9. How do you manage your waste (feedstock) now that the reactor isn’t working?

**Section C: Financial Implications**

1. How much did the reactor cost to build?
   1. Who paid that?
2. Did you or your organization have to contribute anything in kind?
   1. What? How much?
3. How much labour do you think went into building this? Consider
   1. digging
   2. Masonry
   3. Other
4. What kinds of special items had to be imported from another country?
5. Did the reactor save you money in terms of energy consumption?
6. What is your opinion of biogas?
7. If you could have designed your own waste or energy intervention, what would you have chosen instead (if applicable)?